Elicitation Methods

As for the elicitation methods, at the beginning of the project, we did not know for sure whether to use the questionnaire or interview method, we thought that the more methods we had, the better the result would be since we would have too much information to choose from; but, we realized that applying these methods would take us considerable time to apply them and then interpret them. We decided that surveys would give us the more concrete and complete information we needed, but it was very difficult to find people who wanted to be surveyed; In my opinion, I feel that we could have improved our elicitation method if we had followed perhaps some rubric or had some example more in line with what we were looking for, besides we could have improved the response times if we had used some tool to monitor what each member was doing, due to time issues on the part of some members, I feel that we were not making the greatest possible effort; We were doing the work that was required without any kind of proactivity and that caused the questionnaire to be incomplete or to a certain extent. ... some questions were unnecessary or ambiguous. In conclusion, our method has its areas of opportunity but from the feedback received, we now know how we can apply or improve our elicitation method and avoid setbacks.

1. M. Soegard, "User Experience (UX) Surveys: The Ultimate Guide IxDF. Accessed: Mar. 31, 2024 [Online]. Available: https:www.interaction-design.org/literature/article/ux-surveys