

RESEARCH MOLECULAR/RESEARCH MICROBIOLOGIST/RESEARCH ECOLOGIST
(RESEARCH ASSOCIATE)
Professional Summary

Fully credentialed LPN with experience providing compassionate care in a hospital environment.

Experienced LPN licensed in AZ with strong clinical and people skills.

Core Qualifications

- Wound care expertise
- Clinical training
- Wound cleaning/care ability
- Strong medical ethic
- Strong clinical judgment
- Advanced Cardiac Life Support (ACLS) certification
- CPR/BLS certified
- Drug administration trained
- Talent in obtaining/charting vital signs
- Problem resolution ability
- Enthusiastic caregiver
- Patient/family focused
- Practiced in sterilization techniques
- AED certification
- Abides by infection control standards
- Accomplished in colostomy care
- Patient positioning understanding

Experience

July 2012 to July 2015

Company Name City , State Research molecular/Research Microbiologist/Research Ecologist
(Research Associate)

- Inspected, tested and measured materials, products and installations to spec.
- Analyzed and interpreted blueprints, data and manuals to determine precise specifications.
- Recommended corrective actions to minimize rate of product defects.
- Weighed raw data, reviewed parts history and organized results prior to quality analysis.
- Analyzed manufacturing data against functional design and expected quality results.
- Handled, measured and mixed chemicals following prescribed methods and testing requirements.
- Implemented testing of highly available COTS applications in both Windows and Linux environments.
- Led cross-functional team evaluations of production metrics and test results.
- Documented, filed and maintained proper inspection records and quality assurance documents.
- Conducted material inspections of incoming aircraft.
- Collaborated with health specialists and civic groups to determine community health needs and the availability of services and to develop goals for meeting needs
- Identified and analyzed public health data to develop relevant programs and policies.
- Drafted and revised reports, articles and background papers.
- Wrote CDC reports on effective prevention and intervention initiatives adopted by the agency.
- Conducted experiments to achieve research goals
- Created technical and research documents such as environmental impact reports.
- Analyzed the environmental conditions affecting plants and animals.
- Demonstrated individual and team laboratory tests.
- Developed effective working relations with groups, individuals, agencies and the public.
- Created data using wet lab molecular techniques.
- Designed and directed experiments using multiple wet lab molecular techniques.
- Directed several molecular cloning projects.

July 2012 to April 2013

Company Name City , State Caregiver

- Observed and documented patient status and reported patient complaints to the case manager.

- Read and recorded temperature, pulse and respiration.
- Completed and submitted clinical documentation in accordance with agency guidelines.
- Collected urine and fecal samples.
- Assisted with adequate nutrition and fluid intake.
- Directed patients in prescribed range of motion exercises and in the use of braces or artificial limbs.
- Facilitated games and other activities to engage clients.
- Positioned residents for comfort and to prevent skin pressure problems.
- Assisted with transferring residents in and out of wheelchairs and adaptive equipment.
- Tended to patients with chronic illnesses.
- Charted daily information on the residents such as mood changes, mobility activity, eating percentages, and daily inputs and outputs.
- Recognized and reported abnormalities and/or changes in patients' health status to nursing staff.
- Documented resident records on daily flow sheets.
- Assisted with ADLs.
- Provided patients and families with emotional support.
- Exhibited compassionate care and communication with regard to issues of death and dying.
- Sensitive to the needs of geriatric patients.
- Promoted continuity of care by accurately and completely communicating to other caregivers the status of patients for which care is provided.
- Promoted personal and co-worker safety.
- Maintained a clean, orderly and well-stocked environment.

July 2009 to March 2012

Company Name City , State Department Manager

- Delivered excellent customer service by greeting and assisting each customer.
- Addressed customer inquiries and resolved complaints.
- Opened a new store location and assisted in recruiting and training new staff.
- Stocked and restocked inventory when shipments were received.
- Reorganized the sales floor to meet company demands.
- Directed and supervised employees engaged in sales, inventory-taking and reconciling cash receipts.
- Wrote order supply requests to replenish merchandise.
- Trained staff to deliver outstanding customer service.
- Addressed and corrected sales staff communication issues in a tactful and effective manner.
- Contributed to merchandising ideas at team sale meetings.
- Opened and closed the store, including counting cash, opening and closing cash registers and creating staff assignments.
- Placed special merchandise orders for customers.
- Shared product knowledge with customers while making personal recommendations.
- Demonstrated that customers come first by serving them with a sense of urgency.
- Worked as a team member to provide the highest level of service to customers.
- Maintained friendly and professional customer interactions.
- Verified that all merchandising standards were maintained on a daily basis.

April 2003 to June 2009

Company Name City , State Service Director

- Examined vehicles to determine the extent of damage or malfunctions.
- Communicated with customers regarding vehicle issues and potential repairs.
- Maintained a 95% customer service satisfaction rating.
- Organized work records and filed reports.
- Reviewed the work of 20 auto mechanics.
- Guided mechanics with decisions concerning repair and replacement of parts.
- Created training manuals targeted at resolving even the most difficult customer issues.
- Developed, implemented and monitored programs to maximize customer satisfaction.
- Interviewed, hired and trained new quality customer service representatives.
- Provided detailed monthly departmental reports and updates to senior management.
- Addressed negative customer feedback immediately.
- Provided a high level of product and leadership support to representatives and clients.
- Effectively communicated with team members to maintain clearly defined expectations.

- Effectively managed departmental expenses to stay within allocated budget.
- Resolved customer questions, issues and complaints.
- Developed and implemented policies, procedures and process improvement initiatives to improve retention rates and increase customer satisfaction.
- Recommended changes to existing methods to increase the accuracy, efficiency and responsiveness of the customer service department.
- Generated and distributed daily reports and order acknowledgments to appropriate personnel.
- Served as mentor to junior team members.
- Initiated program that standardized employee training and led to increase in customer satisfaction by 12%.
- Effectively controlled the release of proprietary and confidential information for general client lists.
- Reviewed and provided comments on the adequacy of documents and took necessary steps to cure any deficiencies.
- Prepared correspondence, accounting and financial documents for analysis.

Education

2015

Brown-Mackie College

City , State , USA LPN

Certificate

3.5 GPA

Coursework in Nursing

2001

Phoenix College

City , State , USA EMT-B

Certificate

3.7 GPA

Coursework in