

SENIOR MANAGER/SPECIALIST LEADER HEALTHCARE

Executive Profile

Seasoned Health Care Leader and clinician with deep operationsexperiences spanning multiple markets and health care delivery systems. Demonstrated ability to lead complex projectsto successful completion, working with multi-disciplinary teams – ExecutiveLeadership teams, physicians, management and staff/clinicians. Excellent communication skills, creativestrategic thinker and collaborative team builder. I have spent the last 18 years servingleading healthcare organizations across the county, including Mayo Clinic, UMHS and Cedars-Sinai as a Senior Leader withDeloitte Consulting LLP. Seeking opportunitiesto work with innovative, cutting edge organizations targeting healthcaretransformations.

Skill Highlights

- Identifying/Building New Service Offerings
- Creative Problem Solver/Innovator
- Process Transformation with Change Management
- Healthcare Informatics (merging technical with operations)
- Creating and Maintaining a Performance Bases Culture
- Growing and Developing High Performing Team
- Oncology/Transplant RN with pharmaceutical research experience

Core Accomplishments

- Successfully managed and drove highly complex technical and organizational transformations at the countries leading healthcare organizations
- Managementof \$100M++ budgets
- Managementof on-going communication with Board of Directors and C Suite
- Facilitatedcommunication and strategies to build and improve Physician Adoption
- Developed multi year, multi state/multi region timelines to deliver on time, in scope and on budget projects
- Implemented targeted benefits, metrics and Best Practices, as a partof clinical transformation efforts, resulting in tangible bottom line financialbenefits

Professional Experience

Senior Manager/Specialist Leader HealthCare

May 1999 to March 2017 Company Name

- Served as a Practice Leader in Deloitte's Healthcare Strategy and Operations Practice
- Provided advisory services to enable clients to manage ever changing Healthcare Landscape
- Provided Leadership and Project Management to large, complex multi year technical and operational transformations
- Clients served include: Mayo Clinic, Kaiser Permanente, Cedars-Sinai, Sutter Health, University of Michigan Health System, CHI and Children's Hospital of Wisconsin
- Authored and contributed to numerous whitepapers and published content on HealthCare Delivery and Improvement

Director of Home Care Services

May 1996 to May 1999 Company Name

- Served as Director of Homecare Services for a hospital based agency that served a 10 county area (rural and urban)
- Participated in the planning and implementation of merger and acquisition of additional homecare company
- Re-engineered operations and processes which resulted in increased efficiency and responsiveness of the agency, as well as a 40% increase over a 1 year period (decreased cost per visit and decreased utilization to maximize reimbursement)

- New program development: Infusion Services, Pediatrics, OB, Mental Health and Private Duty

Executive Director/Owner

February 1993 to May 1996 Company Name

- Developed, planned and implemented a cost-effective healthcare delivery system that has been recognized as a model for children with special needs.
- Center provided nursing care, as well as, PT, OT, ST and educational services to medically fragile children and their families.
- Center was first of it's kind to receive JCAHO certification.
- Successfully lobbied the State of Ohio Medicaid Waiver program to reimburse for services provided at a free-standing facility.
- Contracted with third party payors and insurers for reimbursement.

Nurse Manager/RN

January 1984 to January 1993 Company Name

- Rainbow Babies and Children's Hospital has been consistently recognized as one of the top five children's hospitals in the country.
- Managed a 35 bed Bone Marrow Transplant/Oncology unit.
- Daily operations management accountability.
- Served as a member of the design team that developed the facilities planning, workflow design and patient care "experience" for a new 300 bed pediatric hospital.

Education

Bachelor of Science : Nursing Ursuline College - City , State

Executive Healthcare Management Certification CWRU Weatherhead - City , State

MBA : Healthcare Management Cleveland State University - City , State * Completed 3 of 4 years course work

Publications/Presentations

- Optimization after Implementation
- Value Based Billing
- Transforming Healthcare
- Clinical Management Redesign
- Developing Multi-Disciplinary Clinical Content

Skills

Seasoned HealthCare Advisor, Excellent Communication Skills, Creative Problem Solver, Innovative Critical Thinker, Leader, Change Driver