Luis Fernandez Jr.

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Objective

Seeking a senior analyst position to optimize an organization with technology, strategic planning, and efficient business processes.

Employment

Data Analyst (Financial Aid)   **Polk State College**   Jan 2015 – Present

- Import/Export federal student data via EdConnect (Grants, Loans, FAFSA)
- Implement case scenarios to test in ERP system (Genesis)
- Analyze data and information for anomalies, conclusions, & reports
- Produce reports for review and maintain process/schedule flow of data
- Manage multiple projects to help consistency and retention
- Ensures Quality Assurance of all Financial Aid reporting
- Communicates as liaison with IT department

PC Support Specialist (IT)   **Polk State College**   Jul. 2012 – Jan. 2015

- Recorded Open/Closed work orders via Track-It Technician Client
- Utilized Active Directory to manage group policy, accounts and computers
- Deployed multiple pc's, devices, and applications across campuses
- Prepared equipment or assisting in setup of servers, rooms, and infrastructure

Internship (IT)   **Heart of Florida Medical Center**   Sep. 2011 – Jun. 2012
- Technical support in troubleshooting computers & devices
- Managed badge system and distributed ID's

Skills, Interests, Competencies

- Critical thinking, problem solving and systems analysis for testing, reporting and evaluation
- Enjoys heuristics and simplifying difficult processes/tasks
- Extremely meditative, open minded, determined & enthusiastic
- Excellent verbal and written communication
- Observes, correlates and discovers patterns as well as anomalies very well
- Discovering, associating and finding relations to help understand complexities
- Mindset of optimizing business necessities
- Maintaining priorities and attentive to detail for accuracy

Technical Experience

- Programming in Java, C , C++, Javascript, HTML, Visual Basic
- Windows, Linux, SQL, Oracle, FTP, and server environment(s)
- Provides technical support and troubleshooting involving complex technology
- Proficient in implementing work stations and devices for offices and users
- Competent in testing automated and manual processes
- Making decisions from seeing multiple viewpoints with an open mindset
- Stepped into role(s) of leadership when necessary
- Experience with sensitive data and enforces data integrity
- Site demonstrating Human Computer Interface - http://goo.gl/K9NVxJ

Education

University of South Florida   Tampa, FL

Master of Science in Cyber Security   *2017*
Bachelor of Applied Science in Information Technology   2014

Polk State College   Winter Haven, FL

Bachelor of Science in Business Administration   2017
Associate of Applied Science Computer Information Systems   2010
Associate of Arts in Liberal Arts   2010

Awards/Certificates

Silver Garland Nominee Vocational/Technical   2009
CompTIA A+ Certified Computer Technician   2008