

Luis Adrián González Arias

Data Analyst | Data Science Engineer Student |
Ai and Machine Learning Experience

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Skills and Languages



Excel Proficiency including, Formulas, Conditional Formatting, and Pivot Tables



Programming with several lenguajes such as Python, R and html. Data Structure and Machine Learing Experience



SQL Experience working with relational databases, creating tables and relationships, Queries, Triggers, Stored Procedures and Views



Native Spanish and B2 English



Problem Solving Oriented

EDUCATION



High School Degree

Mount View School | San Jose, CR
-Graduated with an honor roll



Data ScienseEngineer

LEAD University | San Jose, CR
-First year student

EXPERIENCE

Retail / Smart Zone

San Jose, CR | 2017 – 2019

Worked at family-owned retail store Helping clients answering their questions regarding the products and services.

Helped with the POS (point of sales) system and product inventory

Customer Service, Retail / Amazon US

San Jose, CR | July 2020 – June 2021

Assisted customers with account inquiries, order status, updates and returns in a fast-paced environment. Provided excellent customer service by following the company's core values of Integrity, Service, Reliability and Excellence.

Customer Service, Heavy Bulky and Amazon Home Services / Amazon US

San Jose, Cr| June 2021 – March 2022

This department specializes on assisting customers buying large and heavy items, helping with all home services offered by the company. In a busy setting, helped customers with account questions, order status updates, and returns. offered top-notch client support

Alexa Data Analyst Services / Amazon US

San Jose, Cr| March 2022 – March 2023

Provides data creation, curation, and analytics services to help develop, test, and train the Alexa Ai. We worked closely with internal customers like Machine Learning Science modeling teams, providing the critical data they need to improve Alexa's Automatic Speech Recognition and Natural Language Understanding models and domain features.

Commercial Intelligence Analyst / Construction Link Outsourcing

San Jose, Cr| March 2023 – April 2024

Gathered, organized, and analyzed construction bid data and competitor information to support strategic decision-making for a leading US-based construction firm. Enhanced data storage practices and provided actionable insights that contributed to competitive bidding strategies and optimized project outcomes.