

NATIONAL ADMINISTRATOR, POPULATION HEALTH AND ASSOCIATE DIRECTOR, VISIT CLINICAL PRACTICE

Education

Masters Certificate in Lean Six Sigma, Healthcare 2015 Villanova University City , State
MPH Masters of Public Health, Health Care Administration 2012 West Chester University City , State

M.D. : Medicine 2001 Saint Petersburg State Medical Academy City , Russia

Executive Profile

Healthcare executive with 16+ years of progressive experience in acute and post-acute care settings. Experienced in clinical operations, process improvement, quality, population health management, clinical integration, business development and marketing strategy in for-profit, and nonprofit health systems. Exceptionally strong in design and development of value based solutions and collaborative approaches in health care delivery with physicians, health systems, and related organizations.

Professional Experience

National Administrator, Population Health and Associate Director, Visit Clinical Practice 03/2014 to Current

Company Name City , State

A home health company with net revenue of \$1 billion and 300 service offices in 22 states

Responsible for design and implementation of population health initiatives in 100 service offices nationwide. Promote cross-continuum collaboration with physician practices, major health systems, payors, accountable care and community organizations. Report to Division Director, Visit Clinical Practice.

- Designed and implemented HF initiative in 100 offices, which led to 16.9% decrease in rehospitalizations, 6%-16.9% improvements in STAR outcomes, 21% decrease in utilization of services and 5.2% increase in admits per day, resulting in \$13,085,546 in additional revenue in 14 months.
- Successfully implemented career pathing programs to develop specialized care teams across practice, resulting in the development of 461 cardiac leads, and 3000 trained health professionals nationally.
- Developed COPD program which received approval and recognition by National COPD Foundation.
- Designed and implemented Comprehensive Joint Replacement (CJR) program to improve the quality of care.
- Developed bundled program protocols for CABG, AMI, and Heart Failure for effective care delivery.
- Fostered over fifteen provider/payor relationships by developing operational/clinical processes to integrate care across the continuum.
- Conducted a practice-wide gap analysis with patient experience committee to identify key problem areas and develop effective strategies for improvement.
- Collaborated with policy team and overhauled clinical documentation to promote patient-centered goals, reducing documentation time by 30 min.
- Led gap analysis for QAPI team to identify processes necessary to ensure patient safety.
- Led the design of Palliative Care educational/operational program in collaboration with specialty practices.
- Performance merited two promotions in three years.

Resident, Executive Administration 02/2013 to 02/2014

Company Name City , State

A 231-bed hospital, part of Main Line Health, a not-for-profit health system serving portions of Philadelphia and its suburbs

Participated in a variety of projects which included process improvement initiatives, service line initiatives, patient-centered care, process flow impact, and strategic planning. Reported to Vice President, Patient Care Services.

- Facilitated strategic, financial, and operational planning and opening of OBS unit in collaboration with senior leadership.

- Analyzed key elements to implement Patient Centered Medical Home (PCMH) and enhance access and continuity, identify and manage patient populations, provide culturally and linguistically appropriate care, track and coordinate care, measure and improve performance in cancer center.
- Developed strategies for improving patient flow, reconfiguring work layout, reorganizing staff responsibilities, and reducing patient wait time in cancer center.
- Devised measurement standards to guide performance improvement in OBS unit.
- Developed evidence-based strategies to improve HCAHPS patient satisfaction score.
- Conducted leader rounding with clinical staff to promote efficiency, and build relationships in supplier-customer chain.

Healthcare Consultant 08/2012 to 12/2012

Company Name City , State *National Institutes of Health(NIH) funded public health coalition serving Upper Merion Area*

As part of MPH graduate thesis.

- Evaluated organizational sustainability and management processes, communicated results to the key stakeholders and provided recommendations to senior leadership.
- Developed strategies to increase utilization of expertise and services; improve access to priority populations; reduce service redundancy, and facilitate membership growth.

Director, Department of General Medicine & Consultative Services; General Physician 11/2005 to 06/2012

Company Name City , State

A 280-bed hospital with 30,000 OPD patients annually

Clinical and quality operations management of the department and 70 FTE clinicians; managed day to day operations of the department and maintained physician relationships; reported to System Chief Medical Officer.

- Led the establishment of primary care clinic and supporting diagnostics.
- Led planning and construction of three deaddiction and rehabilitation centers.
- Directed the organization of yearly medical camps to provide access to care to approximately 900 patients.
- Established an international platform for staffing, which led to worldwide recruitment of physicians to provide services.
- Led community health needs assessment project to address priority health needs.
- Directed cultural competency program and developed training guidelines for health professionals.
- Collaborated with Director of Finance to develop system-wide unit report cards to monitor turnover, fiscal resource use, and budgets for departmental activities.
- Active with several hospital committees including Member of Patient Safety Committee, Physician Leadership Assembly, and Strategic Planning and Execution Committee.

Professional Affiliations

- American College of Healthcare Executives, Member
- Healthcare Leadership Network of Delaware Valley, Partner Healthcare Organization, Ambassador
- Lean Healthcare Exchange, Member

Community Involvement

- Advisor, Quality Insights-Care Coordination, and Medication Safety Project
- Advisor, Population Health Alliance (PHA) Social Determinants of Health Project