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RESEARCH STUDY PARTICIPANT   
INFORMATION SHEET

# Research study for the design of a web application that would act as a hub of services for the transgender community in Liverpool

This study is being run by Lucy Alexandria Morris (pronouns: she/her/hers), a transgender woman based in Liverpool and student of Computing & IT at the Open University. The study is to get the input of people who may use or be affected by the proposed app, such as people who provide services to the local trans community. It forms part of a final year dissertation project.

# Contact details

For any information or details about the study, Lucy Alexandria Morris can be contacted at:

Email – [zx181423@ou.ac.uk](mailto:zx181423@ou.ac.uk)

Phone – 07456631766

For any concerns about the study, module tutor Dr Craig Williamson can be contacted at:

Email – [craig.williamson@open.ac.uk](mailto:craig.williamson@open.ac.uk)

Phone - +44 (0)1908 655000 Extn: 83773

# Invitation

You are being invited to take part in a research study. Before you decide whether or not to take part, it is important for you to understand why the research is being done and what it will involve. Please take time to read the following information carefully.

You are being invited due to either being a transgender person in Liverpool, who may use some of the services featured in the app; or you are a representative of one of those services used by the transgender community.

# General information about the research study and collected research data

The purpose of the research is to discover the needs and priorities of different people that the application may affect, and how they view the different features of the app and how they do or do not meet those needs.

The research will take the form of a questionnaire in a word document, provided by email.

The study will aim to be completed prior to April 20th 2023, so that the findings can be analysed and included in an interim report. The findings would then aim to inform the development of the app going forward. Follow up research may be conducted up until 11th September 2023 when the final submission of the dissertation project occurs.

# What will I be asked to do if I agree to take part?

The research will consist of answering a survey questionnaire consisting of multiple choice and open ended questions, which will take approximately 30 minutes to complete.

It is up to you to decide whether or not to take part. If you do decide to take part you will be given this information sheet to keep and be asked to sign a consent form.

The study will further the understanding of the needs of the trans community regarding the services they access, as well as the needs of service providers.

For service providers, it will likely not be possible to maintain anonymity due to discussion around the role you have, if you are publicly associated with it.

# How will the data I provide be used?

Once collected, the questionnaire and consent form will be stored securely on Microsoft One Drive, as per the Open Universities recommendation. It will be stored until the 11th September 2023, when the final dissertation report is due, and then will be destroyed.

For service providers, no names will be used but by referring to the service and position you hold it may be possible to infer your identity if you are publicly associated with it.

For potential users, no names will be used and answers will be checked for any identifying information, which will be removed before storage and analysis.

If you agree in the consent form, your research data will be submitted to ORDO (Open Research Data Online), the Open University’s research data repository. This applies to potential users only, as the data can be anonymised. Data from service providers may not be anonymous and will not be submitted to ORDO.

# Your right to withdraw from the study

* You have the right to withdraw from the study at any time during your participation by contacting Lucy Morris by email at [zx181423@ou.ac.uk](mailto:zx181423@ou.ac.uk) or phone on 07456631766.
* You have the right to ask for your data to be removed after your participation in the study by contacting Lucy Morris at [zx181423@ou.ac.uk](mailto:zx181423@ou.ac.uk), up until 20th April 2023 when the data will be aggregated for analysis.

# How do I agree to take part?

If you wish to participate in the study, then please complete the consent form, sign and return it by email to Lucy Morris at [zx181423@ou.ac.uk](mailto:zx181423@ou.ac.uk).

# Thank you

Thank you for taking the time to read the information sheet.