Appendices

Appendix 1 – First Interview with a client

Initial consultation with a client

Me: Hello there! I remember you approached me earlier, asking about an application that you needed. What exactly is the problem? And how can I help?

Client: Hey! Thanks for reaching out. As I mentioned earlier, I am having trouble and school, in more detail, my school does not have any website or application where I (or any other students) can visit and save grades or see helpful sources/tutorials about certain topics of a subject. It would be great if you could help me with any programs that you can make for me.

Me: That sounds like an application that I can develop! Could you please tell me every detail that you need on your application?

Client: Sure! So, I want an application to have 3 subject choices (Math, Computer Science, and Biology), in which I will be able to view helpful sources or/and tutorials for a certain topic. Other than that, it would be great if you can make a grading section for each subject, where I can save my grades! I also want it to calculate the average after I save a certain number of grades. Likewise, it would be great if the application will also show me some helpful tips through marks. For example, if I enter my grades that are less than 60% out of the max mark, I want to receive some advice with video tutorials that will help me to improve my studies. I really hope you can manage all this...

Me: That sounds very interesting, however a bit hard to do… ha-ha… But do not worry, I think I can do all that for you. I might have some questions afterward.

Client: Sure! Feel free to ask me, anytime!

Me: Great, thank you for the details. I will try to come up with my own solution and return to you.

Client: Thank you! Looking forward to hearing from you!

Appendix 2 – Second Interview with the client

Me: I have come up with solution and I have sent you all the details on email, including design with its overview. Take a look at it and let me know if you would like me to change anything there.

Client: I checked it out and it look pretty good. I really liked first two pages for authorization and landing page for subjects as well. However, there is one thing that would really help me.

Me: Sure, what is it?

Client: I have checked application with two different accounts and on both accounts, there are same saved notes, grades and sources. What I mean is that, when I save a note on one account, it was also visible on another account. If you will change this, it will really help me since one of my friend might also use the application.

Me: That is not a feature and it was my mistake, sorry for that. I will add that function so different accounts have their own information and it will not be mixed with others. Is there anything else you would like me to change or add?

Client: Yes, actually there is one more thing. There are three default subject list on the landing page right now. I know I asked for it, however it is less flexible for me. Can you please also correct it? I want to add subjects by myself.

Me: Roger that! No problem.

Client: I think that is all I need right there. Other than that, everything looks amazing and very useful. Looking forward to test the updated/last version of it!

Me: Great, thank you for the feedback. I will let you know once I am done with whole application.

Appendix 3 – Third Interview with the client

Me: I finished everything and sent it on your email. Did you test the last version?

Client: Yes, I actually started using it for my current school day and it works perfectly. Design does not look very overloading which is good, since it is an application for my studies. I also like how flexible the saved information is, that I can edit the saved note by just tapping on it. Lastly, I have seen that subject adding page has developed and I can add as much parameters as I want, which is much more comfortable. Overall, application works great and I love how flexible it is.

Me: Sounds good! Is there anything you would like me to change or we are all done?

Client: Generally, I think there can be some improvements done in the application, however there are everything I personally need. I would probably add reminder function in the application, which would remind to do my tasks or something, but I use different software for that so no worries. Also, improving design in sources would also be great, since there is only one color background. Maybe make links (Which are for videos) to open in the application next time and not redirect me to browser. Lastly, I would recommend you to add page transitions and animations on buttons as well.

Me: Thank you for your advices. I hope I did everything for you to have comfortable and useful application. Wish you luck and hope it will boost your performance in your studies.

Client: Thank you for your hard-work and consideration. This will definitely help me to focus more and study better.

Me: No problem. Good luck!