Luis Gonzalez

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Data Engineer

Data Analysis | Database Management | Ai and Machine Learning

Website and Portfolio: https://luisgon18.github.io/Portfolio/
GitHub: https://github.com/LuisGon18

Dynamic and results-driven data engineer with over three years of hands-on experience in data analysis and database management. Proficient in leveraging data to drive insights, optimize processes, and enhance organizational efficiency.

PROFESSIONAL SKILLS

- **Programming Languages:** Proficient in programming languages commonly used in data engineering, such as Python and R. ETL, Data Modeling, Data Visualization and Git Experience.
- **SQL Databases:** Extensive experience in designing, implementing, and maintaining databases using SQL
- **Data Visualization:** Experience in data visualization tools like Tableau, Power BI, or matplotlib to present insights and findings effectively.
- **Microsoft Office Package:** Excel Proficiency including, Formulas, Conditional Formatting, and Pivot Tables

LANGUAGES

- **English:** B2 Level
- **Spanish:** Native Speaker

WORK EXPERIENCE

- **Construction Link Outsourcing**- *San José, Costa Rica*   March 2023 – April 2024
  Commercial Intelligence Analyst

  Gathered, organized, and analyzed construction bid data and competitor information to support strategic decision-making for a leading US-based construction firm. Enhanced data storage practices and provided actionable insights that contributed to competitive bidding strategies and optimized project outcomes.

- **Amazon, US** - *San José, Costa Rica*   March 2022 – March 2023
  Amazon Alexa Data Services

  Provides data creation, curation, and analytics services to help develop, test, and train Alexa Ai. We worked closely with internal customers like Machine Learning Science modeling

teams, providing the critical data they need to improve Alexa's Automatic Speech Recognition and Natural Language Understanding models and domain features.

- **Amazon, US** - *San José, Costa Rica*   July 2020 – March 2022
  Customer Service, Heavy Bulky and Amazon Home Services
    Customer Service Retail and HBS department, specializing in assisting customers buying large and heavy items, helping with all home services offered by the company. In a busy setting, helped customers with account questions, order status updates, and returns. offered top-notch client support.

EDUCATION

- **Mount View School** - *San José, Costa Rica*

High School Degree – Graduated with Honor Roll, 2018

- **Lead University** - *San José, Costa Rica*

Bachelor's Degree – Data Science Engineering, 2022 - Present