

Luis Gonzales

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SUMMARY

Highly motivated Application Development professional. Possess aggressive problem diagnosis and creative problem solving skills. Basic knowledge of relational database systems, object oriented programming and web application development. Able to work and thrive in a fast-paced environment, learn rapidly and master diverse web technologies and techniques. Excellent listening, oral and written communication skills. A team player that is attentive to detail and produces quality results. A desire for continuous personal growth.

SKILLS

Languages

- Familiar with: C, C++/CLI, HTML, CSS, JavaScript, PHP, SQL, React.js and React-Native

Software

- Microsoft: Excel, Word, Access
- Database/Server: phpMyAdmin, Apache/XAMPP
- Platforms: Windows 10, Linux, MacOS, iOS, Android

PROJECTS

Content-Based App

- Developed a mushroom identification React-Native app based on Adam Haritan's Learn Your Land website and YouTube channel. The app allows the mushroom enthusiasts to navigate through a list of common edible mushrooms using a Drawer component. Selecting a mushroom allows users to view a slideshow of high-definition images to aid in identification. A ScrollView component lets users scroll through detailed information about the selected mushroom. The WebView component automatically plays a video about Learn Your Land and the gives user full functional use of the YouTube website directly from the app.

EXPERIENCE

Help Desk Technician

08/2019 – 12/2019

Lehigh Valley Technology Company

- Worked in a team of help desk technicians to provide excellent client support
- Assisted with internal and client facing projects to ensure timelines were met
- Responded to queries on the phone, via email, in person, or through remote access
- Monitored, maintained, and troubleshoot incidents with Microsoft, Windows 10, and Mac OS workstations including hardware and software
- Continually analyzed areas of responsibility and made process improvement recommendations

Canvasser

05/2018 – 07/2018

Make the Road Action

- Used strong communication and social skills when engaging with the community
- Brought awareness, door-to-door, on how Make the Road supports the community
- Demonstrated professionalism while collaborating with the team and supporting the community
- Utilized mobile applications to collect data on the social and political needs of Lehigh Valley voters
- Answer questions posed by voters and persuaded potential voters to register to vote and support a popular cause

EDUCATION

Associates in Computer Information Technology – Application Development

07/2018 – 06/2020

Northampton Community College – Bethlehem, PA

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| • Computer Science I | • Client-side Scripting | • Desktop Operating System |
| • Mobile Development | • Server-side Scripting | • Computer Technology I |
| • Database Systems | • Linux Administration | • Microcomputer Applications |

COMMUNITY INVOLVEMENT

- **Non-Profit:** Member of the Young Professionals of Color discussion group hosted by Community Action Committee of the LV
- **Club:** Member of the Black Student Union at Northampton Community College