

Luis Carlos García Gómez

Personal details

Address: Charles de Gaulle, Santo Domingo

Date of birth: 08/30/1992

Nationality: Dominican

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Work Experience

2012– 2015

Agent

Santo Domingo

Primetel Global Services

Customer service

2015– 2016

Agent

Santo Domingo

Convergys

Customer service, tech support

2016– 2017

Agent

Santo Domingo

Concentrix

Security assurance

2017

Santo Domingo

Agent

ERC

Customer service, Lead line

2019-2021

Santo Domingo

Operations supervisor

ERC

Customer service, Lead line

2019-2021

Santo Domingo

Artika back-office

Outplex

Sales specialist

2021-Present

Santo Domingo

Freelance front-end Developer

Designing and implementing the front-end using
HTML5, CSS, JS , React.js, Jira
, Built custom websites,

Education

2008– 2011

Santo Domingo

Bautista Enmaus high school

2016– Present

Santo Domingo

system engineer

UTESA

Key skills

- A responsible attitude.
- Leadership
- Empathy
- Ability to make decisions under pressure
- Calm and patient.
- multitasking
- Problem Solving.
- Communication
- Interpersonal skills
- Attention to details and accuracy
- Computer competences
- Self-motivation
- Adaptability

Languages

- Spanish
- English - advanced

