

MASTER DATA MANAGER

Experience

Master Data Manager , 01/2019 to Current

Company Name – City , State

- Aligning 100+ supply chain-related master data attributes to ensure the following guidelines are met:.
- Data Stewardship - Appropriate business units and ownership established to validate appropriate values, definitions and impact documentation for all master data fields.
- Data Quality - Applicable controls are set in conjecture with IT to ensure that a proactive approach is taken to new master data.
- Additionally, RPA process planned for Phase 2 to automate structured data entry and maintenance.
- Data Integrity/Data Warehousing - Structure business logic to ensure BOMs and other data relationships are both accessible and built as an asset for the business.
- Additionally, a Data Sync SOP was established for GS1 standardization.
- Reporting - Automate data quality reporting for executive staff to ensure 99.8% compliance is adhered to throughout the organization.
- Additionally, provide ad-hoc tools for the business to leverage clean data cubes.
- Data Governance Committee - Oversee executive strategy in institutional master data to commit to trusted, accurate, structured and meaningful master data.
- Engaging applicable stakeholders to promote data governance, data architect, data stewardship and data security the data governance committee oversees the framework for complex supply chain manufacturing operations.

Director of Information Technology , 01/2017 to 01/2019

Company Name – City , State

- Supply Chain Management - Warehouse, 3PL, Food Services, Served as the corporate Project Manager, overseeing all implementations (WMS, ERP, QMS, CMMS, infrastructure).
- Responsibilities included progress reporting, budget control, task delegation, plan creation, vendor coordination, etc.
- Developed a range of documents and performed project selection tasks such as workflow process maps, system integration documents, infrastructure topology, organizational policies, GDPR, UAT, gap analysis, best fit models and user training manuals.
- Deployed and managed BI products to leverage company-wide data for decisionmakers, proactive analysis, and real-time resource planning.
- Utilizing SSRS/PowerBI to analyze sets of data across multiple databases, automate value-add reporting to 3PL clients, visualize KPIs thru the organization, create workflows for document automation and create alerts for various business units.
- Launched a high-performance data warehouses and virtual machines to store, integrate, analyze, and report on enterprise data.
- An array of SSAS cubes were deployed to allow for end-user ad-hoc tabular reports.
- Additionally, a complex network of interfaces between 6+ enterprise systems, 4 SQL databases, 1 Oracle database, and other enterprise systems (file server, exchange, EDI, etc) was implemented to support the ETL process.
- Executing infrastructure refresh for a 200,000 sqft industrial/production facility.
- The deployment includes an array of 15 switches, 1,000 cable runs, racking, 100 AP, 300 cameras, NVRs, controllers, and creating floor plans and topology documents.
- Controlled a \$2MM IT budget, short-term and long-term strategies, and CapEx justification across the business.
- Including selecting and negotiating with vendors, promoting operational process improvement, instituting best practices, and developing IT roadmaps and strategic plans.
- On track to reduce IT spend by \$250K by renegotiating vendor contracts, consolidating cloud services, implementing automation tools and upgrading legacy systems.
- Responsible for a team of IT professionals and vendors assigned to all corporate and local office systems, including ERP, WMS, logistics systems, data centers, servers and storage, PCs, mobile devices, BDR, telecom, and help desk.
- Reduced IT service desk's response time and resolution time while increasing knowledge base and reducing reoccurring tickets by over 50%.

- Information Technology Governance & Steering Committee (ITGSC) - Reporting directly to the board of directors, the ITGSC provided strategic direction in aligning IT projects to shareholder interest and long-term targets.
- While overseeing the committee the cross-functional team guided 12 business units across operations, sales, and manufacturing.
- Additionally, the ITGSC aided in risk management, business continuity, and organizational SOPs.
- NatJan Solutions (Facility Management - Retail, Medical, Grocery Sectors).

Information Technology and Analytics Manager , 01/2014 to 01/2017

- Implemented process within external ERP portal to monetize 1000's of vendors to generate lean revenue based on financial and operational data analysis.
- This program is estimated to bring in \$325,000 in its first year, an 8% increase in margin.
- Created ad-hoc and scheduled BI (PowerBI/SSRS) reports to visualize critical client metrics and reports, internal performance KPIs, operational resource planning, asset and revenue forecasting, P/L summaries, expense budgets, etc.
- Spearheaded national RFP bids of multi-million-dollar procurement deals with several Fortune 500 retail, medical, and education companies.
- Tasks included sales analysis, margin analysis, multivariable pricing structures, vendor acquisition, developing process flow and establishing KPI reporting for clientele and internal use.
- Designed ad-hoc SQL views, stored procedures and reports to address company-wide data analysis and modeling.
- Utilized advanced VBA programming and automation software to manage two billing systems, saving an estimated \$75,000 in Salary Expenses in 2015, translating to a 40% reduction in departmental spending.
- Reported on a wide array of KPIs on operations, sales, accounting, and vendors via dashboard-style (BI/SSRS) reports for COO, CFO, Vice President of Sales and Account Manager use.
- Overhauled all company technology from on-premise systems to an array of cloud solutions, including replacing hardware and migrating servers and databases, this renovation saves ~\$108,000 per year and provides long-term scalability.

01/2015 to 01/2017

Company Name – City , State

- Co-Founded indoor, hydroponic farming company in South Jersey.
- Bringing a hyper-local product to the Camden and Philadelphia region HGF generated \$100K in its first year via a strategic relationship with the premier food management service in Philadelphia, local restaurants, farmer's markets, and Whole Foods retail chain.
- Sales & Operations Planning (S&OP) - The S&OP team managed bi-directional interactions between sales, marketing, production, and finance.
- S&OP committee oversaw finished goods inventory controls, marketing vs financial targets, raw material and supplier management, logistics and human capital planning.
- Additionally, benchmarks for product mix, SKU management, and forecast vs demand vs actual alignment.
- Operations - Oversaw the general operations of the farm, including assigning day-to-day jobs, tracking yield results, establishing daily work schedules, and tracking transplanting/harvesting schedules.
- Automation Systems - Implemented an array of sensors to control environmental and nutrient levels.
- Utilizing this data and automation systems we drove automated pH balancing, nutrient leveling, temperature control, ventilation systems, and established a strong exception-based manufacturing operation.
- Finance - Oversaw all aspects of the financial responsibilities including establishing a point of sales systems, P/L reports, budgeting for OpEx and CapEx schedules, coordinating with lenders, insurance institutions and annual tax reports.
- SOPs - Instituted standard operating procedures to ensure quality standards are maintained and product consistency is maintained.

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Education

Bachelor of Science : Management of Information Systems , 2017

Associates of Science : Accounting , 2015

Rowan College

Pursuing Project Management Professional (PMP) certification Rowan University

Summary

Zeel Patel is an Information Technology Manager with a focus on IT transformation and process improvement currently looking for opportunities in the greater Miami, FL metropolitan area. Zeel has experience working with corporate data in the areas of data presentation, structured and unsecured datasets, data mining, statistical analysis, UI creation, data warehouse management, and assessing data quality. Additionally, Zeel's diverse background has allowed him to succeed in a project management and IT management role. In this role, Zeel has engaged in holistic business analysis, process improvement, strategic planning, budgeting, contract negotiations, vendor relations, resource management, instituting best practices, and overseeing/implementing multiple enterprise systems (ERP, WMS, CRM, WOM, QMS, SCP).

Highlights

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| <ul style="list-style-type: none"> • Microsoft Office Suite with deep Office 365, Dynamics 365, Project, PowerApps, PowerBI, Flow, • Sharepoint, Excel, Access, Intune, Visio, EMS, and Azure proficiency • Programming/Databases: SQL (SSRS, SSIS, SSAS), VBA, DAX, HTML, CSS, VBA, VB.NET, R, Powershell, Python, Oracle • Business Intelligence Packages: PowerBI, Qlik (QlikView/QlikSense), SiSense, Tableau, Datorama, Yellowfin, Crystal, SSRS • Strong knowledge of AWS, Azure, Cisco Switch Management, VMWare, Hyper-V, RDP, Automation Anywhere, Active Directory, • And hardware and software administration for iOS, Android, Windows, Red Hat Linux, RF devices • VB.NET, EDI, Procurement, Ventilation | <ul style="list-style-type: none"> • Automation tools, HTML, Retail • Billing systems, Information Technology, RFP • Budgeting, Insurance, Risk management • Budgets, Inventory, Sales • Budget, Logic, Sales analysis • BI, Logistics, Servers • Business Intelligence, Marketing, SOP • Cable, Access, SQL • Cisco, Excel, Strategy • Hardware, Exchange, Strategic |
|--|---|

- Accounting, ERP, Programming, Visio
- Active Directory, ETL, Progress, VBA
- Premier, Facility Management, Project Management, Workflow
- Ad, Finance, Python
- AP, Financial, Quality
- Approach, Floor plans, Real-time
- Architect, Forecasting, Red Hat Linux
- Automate, Functional, Renovation
- Automation, Help desk, Reporting
- Contracts, Microsoft Office Suite, Strategic plans
- Crystal, Office, Structured
- CSS, Sharepoint, Supplier management
- Clientele, Windows, Supply chain
- Client, Negotiating, Supply Chain Management
- Clients, Enterprise, Switches
- Data analysis, Network, Switch
- Data entry, Oracle, System integration
- Data analysis and modeling, Oracle database, Tableau
- Data warehouses, Organizational, Tax
- Databases, Cameras, User training
- Data Warehousing, Policies, Telecom
- Direction, Pricing, Translating
- Documentation, Process improvement, Upgrading

Skills

- Microsoft Office Suite with deep Office 365, Dynamics 365, Project, PowerApps, PowerBI, Flow,
- SSharepoint, Excel, Access, Intune, Visio, EMS, and Azure proficiency
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