# PROGRAM MANAGER Highlights

- Microsoft Outlook and Office Suite
- Salesforce
- · Electronic health records
- SurveyMonkey
- 3 Health Portal Client Configuration Center (C)
- Various Social Media Platforms
- Various Reporting & Data Collection Software
- WebEx
- Piktochart
- Prezi
- Adobe Acrobat Pro
- PeopleSoft
- WordPress
- Weebly
- Marissa A. Kalkman 3

### Accomplishments

- Level 1 Trainer (CF-L1), CrossFit, Inc.
- Current) CPR, AED, First Aid, American Heart Association (Current) W ellcoaches Core Coach Training, Wellcoach School of Coaching (In progress March July 2016) ® Community Involvement & Leadership: Colorado Society for Public H ealth Education, Board of Directors Continuing Education Chair (2015 Current) Public H ealth in the Rockies Conference Planning Committee (2015 Current) Sponsorships and Exhibitors Sub-Committee Continuing Education and Evaluation Sub-Committee.

# Experience 11/2015 to Current

Program Manager Company Name - City, State

Manage a \$600,000 grant contract to plan, implement and evaluate a tobacco cessation
program in a community mental health center serving three counties in the greater Denver
area Collaborate with community partners and internal clinical staff to facilitate systems
changes for improved tobacco cessation Hire, train and supervise a team of three Tobacco
Cessation Coaches Coach consumers who use tobacco and are working toward quitting in
one-on-one sessions or group classes Develop a detailed evaluation plan and achieve
measureable outcomes in the tobacco cessation program Create and present training on the
best practices for tobacco cessation for all clinical staff center-wide.

#### 06/2015 to Current

Fitness Coach Company Name - City, State

• Coach six group classes per week in the following formats: CrossFit, Boot Camp, KidFIT, Fundamentals, Strength) Alere H ealth / Optum, Telecommute Position in Denver, Colorado (August 2014 November 2015) Health Promotion Program Manager and Total Account Manager Strategic program and relationship manager for seven diverse corporate and public sector clients Design and deliver best practice health promotion programs including marketing and communication strategy, program evaluation, and outcomes analysis Manage various contracted services including disease management, healthy lifestyle coaching and online wellness portal Collaborate with internal and external stakeholders to drive success of programs based on the unique needs, resources and goals of each client and best practices for health management Health Promotion subject matter expert in response to requests for proposal and sales presentations Train and supervise a direct report employee Provide leadership to the client team for the State of Kansas employee wellness program.

Program Manager Company Name - City, State

• Managed the State of Kansas comprehensive wellness program servicing 72,000 total state health plan members Interpreted and delivered program summary reports and participation metrics on a weekly and monthly basis and presented annual program outcomes Led the client team in program operations, issue resolution, change requests and project coordination Executed ongoing program evaluation using population health risk data, benchmark assessments and surveys Implemented marketing and promotional campaigns using multiple channels including social media Developed continuing education and facilitated training meetings for over 100 Wellness Champion volunteers Presented instructional program training and health topic seminars including healthy eating, physical activity, tobacco cessation, goal- setting, women's health, peer leadership and wellness at work.

02/2011 to 11/2012

Health Risk Solutions Consultant Company Name - City, State

Advised corporate clients in wellness program design and integrated incentive strategy
based on the client's unique demographics, culture, industry, health data, claims and
condition prevalence Presented the business case for employee health management to key
stakeholders within the clients' organizations such as C-suite executives and
Benefits/Human Resources teams Managed projects for multiple clients simultaneously
including marketing and evaluation of wellness vendors, program implementation, budget
planning, process timelines and service coordination Developed presentations to convey
best practices, recommendations, data analysis and industry trends Supervisor, mentor and
project coordinator for the Health Risk Solutions graduate intern.

#### 08/2009 to 01/2011

Health Education Specialist Company Name - City, State

 One of six team members to develop and launch the Blueprint for Wellness Map product suite consisting of health education services for employer clients based on behavior change and adult learning theories Built an assessment tool and summary report for organizational culture and environment Researched characteristics and challenges of specific employee segments and developed recommendations for health promotion among these unique groups Analyzed employee biometric data and presented aggregate results and insights to clients.

## 07/2007 to 05/2009

Graduate Assistant Company Name - City, State

 Personnel and Programming Management Hired, trained, and supervised 70 student employees and managed payroll and scheduling Established a campus body image awareness campaign, Celebrate EveryBODY, during National Eating Disorder Awareness Week; th the campaign is now an annual event in its 8 year in 2016 Advised the Strength and Conditioning Council and the Body Image Awareness Student Committee Created and implemented the CircuitStrength fitness program and taught group exercise in multiple formats Worked with campus partners to administer the early stages of a faculty and staff wellness initiative.

Education

May 2009

Master of Science : Applied Health Science, Health Promotion Indiana University - City , State Applied Health Science, Health Promotion

Graduate Assistantship - Fitness and Wellness, IU Campus Recreational Sports (2007 - 2009)Fitness and Health Promotion Internship, Lutheran General Hospital in Park Ridge, Illinois May 2007

Bachelor of Arts: Psychology Public Health Education Indiana University - City, State Psychology Public Health Education

M aster Certified H ealth Education Specialist (M CH ES), National Commission for Health Education Credentialing(Current)Certified Exercise Physiologist (ACSM EP-C), American College of Sports Medicine (Current)

**Professional Affiliations** 

Society for Public H ealth Education, Professional Member (Current) Am erican College of Sports M edicine, Alliance Professional Member (Current) International Association for W orksite H ealth Promotion, Professional Member (Current) W orkW ell Shawnee County, Worksite Wellness Coalition of Employers in Topeka, Kansas (2012 2014) Various Gyms, Nutrition Educator, Blog Author Coach, Functional Movement Seminar Leader (2011 2013) Junior League of Kansas City, Member and Volunteer (2010 2012) Graduate Assistant Association, Treasurer (2008 2009), Scholarship Chair (2007 2008) Alpha O m icron Pi W om en's Fraternity, Beta Phi Chapter President (2005 2006) Marissa A. Kalkman 2 Skills

Adobe Acrobat, Benefits, Blueprint, budget planning, business case, C, Coach, coaching, Council, Client, clients, data analysis, Data Collection, disease management, Electronic health records, Health Education, Health Promotion, health promotion programs, Human Resources, Image, leadership, marketing, marketing and communication, meetings, mental health, mentor, Office Suite, Microsoft Outlook, organizational, payroll, PeopleSoft, Personnel, Physiologist, presentations, program design, program evaluation, program implementation, Programming, project coordination, proposal, Reporting, sales, scheduling, seminars, Social Media Platforms, strategy, Strategic, Supervisor, surveys, unique