

## Terms Of Service

### U.S. Terms of Use

Effective: October 1<sup>st</sup> , 2017

#### 1. Contractual Relationship

These Terms of Use ("Terms") govern your access or use, from within the United States and its territories and possessions, of the applications, websites, content, products, and services (collectively, the "Services," as more fully defined below in Section 3) made available in the United States and its territories and possessions by Luggage Teleport, Inc and its employees, officers, directors, representatives and affiliates (collectively, "Luggage Teleport").

**PLEASE READ THESE TERMS CAREFULLY, AS THEY CONSTITUTE A LEGAL AGREEMENT BETWEEN YOU AND LUGGAGE TELEPORT.** In these Terms, the words "including" and "include" mean "including, but not limited to."

By accessing or using the Services, you confirm your agreement to be bound by these Terms. If you do not agree to these Terms, you may not access or use the Services. These Terms expressly supersede any prior agreements or arrangements with you. Luggage Teleport may immediately terminate these Terms or any Services with respect to you, or generally cease offering or deny access to the Services or any portion thereof, at any time for any reason under any circumstances whatsoever..

Supplemental terms may apply to certain Services and such supplemental terms will be disclosed to you in separate city-specific disclosures (e.g., a particular webpage on Luggageteleport.com) or in connection with the applicable Service(s). Supplemental terms are in addition to, and shall be deemed a part of, the Terms for the purposes of the applicable Service(s). In the event of any inconsistency or conflict, the supplemental terms shall prevail over these Terms with respect to the applicable Services.

The Terms set forth herein may be amended by Luggage Teleport from time to time; and such amendments will be deemed effective upon Luggage Teleport's posting of such updated Terms on its website, application or otherwise or in the amended policies or supplemental terms attached to the applicable Service(s). Your continued access or use of the Services after such posting confirms your consent to be bound by the Terms, as amended. If Luggage Teleport changes these Terms after the date you first agreed to the Terms (or to any subsequent changes to these Terms), you may reject any such change by providing Luggage Teleport written notice of such rejection within 30 days of the date such change became effective, as indicated in the "Effective" date above. This written notice must be provided either (a) by mail or hand delivery to our registered address (228 Hamilton Avenue 3<sup>rd</sup> Floor , Palo Alto, CA 94301) for service of process, and (b) by email to: luggageteleport@gmail.com. In order to be effective, the notice must include your full name and clearly indicate your intent to reject changes to these Terms. By rejecting changes, you are agreeing that you will continue to be bound by the provisions of these Terms as of the date you first agreed to the Terms (or to any subsequent changes to these Terms).

Luggage Teleport collection and use of personal information in connection with the Services is described in Luggage Teleport Privacy Statements located at [www.luggageteleport.com/legal/privacy](http://www.luggageteleport.com/legal/privacy).

**IMPORTANT: PLEASE NOTE THAT ALL DISPUTES WILL BE RESOLVED BY ARBITRATION ON AN INDIVIDUAL BASIS. PLEASE REVIEW THE ARBITRATION AGREEMENT SET FORTH BELOW CAREFULLY, AS BY ENTERING INTO THIS ARBITRATION AGREEMENT, YOU EXPRESSLY ACKNOWLEDGE THAT YOU HAVE READ AND UNDERSTAND ALL OF THE TERMS OF THIS ARBITRATION AGREEMENT, HAVE TAKEN TIME TO CONSIDER THE**

CONSEQUENCES OF THIS IMPORTANT DECISION AND ACKNOWLEDGE THAT THE ARBITRATION DECISION WILL BE FINAL AND BINDING ON YOU.

## 2. Arbitration Agreement

By agreeing to the Terms, you agree that you are required to resolve any claim that you may have against Luggage Teleport on an individual basis in arbitration, as set forth in this Arbitration Agreement. This will preclude you from bringing any class, collective, or representative action against Luggage Teleport, and also preclude you from participating in or recovering relief under any current or future class, collective, consolidated, or representative action brought against Luggage Teleport by someone else.

### Agreement to Binding Arbitration Between You and Luggage Teleport.

You and Luggage Teleport agree that any dispute, claim or controversy arising out of or relating to: (a) these Terms or the existence, breach, termination, enforcement, interpretation or validity thereof, or (b) your access to or use of the Services at any time, whether before or after the date you agreed to the Terms, will be settled by binding arbitration between you and Luggage Teleport, and not in a court of law.

You acknowledge and agree that you and Luggage Teleport are each waiving the right to a trial by jury or to participate as a plaintiff or class member in any purported class action or representative proceeding. Unless both you and Luggage Teleport otherwise agree in writing, any arbitration will be conducted only on an individual basis and not in a class, collective, consolidated, or representative proceeding. However, you and Luggage Teleport each retain the right to bring an individual action in small claims court and the right to seek injunctive or other equitable relief in a court of competent jurisdiction to prevent the actual or threatened infringement, misappropriation or violation of a party's copyrights, trademarks, trade secrets, patents or other intellectual property rights.

### Rules and Governing Law.

You and Luggage Teleport agree that the arbitration will be administered by the American Arbitration Association ("AAA") in accordance with the AAA's Consumer Arbitration Rules and the Supplementary Procedures for Consumer Related Disputes (the "AAA Rules") then in effect, except as modified by this Arbitration Agreement. The AAA Rules are available at [www.adr.org/arb\\_med](http://www.adr.org/arb_med) or by calling the AAA at 1-800-778-7879.

The parties agree that the arbitrator ("Arbitrator"), and not any federal, state, or local court or agency, shall have exclusive authority to resolve any disputes relating to the interpretation, applicability, enforceability or formation of this Arbitration Agreement, including any claim that all or any part of this Arbitration Agreement is void or voidable. The Arbitrator shall also be responsible for determining all threshold arbitrability issues, including issues relating to whether the Terms are unconscionable or illusory and any defense to arbitration, including waiver, delay, laches, or estoppel.

Notwithstanding any choice of law or other provision in the Terms, the parties agree and acknowledge that this Arbitration Agreement evidences a transaction involving interstate commerce and that the Federal Arbitration Act, 9 U.S.C. § 1 et seq. ("FAA"), will govern its interpretation and enforcement and proceedings pursuant thereto. It is the intent of the parties that the FAA and AAA Rules shall preempt all state laws to the fullest extent permitted by law. If the FAA and AAA Rules are found not to apply to any issue that arises under this Arbitration Agreement or the enforcement thereof, then that issue shall be resolved under the laws of the state of California.

#### Process.

If a party wishes to initiate arbitration, it must provide the other party with a written Demand for Arbitration as specified in the AAA Rules. (The AAA provides a form Demand for Arbitration - Consumer Arbitration Rules at [www.adr.org](http://www.adr.org) or by calling the AAA at 1-800-778-7879). The Arbitrator will be either (1) a retired judge or (2) an attorney specifically licensed to practice law in the state of California and will be selected by the parties from the AAA's roster of consumer dispute arbitrators. If the parties are unable to agree upon an Arbitrator within seven (7) days of delivery of the Demand for Arbitration, then the AAA will appoint the Arbitrator in accordance with the AAA Rules.

#### Location and Procedure.

Unless you and Luggage Teleport otherwise agree, the arbitration will be conducted in San Francisco. If your claim does not exceed \$10,000, then the arbitration will be conducted solely on the basis of documents you and Luggage Teleport submit to the Arbitrator, unless you request a hearing or the Arbitrator determines that a hearing is necessary. If your claim exceeds \$10,000, your right to a hearing will be determined by the AAA Rules. Subject to the AAA Rules, the Arbitrator will have the discretion to direct a reasonable exchange of information by the parties, consistent with the expedited nature of the arbitration.

#### Arbitrator's Decision.

The Arbitrator will render an award within the time frame specified in the AAA Rules. Judgment on the arbitration award may be entered in any court having competent jurisdiction to do so. The Arbitrator may award declaratory or injunctive relief only in favor of the claimant and only to the extent necessary to provide relief warranted by the claimant's individual claim. An Arbitrator's decision shall be final and binding on all parties. An Arbitrator's decision and judgment thereon shall have no precedential or collateral estoppel effect. If you prevail in arbitration you will be entitled to an award of attorneys' fees and expenses, to the extent provided under applicable law.

#### Fees.

Your responsibility to pay any AAA filing, administrative and arbitrator fees will be solely your responsibility , Luggage Teleport will not pay all such fees, and you will be responsible for Luggage Teleport fees if the Arbitrator finds that either the substance of your claim or the relief sought in your Demand for Arbitration was frivolous or was brought for an improper purpose (as measured by the standards set forth in Federal Rule of Civil Procedure 11(b)).

#### Changes.

Notwithstanding the provisions in Section I above, regarding consent to be bound by amendments to these Terms, if Luggage Teleport changes this Arbitration Agreement after the date you first agreed to the Terms (or to any subsequent changes to the Terms), you may reject any such change by providing Luggage Teleport written notice of such rejection within 30 days of the date such change became effective, as indicated in the "Effective" date above. This written notice must be provided either (a) by mail or hand delivery to 228 Hamilton Avenue 3<sup>rd</sup> Floor , Palo Alto CA 94301 for service of process, and (b) by email from the email address associated with your Account to: [luggageteleport@gmail.com](mailto:luggageteleport@gmail.com). In order to be effective, the notice must include your full name and clearly indicate your intent to reject changes to this Arbitration Agreement. By rejecting changes, you are agreeing that you will arbitrate any dispute between you and Luggage Teleport in accordance with the provisions of this Arbitration Agreement as of the date you first agreed to the Terms (or to any subsequent changes to the Terms).

#### Severability and Survival.

If any portion of this Arbitration Agreement is found to be unenforceable or unlawful for any reason, (1) the unenforceable or unlawful provision shall be severed from these Terms; (2) severance of the unenforceable or unlawful provision shall have no impact whatsoever on the remainder of the

Arbitration Agreement or the parties' ability to compel arbitration of any remaining claims on an individual basis pursuant to the Arbitration Agreement; and (3) to the extent that any claims must therefore proceed on a class, collective, consolidated, or representative basis, such claims must be litigated in a civil court of competent jurisdiction and not in arbitration, and the parties agree that litigation of those claims shall be stayed pending the outcome of any individual claims in arbitration.

### 3. The Services

The Services comprise of mobile applications and related services (each, an "Application"), which enable users to arrange and schedule transportation, logistics and/or delivery services of certain goods (including luggage), including with third party providers of such services and goods under agreement with Luggage Teleport or certain of Luggage Teleport's affiliates ("Third Party Providers"). In certain circumstances the Services may also include an option to receive transportation, logistics and/or delivery services for an upfront price, subject to acceptance by the respective Third Party Providers. Unless otherwise agreed by Luggage Teleport in a separate written agreement with you, the Services are made available solely for your personal, noncommercial use. YOU ACKNOWLEDGE AND AGREE THAT YOUR ABILITY TO OBTAIN TRANSPORTATION FOR YOUR LUGGAGE, LOGISTICS AND/OR DELIVERY SERVICES THROUGH THE USE OF THE SERVICES DOES NOT ESTABLISH LUGGAGE TELEPORT AS A PROVIDER OF TRANSPORTATION, LOGISTICS OR DELIVERY SERVICES OR AS A TRANSPORTATION CARRIER. IN ANY CASE , THE ULTIMATE LIABILITY OF LOSS PER LUGGAGE WILL BE LIMITED TO US\$100 PER LUGGAGE, UP TO MAXIMUM TOTAL CLAIM OF US\$200 PER PERSON. USERS OF THE SERVICE ARE REQUIRED TO BUY THEIR OWN INSURANCE CONTENT; LUGGAGE TELEPORT WILL NOT BE LIABLE FOR THE CONTENTS OF THE LUGGAGE.

#### Restrictions.

You may not: (i) remove any copyright, trademark or other proprietary notices from any portion of the Services; (ii) reproduce, modify, prepare derivative works based upon, distribute, license, lease, sell, resell, transfer, publicly display, publicly perform, transmit, stream, broadcast or otherwise exploit the Services except as expressly permitted by Luggage Teleport; (iii) decompile, reverse engineer or disassemble the Services except as may be permitted by applicable law; (iv) link to, mirror or frame any portion of the Services; (v) cause or launch any programs or scripts for the purpose of scraping, indexing, surveying, or otherwise data mining any portion of the Services or unduly burdening or hindering the operation and/or functionality of any aspect of the Services; or (vi) attempt to gain unauthorized access to or impair any aspect of the Services or its related systems or networks.

#### Provision of the Services.

You acknowledge that certain portions of the Services such as the sale of luggage accessories even with the Luggage Teleport logo on the item are purchased by you solely on your own discretion and Luggage Teleport takes no responsibility for the durability and quality of the goods (including the accessories )sold and no warranties and representations are given in respect of the aforementioned goods and Services. Any quality issues should be taken up with the third party vendor directly.

#### Third Party Services and Content.

The Services may be made available or accessed in connection with third party services and content (including advertising) that Luggage Teleport does not control. You acknowledge that different terms of use and privacy policies may apply to your use of such third party services and content. Luggage teleport does not endorse such third party services and content and in no event shall Luggage Teleport be responsible or liable for any products or services of such third party providers. Additionally, Apple Inc., Google, Inc., Microsoft Corporation or BlackBerry Limited will be a third-party beneficiary to this contract if you access the Services using Applications developed for Apple iOS, Android, Microsoft Windows, or BlackBerry-powered mobile devices, respectively. These third party beneficiaries are not parties to this contract and are not responsible for the

provision or support of the Services in any manner. Your access to the Services using these devices is subject to terms set forth in the applicable third party beneficiary's terms of service.

#### Ownership.

The Services and all rights therein are and shall remain Luggage Teleport 's property or the property of Luggage Teleport 's licensors. Neither these Terms nor your use of the Services convey or grant to you any right to use or reference in any manner Luggage Teleport's company names, logos, product and service names, trademarks or services marks or those of Luggage Teleport's licensors.

### 4. Access and Use of the Services

#### User Accounts.

In order to use most aspects of the Services, you must register for and maintain an active personal user Services account ("Account"). You must be at least 18 years of age, or the age of legal majority in your jurisdiction (if different than 18), to obtain an Account, unless a specific Service permits otherwise. Account registration requires you to submit to Luggage Teleport certain personal information, such as your name, address, mobile phone number and age, as well as at least one valid payment method supported by Luggage Teleport. You agree to maintain accurate, complete, and up-to-date information in your Account. Your failure to maintain accurate, complete, and up-to-date Account information, including having an invalid or expired payment method on file, may result in your inability to access or use the Services. You are responsible for all activity that occurs under your Account, and you agree to maintain the security and secrecy of your Account username and password at all times. Unless otherwise permitted by Luggage teleport in writing, you may only possess one Account.

#### User Requirements and Conduct.

The Service is not available for use by persons under the age of 18. You may not authorize third parties to use your Account, and you may not allow persons under the age of 18 to receive transportation or logistics services from Third Party Providers unless they are accompanied by you. You may not assign or otherwise transfer your Account to any other person or entity. You agree to comply with all applicable laws when accessing or using the Services, and you may only access or use the Services for lawful purposes (e.g., no transport of unlawful or hazardous materials). You may not in your access or use of the Services cause nuisance, annoyance, inconvenience, or property damage, whether to the Third Party Provider or any other party. In certain instances you may be asked to provide proof of identity to access or use the Services, and you agree that you may be denied access to or use of the Services if you refuse to provide proof of identity.

#### Text Messaging and Telephone Calls.

You agree that Luggage Teleport may contact you by telephone or text messages (including by an automatic telephone dialing system) at any of the phone numbers provided by you or on your behalf in connection with an Luggage Teleport account, including for marketing purposes. You understand that you are not required to provide this consent as a condition to use the service. You also understand that you may opt out of receiving text messages from Luggage Teleport at any time, either by texting the word "STOP" to 415 996 6182 device that is receiving the messages, or by contacting Luggage teleport.com. If you do not choose to opt out, Luggage Teleport may contact you as outlined in its User Privacy Statement, located at [www.luggageteleport.com/legal/privacy](http://www.luggageteleport.com/legal/privacy).

#### Referrals and Promotional Codes.

Luggage Teleport may, in its sole discretion, create referral and/or promotional codes ("Promo Codes") that may be redeemed for discounts on future Services and/or a Third Party Provider's services, or other features or benefits related to the Services and/or a Third Party Provider's services, subject to any additional terms that Luggage Teleport establishes. You agree that Promo Codes: (i) must be used for the intended audience and purpose, and in a lawful manner; (ii) may

not be duplicated, sold or transferred in any manner, or made available to the general public (whether posted to a public form or otherwise), unless expressly permitted by Luggage Teleport; (iii) may be disabled by Luggage Teleport at any time for any reason without liability to Luggage Teleport; (iv) may only be used pursuant to the specific terms that Luggage Teleport establishes for such Promo Code; (v) are not valid for cash; and (vi) may expire prior to your use. Luggage Teleport reserves the right to withhold or deduct credits or other features or benefits obtained through the use of the referral system or Promo Codes by you or any other user in the event that Luggage Teleport determines or believes that the use of the referral system or use or redemption of the Promo Code was in error, fraudulent, illegal, or otherwise in violation of Luggage Teleport's Terms.

#### User Provided Content.

Luggage Teleport may, in Luggage Teleport's sole discretion, permit you from time to time to submit, upload, publish or otherwise make available to Luggage Teleport through the Services textual, audio, and/or visual content and information, including commentary and feedback related to the Services, initiation of support requests, and submission of entries for competitions and promotions ("User Content"). Any User Content provided by you remains your property. However, by providing User Content to Luggage Teleport, you grant Luggage Teleport a worldwide, perpetual, irrevocable, transferable, royalty-free license, with the right to sublicense, to use, copy, modify, create derivative works of, distribute, publicly display, publicly perform, and otherwise exploit in any manner such User Content in all formats and distribution channels now known or hereafter devised (including in connection with the Services and Luggage Teleport's business and on third-party sites and services), without further notice to or consent from you, and without the requirement of payment to you or any other person or entity.

You represent and warrant that: (i) you either are the sole and exclusive owner of all User Content or you have all rights, licenses, consents and releases necessary to grant Luggage Teleport the license to the User Content as set forth above; and (ii) neither the User Content, nor your submission, uploading, publishing or otherwise making available of such User Content, nor Luggage Teleport's use of the User Content as permitted herein will infringe, misappropriate or violate a third party's intellectual property or proprietary rights, or rights of publicity or privacy, or result in the violation of any applicable law or regulation.

You agree to not provide User Content that is defamatory, libelous, hateful, violent, obscene, pornographic, unlawful, or otherwise offensive, as determined by Luggage Teleport in its sole discretion, whether or not such material may be protected by law. Luggage Teleport may, but shall not be obligated to, review, monitor, or remove User Content, at Luggage Teleport's sole discretion and at any time and for any reason, without notice to you.

#### Network Access and Devices.

You are responsible for obtaining the data network access necessary to use the Services. Your mobile network's data and messaging rates and fees may apply if you access or use the Services from your device. You are responsible for acquiring and updating compatible hardware or devices necessary to access and use the Services and Applications and any updates thereto. Luggage Teleport does not guarantee that the Services, or any portion thereof, will function on any particular hardware or devices. In addition, the Services may be subject to malfunctions and delays inherent in the use of the Internet and electronic communications ("Errors") and Luggage Teleport assumes no liability for any claims, costs, losses or damages suffered or incurred, whether directly or indirectly or otherwise, as a result of such Errors.

#### 5. Payment

You understand that use of the Services will result in charges to you for the services or goods you receive ("Charges"). Luggage Teleport will receive and/or enable your payment of the applicable Charges for services or goods obtained through your use of the Services. Charges will be inclusive of applicable taxes where required by law.

As between you and Luggage Teleport, Luggage Teleport reserves the right to establish, remove and/or revise Charges for any or all services or goods obtained through the use of the Services at any time in Luggage Teleport's sole discretion. Further, you acknowledge and agree that Charges applicable in certain geographical areas may increase substantially during times of high demand (such as peak travel season). Luggage Teleport will use reasonable efforts to inform you of Charges that may apply, provided that you will be responsible for Charges incurred under your Account regardless of your awareness of such Charges or the amounts thereof. Luggage Teleport may from time to time provide certain users with promotional offers and discounts that may result in different amounts charged for the same or similar services or goods obtained through the use of the Services, and you agree that such promotional offers and discounts, unless also made available to you, shall have no bearing on your use of the Services or the Charges applied to you. You may elect to cancel your request for Services at any time prior to the commencement of such Services, in which case you may be charged a cancellation fee by Luggage Teleport or by the Third Party Provider (through Luggage Teleport), as the case may be. After you have received services or goods obtained through the Service, you will have the opportunity to rate your experience and leave additional feedback. Luggage Teleport may use the proceeds of any Charges for any purpose, subject to any payment obligations it has agreed to with any Third Party Providers or other third parties.

In certain cases, with respect to Third Party Providers, Charges you incur will be owed directly to Third Party Providers, and Luggage Teleport will collect payment of those charges from you, on the Third Party Provider's behalf as their limited payment collection agent, and payment of the Charges shall be considered the same as payment made directly by you to the Third Party Provider. In such cases, you retain the right to request lower Charges from a Third Party Provider for services or goods received by you from such Third Party Provider at the time you receive such services or goods, and Charges you incur will be owed to the Third Party Provider. Luggage Teleport will respond accordingly to any request from a Third Party Provider to modify the Charges for a particular service or good. This payment structure is intended to fully compensate a Third Party Provider, if applicable, for the services or goods obtained in connection with your use of the Services. In all other cases, Charges you incur will be owed and paid directly to Luggage Teleport or its affiliates, where Luggage Teleport is solely liable for any obligations to Third Party Providers. In such cases, you retain the right to request lower Charges from Luggage Teleport or services or goods received by you from a Third Party Provider at the time you receive such services or goods, and Luggage Teleport will respond accordingly to any request from you to modify the Charges for a particular service or good. Notwithstanding the aforesaid, Luggage Teleport retains the right to decide on the final amount of the Charges. Any representation by Luggage Teleport (on Luggage Teleport's website, in the Application, or in Luggage Teleport's marketing materials) to the effect that tipping is "voluntary," "not required," and/or "included" in the payments you make for services or goods provided is not intended to suggest that Luggage Teleport provides any additional amounts, beyond those described above, to a Third Party Provider you may use. You understand and agree that, while you are free to provide additional payment as a gratuity to any Third Party Provider who provides you with services or goods obtained through the Service, you are under no obligation to do so. Gratuities are voluntary.

## 6. Disclaimers; Limitation of Liability; Indemnity.

### DISCLAIMER.

THE SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE." Luggage Teleport DISCLAIMS ALL REPRESENTATIONS AND WARRANTIES, EXPRESS, IMPLIED, OR STATUTORY, NOT EXPRESSLY SET OUT IN THESE TERMS, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. IN ADDITION, Luggage Teleport MAKES NO REPRESENTATION, WARRANTY, OR GUARANTEE REGARDING THE RELIABILITY, TIMELINESS, QUALITY, SUITABILITY, OR AVAILABILITY OF THE SERVICES OR ANY SERVICES OR GOODS REQUESTED THROUGH THE USE OF THE SERVICES, OR THAT THE SERVICES WILL BE UNINTERRUPTED OR ERROR-FREE. Luggage Teleport MAKES NO REPRESENTATION, WARRANTY, OR GUARANTEE REGARDING THE SAFETY, VIABILITY OR CONTENTS OF THE GOODS (INCLUDING BUT NOT LIMITED TO LUGGAGES OR GOODS IN THE LUGGAGES) TRANSPORTED USING THE SERVICES. Further,

the Services offered by Luggage Teleport assumes that the goods (including luggage transported) do not include a Prohibited Item, or any item which violates any applicable law or regulation including without limitation any import/export controls or sanctions. "Prohibited Item" means any item which is subject to import/export control or the import or export of which is prohibited or restricted under any sanctions; and Luggage Teleport expressly disclaims all liability in the event it is found that the goods or items in the goods violates any applicable law, regulation, import/export controls or sanctions. Luggage Teleport DOES NOT GUARANTEE THE QUALITY, SUITABILITY, SAFETY OR ABILITY OF THIRD PARTY PROVIDERS. YOU AGREE THAT THE ENTIRE RISK ARISING OUT OF YOUR USE OF THE SERVICES, AND ANY SERVICE OR GOOD REQUESTED IN CONNECTION THEREWITH, REMAINS SOLELY WITH YOU, TO THE MAXIMUM EXTENT PERMITTED UNDER APPLICABLE LAW.

#### LIMITATION OF LIABILITY.

LUGGAGE TELEPORT SHALL NOT UNDER ANY CIRCUMSTANCES WHATSOEVER BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE, OR CONSEQUENTIAL DAMAGES, INCLUDING LOST PROFITS, LOST DATA, PERSONAL INJURY, OR PROPERTY DAMAGE RELATED TO, IN CONNECTION WITH, OR OTHERWISE RESULTING FROM ANY USE OF THE SERVICES, REGARDLESS OF THE NEGLIGENCE, (EITHER ACTIVE, AFFIRMATIVE, SOLE, OR CONCURRENT), DEFAULT OR OMISSION OF Luggage Teleport, EVEN IF Luggage Teleport HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

LUGGAGE TELEPORT SHALL NOT BE LIABLE FOR ANY DAMAGES, LIABILITY OR LOSSES ARISING OUT OF: (i) YOUR USE OF OR RELIANCE ON THE SERVICES OR YOUR INABILITY TO ACCESS OR USE THE SERVICES; OR (ii) ANY TRANSACTION OR RELATIONSHIP BETWEEN YOU AND ANY THIRD PARTY PROVIDER, EVEN IF LUGGAGE TELEPORT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Luggage Teleport SHALL NOT BE LIABLE FOR DELAY OR FAILURE IN PERFORMANCE RESULTING FROM CAUSES BEYOND Luggage Teleport 'S REASONABLE CONTROL..

THE SERVICES MAY BE USED BY YOU TO REQUEST AND SCHEDULE TRANSPORTATION OF GOODS (INCLUDING LUGGAGES), OR LOGISTICS SERVICES WITH THIRD PARTY PROVIDERS, BUT YOU AGREE THAT LUGGAGE TELEPORT HAS NO RESPONSIBILITY OR LIABILITY TO YOU RELATED TO ANY TRANSPORTATION, GOODS OR LOGISTICS SERVICES PROVIDED TO YOU BY THIRD PARTY PROVIDERS OTHER THAN AS EXPRESSLY SET FORTH IN THESE TERMS.

THE LIMITATIONS AND DISCLAIMER IN THIS SECTION DO NOT PURPORT TO LIMIT LIABILITY OR ALTER YOUR RIGHTS AS A CONSUMER THAT CANNOT BE EXCLUDED UNDER APPLICABLE LAW. BECAUSE SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF OR THE LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, IN SUCH STATES OR JURISDICTIONS, Luggage Teleport's LIABILITY SHALL BE LIMITED TO THE EXTENT PERMITTED BY LAW. THIS PROVISION SHALL HAVE NO EFFECT ON Luggage Teleport's CHOICE OF LAW PROVISION SET FORTH BELOW.

AS MENTIONED ABOVE, IN ANY CASE , THE ULTIMATE LIABILITY OF LOSS PER LUGGAGE WILL BE LIMITED TO US\$100 PER LUGGAGE, UP TO MAXIMUM TOTAL CLAIM OF US\$200 PER PERSON. Luggage Teleport is also is not liable for loss of contents or misplacement of luggage or delay to luggage or damages to the luggage.

#### Indemnity.

You agree to indemnify and hold Luggage Teleport and its affiliates and their officers, directors, employees, and agents harmless from any and all claims, demands, losses, liabilities, and expenses (including attorneys' fees), arising out of or in connection with: (i) your use of the

Services or services or goods obtained through your use of the Services; (ii) your breach or violation of any of these Terms; (iii) Luggage Teleport's use of your User Content; or (iv) your violation of the rights of any third party, including Third Party Providers.

## 7. Other Provisions

### Choice of Law.

These Terms are governed by and construed in accordance with the laws of the State of California, U.S.A., without giving effect to any conflict of law principles, except as may be otherwise provided in the Arbitration Agreement above or in supplemental terms applicable to your region. However, the choice of law provision regarding the interpretation of these Terms is not intended to create any other substantive right to non-Californians to assert claims under California law whether that be by statute, common law, or otherwise. These provisions, and except as otherwise provided in Section 2 of these Terms, are only intended to specify the use of California law to interpret these Terms and the forum for disputes asserting a breach of these Terms, and these provisions shall not be interpreted as generally extending California law to you if you do not otherwise reside in California. The foregoing choice of law and forum selection provisions do not apply to the arbitration clause in Section 2 or to any arbitrable disputes as defined therein. Instead, as described in Section 2, the Federal Arbitration Act shall apply to any such disputes.

### Claims of Copyright Infringement.

Claims of copyright infringement should be sent to Luggage Teleport's designated agent.

### Notice.

Luggage Teleport may give notice by means of a general notice on the Services, electronic mail to your email address in your Account, telephone or text message to any phone number provided in connection with your account, or by written communication sent by first class mail or pre-paid post to any address connected with your Account. Such notice shall be deemed to have been given upon receiving by Luggage Teleport. You may give notice to Luggage Teleport, with such notice deemed given when received by Luggage Teleport, at any time by first class mail or pre-paid post to our registered address for service of process, c/o Luggage Teleport.

### General.

You may not assign these Terms without Luggage Teleport's prior written approval. Luggage Teleport may assign these Terms without your consent to: (i) a subsidiary or affiliate; (ii) an acquirer of Luggage Teleport's equity, business or assets; or (iii) a successor by merger. Any purported assignment in violation of this section shall be void. No joint venture, partnership, employment, or agency relationship exists between you, Luggage Teleport or any Third Party Provider as a result of this Agreement or use of the Services. If any provision of these Terms is held to be invalid or unenforceable, such provision shall be struck out and the remaining provisions shall be enforced to the fullest extent under law. Luggage Teleport's failure to enforce any right or provision in these Terms shall not constitute a waiver of such right or provision unless acknowledged and agreed to by Luggage Teleport in writing. This provision shall not affect the Severability and Survivability section of the Arbitration Agreement of these Terms.