HR GENERALIST Experience 04/2015 to Current

> Provide general administrative support such as preparing correspondence, forms, and reports Scheduling and coordinating staff meetings, maintaining meeting minutes and notes Generate confidential ad hoc statistical reporting data and documentation regarding turnover, new hires, birthdays, anniversaries, benefits, and other relevant HR metrics Collect onboarding documentation to ensure benefit enrollment in a timely manner and follow up with employees to ensure their electronic enrollment has been processed in the HRIS portal Source documentation to process new hire setups in HR systems, process changes in pay rate, status, and initial/qualifying life event benefit changes Establish, maintain and audit employee data and files Manually process background checks entries, employment verifications, and other full-cycle HR related items for onboarding and departures Assist with maintenance updates to the organizational chart Facilitate and assist in new hire orientation presentations Maintain highest level of confidentiality and data security to protect employee privacy related to employee relations issues, organizational changes, planning with a strict adherence to privacy and confidentiality per company policy Respond to various inquiries from internal and external stakeholders, employees, management, and senior leadership team Participate on several committees to enhance employee engagement, manager training, and creating strategic HR initiatives.

09/2012 to 06/2014

HR Generalist Company Name - City , State
08/2008 to 04/2015

HR Staffing Coordinator Company Name - City , State

- Processed background checks and drug screens on potential candidates.
- Schedule interviews for Managers and candidates Meet and greet potential candidates that come for onsite interviews.
- Run Bi-weekly reports for the VP of Human Resources Ensure all Empire markets stay in compliance with state and federal posters.
- Audit new hire files for 99 different markets Maintain all employee files and ensure confidentiality Maintain different databases such as ADP, Payforce and Siebel Conduct new hire orientation weekly Manage WOTC Program for all markets Inform all Office managers, HR Generalist, and HR managers about various procedures to increase job efficiency Answer phone and email inquiries regarding Company policies and procedures Work with Recruiters on job descriptions to find qualified candidates for open positions Schedule employees for Sexual Harassment and EEO Basic Supervisor training courses Assist with various projects and meet multiple deadlines Perform general administrative duties such as filing, faxing, copying, and ordering offices supplies Assist Corporate Recruiters with scheduling and setting up interviews Assist benefits manager with enrollment for new and current employees Process verification of employment for current and terminated employees.

## 08/2008 to 04/2015

Executive Technical Associate Company Name - City, State

- Assist Directors, Executives, and Senior Managers with scheduling meetings and calendar
  maintenance, monitoring voicemail and email, typing correspondence, and expense reports
  Travel between offices to assist managers with various matters Maintain weekly and monthly
  utilization reports for department staff Maintain weekly scheduling and training database
  within a call center environment for over 100 Customer Advocates Facilitate office-wide
  access to various systems Assign and reset passwords and handle monthly database
  updates.
- Schedule contractual and appointment time via IEX/Totalview, and monitor IEX to ensure
  office-wide adherence, conformance and service level results are received Perform complex
  and specialized work related to the preparation, processing, and maintenance of payroll
  Generate weekly schedules in Totalview and make available for viewing in Agent Webstation

Facilitate departmental moves and arrange new telephone extensions, cubicles, and location of office space Perform general administrative duties such as filing, faxing, copying, and ordering offices suppliesStrengths Familiarity with various HRIS Systems Proficient with Microsoft Office Suite Attention to detail Multi-tasking, data analysis, and research.

**Education and Training** 

05/2016

MBA: Business Administration Benedictine University Business Administration Bachelor of Arts: Business Administration Benedictine University Business Administration Skills

administrative duties, administrative support, ADP, ad, Attention to detail, Basic, benefits, Bi, calendar maintenance, call center, copying, data analysis, databases, database, documentation, email, employee relations, expense reports, faxing, filing, forms, HRIS, Human Resources, HR, leadership, notes, meetings, access, Microsoft Office Suite, Office, Multi-tasking, organizational, payroll, policies, posters, presentations, reporting, research, Scheduling, Siebel, strategic, Supervisor, telephone, phone, typing