INFORMATION TECHNOLOGY SPECIALIST I

Professional Summary

Skills

account management, cables, cabling, Help Desk, Linux, MS Exchange server, Sharepoint, network security, desktop support, Unix, HP Unix, VBscript, Visual Basic Programming, Windows Server

Active Directory account management, Help Desk, Linux, MS Exchange server 2010, network/server security, desktop support, Unix, Windows Server, Geographic Information system, group policy SCOM & SCCM, vbscripts and Powershell, SANs,

Active Directory account management and troubleshooting, Help Desk, Linux, MS Exchange server 2010, network/server security, desktop support, Unix, Windows Server, Geographic Information system, group policy SCOM & SCCM, vbscripts and Powershell, SANs,

Work History

Information Technology Specialist I

- Summary of Skills and Qualifications:.

07/2008 to Current
Computer Network Specialist Company Name – City , State

- I serve as the Lan Administrator.
- I installed and maintain over 100 servers.
- I installed and maintain a Hyper V cluster of 9 nodes.
- I administer several systems including Exchange 2010, Lync 2013, Active Directory 2012 including user accounts & group policy, Microsoft System Center and Operations Manager 2012, Proofpoint spam filter and iBoss web filter, ArcGIS.
- I manage Active Directory user accounts and troubleshoot Active Directory replication issues when necessary.
- I maintain 3 SANs including Nimble, Dell Equallogic and StorSimple.
- I assisted with selecting Alertus desktop alerting system by watching vendor demonstrations and recommending the best alerting system for our environment.
- I work with users on high level technical issues to analyze issue sand then take corrective action.
- I perform new employee technology orientations and cellphone training in groups or individually.
- I write or modify scripts such as Powershell, VBscript.
- I administer a Vsphere server.

06/2001 to 07/2008
Technology Specialist III Company Name – City , State

- Install and configure HP network switches, program switch ports and assign vlans, connect network wall ports and terminate network cables when necessary, troubleshoot network port communication errors and take appropriate action to correct problems, utilize TCP/IP utilities such as ping, tracert and ipconfig to diagnose network problems, installed and maintain Whats up network device connectivity monitoring software and configured the program to send sms messages when a device or service goes down, installed and maintained Blackberry Enterprise server for MS Exchange server, Fedora Core Linux with Multi Router Traffic Grapher, 2 Windows 2003 domain controllers, Renaissance Learning and Read 180 servers, Xiotech SAN and TNT network security appliance, written a number of dos and vbscript scripts to automate many functions, including student user account creation by exporting data from the student information system formatting the export file and to create approximately 5000 student user accounts, create home folders and set permissions, utilized group policy to secure workstations or install new software, implemented the district Geographic Information system by recommending ArcGIS software to my manager and worked with city and county agencies to acquire base layers and created additional layers such as school sites and attendance areas, communicated with teachers, managers and

students, installed and supported a variety of software including anti virus, Office, Fortress desktop security, Rosetta Stone, Escape financial system and other education software, I used Ghost software to image computers when necessary.

LAN Administrator

- Install and manage Hyper V and other servers Manage 3 SANS - Dell Equallogic, Nimble & Storsimple Troubleshooting server and client issues Administer Exchange 2010, Proofpoint Spam filter, iBoss web filter, System Center Operations manager and Operation manager.
- EMC Networker backup Installed and maintain Active Directory, group policy, user account management Analyzing technical issues to improve functio9nality Software/Operating Systems: Windows Server 2016, 2012, 2003, 2000, Windows xp, 7, 10, Linux HP Unix, Microsoft Office 2007, 2010, 2013, 2016, Skype for Business, Track It work orders, Escape Financial System, Aeries student information system, Alertus Desktop alerting, , Laserfiche, Sharepoint 2013, Lync 2013 iBOSS web filter, Proofpoint Spam filter, Exchange 2010 DAG and Client Access Array, Informacast Speaker System,Microsoft System Center and Operations Manager, EMC Networker backup software, ArcGIS desktop and server, Maas360 mobile phone management, Azure Hardware: Install components such as network interface cards, ram, video cards, hard drives, Raid controllers, network cabling, motherboards, power supplies also troubleshooting components.

Education

2013

I have attended several college Computer Science courses. This includes Visual Basic Programming, Unix, several networking coursesExchange :

week long courseEMC Networker week long courseArcGIS week long courseWindows 2012 - Powershell week long course :

Skills