

# Tonny Luganda

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## Professional summary

Dependable and recognized for consistency in productivity and attendance while exhibiting a positive attitude in light of challenging situations. I have vast hours of experience in invested in teaching myself software development i.e. HTML, CSS, Javascript, MangoDb, Express, React, Nodejs, python , peripheral equipment. Exhibits exemplary work ethics and willingness to learn new processes and techniques, which enhance business and team efforts. Able to assess and resolve client issues in a timely manner. Superior ability to manage multiple projects simultaneously in deadline-driven environments.

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## Skills

- Proficient in HTML, CSS, Javascript, MangoDb, Express, React
  - Intermediate Nodejs, python,
  - Working towards earning my full Stack certification
  - Troubleshoot, setup, repair and install computer hardware and software
  - Software i.e. Adobe cc, office 360.
  - Problem solving abilities and detail oriented
  - Attention to details dependable
  - Administrative skills
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## Experience

**June 2018 – To date**

**Lyft Driver | Lyft**

- Use route navigation apps and knowledge of area
- Interact with customers in a professional manner

**October 2013 – November 2017**

**Section Manager (large formatte)| Wave Media Graphics limited Jenna plaza | Kampala central**

- Operating the software's i.e. adobe CS6, maintop, Office 365,
- Assisting customers in understanding their available options and helping them select the right service plan for their needs.
- Acknowledge customer issues and resolving them quickly and efficiently
- Effectively communicate with other employees and upper management to ensure complete care of customer
- Fulfilled administrative duties, including completing and filing paperwork, directing a multi-line phone and setting appointments.

**January 2014 – August 2017**

**Help desk Technician | Blaze internet café | Kampala Uganda (part time)**

- Trouble shooting computers and answering any questions for the customer
  - Timing customers for the time spent on computers
  - Teaching computers lessons
  - Maintaining and repairing customer computers
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## Education

**S.C.A.A computer science**, Los Angeles Valley College (on going)

**B.s Business Administration and Management**, Uganda Martyrs University Nkozi, Mpigi central region (November – 2012)