# THE MACROECONOMIC IMPLICATIONS OF THE AI ECONOMY

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Boston College Macro-Labor-Al Workshop

## AI AND ECONOMIC ACTIVITY

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  - o potential importance multitude of economic activities
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- Quantitative impact?
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  - how does it spill over to aggregate economy?
     some industry estimates: 7% (GS) and 14% (PwC) over next decade
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  - how does it spill over to aggregate economy?
     some industry estimates: 7% (GS) and 14% (PwC) over next decade
  - o capital and labor allocation across sectors
- Use: quantitative macro model
  - $\circ \ \ parameterized \ input-output \ linkages$
  - model and calibrate role of AI

## WHAT IS SPECIAL ABOUT AI?

- Many things, some of them modeled in literature
  - automation and task replacement, skill-biased technical change
     Acemoglu & Autor (2011), Acemoglu & Restrepo (2018, 2020), ...
- Our focus: Al in marketing
  - customer base management, acquisition, management, product design, advertising

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- Our focus: Al in marketing
  - customer base management, acquisition, management, product design, advertising
- Current/future use in these applications?
  - customer support improvements of 14%-34%
     Brynjolfsson et al. (2023)
  - $\circ$  gen-Al could lead to 30%-50% increase in productivity in customer service Bamberger et al. (BCG 2023)
  - organizations utilizing generative AI in marketing, sales, product development, and service operations
     Chui et al. (McKinsey 2023)
  - multiple marketing applications explored in industry reviewed in Ma, Sun (2020), Verma et al. (2021), Haleem et al. (2022)

Nvidia CEO Jensen Huang Said, "This Is the Beginning of a New World" Thanks to Artificial Intelligence (AI). 1 Stock to Buy If He's Right

Generative Al could raise global GDP by 7%

Published on 05 APR 2023 Topic: ARTIFICIAL INTELLIGENCE Goldman Sachs

By Danny Vena - Apr 16, 2024 at 3:09PM

Generative AI can streamline time-consuming tasks.

Microsoft has been working behind the scenes to develop digital helpers.

▲ Motley Fool Issues Bare "All In" Ray Δler

# FINANCIAL TIMES

myFT

Advertising ( + Add to myFT

# AI advertising start-up valued at \$4bn after fundraising

The Brandtech Group will use funds to disrupt industry with machine-generated content

and artificial intelligence

CIO IOURNAL

# At Moderna, OpenAI's GPTs Are **Changing Almost Everything**

'People literally talk about how AI is going to cure diseases someday. and I think this is a very meaningful first step,' said OpenAI CEO Sam Altman

up to 14% higher in AI - the equivalent of trillion - making it the biggest commercial opportunity in today's fast changing economy.

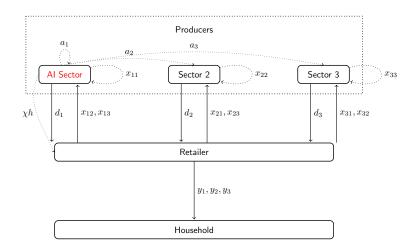
## Increase in AI Productivity

- Setup: multi-sector model with customer markets
  - customer base crucial for generating sales
  - endogenously accumulated and managed using marketing services (Al sector 1)
  - Al impacts productivity in marketing

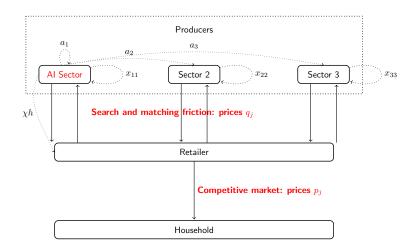
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- Study effect of increase in marketing productivity
  - $\circ~10\%$  increase in productivity in Al-service sector  $\rightarrow~6\%$  increase in aggregate GDP
  - o customer market friction drives more than half of the response, I-O the rest
  - large spillover effect of customer market friction:
     small marketing sector (20% of VA) but large aggregate effects
     Bai, Storesletten, Ríos-Rull (2024) demand shocks → productivity shocks
  - $\circ$  reallocation of labor towards traditional sectors ( $-4.4\% \rightarrow +1.5\%$ )

# Model: Flow of Goods



# Model: Friction and Prices



#### PRODUCTION

- ullet Sector j production Cobb-Douglas:  $z_j F(k_j, l_j, \{x_{jm}\})$ 
  - $\circ x_{jm}$  intermediate use of sector m output in sector j
  - o productivity  $\ln z_{jt} = (1 \rho_z^j) \ln z_j^* + \rho_z^j \ln z_{jt-1} + \varepsilon_{jt}$
- Marginal cost v given factor prices and productivity:

$$v_{jt} \equiv \min_{k,\ell} \left\{ w_t \ell_{jt} + r_t k_{jt} + v_{jt} x_{jjt} + \sum_{j} p_{mt} x_{jmt} \mid z_{jt} F(\cdot) = 1 \right\}$$

#### Intermediate Producers

- Customer market friction based on double-sided search and matching Drozd and Nosal (2012)
- Mass 1 of intermediate producers
  - $\circ$  each with customer base  $H_j$ , and marketing capital  $m_j$
  - $\circ$  producers need customer base to sell goods: sales  $d_j \leq H_j$
  - o marketing helps get new customers:  $H_{jt} = (1 \delta_H)H_{jt-1} + \frac{m_j}{\sum_j \bar{m}_j}h_t$
  - $\circ$   $h_t$  is the mass of searching retailers
- Marketing services  $a_j$  accumulate marketing capital

$$m_{jt} = (1 - \delta_m^j) m_{jt-1} + a_{jt} - \Psi_j(m_{jt-1}, a_{jt})$$

## Intermediate Producers

• Producers maximize the present value of discounted profits

$$\Pi_{jt} = (q_{jt} - v_{jt})d_{jt} - v_{1t}a_{jt}$$

subject to

$$\rightarrow m_{jt} = (1 - \delta_m) m_{jt-1} + a_{jt} - \Psi(m_{jt-1}, a_{jt})$$

$$\rightarrow H_{jt} = (1 - \delta_H)H_{jt-1} + \frac{m_{jt}}{\sum_i \bar{m}_{jt}}h_t$$

$$\rightarrow d_{jt} \leq H_{jt}$$

#### RETAILERS

- ullet Retailers h search for producers at cost  $\chi v_1 h$ 
  - $\circ$  undirected search  $h \to \text{probabilities } \pi_i$
  - $\circ\,$  matching consistent with producer problem: buys  $H_j$  from j

$$H_{jt} = (1 - \delta_H)H_{jt-1} + h_t \pi_j$$

• In equilibrium

$$\pi_j = \frac{\bar{m}_j}{\sum_j \bar{m}_j}$$

• Marketing services  $a_{jt}$ ,  $h_t$  produced by sector impacted by AI (Sector 1)

#### Retailers: Search

• Measure of searching retailers endogenously determined by

$$\sum_{j} \pi_{jt} J_{jt} \le \chi v_{1t} \qquad \text{(with equality when } h > 0\text{)}$$

where

$$J_{jt} = \max\{0, p_{jt} - q_{jt}\} + (1 - \delta_H)\mathbb{E}_t[\Omega_{t,t+1}J_{jt+1}]$$

 $p_j$ : retail price

 $q_j$ : wholesale price

## Wholesale Prices: Nash Bargaining

- Producer and retailer bargain over the wholesale price  $(q_j)$
- ullet At each date and state, the price  $q_j$  satisfies

$$q_j \in \arg\max_q J_{jt}(q)^{1-\theta} V_{jt}(q)^{\theta}$$

value of the match to retailer

$$J_{jt} = \max\{0, p_{jt} - q\} + (1 - \delta_H) \mathbb{E}_t[\Omega_{t,t+1} J_{jt+1}]$$

value of the match to the producer

$$V_{jt} = \max\{0, q - v_{jt}\} + (1 - \delta_H)\mathbb{E}_t[\Omega_{t,t+1}V_{jt+1}]$$

Result

$$q_j = \theta p_{jt} + (1 - \theta)v_{jt}$$

#### Households

Maximize expected discounted lifetime utility:

$$U = \mathbb{E}_0 \left[ \sum_{t=0}^{\infty} \beta^t u(c_t, \ell_t) \right]$$

• Aggregate sectoral goods  $y_i$  into composite  $G(\{y_i\})$ :

$$G(\{y_j\}) = \left(\sum_{j} \omega_j^{\frac{1}{\gamma}}(y_j)^{\frac{\gamma-1}{\gamma}}\right)^{\frac{\gamma}{\gamma-1}}$$

- Composite good used for consumption and investment:  $c_t + i_t = G(\{y_i\})$
- Capital accumulation with adjustment cost  $\phi$ :

$$k_t = (1 - \delta)k_{t-1} + i_t - \phi(i_t, k_{t-1})$$

 Budget constraint includes income from labor, capital, profits, and bonds

- Industry information at the 3-digit level and group industries in 3 sectors
  - services impacted by AI in marketing (Sector 1)
  - other services (Sector 2)
  - o the rest (Sector 3)
- Idea: industries exposed to AI, related to marketing/management services
  - o use Al Industry Exposure measure from Felten et al. (2021)
  - o abilities exposed to AI (based on survey) ightarrow occupations ightarrow 4-digit exposure
  - $\circ$  4-digit  $\rightarrow$  3-digit using labor compensation weights
  - select highest index marketing/management services

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- Baseline Calibration (20% of aggregate value added)
  - Publishing industries, except internet (includes software)
  - o Data processing, internet publishing, and other information services
  - Computer systems design services
  - Miscellaneous professional, scientific, and technical services
  - Management of companies and enterprises

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#### Alternative Calibration

- Publishing industries, except internet (includes software)
- Motion picture and sound recording industries
- Broadcasting and telecommunication
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#### Conservative Calibration

#### **CALIBRATION**

Weights in demand aggregator (PCE): NIPA and PCE Bridge tables

$$\left(\sum_{j} \omega_{j}^{\frac{1}{\gamma}}(y_{j})^{\frac{\gamma-1}{\gamma}}\right)^{\frac{\gamma}{\gamma-1}}$$

• Factor shares: 'use tables' of the I-O accounts from BEA

$$F(k_j, l_j, \{x_m^j\}) = k_{jt}^{\alpha_k^j} l_{jt}^{\alpha_l^j} \prod_m x_{jmt}^{\alpha_m^j}$$

- ullet BEA-BLS Integrated Industry-level Production Accounts o Solow residuals
- Sectoral PPI: BEA's use tables

# Marketing friction

$$\circ \ m_{jt} = (1 - \delta_m^j) m_{jt-1} + a_{jt} - \Psi_j(m_{jt-1}, a_{jt})$$

- makes retail prices less volatile than wholesale prices
- adjustment cost to match the volatility of PPI to CPI in aggregate data
- $\delta_m^j \leftarrow$  marketing expenditures/sales of 7%

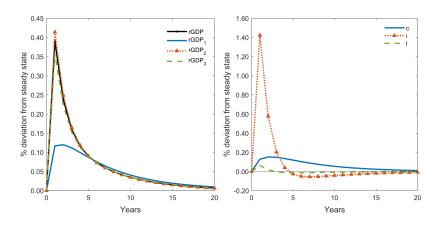
# QUANTITATIVE MODEL: SPILLOVERS

- Spillovers in the model due to customer market friction
- Essential element of output (sales)
  - $\circ z_j F(k_j, l_j, \{x_m^j\})$  production
  - $\circ \ H_{jt} = rac{m_j}{\sum_i m_j} h_t$  customers

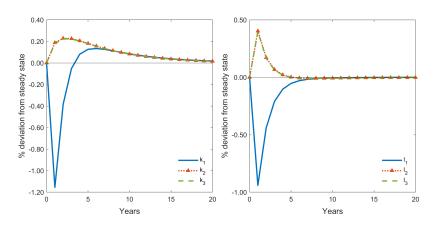
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- ullet  $z_1$  shock increases efficiency of customer acquisition in all sectors
  - $\rightarrow$  to sell more, need  $k_j, l_j, \{x_m^j\} \uparrow$
  - $\rightarrow$  short run in Sector 1:  $k, l \downarrow$ , long run:  $l \downarrow$
  - $\rightarrow$  output in all sectors goes up
  - ightarrow output in Sector 1 by less than implied by just the productivity shock

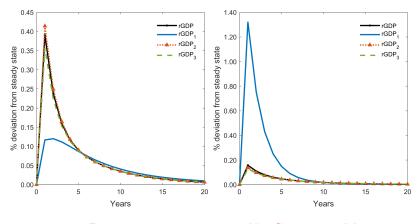
- 1% positive productivity shock in Sector 1
- → Large impact on Sector 2-3 output



- 1% positive productivity shock in Sector 1
- → Relocation of factors from Sector 1



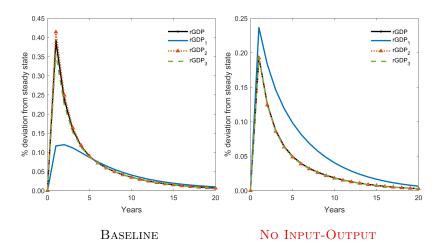
- 1% positive productivity shock in Sector 1
- → Customer market responsible for spillovers



Baseline

NO CUSTOMER MARKET

- 1% positive productivity shock in Sector 1
- → Input-output increases impact of customer market

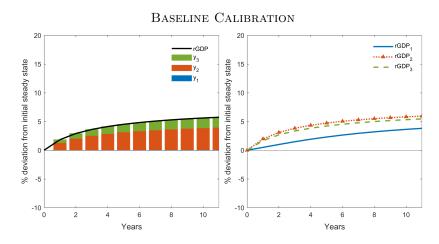


# LONG-RUN IMPACT: PERMANENT AI SHOCK

• 10% permanent productivity shock in AI service Sector

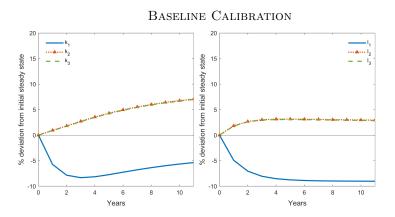
## Long-run Impact: Permanent AI Shock

• 10% permanent productivity shock in AI service Sector



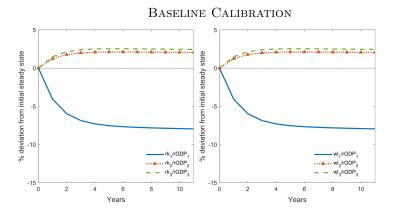
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• Aggregate GDP effects: Baseline calibration

Variable	Baseline	No I-O	No Customer Market	No I-O No CM
rGDP	5.9	3.3	2.5	0.3
$rGDP_1$	15.8	12.0	14.1	11.1
$rGDP_2$	5.8	3.1	2.3	0.1
$rGDP_3$	5.6	3.1	2.2	0.1
rGDP/l	5.9	3.3	2.5	0.3
$rGDP_1/l_1$	21.1	19.5	13.9	10.1
$rGDP_2/l_2$	4.3	1.4	2.3	0.2
$rGDP_3/l_3$	4.0	1.5	2.2	0.2

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- → Significant impact of both network and customer market effects

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- $\rightarrow$  No I-O linkages, no customer market  $\rightarrow$  small impact [Acemoglu (2024)]

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- → Labor productivity goes up across sectors

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- Aggregate GDP effects: Baseline calibration
- → Consumption, investment, wages go up
- $\,\rightarrow\,$  Relocation of labor, capital driven by customer markets

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$\overline{c}$	5.8	3.1	2.5	0.3
i	6.5	3.8	2.5	0.3
w	5.8	3.1	2.5	0.3
$l_1$	-4.4	-6.2	0.1	0.9
$l_2$	1.5	1.6	0.0	0.0
$l_3$	1.5	1.6	0.0	0.0
$k_1$	1.2	-3.4	2.6	1.3
$k_2$	7.4	4.7	2.4	0.3
$k_3$	7.4	4.7	2.4	0.3

#### Conclusions

- Multi-sector model with I-O and customer market friction
  - calibrated input-output structure
  - customer market friction implies strong spillover effect of AI shock
  - consistent with findings on the impact of TV marketing on sales
     Kim (2022) TV introduction impacts sales by 3-4%

## Other predictions

- labor, capital reallocation away from AI sector
- spillover of labor productivity

#### • Other outcomes and potential questions

- $\circ$  speed of transition  $\leftarrow$  depends on marketing friction
- effect on income distribution and labor reallocation: capital and labor shares
- flexible and tractable framework