

Luis Fernandez Jr.

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Information Security Analyst

Dedicated IT professional implementing, monitoring and administering IT systems. Project leader with experience in managing, mentoring, and motivating teams. Expertise in desktop and networks, data centers and analysis, cybersecurity and enterprise systems.

Technology Skills

<i>Security:</i>	System Access Control, Vulnerability Scanning, Systems Administration
<i>Systems:</i>	Windows, Unix, Linux, MacOS, iOS, Android, SQL, Oracle, Office 365
<i>Programming:</i>	Python, XML, Java, JavaScript, C, C++, Go, Bash, PHP, JSON, HTML5
<i>Networking:</i>	LANs, WANs, TCP, UDP, VoIP, DNS, HTTPS, VPN, SFTP, Firewalls
<i>Certifications:</i>	CompTIA A+ and Certified Ethical Hacking*

Professional Experience

Department of Transportation

Office Automation Specialist II Bartow, Florida Nov. 2018 – Present

Deploy enterprise hardware and software. Ensures security and confidentiality across users. Mentors and advises staff on best security practices. Utilize SCCM, SharePoint, and Active Directory. Develop, apply, and provide documentation on standard policies and procedures.

- Administration, monitoring, sanitization and remediation (BitLocker, DoD 5220.22-m)
- Management of equipment, provide end user support, and manage vulnerabilities
- Prioritizes and responds to security incidents, reporting requests, and configurations

Polk State College

Data Analyst Winter Haven, Florida Jan. 2015 – Nov. 2018

Maintains, updates, implements and improves all software in Student Financial Services. Administer data security, security user roles, network drives, enterprise systems, SharePoint sites, and web portals. Compliance and audit management in federal data and ERP systems.

- Manage and maintain data extracts to identify constraints, automate, and audit processes
- Advance the use of technology, projects, and research for improvement and development
- Monitor activity logs and reconcile millions of dollars in federal funding for DoE

Polk State College

PC Support Specialist

Winter Haven, Florida

Jul. 2012 – Jan. 2015

Managed workstations, provided help desk and remote services across multiple sites and campuses. Setup servers, IT infrastructure, and provide service to all users. Scripted automatic installs of software. Oversee tickets for improved SLA's. Virus and Malware Investigation.

- Utilize Active Directory and SCCM to manage group policy, accounts, and computers
- Provided Server support, Utilized Cisco Networking tools, and enterprise tools for issues

MF Electronics

Field Service Technician

Lake Hamilton, Florida

Jan. 2009 – Jun. 2012

Perform diagnostics, installation, repair and delivery IT equipment. Sales of Security and Spyware services. Managed inventory of assets, invoices, and maintains orders with vendors.

- Lead point of contact in technical support and provided delivery of equipment
- Solder circuit boards, repair hardware, and provided warranties

Internships

SOFWERX USSOCOM

Data Science

Tampa, Florida

Jun. 2018 – Aug. 2018

Researched and implemented Data Science Methods and Development in Machine Learning. Utilization of Radio Frequency, Object and Threat Detection, Tensor Flow, Docker, and API's.

Heart of Florida Regional Medical Center

Medical Information Systems

Davenport, Florida

Apr. 2008 – Sep. 2008

Assisted Networking Team and MIS Director with projects and tickets. Distributed RFID's access badges. Provide technical support in troubleshooting workstations and ticket escalation.

Education

University of South Florida

Master of Science, Cybersecurity, Cyber Intelligence

Aug. 2018

Polk State College

Bachelors of Applied Science, Supervision and Management, Business Admin.

Dec. 2017

University of South Florida

Bachelors of Applied Science, Information Technology

Aug. 2013