

TRANSACTION PROCESSING ANALYST

Summary

Dependable individual who brings management experience and a willingness to take on added responsibility to meet tight deadlines. Enthusiastic team player with a strong work ethic and advanced complex problem solving skills. Dedicated person demonstrating effective leadership in all aspects of the job. Dedicated serviceman focused on applying 6 years of military Multimedia Illustration experience to gain employment in the civilian sector. Exceptionally hard worker well-versed in Adobe CS5, Graphic Design, Excel, Word and Power Point. An individual who is passionate, creative and multi-talented, a hands on professional that has a great attitude and fun to work with.

Accomplishments

Joined the Army Reserve at 17 for a total enlisted term of 8 years. Became assistant manager at Buffalo's SW Cafe after one year of working there. Received a merit raise for strong attention to detail, exemplary customer service and team-player attitude. Consistently generated additional revenue through skilled sales techniques. Became Theater manager after 13 months as a security guard. Successfully decreased staff turnover by