02/04/1992

Contact

📞 +54-364-4111036

✉️ ludmilaceriani1@gmail.com

📍 Presidencia Roque Sáenz Peña
Chaco - Argentina

More information

- Quick learning ability.
- Full-time availability.

Skills

- Good management and communication with the client.
- Knowledge of web Python frameworks: Django.
- Web-page design.
- Database design.
- Understanding of ORM libraries, databases, and SQL.
- Good practices in HTML, CSS.

Languages

Spanish: Native.
English: Level intermediate

Web Developer

Work experience

Telephone customer service advisor

Company Atento, S.A. | November 2017 - July 2022

ANSES Campaign (2017 - 2019):
- Shifts for procedures of Retirement, Pensions, PNC, Assignments.
- General advice on paperwork and documentation.
- Movistar Telephony Campaign (2020 - 2022):
- General advice, retention, and sales.
- Advice on applications and web pages.
- Billing management and debt financing

Education

Secundario

Instituto C.E.P. N° 60 "República de Honduras"

Polymodal Education in Economics and Management of Organizations

|Finished 2010

Ingles

U.E.G.P. N° 20 "Instituto Popular de Capacitación"

- I can understand the main points of clear texts on familiar topics in standard language.
- I can manage most situations where English is used.
- I can produce simple, organised texts about familiar topics.
- I can describe experiences, events, wishes and aspirations, and explain opinions and plans.

| Finished 2021- 2022

Courses and Certifications

Desarrolllo web

Course of Web Development with Python language and Django framework complemented with Microsoft SQL Server Database.

| Finished 2021- July 2022

Cours Google Drive Spreadsheet

National University of Cordoba.

Courses for the administration of computer network systems, their organization and visualization.

| Finished October 2022

Project Management and Management Course Logical Framework Matrix Course

National University of Cordoba.

Planning and directing the processes of a project with Logical Framework Matrix methodology.

| Finished October 2022

Generation of technology-based ventures

National University of Cordoba.

Open Innovation, its introductory concepts and fundamentally its transformative potential in organizations and industry.

| Finished December 2022

Google Slides

National University of Cordoba.

Audiovisual resources and content to present an idea, a project to an active audience..

| Finished October 2022