

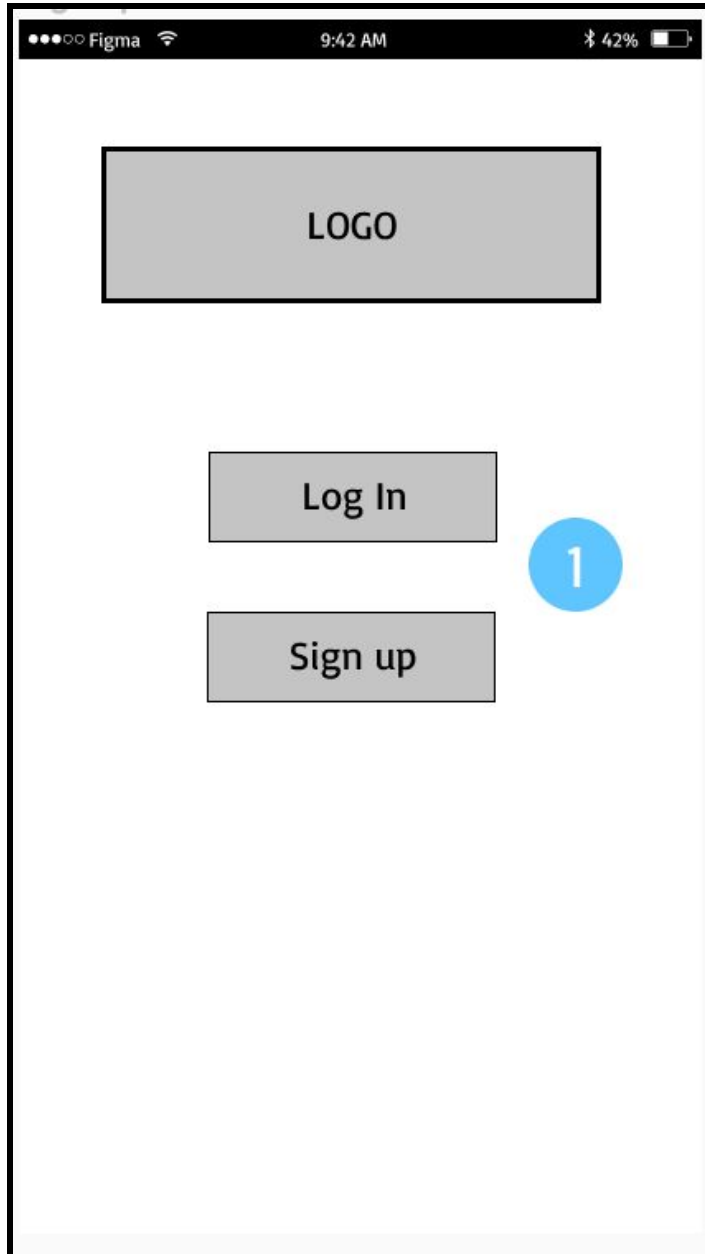
P8: Annotated Wireframes

Team **UX** in Rx

N: Nurse

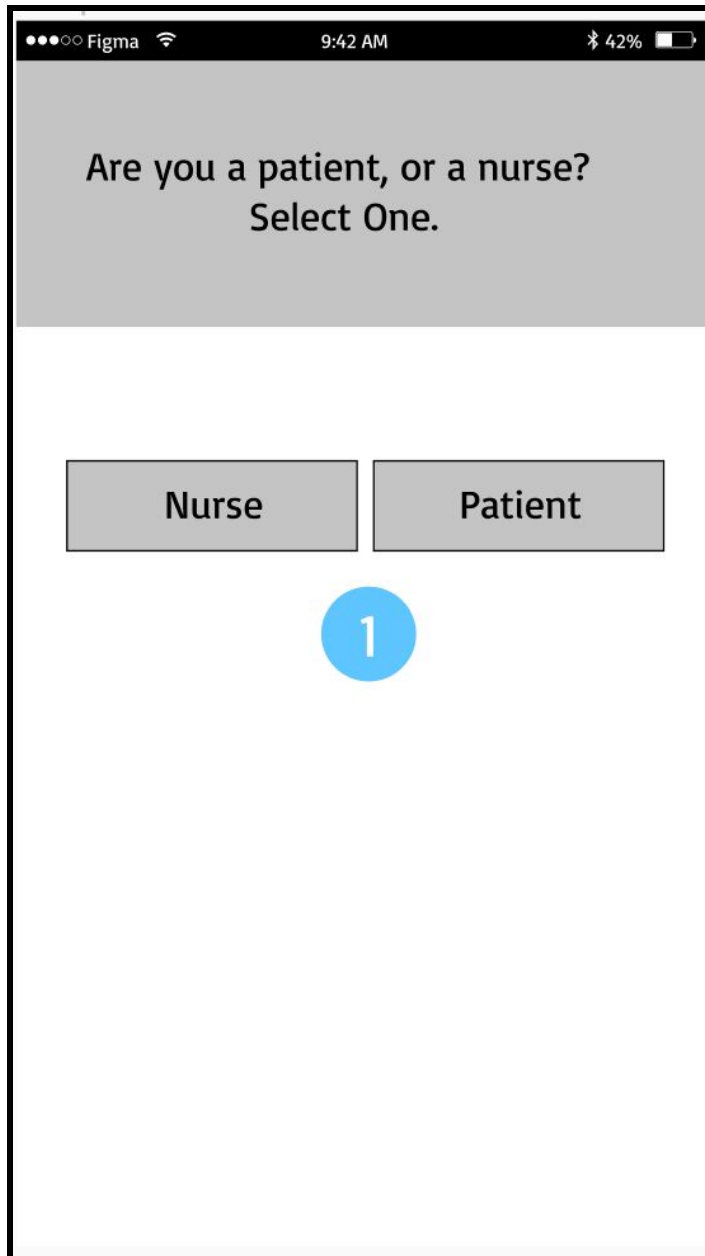
P: Patient

B: Both



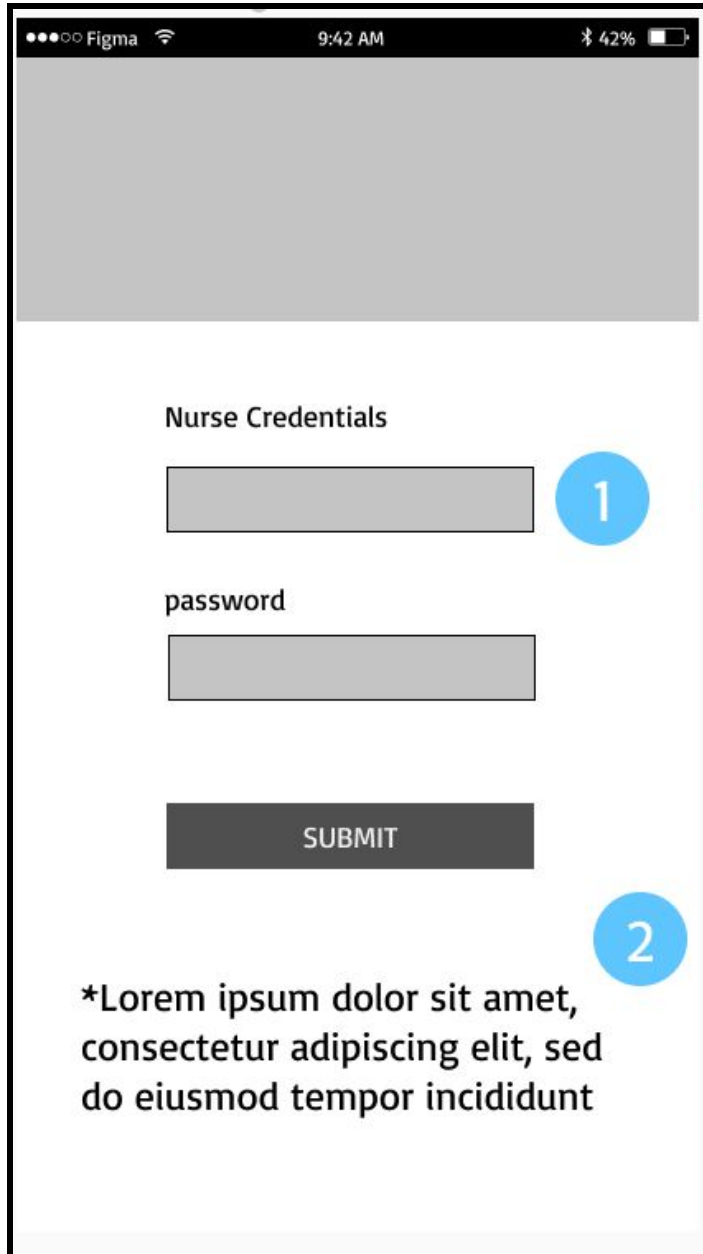
Set up (B): Log in Screen

- 1 Patients and Nurses can sign into their respective messaging accounts, or create new ones.



Set up (B): Nurse or Patient Screen

- 1 Users identify themselves as either a nurse, or a patient, as there are different sets of interactions they can perform as the different users of the app.



The image shows a mobile app interface for nurse login. At the top is a status bar with 'Figma', '9:42 AM', and '42%' battery. Below is a grey header. The main content area is white and contains the following elements: a title 'Nurse Credentials', a text input field with a blue circle '1' to its right, a label 'password' below it, another text input field, a dark grey 'SUBMIT' button, and a blue circle '2' to the right of the button. At the bottom is a grey footer with placeholder text: '*Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt'.

Nurse Credentials

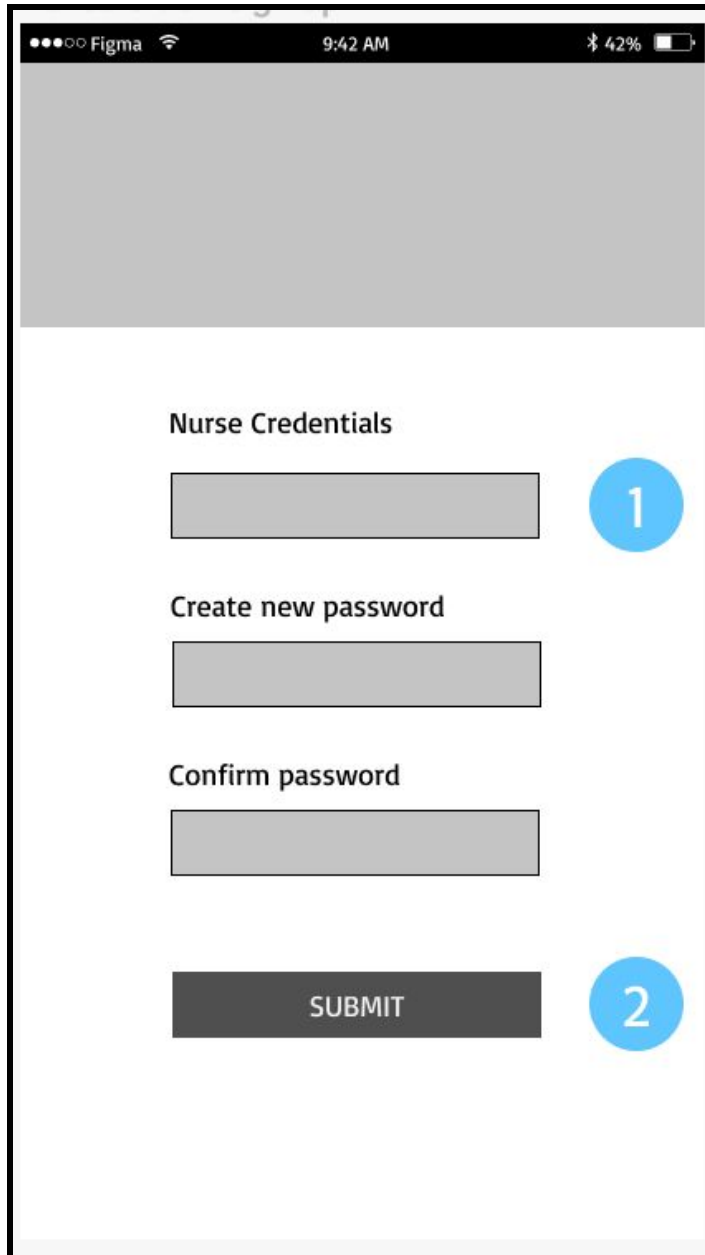
password

SUBMIT

*Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt

Set up (N): Login

- 1 The user puts in their nursing credentials, allowing them access to the nursing side of the app.
- 2 The nurse is shown a reminder that the app is only to be used in the hospital, and that patient information must remain confidential in accordance with HIPAA.



The image shows a mobile app interface for nurse sign-up. At the top is a status bar with 'Figma', '9:42 AM', and '42%' battery. Below is a grey header. The main content area is white and contains the following elements: a title 'Nurse Credentials', a text input field with a blue circle '1' to its right, a label 'Create new password', another text input field, a label 'Confirm password', a third text input field, and a dark grey 'SUBMIT' button with a blue circle '2' to its right.

Nurse Credentials

1

Create new password

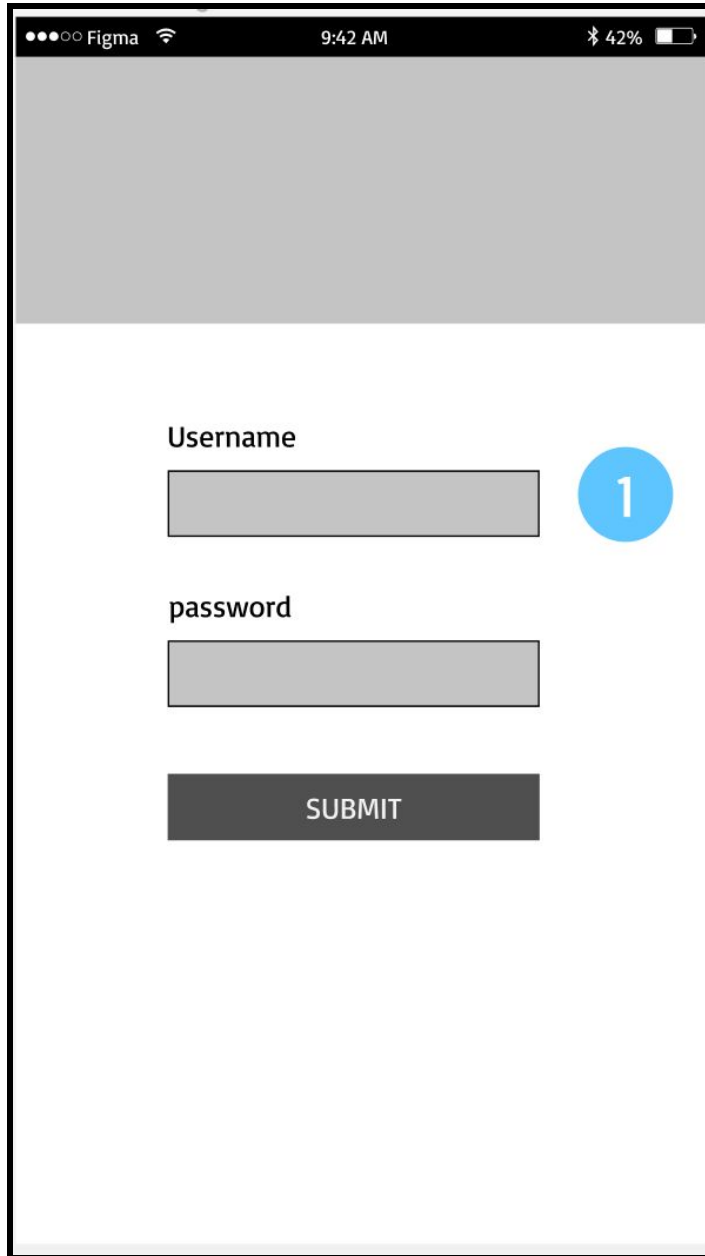
Confirm password

2

SUBMIT

Set up (N): Sign up

- 1 The user puts in their nursing credentials, allowing them access to the nursing side of the app.
- 2 After the nurse has inputted their credentials and created a password, they can submit those to log-in to the app.

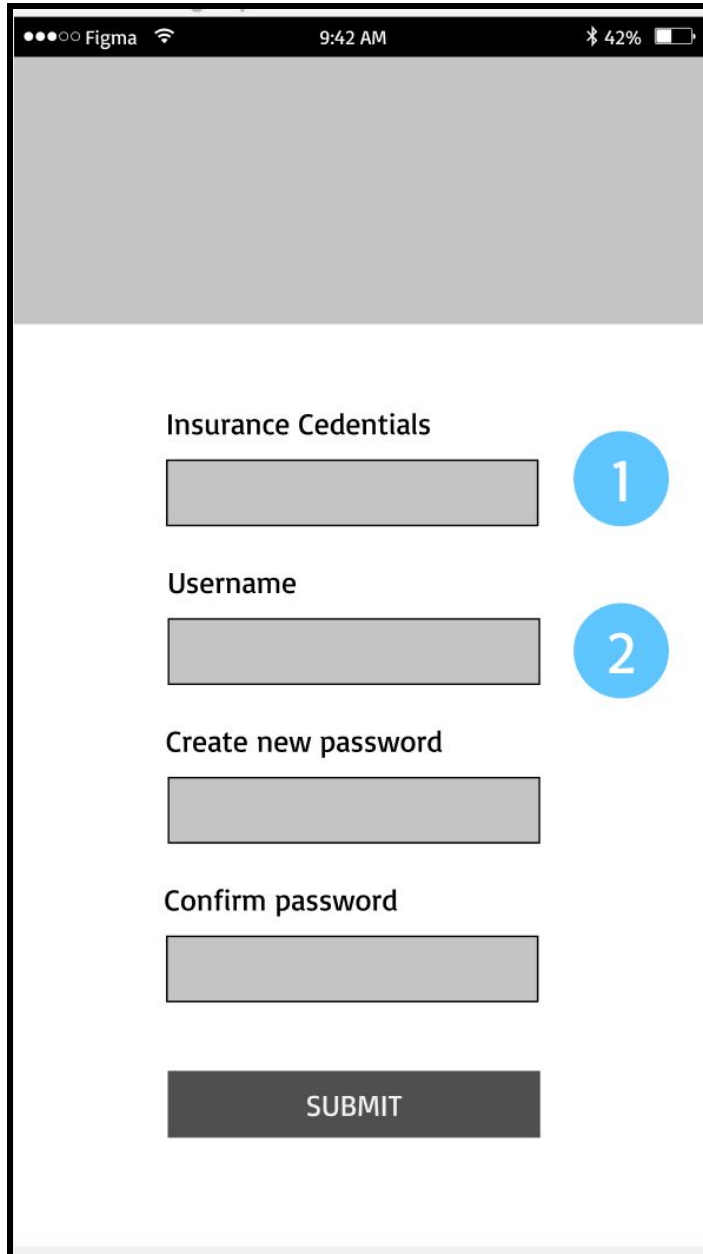


A mobile app login screen mockup. The top status bar shows 'Figma', '9:42 AM', and '42%' battery. The screen has a grey header bar. Below it, the text 'Username' is followed by a grey input field. To the right of the input field is a blue circle with the number '1'. Below the input field is the text 'password' followed by another grey input field. At the bottom is a dark grey button with the text 'SUBMIT'.

Set up (P): Log in

1

The patient puts in their username and password, giving them access to the patient app.



A mobile app mockup for a sign-up process. The screen has a status bar at the top with 'Figma', '9:42 AM', and '42%' battery. Below is a grey header. The main content area is white and contains four input fields with labels: 'Insurance Cedentials', 'Username', 'Create new password', and 'Confirm password'. A blue circle with the number '1' is next to the first field, and a blue circle with the number '2' is next to the second field. At the bottom is a dark grey 'SUBMIT' button.

Insurance Cedentials

Username

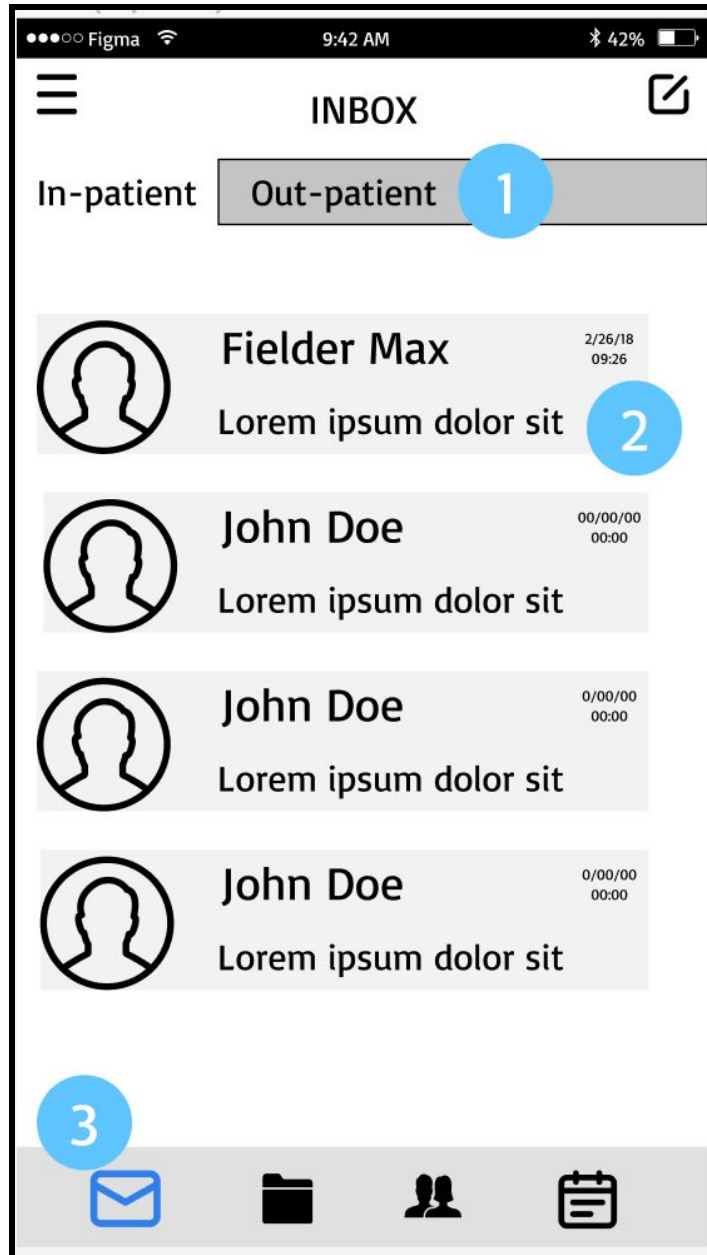
Create new password

Confirm password

SUBMIT

Set up (P): Sign up

- 1 Patient inputs their insurance credentials to prove they are connected to a hospital.
- 2 They create a username to use for easy sign-in in the future.



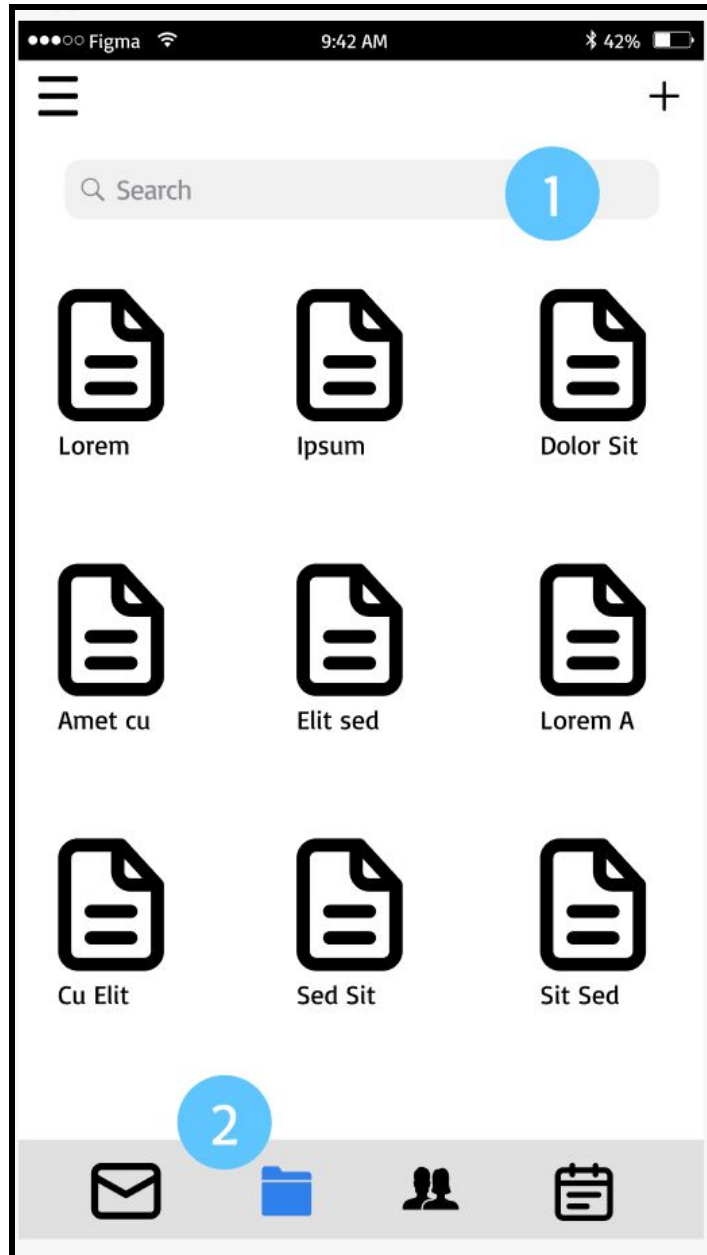
N: Out-patient Inbox

- 1 The nurse can toggle between messages from in-patients (patients in the hospital), and out-patients (patients out of the hospital).
- 2 Recent messages appear at the top of the message inbox. They show when the message was sent, who it is from, and the first few words of the message.
- 3 The message icon is highlighted, because the user is currently on the messages page of the app.



N: In-patient Inbox

- 1 The nurse can toggle to the in-patient inbox, which functions similarly as the in-patient inbox.



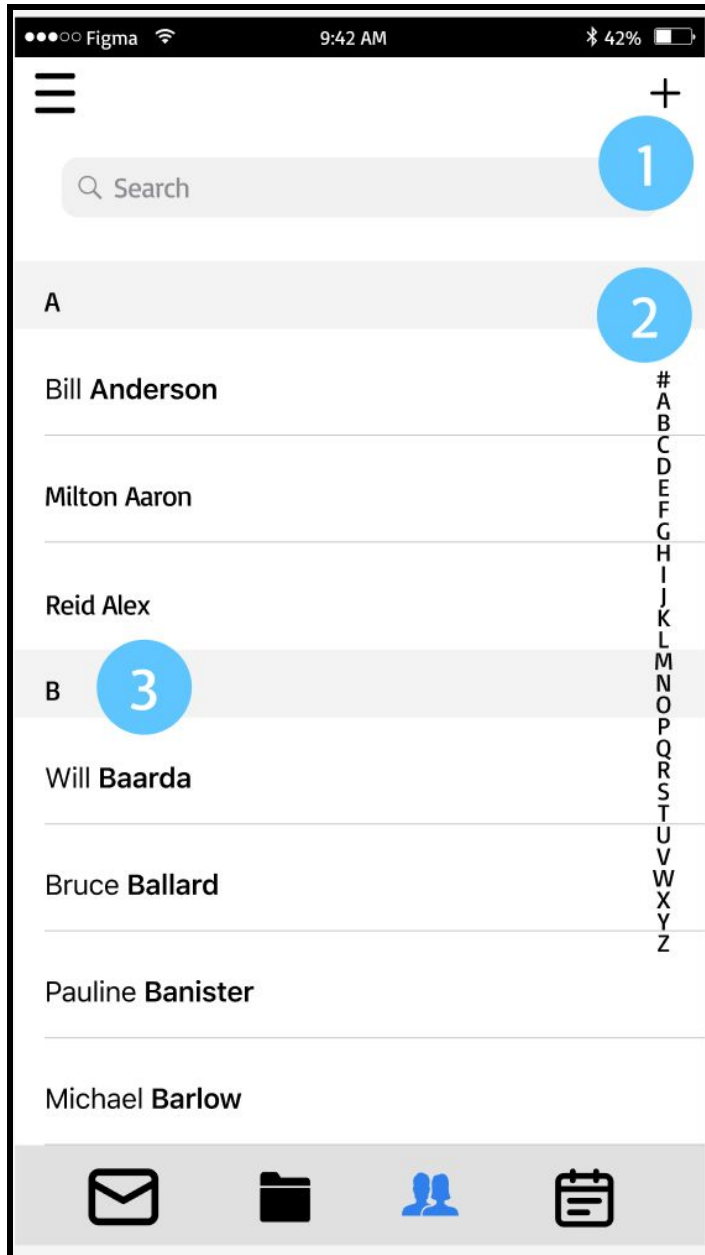
N: Files

1

Nurses can search saved files by name.

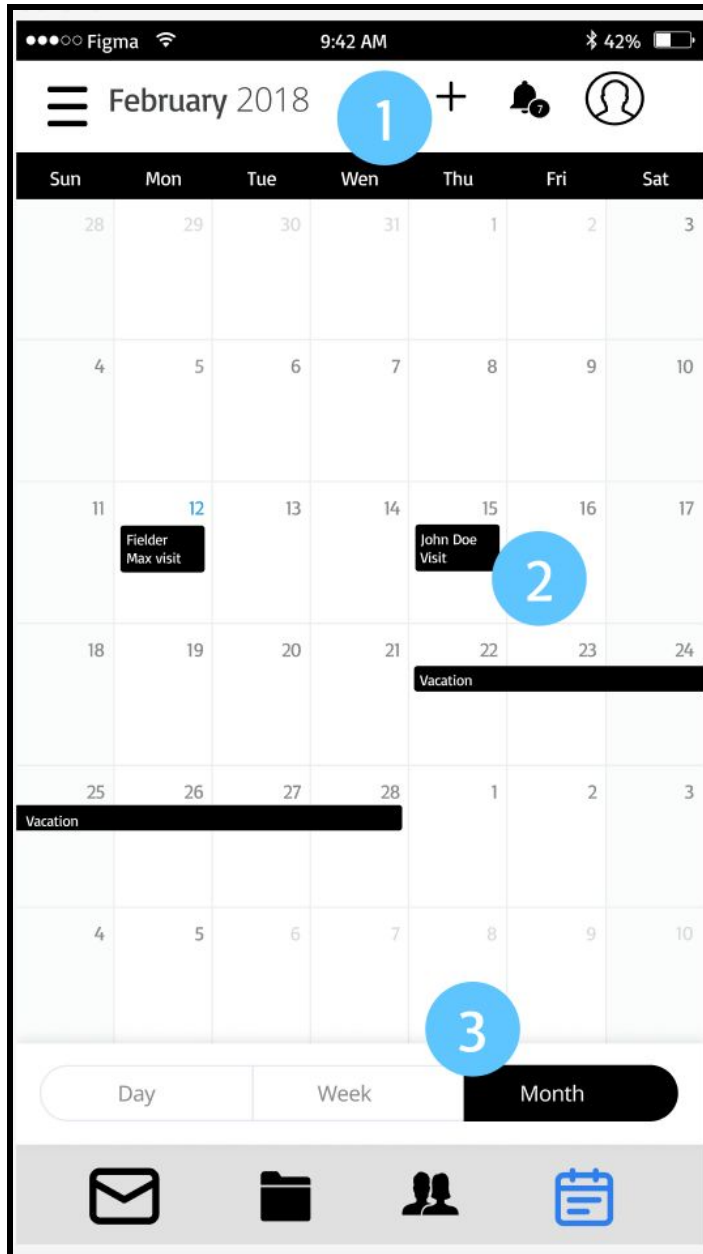
2

The files folder icon is highlighted, because the user is currently on the files page of the app.



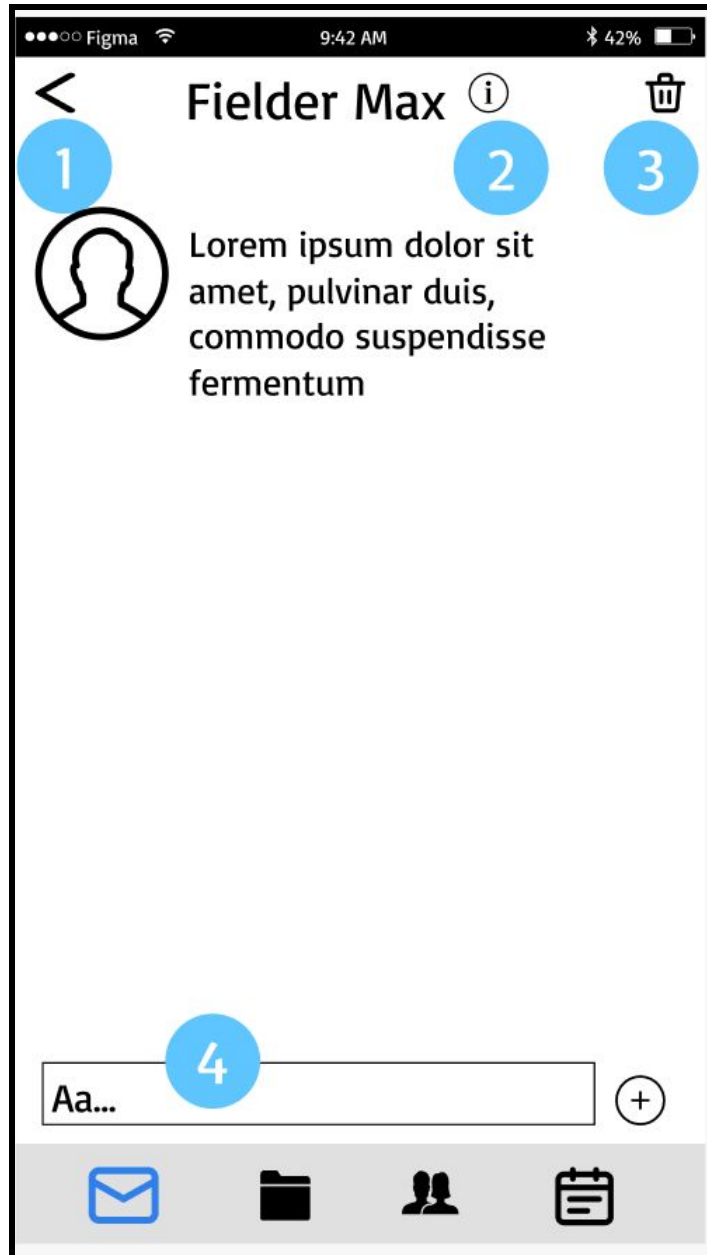
N: Contacts

- 1 Nurses can search for patients in the directory, which is alphabetized by last name.
- 2 The user can scroll through users by dragging their finger along the alphabet on the right side of the screen. It is a quick way of navigating the patient directory.
- 3 The directory is divided by first letter of patients' last name; the visual division makes it easier to search for a patient when scrolling through the directory.



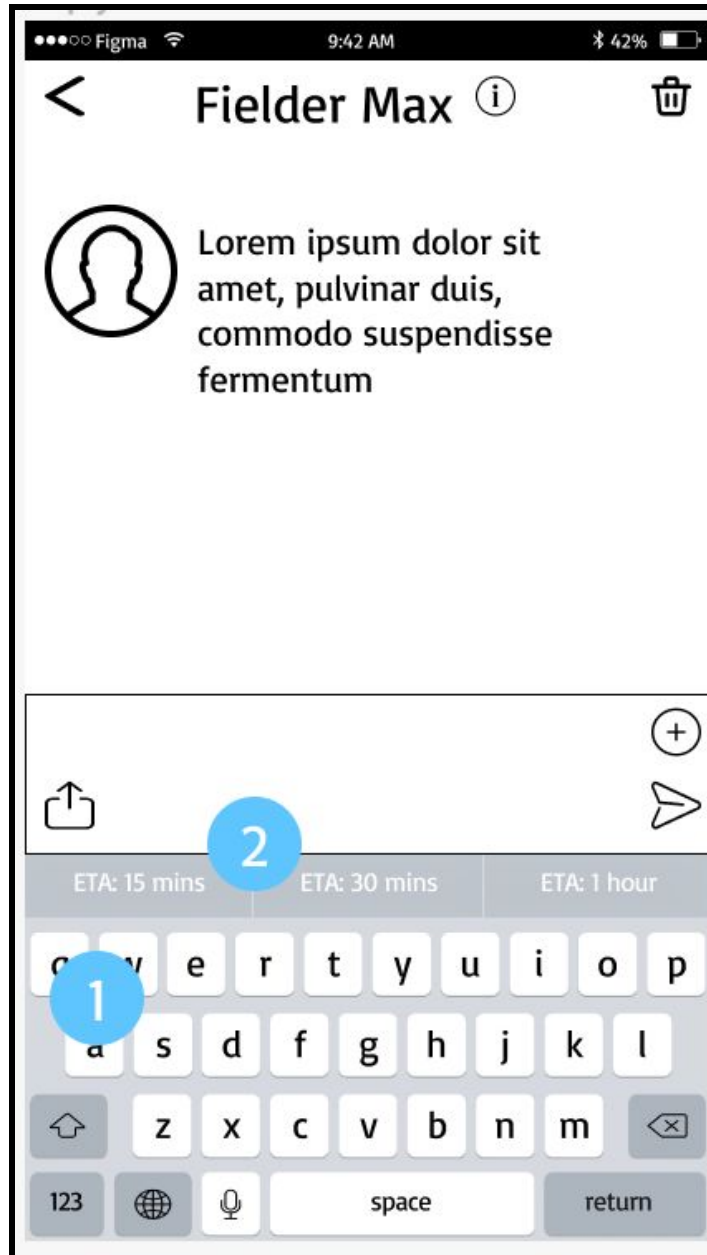
N: Calendar

- 1 The user can add events to their calendar with the plus icon, and check event notifications with the bell icon.
- 2 Events are shown on the calendar; they have descriptive titles, which can include patient names.
- 3 Users can toggle between day, week, and month view on the calendar.



N: Chat with Patient

- 1 The user can go back to the message inbox by pressing the back button.
- 2 The user can click on the information icon to view that patient's records and information. This is useful for finding the information with which to answer patients' specific questions.
- 3 The trash can icon allows for quick and simple deletion of messages.
- 4 To respond, the user can click in the response bar. Then, a keyboard will pop up.



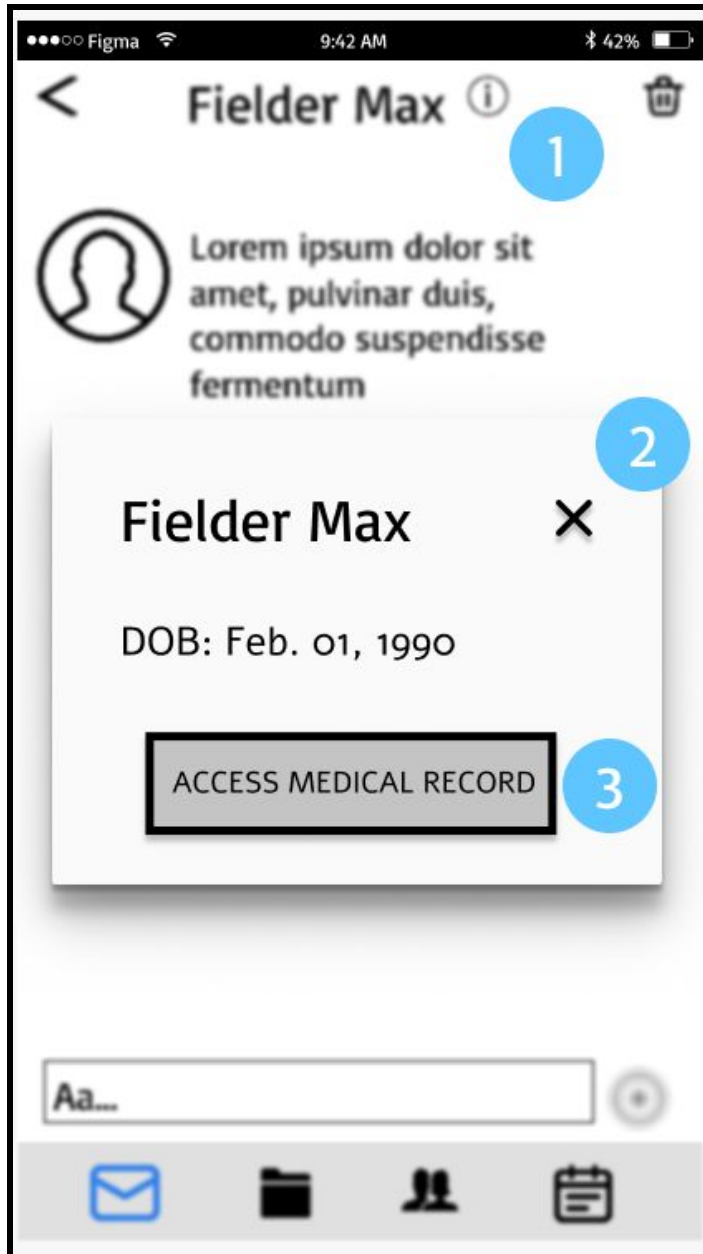
N: Responding to Patient

1

The nurse can type a response to the patient using the keyboard. Then, it is sent by clicking the arrow icon.

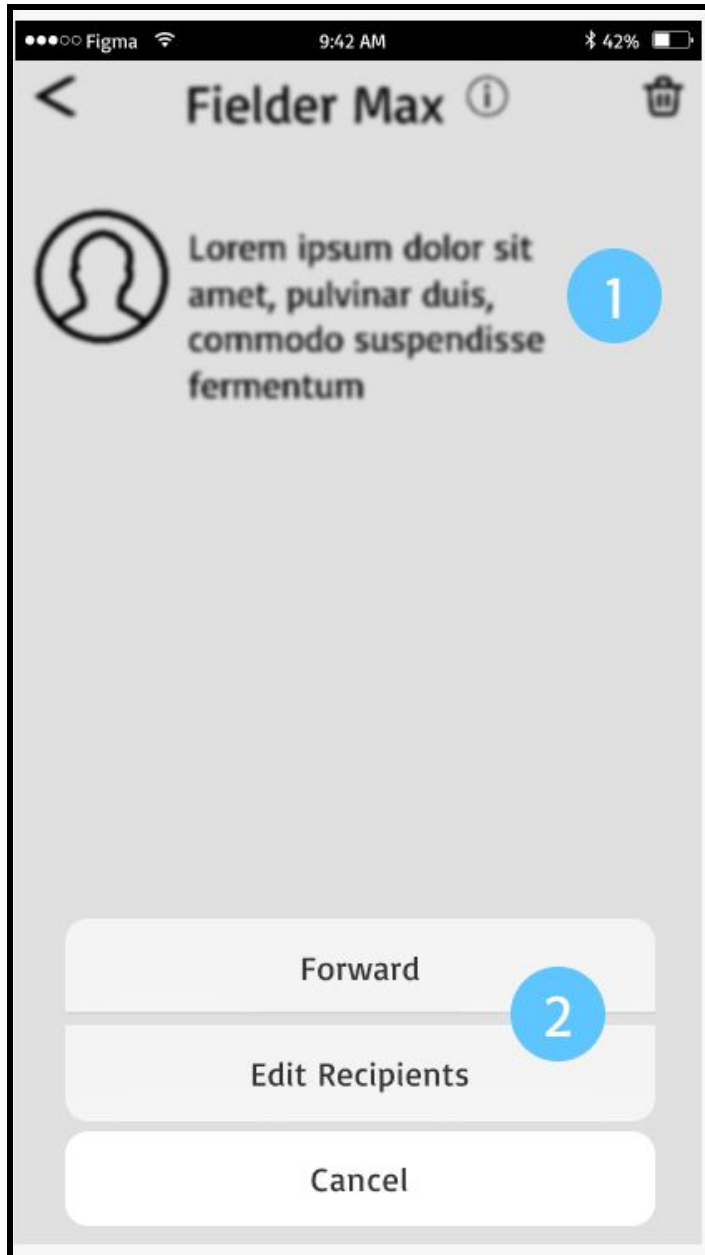
2

The nurse can also choose to tell the in-patient that they will visit them in person by clicking the buttons with their ETA on them, which will send a pre-set message informing the patient of the nurse's future visit.



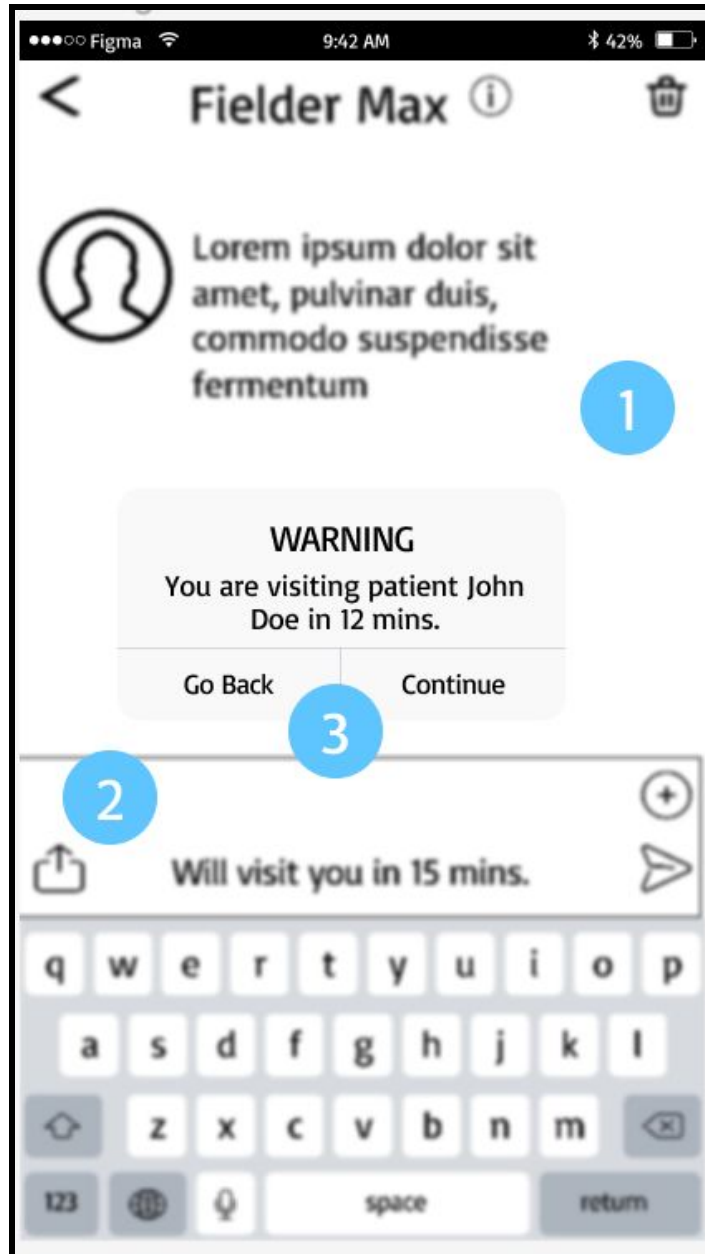
N: Patient Info Pop-up

- 1 When the information icon is pressed a pop-up with the patient's name, and date of birth opens up, blurring the app's background.
- 2 They can close it using the "X" button.
- 3 They can open the patient's medical record if they use the button in the pop-up.



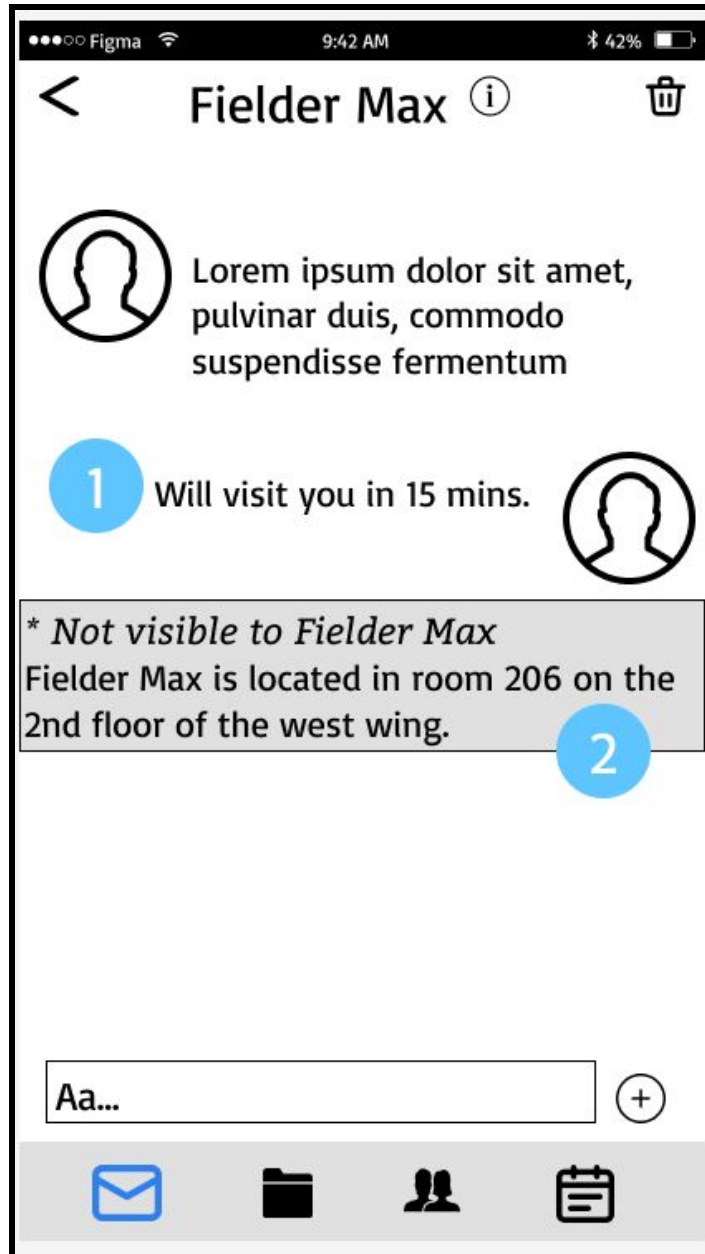
N: Patient Message Options

- 1 The user clicks on the message to access message options, which open as a pop-up, blurring the message and background of the app.
- 2 The user has the options of forwarding the message, editing who will receive the message, or cancelling this action and doing nothing.



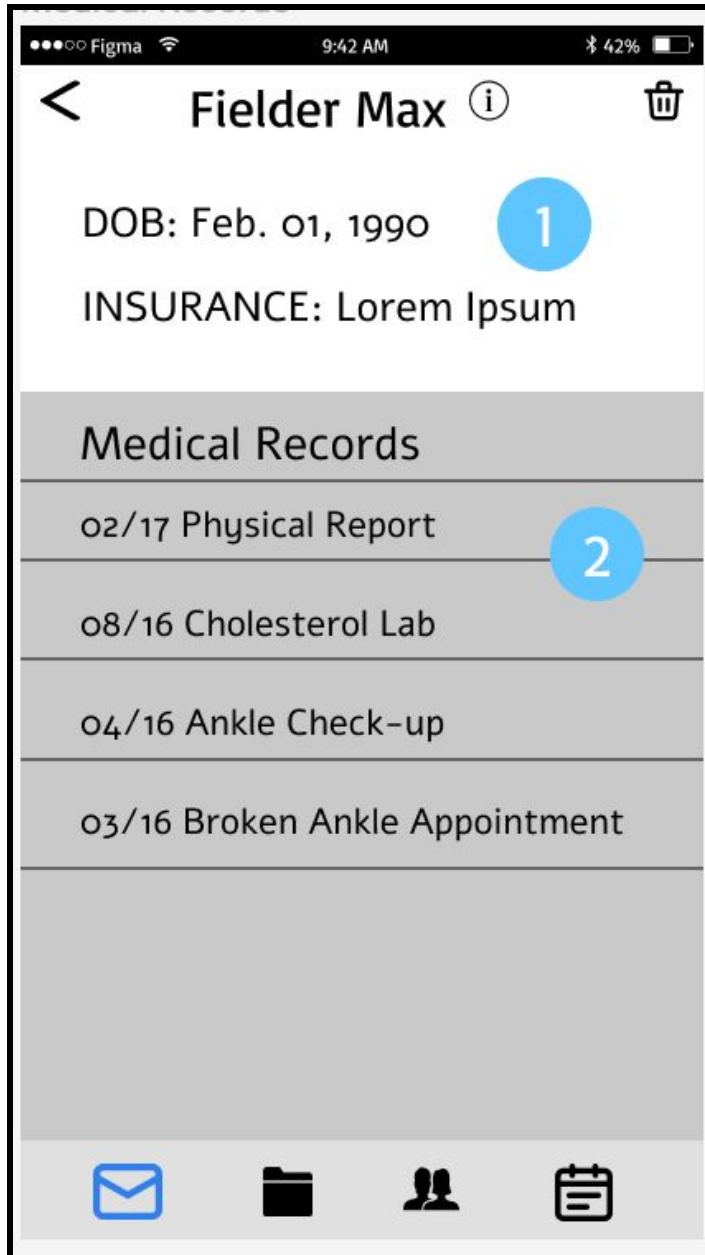
N: Patient Visit Warning

- 1 A pop-up causes the app background to blur.
- 2 The nurse tries to respond to the in-patient's message by telling them they will visit in 15 minutes.
- 3 A warning message pops up because the nurse is already scheduled to visit another patient during that time. They can go back to change their response, or continue if they choose to.



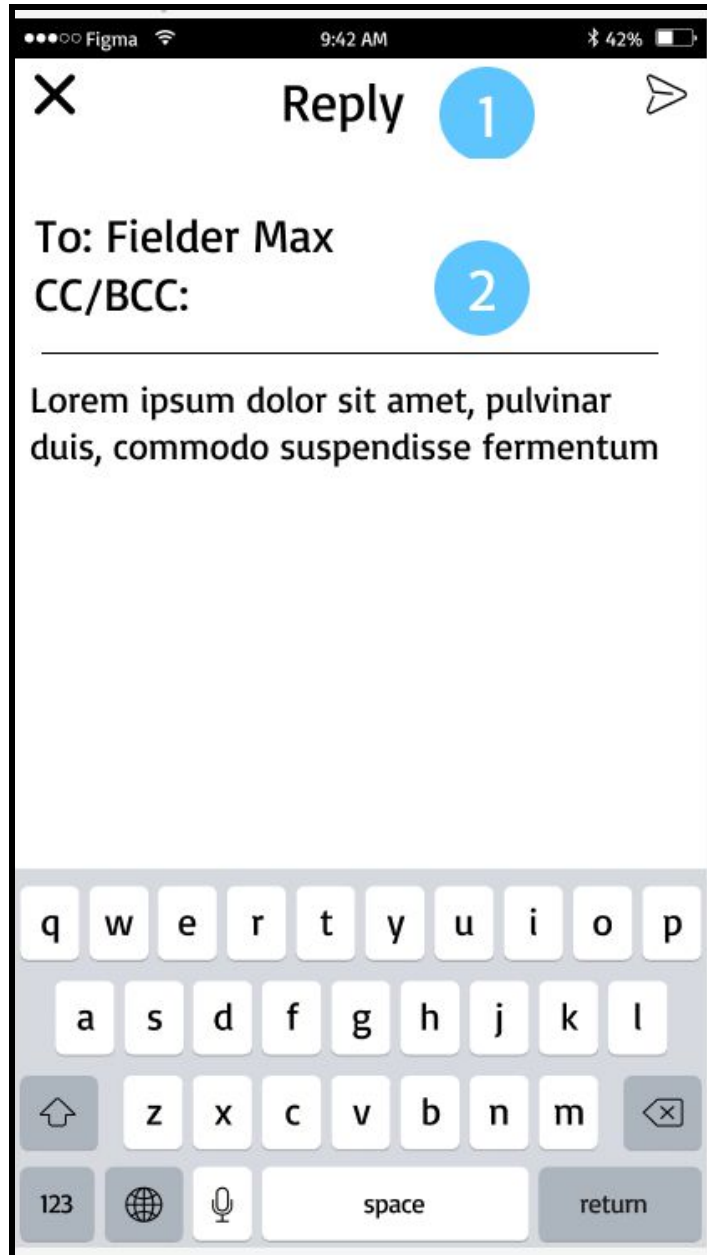
N: Patient Visit Pop-Up

- 1 Nurse responds to the patient with the estimated time of arrival.
- 2 The nurse is informed of their patient's location through a pop-up. This pop-up is not viewable from the patient's screen.



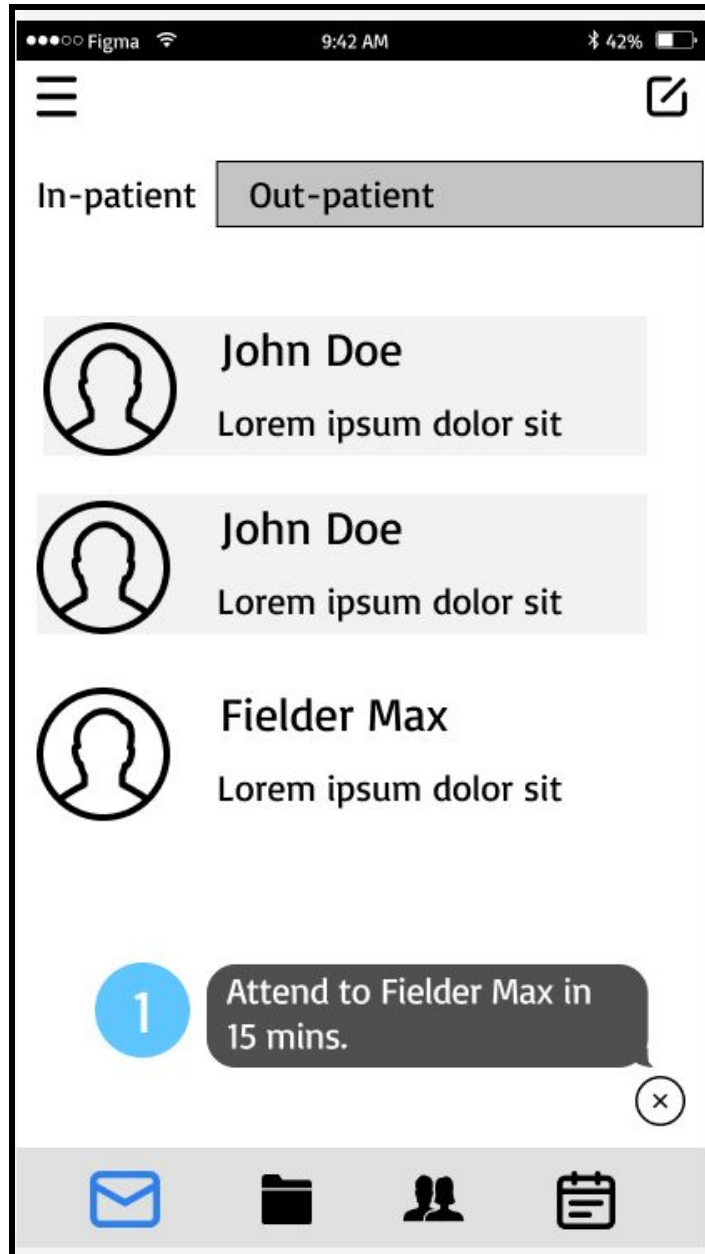
N: Patient Records

- 1 The nurse can view patients date of birth and insurance information.
- 2 The nurse can view all of the patient's medical records, which they click on to open.



N: Message Forwarding

- 1 The nurse can alter the recipients of a message.
- 2 The nurse can either copy, or blind copy, other contacts to increase the number of people a message is sent to.



N: Patient Visit Notification

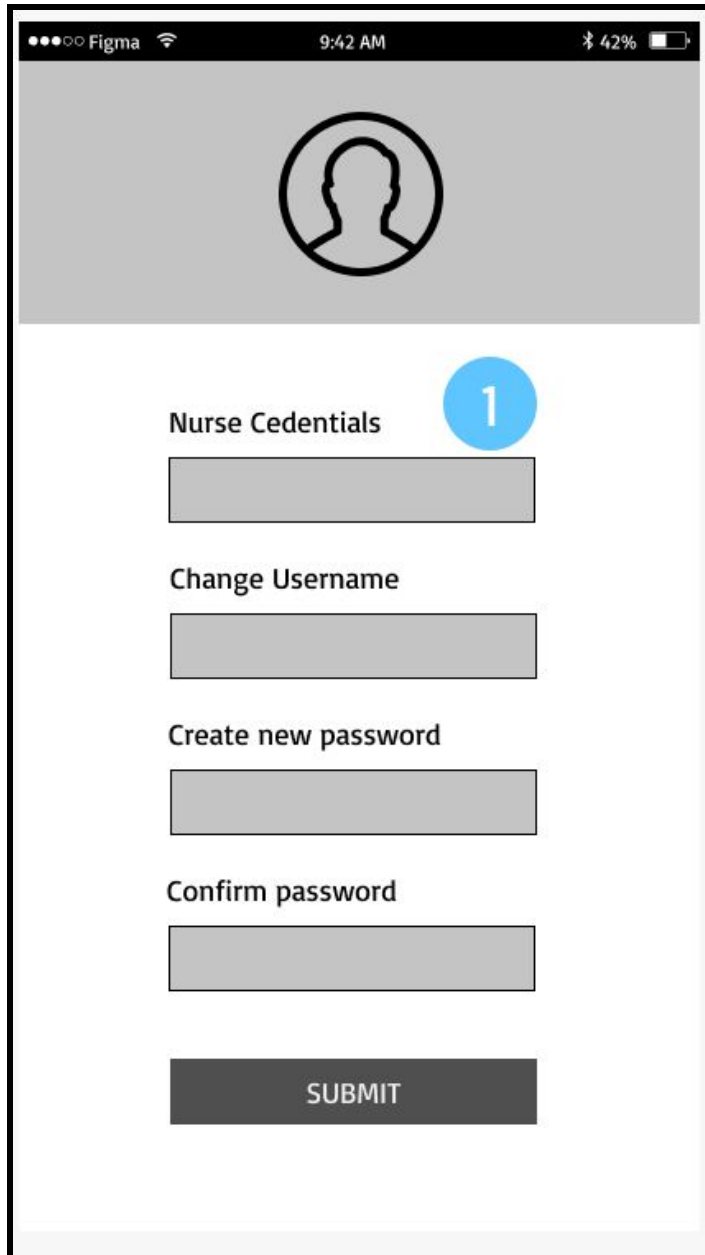
- 1 The nurse is reminded of their visit with a patient that is coming up in 15 minutes.



N: Hamburger Menu

1

The user can edit their credentials in the settings page.



The image shows a mobile app settings screen. At the top, there is a status bar with 'Figma', '9:42 AM', and '42%' battery. Below the status bar is a header with a circular profile icon. The main content area has a white background. It contains four text input fields, each with a label above it: 'Nurse Cedentials', 'Change Username', 'Create new password', and 'Confirm password'. A blue circle with the number '1' is positioned to the right of the 'Nurse Cedentials' label. At the bottom of the form is a dark gray button with the text 'SUBMIT' in white.

Nurse Cedentials

Change Username

Create new password

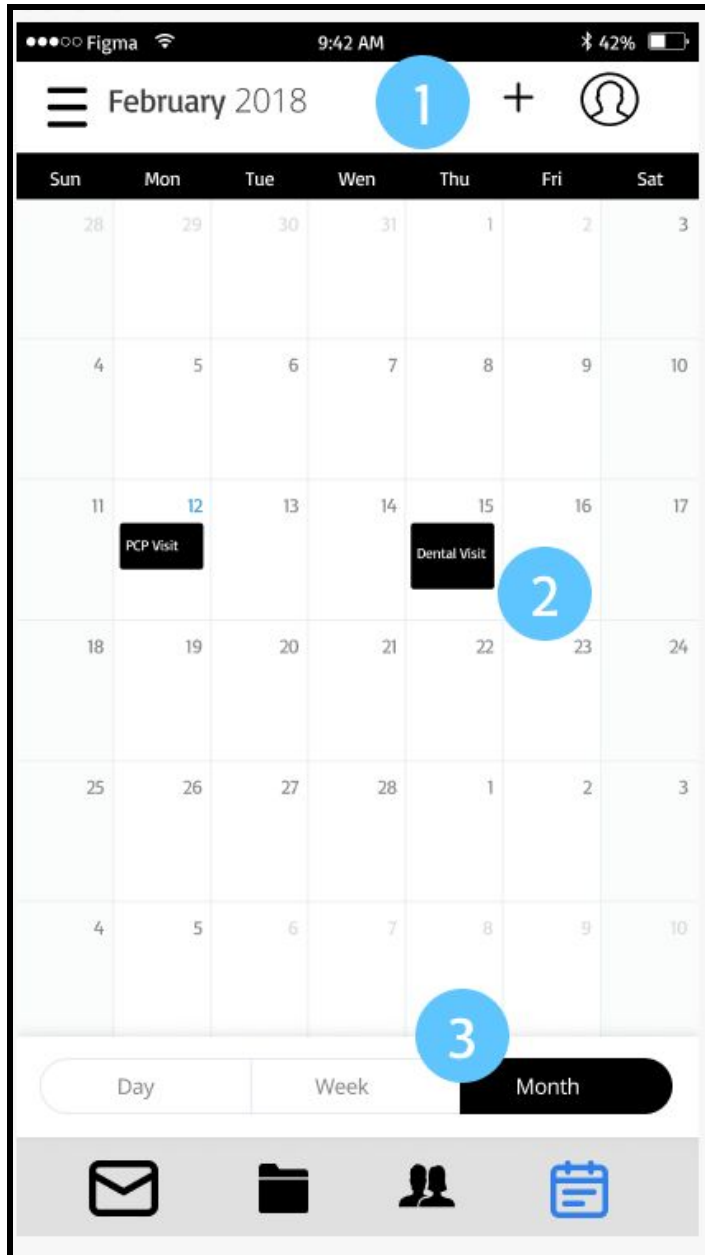
Confirm password

SUBMIT

N: Settings

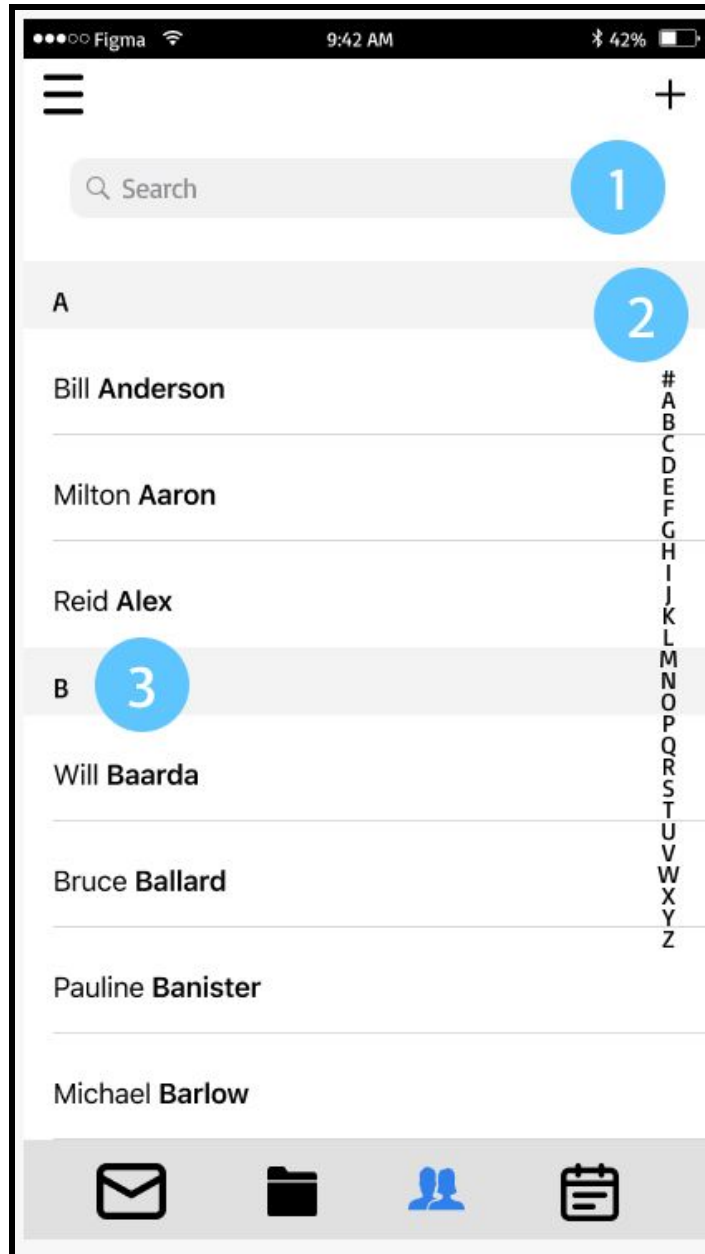
1

Users have the option to change their profile image, username, password and nurse credentials.



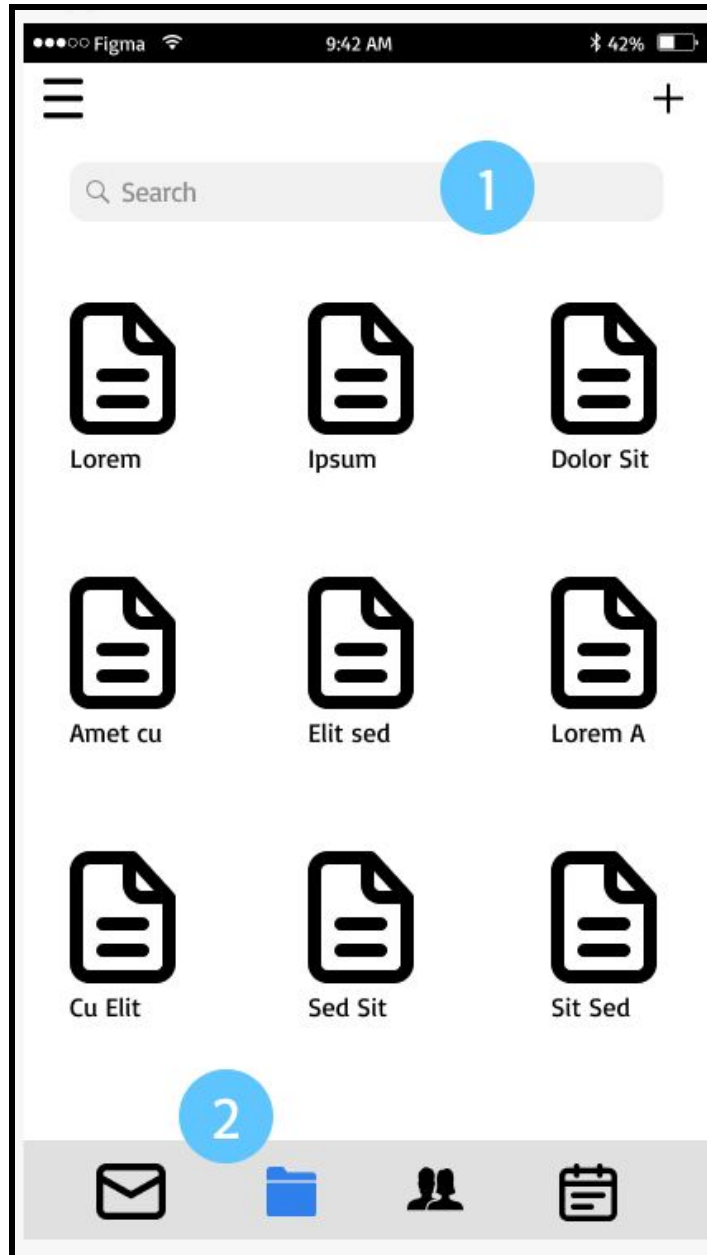
P: Calendar

- 1 The user can add events to their calendar with the plus icon.
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- 3 Users can toggle between day, week, and month view on the calendar.



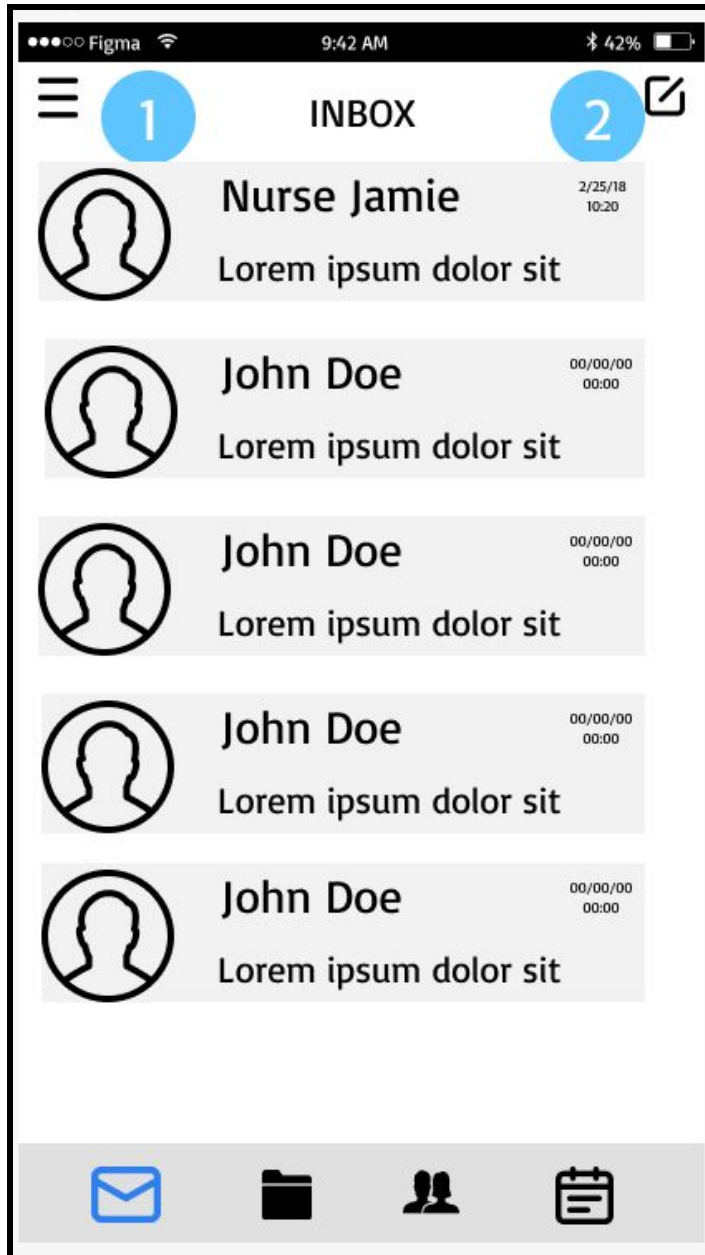
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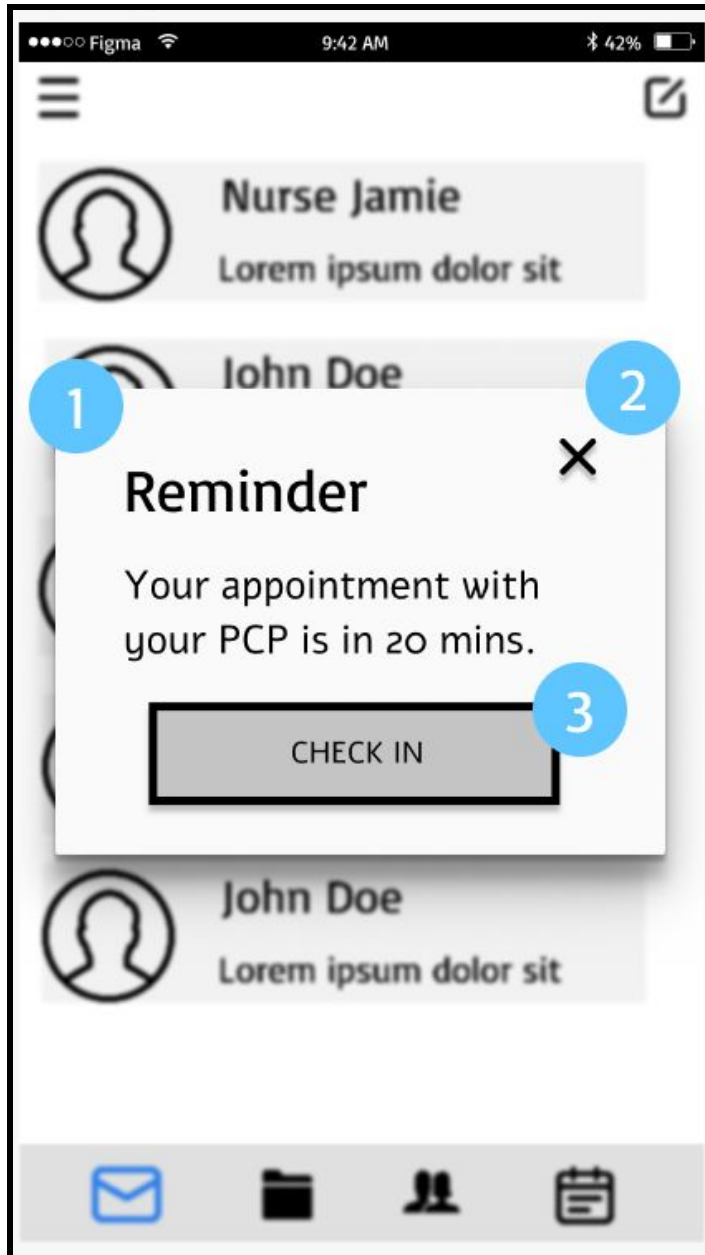
P: Files

- 1 Patients can search their saved files by name.
- 2 The files folder icon is highlighted, because the user is currently on the files page of the app.



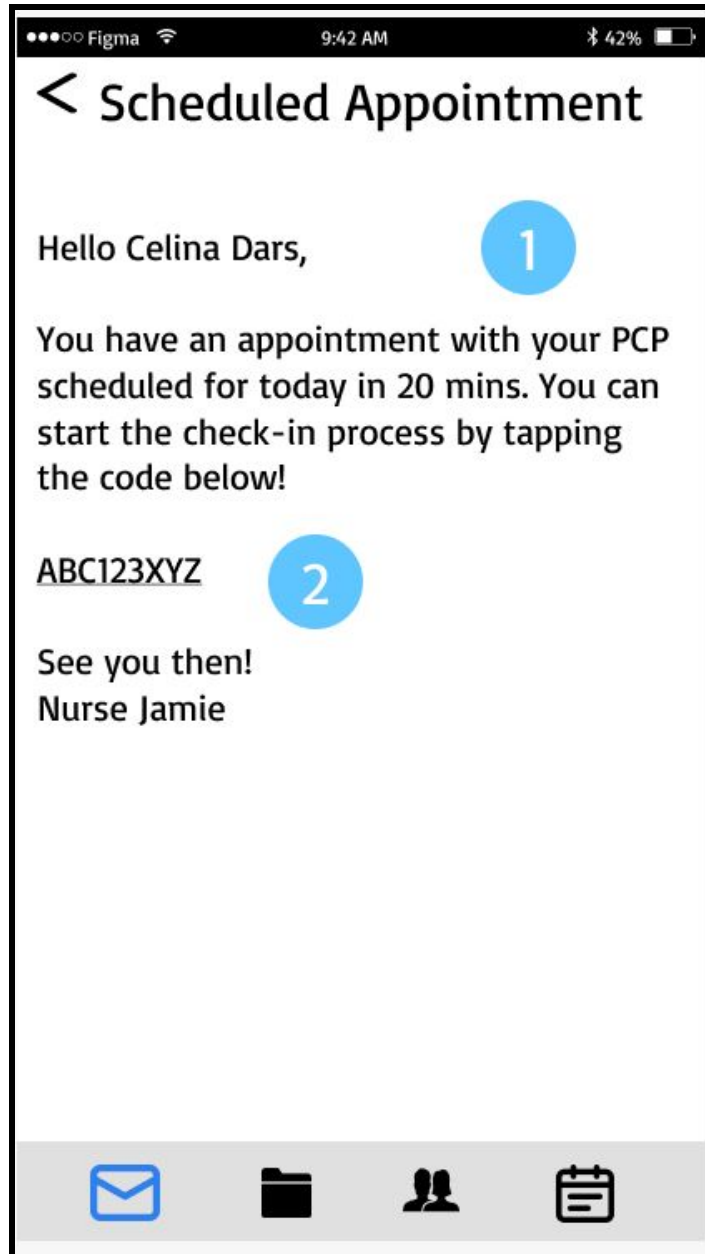
P: Inbox

- 1 Patients see their message inbox when they open the app. Newest messages are displayed near the top of the inbox.
- 2 They have the option of writing a message to a nurse if they have a question or comment.



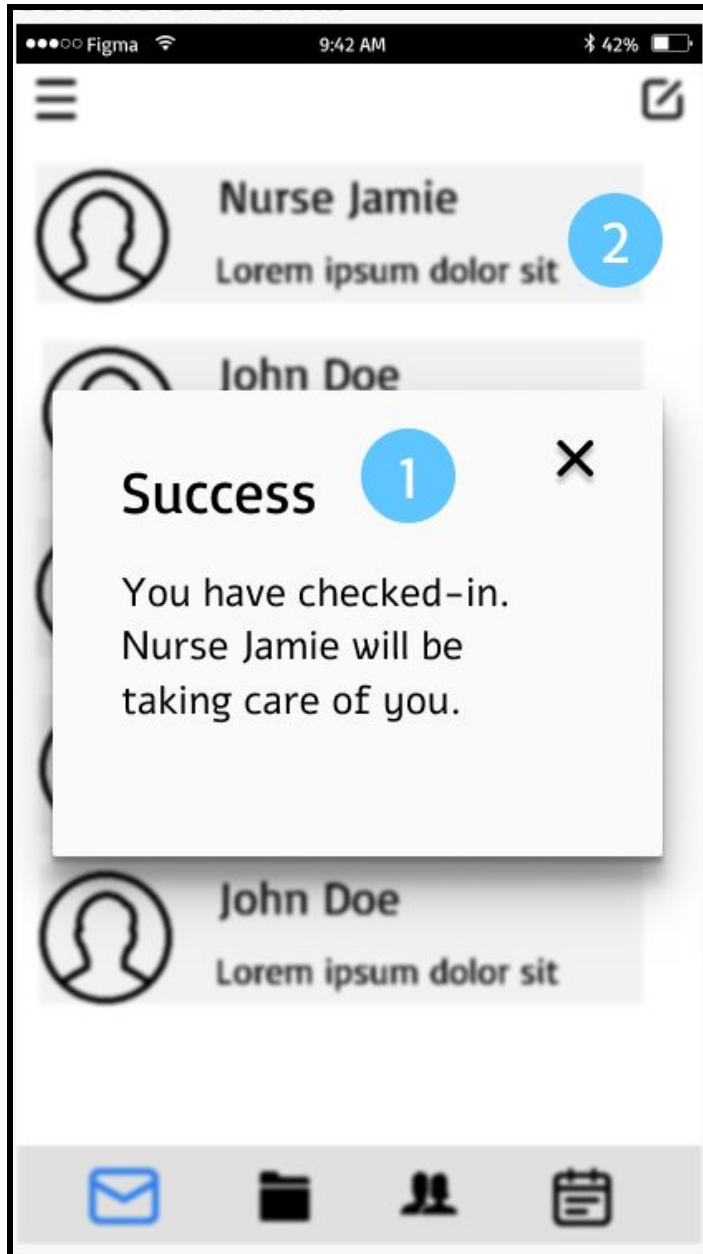
P: Appointment Reminder

- 1 Patients receive notifications of upcoming appointments as pop-ups. The pup-up is clear, while the app's background becomes blurry.
- 2 They can close the reminder if they choose not to take any action at that time.
- 3 If they want to check into their appointment, they click the CHECK IN button on the pop-up.



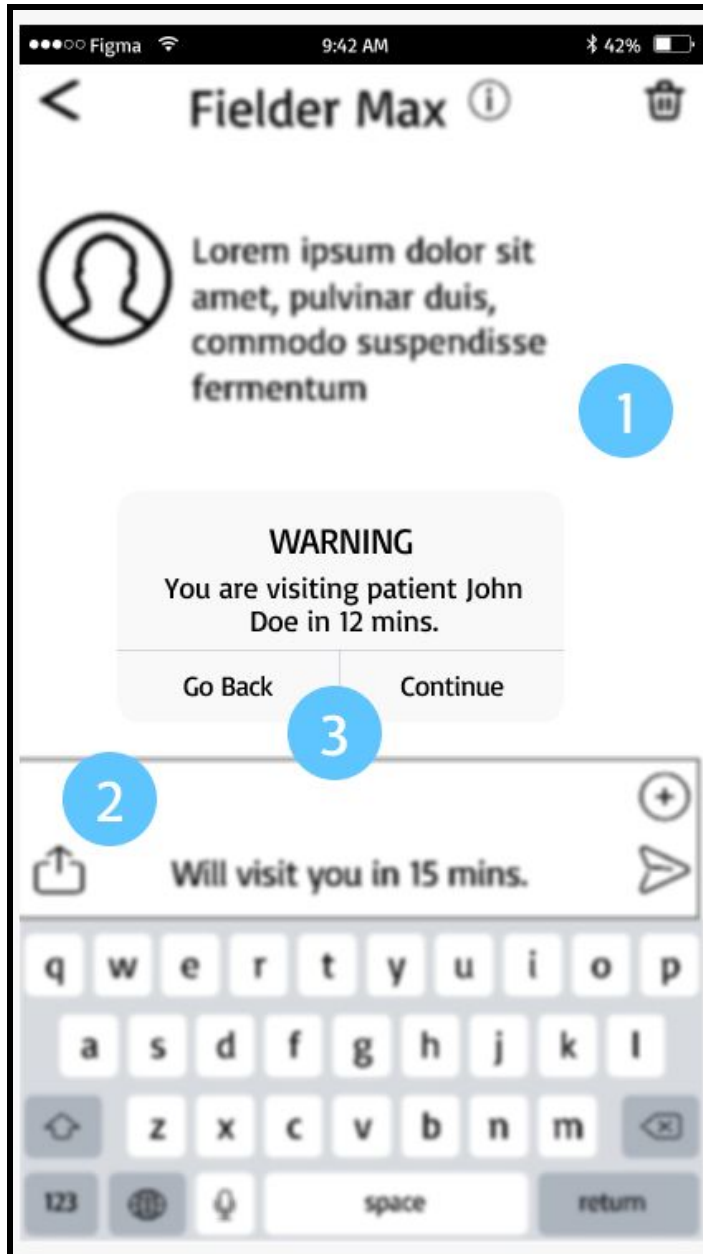
P: Reminder Email

- 1 Patients receive reminder emails from nurses telling them about their upcoming appointments.
- 2 The reminder message contains a check-in code specific to the user. The user can click on the code, which is also a link, to complete the check-in process.



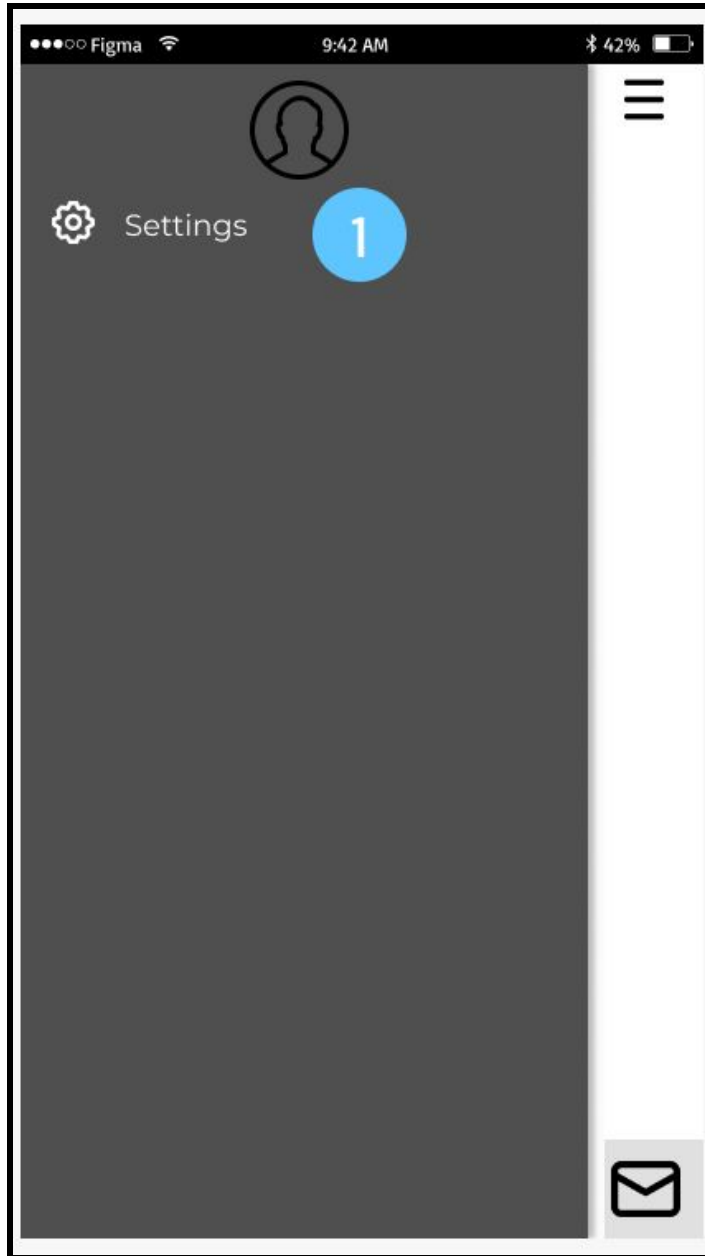
P: Successful Check-in

- 1 The patient is informed of their successful check-in via a pop-up.
- 2 When they have checked-in, they are rerouted back to the messages inbox screen.



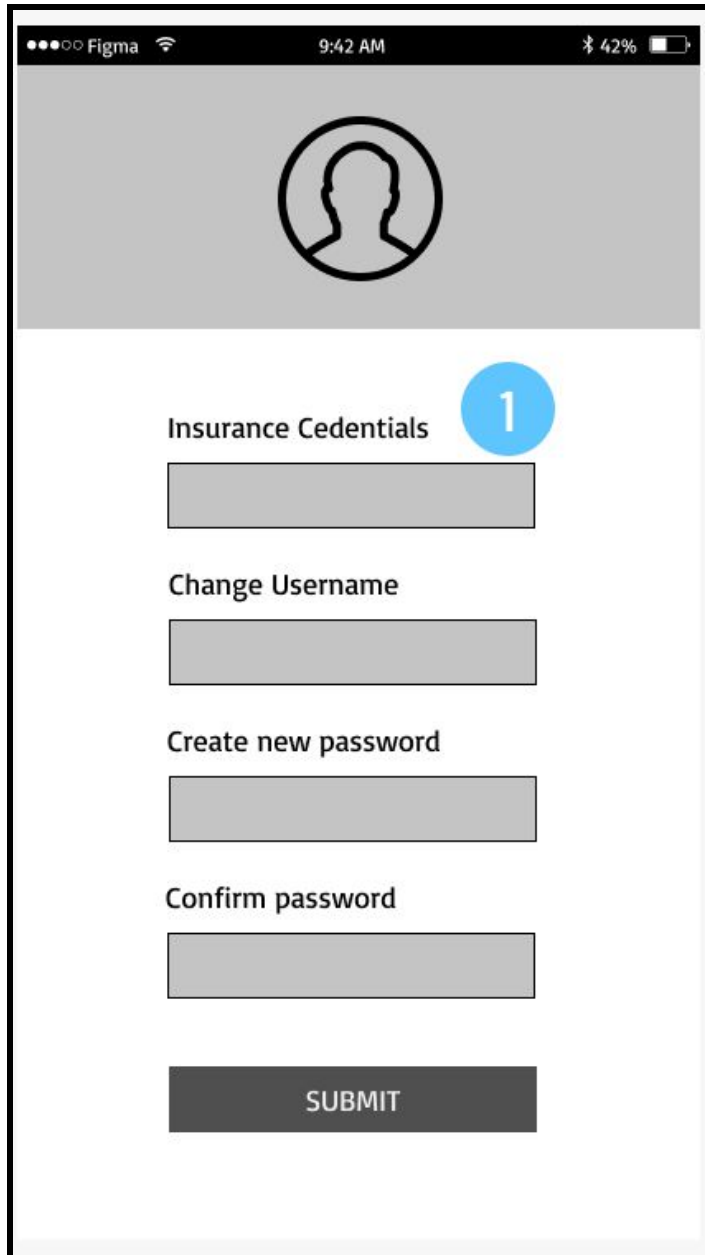
P: Failed Check-in

- 1 The patient is informed of their unsuccessful check-in via a pop-up. They are informed that they should check-in in person at the front desk, or with a nurse to resolve the issue.
- 2 When they have checked-in, they are rerouted back to the messages inbox screen.



P: Hamburger Menu

- 1 The user can edit their credentials in the settings page.



A mobile app settings screen mockup. At the top is a status bar with 'Figma', '9:42 AM', and '42%' battery. Below is a grey header with a circular profile icon. The main content area is white and contains four form fields, each with a blue circle containing the number '1' to its right: 'Insurance Cedentials', 'Change Username', 'Create new password', and 'Confirm password'. Each field is represented by a grey rectangular input box. At the bottom is a dark grey 'SUBMIT' button.

Insurance Cedentials 1

Change Username

Create new password

Confirm password

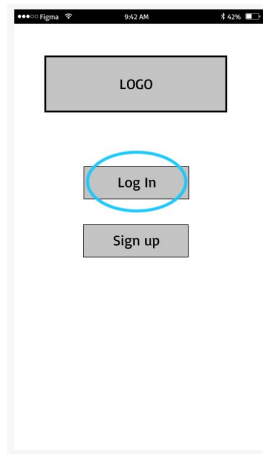
SUBMIT

P: Settings

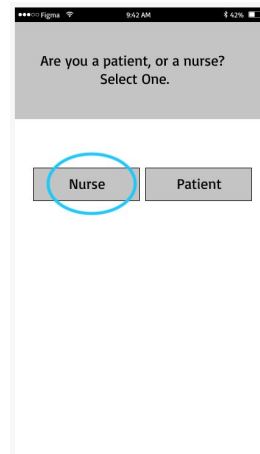
- 1 Users have the option to change their profile image, username, password and insurance credentials.

Key Path Scenario: Responding to Patient with Visit ETA

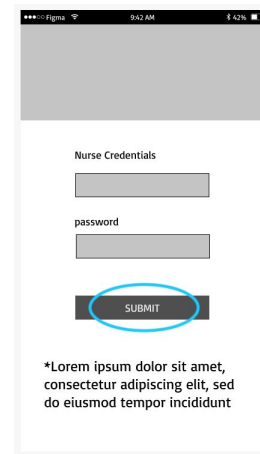
Log-in Screen



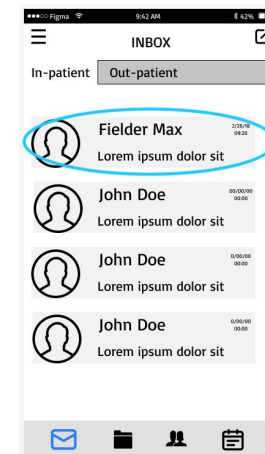
Nurse or Patient Screen



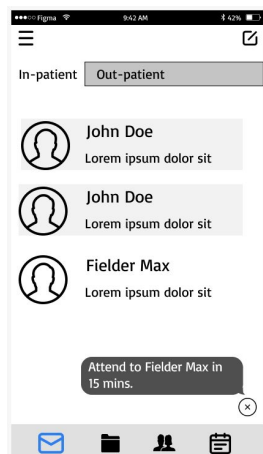
Nurse Log-in



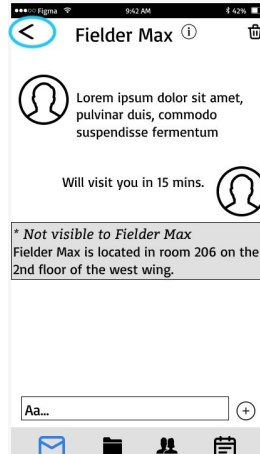
In-Patient Inbox



Patient Visit Notification



Patient Visit Pop-Up



Responding to Patient



Chat with Patient

