# LUIS ESPINOZA

## COMPLIANCE MANAGER - SOFTWARE ENGINEER

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## PROFESSIONAL SUMMARY

Dynamic and versatile professional with a strong foundation in management and passion for software development. With 6+ years of leadership experience I bring a strategic and creative problem solving mindset to the tech industry. Now focused on mastering coding and building innovative software solutions, I am eager to contribute a fresh perspective and management expertise into collaborative software development projects as well as continuously expanding my technical skills.

Currently proficient in React, JavaScript, Node.js, Redux, HTML, CSS, SQL, PostgreSQL.

## LINKS

[LinkedIn](#)          [GitHub](#)          [Portfolio](#)

## SKILLS

- Analytical Thinking
- Team Leadership
- Interpersonal Communication
- Creative Problem Solving
- Decision-making
- Fast Learner

## WORK HISTORY

**Freelance Work**, 01/2024 - Current
**Web Developer**
- Skilled at working independently and collaboratively in a team environment.
- Designed and developed responsive applications using Javascript, React, CSS, HTML and some of them using Redux, Node.js and PostgresSQL.
- Consistently developed and tested personal projects to refine coding expertise and stay current with various technologies, which are deployed in AWS Amplify.
- Designed a landing page for a small instagram shop, Ame Home, using JavaScript and React in general.

**Compliance Manager**, 12/2019 - 10/2024
**HCLTech (Xerox)**
- Managed an average of 12 Quality Analysts responsible of performing daily audits regarding service revenue processes in Xerox and multiple areas which include key SOX requirements.
- Achieved processes standardization by implementing improvements and control points.
- Proficient in delivering complete and accurate financial documentation for Internal Audit purposes.

**Billing Team Manager**, 01/2018 - 12/2019

**Xerox**
- Managed teams averaging 15 billing associates responsible of invoicing Xerox customers accurately and timely.
- Exceedingly achieved billing metrics and timely invoice creation for Xerox customers on a monthly basis.

**Trainer**, 01/2016 - 01/2018
**Xerox**
- Developed a great amount of training material for several billing/financial processes.
- Experienced in training new hires and tenure employees on billing/financial guidelines.
- Successfully transitioned various roles and processes from US locations into Guatemala new roles.

**Billing Representative**, 02/2015 - 12/2015
**Xerox**

## LANGUAGES

Spanish

Native or Bilingual

English

Full Professional

German

Elementary

## CERTIFICATIONS

Full Stack Web Development Bootcamp, 12/2024

Learn Redux Course, 03/2025

Oracle Next Education - Back End Development Program, 07/2024

Python for Data Science and Machine Learning, 09/2024

Lean Six Sigma Yellow Belt, 10/2023

## EDUCATION

Coursework Toward Bachelor of Computer Science
**Universidad Galileo** - Guatemala