

Luis Carlos García Gómez

Personal details

Address: Charles de Gaulle, Santo Domingo

Date of birth: 08/30/1992

Nationality: Dominican

Phone: 809-931-6145

ID: 402-2303481-6

Email: luiscarlosgarcia0830@gmail.com

Portafolio: <https://luis0830.github.io/my-portfolio/>

Github: <https://github.com/Luis0830>

Work Experience

2012– 2015

Santo Domingo

Agent

Primetel Global Services

Customer service

2015– 2016

Santo Domingo

Agent

Convergys

Customer service, tech support

2016– 2017

Santo Domingo

Agent

Concentrix

Security assurance

2017

Santo Domingo

Agent

ERC

Customer service, Lead line

2019-2021

Santo Domingo

Operations supervisor

ERC

Customer service, Lead line

2019-2021

Santo Domingo

Artika back-office

Outplex

Sales specialist

2021-2022

Santo Domingo

Freelance front-end Developer

Designing and implementing the front-end using
HTML5, CSS, JS , React.js, Jira
, Built custom websites, React native

2022

Santo Domingo

Thryv Retention

Thryv

Customer Retention specialist

2022-Present

Santo Domingo

Web Developer at Ademi (financial institution)

Designing and implementing the front-end using
JS , React.js, Tailwind, - Back-end developer using C#,
.Net, MySQL, Agile scrum methodology.

Education

2008– 2011 **Bautista Enmaus high school**
Santo Domingo

2016–2022 **system engineer**
Santo Domingo **UTESA**

Technologies

- JavaScript
- React
- HTML
- Node
- CSS
- C#
- .Net
- Tailwind
- Bootstrap
- Git
- SQL
- Agile
- Scrum

Key skills

- responsible attitude.
- Leadership
- Empathy
- Ability to make decisions under pressure
- Calm and patient.
- multitasking
- Problem Solving.
- Communication

- Interpersonal skills
- Attention to details and accuracy
- Computer competences
- Self-motivation
- Adaptability

Languages

- Spanish
- English - advanced

