



Luis Santos Power BI Virtual Case Experience

Certificate of Completion
December 3rd, 2023

Over the period of November 2023 to December 2023, Luis Santos has completed practical tasks in:

Introduction
Call Centre Trends
Customer Retention
Diversity & Inclusion

Hallyd C. S.A.

Natalie Vogel | Elisabeth Ziller HC Marketing &

Recruitment Leaders

Tom Brunskill

Tom Brunskill CEO, Co-Founder of Forage