

## SALES ASSOCIATE/CASHIER

### Summary

Nine years of experience providing customer support · Managed a high-volume workload within a deadline-driven environment · Pleasant and professional demeanor · Once well with little to no supervision · Excels in a busy environment, customer service, inventory and taking responsibility of assigned work.

Friendly Sales Associate proficient in managing all areas of sales and customer service in fast-paced retail environments. Excellent multi-tasker and team player.

### Key Skills

- Verbal Communication
- Initiative
- Flexibility

### Experience

01/2016 to Current

Sales Associate/Cashier Company Name - City , State

- Met incoming customers and provided immediate assistance.  
Listened to customer needs and preferences to provide accurate advice.
- Trained all new sales employees on effective techniques.
- Reviewed purchases for fraudulent activities.  
Worked flexible schedule to accommodate changing customer levels.
- Answered incoming telephone calls with professional and knowledgeable responses.

07/2012 to 01/2013

Company Name - City , State

- I make and answer phone call regarding clients billing issuesI greet greet clients to the gym and answer any and all question they may have.

11/2009 to 01/2016

Sales Associate Company Name - City , State

- Maintain a neat and clean stock room.
- Trusted to handle monetary transactions, cashier.
- Perform opening and closing procedures.
- Follow through with customer questions, concerns, and escalated issues when needed to management inregard to customers complaints.
- Determine customer's needs and help customer's make smart choices.
- Perform product sales and customer service by suggesting additional add-ons or features that the customerwas not aware ofSkills used.
- Outstanding customer service.
- Offered solutions to customer problems.
- Legendary customer service.
- Always punctual(Never Called Out).

Company Name - City , State

### Education and Training

2010

Business and Computer science Norwalk Community College - City , State

### Skills

billing, cashier, closing, clients, customer service, features, neat, ons, sales, phone

### Additional Information

- AWARDSVictoria's SecretAugust 2014Employee of the monthVictoria SecretAugust 2015Employee of the month

Activities and Honors  
Victoria's Secret

- Employee for the month August 2015