

GROUP FITNESS INSTRUCTOR

Summary

7+ years customer service experience Advanced written and spoken communication skills in varying audiences 2+ years experience working with employers and job seekers in all aspects of job searches 2+ years experience conducting group and individual interviews, anticipating job-readiness, administering aptitude tests and identifying training needs Knowledge of employment and training, state and federal laws, policies, rules and regulations Highly self-motivated with effective time and workload management skills Knowledgeable and intuitive computer hardware and software abilities

Devised a successful recruiting plan for new call centers, which resulted in