**Lucy Maude**

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**Skills**

**Front End Back End Other**

HTML5

CSS3

JavaScript

AngularJS

Bootstrap

NodeJS

Express

Mongoose

MongoDB

Git

GitHub

JSON

jQuery

Adobe Creative Suite

Audacity

**Projects**

**ExploreHaiku:** Full-stack CRUD application where users can create, save, and share haiku.

* Used: Bootstrap, AngularJS, Express, NodeJS, and Mongoose.

**Runability:** Full-stack CRUD application where users can create training schedules for upcoming races.

* Used: Bootstrap, AngularJS, Express, NodeJS, and Mongoose.

**Api Of Thrones:** AngularJS web application utilizing *API of Ice and Fire* API.

* Used: Bootstrap, AngularJS

**Experience**

**Liberty University March 2016- January 2017**

Financial Aid Contact Center Agent

* Advised students and other departments of federal policies regarding Financial Aid eligibility.
* Resolved conflict during escalated calls.

**Liberty University January 2015- March 2016**

Financial Aid Verification Processor

* Verified accuracy of student IRS Tax documents, untaxed income, and household information
* Gained proficiency in: Banner, Argos, Bizflow, Xtender

**Technology Learning Center October 2010-May 2014**

Instructional Technology Associate University of Richmond

* Completed training in Adobe Creative Suite and other Software.
* Trained new individuals, groups, and new employees to use software and rental equipment.

**IberoAmerican Ministries June2013-August 2013**

Intern Santiago, Chile

* Translated between English and Spanish for volunteer groups.
* Taught English classes to Chilean students.

**Education**

**V School May 2017**

Full-Stack Web Development Apprenticeship (Mean Stack)

**University of Richmond May 2014**

Bachelor of Arts in International Studies: World Politics and Diplomacy

Minor: Music