Luis Feliz

Contact: (646) 468-6190
LuisFeliz@gmail.com

PROFESSIONAL SUMMARY

- About 5 Years of Quality Assurance experience in **QA Automation Engineering in Financial, e-commerce** Industries.
- Quality Assurance experience in **QA Automation Engineering in Financial, e-commerce** Industries
- Experienced in writing & executing test cases, reporting & tracking defect, preparing test report and building test automation suite, with automation tools like **Selenium WebDriver**
- Experienced in functional testing, reviewing and analyzing business requirements and writing detailed **Test Plans, Feature Files, Test Cases** and **RTM** (Requirement Traceability Matrix).
- Experienced in **Test Data Management**, **Mocked Data** and **Mocked Scenarios** from Data.
- Experienced in **API Testing** to Ensure data and UI are functional and working as expected.
- Good expertise in the review and **documentation** of system test plans; Creating and executing test scripts, test cases and data sets on the basis of product release features, client requirements and technical documents.
- Experienced in conducting **Releases to Production** via **QA Demo's** and **Sign-Offs.**
- Hands on experience in various software development methodologies like a**gile** and **Waterfall** models.
- Experienced in managing the defect life cycle using **HP Quality Center/ALM.**
- Experienced in managing agile project by creating story/defect, assigning task & tracking defect using **Version One** & **JIRA**
- Extensively used **ALM /QC (Quality Center)** to write & execute Test Cases, and track Defect
- Experienced in **Verifying**, **Validating, performing Functional test code**, **Performance Testing**, Integration Scalability, **User Interface** and Regression testing of Application Software
- Developed automated scripts for **Regression testing**, **debug and enhanced** the scripts, run **scripts**, and wrote user-defined functions etc.
- Experience on developing Automation framework in **Java** with **selenium Web Driver** for Web Application.
- Conducted compatibility testing **Cross Browser testing**
- Sound knowledge on **Core Java** and **Object-Oriented Concepts** (**Inheritance, Polymorphism**, and Exception Handling)
- Performed unit testing using **Junit/TestNg.**
- Expert in automation script development using different automation tools like **Selenium WebDriver** (**Eclipse, Java, TestNg/JUnit**)
- Experience in creating property files to store all the object locator (xpath/ name/ id/ css locator), file path, test site URL and use them in the Selenium Framework
- Enhanced the current Hybrid Framework using Selenium custom functions, for functional and regression automation testing
- Experienced in using Version Control Tools like **GIT**
- Experienced in designing customized hybrid framework (Keyword Driven & Data Driven) using **Java, Selenium WebDriver, Page Object Model (POM), TestNg** & apache **POI**
- Experienced in Back-End testing to ensure data consistency on front-end by writing and executing **SQL** queries on the relational databases
- Wrote complex **SQL queries** by joining multiple tables according to business logic for data validations.
- Experienced in **Back-End testing** to ensure data consistency on front-end by writing and executing **SQL queries**
- Experienced in testing SOAP based and Restful web service using **SOAP-UI**
- Experienced in developing **Data Driven test** framework which validate **Restful web service** using **SOAPUI Pro,** excel and Karate Black Belt Api testing.
- Excellent communication, problem solving skills, coordination, documentation, project planning and interpersonal skills equally capable of working efficiently under pressure, manage multiple projects and cross train subordinates in other Functional areas

SKILL SET

Programming: Java, JavaScript, Node, React, HTML, XML, Json, Bash, jQuery, CSS, NPM, Maven
Testing Tools: Selenium WebDriver, Firebug, Eclipse, Chrome Dev Tools, WireMock, Docker, Envision, Jenkins, Sauce Labs, chro-Path and Browser stack.
Test Management Tools : JIRA, HP ALM/Quality Center, Version One, GitHub, Bitbucket, Git, Confluence for Business Rules and release documentation.
Application: MAC IOS, Atom, VsCode, Brackets, Microsoft Excel, PowerPoint, Word, MS-DOS, iOS, Android, Postman, Slack, Outlook, and WebEx
Application Servers: WebLogic, Tomcat, Apache
Database: MongoDB, MySQL, Oracle, MS Access, SQL Server, DB2
Platforms: Windows XP/7/8/10, MAC IOS, Mobile, Tablet, Virtual Machines
Hardware: Circuitry Design, AC/DC Analysis, Programmable Logic Controllers, Troubleshooting, Oscilloscope, Multi-meter, Soldering and Assembly.

PROFESSIONAL EXPERIENCE

American Express

Senior QA Automation Engineer   October 2017 – Current

Responsibilities

- **Developed Test Plan, Test scenarios, Test cases, Test Scripts** and **Traceability Matrix**.
- Test Rails to log and run Regression, Integration, smoke and Production Bugs.
- Used **Jenkins** to execute and run jobs that involved QA Environments.
- Wrote and executed **SQL queries** in parallel with Automated Test Cases using **Toad** as a part of backed testing
- Design and execute quality Test Plans and Test Cases to verify Reliability, Accuracy and Compatibility of application.
- Consult with the customer service representatives for their opinion on the customer satisfaction with respect to their prior experiences and designed the test cases
- Interacting with business analysts and developers, participating in risk analysis & gap analysis based on the requirements.
- Analyze business flow of the application as well as review business manuals and requirement documents (BRD) in order to summarize system-specific business rules and other operating conditions.
- Actively worked following the Agile **Development** process throughout the entire project.
- Worked as a Project Administrator **HP ALM/Quality Center** to organize and manage all phases of the software testing process, including planning tests, executing tests, and tracking defects.
- Extensively using **HP ALM/Quality Centre** as the bug tracking and reporting tool.
- Conducting different types of meetings and walkthroughs, discussed the outstanding defects, informed the QA manager with the update test status etc
- Responsible for extensive testing of different modules of the web-based/Internet application and the whole testing life cycle for the various modules of this application.
- Thoroughly Cross browser tested projects to support IE/Edge, Firefox, and Chrome.
- Tested **Restful Web Service** using **SOAP UI** as a part of backend testing.

- Implemented Test Suite & created data driven test framework to validate **Restful web service** using **SOAPUI Pro** and excel
- Experienced in designing business aligned test automation frameworks using **Java, Selenium WebDriver, TestNg & apache POI**
- Creating a custom **Xpath** for identifying Dynamic Objects and using them with **Selenium**.
- Extensively used **SQL Queries** for Data Validation, Record Counting and Non Duplication Testing.
- Writing **SQL queries** in order to obtain test reference data, detect data caching issues and ensure data consistency.
- Design and build automation framework for different web-based software products using **Page Object Model (POM)** Design Pattern to reduce code and for better maintenance.
- Implemented **Object Oriented Concept** like **Polymorphism**, **Encapsulation** to produce efficiency & scalability in automation Framework

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CIGNITI

QA Automation Engineer   April 2016 – August 2017

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EDUCATION

- Bachelor in Computer Engineering & Technology, DeVry University   Graduated: December 2015

RELEVANT COURSEWORK

Electronics and Computer Engineering Technology | Electronics Circuits & Devices I, II & III | Digital Circuits & Systems | Microprocessor Architecture | Microprocessor Interface | Structured Programming C++ | Object Oriented Programming C++ & JAVA | Application Programming | Product Development | Database System Design | Operating Systems & Interfacing | Data Structures & Algorithms | Network Security |Data Communications & Networks | Database System Design