

# Junior Software Engineer

### Technical and Soft skills

- · Computer Architecture
- · HTML/CSS
- Javascript / React.js / Next.js / Redux Toolkit
- Node.js, Express.js /begginer/
- C
- OOAD (OOP/OOA/OOD)
- · Linux / Git / Github
- Analytical thinking
- · Attention to details
- · Communication skills
- · Time management skills

## Language Skills

- Armenian Native
- English Intermediate
- Russian Intermediate

#### **Hobbies**

Chess, Yoga, Reading, Discovering nature, Travelling



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# Luiza Avetisyan

#### **Education**

#### PicsArt Academy - Jun 2023 - Current

Here I explore

- Computer Architecture
- Javascript , C
- · Object-Oriented Analysis and Design
- · Algorithms and Data Structures
- Linux

and not only

#### TUMO Labs - Jul 2022 - December 2022

Guided selflearning of Front-end development. Also teamworks on projects.

#### Armenian State University of Economics - Sep 2009 - Jul 2015

Bachelor and Master degree of economics

# **Work Experience**

Icketi LLC - March 2024 - current Software Engineer

#### EVOCABANK CJSC - Mar 2022 - Jul 2023

#### **Service Quality Management Specialist**

- Management of Service Processes in Collaboration with Branch Managers
- · Organizing Training for Staff
- Handling Customer Complaints and Providing Solutions

#### EVOCABANK CJSC - Jul 2017 - Feb 2022

### **Customer Service Representative**

- · Attracting new customers
- Sales of Bank Products
- · Serving Branch Customers
- · Other Responsibilities Related to the Position

# Armenian State University of Economics - Sep 2013 - Jun 2015 Scientific Researcher

- · Researching and Investigating Materials Related to the Theme
- Analyzing these Materials and Creating Foundations for Analytical Work.
  Below you can find one of our works here, created in collaboration with our team under the supervision of the Research Company's Lead.

https://asue.am/upload/files/amberd-ecology/Amberd\_20.pdf