

INFORMATION TECHNOLOGY BUREAU DEPUTY DIRECTOR

Professional Summary

Senior Information Technology Professional with more than fifteen years of experience directing and managing large and complex IT Operations and Data Center. Resourceful thinker, methodical problem solver, and analytical in all facets of technical management. Proficient at educational and advanced enterprise related technology solutions. A strong, decisive leader who leads by example and hardworking professional focused on results and details. Fully bilingual in English and Spanish.

Core Qualifications

- IBM Enterprise z System & x Servers
- Microsoft Windows VMWare ESX Cloud Computing
- Operating Systems (Microsoft Windows, z/OS, zVM, AIX, SUSE Linux)
- Databases (SQL, DB2, ORACLE, ADABAS)
- Tools (Office, Project, Visio, SharePoint, Exchange, MSCCM, SolarWinds Orion, Tivoli, Track-It!)
- Communication & Security (Frame Relay, MPLS, FCIP, Enterasys, CISCO, Fortinet)

Experience

Company Name January 2010 to Current Information Technology Bureau Deputy Director
City , State

- Oversee and lead the Infrastructure & Operations IT Service, 24x7.
- This includes the supervision of four divisions: (1) Programming & Applications; (2) Networking & Communications; (3) Desktop Services & Support; and (4) Operating Systems & Database.
- Performance management and KPIs.
- Key Accomplishments: Oversees a department of 140 contractors and employees.
- Manages infrastructure data network of 9,300 users, 250 sites.
- Evaluates direct cutting edge technology solutions for the implementation of 53 IT projects.

Company Name October 2009 to January 2010 Information Technology Director
City , State

- Provided technical leadership to a data center and technical supervision of analysts, programmers, database administrators, and network as well as the support personnel.
- Key Accomplishments: Managed Data Center for 900 employees.
- Developed an innovation and technological portfolio of IT projects in Vocational Rehabilitation Administration.
- Supported department documentation digitalization initiatives at the Department of Labor.

Company Name July 2004 to August 2009 Senior IT Project Manager
City , State

- Delivered technical direction for a multimillion dollar Monitoring and Controlling System.
- Key Accomplishments: The total amount managed was 185 plants of filtration water and sewer water treatment with 1,540 facilities through the PR Island.
- SCADA - Supervisory Control and Data Acquisition).
- Technical supervised the software analyst, programmers and database administrators during the software development and implementations of Department of Health compliance systems.
- Career Notes.

Company Name January 2003 to June 2004 IT Business Consultant
City , State Assist in computer network & voice integrator in over 11 Medical Center locations. Consulted for individuals and organizations in information technology business solution.

Company Name January 2003 to August 2004 Information Technology Business Consultant
City , State

- Assist in computer network & voice integrator in over 11 Medical Center locations.
- Consulted for individuals and organizations in information technology business solution.

Company Name January 2003 to June 2003 Professor
City , State

- Taught courses in (1) Optical Networking; (2) System Analysis and Design.

Company Name September 1999 to August 2003 Professor
City , State

- Taught graduate courses in (1) Data Communication, Networks and Distributed Processing; (2) Computer Concepts and Programming Tools; (3) Relational Databases.

Education

Capella University Ph.D. : Organization and Management City , State , US

Inter American University Educational Computing City , State , US Educational Computing

University of Puerto Rico BSBA : Finance & Computers City , Puerto Rico Finance & Computers

Languages

Fully bilingual in English and Spanish.

Additional Information

- Awards & Honors Computerworld Honors Award Laureate Medal, California, April 2001.
Chamber of Representatives of Puerto Rico- Achievement Award, June 2000. AITP
Distinguished Information Science Award in the Government Sector, from Association of
Information Technology Professionals, Puerto Rico Chapter, October 2000.

Skills

ADABAS, AIX, analyst, Application Development, Budgeting, business solution, CISCO, Coaching, Databases, Database, Department of Health, direction, documentation, edge, English, Forecasting, Frame Relay, IBM, DB2, information technology, innovation, leadership, Linux, Notes, Mentoring, Exchange, Office, SharePoint, Microsoft Windows, Enterprise, network, Networking, Networks, Operating Systems, OS, ORACLE, Performance management, personnel, PhD, PR, Process Improvement, Programming, Project Management, Rehabilitation, Relational Databases, SCADA, Supervisory Control and Data Acquisition, Servers, software development, Spanish, SQL, Staff Supervision, supervision, System Analysis and Design, Technical Management, Telecommunications, Tivoli, Track-It, Visio, water treatment