

Jose Luis Osuna Moreno

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EDUCATION

Universidad Politécnica de Sinaloa

Bachelor's degree in Computer Engineering

Mazatlan, Sinaloa

Graduation Date: Dec 2020

WORK EXPERIENCE

Softtek

Cloud Support Engineer

Culiacan, Sinaloa

Nov 2022 - Present

- Designed and executed a scalable AWS architecture utilizing ECS and Aurora, resulting in a 30% increase in system performance and reliability metrics.
- Implemented automated infrastructure provisioning using Terraform, reducing manual intervention by 75% and increasing efficiency by 50%.
- Developed a comprehensive cost reporting platform using AWS CUR, Datadog, AWS Lambda, Athena, and QuickSight, enhancing financial transparency and enabling data-driven decision-making.
- Implemented cost-saving strategies to optimize CloudWatch usage, reducing monthly expenses by 34%.

Solemti

DevOps Engineer

Mazatlan, Sinaloa

Feb 2020 - Oct 2022

- Led the migration of HCL Commerce from standalone EC2 instances (v7) to a distributed Kubernetes environment (v9), designing, implementing, and optimizing the cloud infrastructure on AWS, which enhanced scalability and reduced operational costs by 20%.
- Managed and optimized DB2 database systems to enhance data storage and retrieval efficiency in e-commerce applications, resulting in a 25% improvement in system performance and a 15% reduction in query response time.
- Architected and maintained fully automated CI/CD pipelines for Java applications using GitLab CI, streamlining deployment processes and accelerating time-to-market for e-commerce application updates, resulting in a 30% reduction in deployment time and a 20% increase in release frequency.

TECHNICAL SKILLS

Languages: Python, Bash, Go, SQL, Java, Ruby.

DevOps Tools: Kubernetes, OpenShift, Terraform, Git, Docker, Jenkins, Gitlab CI.

Observability Tools: Datadog, CloudWatch, Otel, ELK, Grafana, Prometheus.

Cloud Platforms: AWS

LEADERSHIP EXPERIENCE

Softtek

Mentor, Network Operations Center (NOC) Team

City, State

Jan 2024 - Present

- Developed and delivered customized learning modules and hands-on workshops, resulting in a 30% improvement in the team's AWS proficiency.
- Monitored progress and provided ongoing feedback and support, ensuring each team member achieved their learning milestones and certifications.