

# HCI - Usability testing

Group 14

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December 2024

## 1 Usability testing + Think-Aloud protocol

In this section, you will be presented with various tasks in our interactive prototype. You will be asked to answer questions before and after performing the task, in order to evaluate the application. In addition, you will be asked to verbally express your thoughts while using this prototype.

### 1.1 Add a friend

- **Before task:** Where do you expect to find the "Add friend" button?
- **During task - FOR QUESTIONERS:** Keep note of the screens the user visits. Ask questions like what are you thinking while looking at this screen? Why did you choose to click this button?
- **After task:** On a scale of 1 to 5, with 3 being as expected, did you find the task easier or harder than expected?

### 1.2 Create a group

- **Before task:** Where do you expect to find the "Create group" button?
- **During task - FOR QUESTIONERS:** Keep note of the screens the user visits. Ask questions like what are you thinking while looking at this screen? Why did you choose to click this button?
- **After task:** On a scale of 1 to 5, with 3 being as expected, did you find the task easier or harder than expected?

### 1.3 Issue a loan

- **Before task:** How do you expect to issue a loan?
- **During task - FOR QUESTIONERS:** Keep note of the screens the user visits. Ask questions like what are you thinking while looking at this screen? Why did you choose to click this button?
- **After task:** On a scale of 1 to 5, with 3 being as expected, did you find the task easier or harder than expected?

## 1.4 Confirm a loan

- **Before task:** How do you expect to confirm a loan?
- **During task - FOR QUESTIONERS:** Keep note of the screens the user visits. Ask questions like what are you thinking while looking at this screen? Why did you choose to click this button?
- **After task:** On a scale of 1 to 5, with 3 being as expected, did you find the task easier or harder than expected?