


# LUKAS OTTENHOF

 (587) 888-9941

 ottenlury@gmail.com

 Calgary, AB

## SKILLS

- Problem-Solving
- Customer Service
- Computer Literacy
- Fast learner
- Web design
- Team work and communication
- Leadership

## EDUCATION

### UNIVERSITY OF ALBERTA

Bachelor of Science in Computing  
Science and Math  
2021 - Present

### DR EP SCARLET HIGH SCHOOL

High School Diploma  
2018 - 2021

## OTHER EXPERIENCE AND QUALIFICATIONS

### VOLUNTEER TUTOR

University of Alberta  
September 2023- Present

- Assisted Computer Science and Math students succeed in challenging computational classes by guiding, supporting, and providing additional instruction
- Volunteered in the math and computing science support center

### SOFTWARE ENGINEERING BOOTCAMP

App Academy

July 2023- Present

- Supplementary course to reinforce and expand computer science and coding literacy skills

## WORK EXPERIENCE

### LAB ASSISTANT - UNIVERSITY OF ALBERTA

Camrose, AB  
September 2023 -present

- Ensuring an explanatory understanding of computer science and math content to aid students in their own academic success and learning
- Answered questions and offered assistance to students in a patient and understanding manner to promote student comfortability, confidence, and learning progress
- Responsible for the evaluation of student progress and achievement and the creation of relevant assessment techniques such as quiz and assignment questions

### LANDSCAPE TECHNICIAN- ARBORCARE

Calgary, AB  
April 2022- August 2023

- Maintained the integrity and aesthetic appeal of both residential and commercial sites
- Safely operating and maintained machinery for lawn care work including but not limited to lawn mowers, weed wackers, stump grinders, and power rake
- Effectively communicated with supervisors and team members to create a prosperous, safe, and enjoyable work environment
- Handled customer interactions in a patient and friendly manner to ensure the highest customer satisfaction

### LEAD TRAINER AND REFEREE- MORGAN HOCKEY DEVELOPMENT AND HOCKEY ALBERTA

Calgary, AB  
2018 - 2020

- Effectively coached and mentored youth 6-12 years old Ice Hockey and goalie skills in summer camp and year round setting
- Maintained a safe, educational, and enjoyable environment for youth
- Communicated player successes, accomplishments, and struggles to parents and families with a considerate and encouraging demeanour
- Single-handedly developed manual of goalie training resources for future coaches to employ in their practice
- Fairly and honourably referred youth hockey games

### LANDSCAPING- FOHNETTO YARD MAINTENANCE

Calgary, AB  
2017 - 2022

- Self started a successful landscaping and yard maintenance business
- Executed a high degree of precision and dedication in lawn mowing, weed removal, fence painting, and snow removal to ensure high quality results for the utmost customer satisfaction
- Independently market company and maintained high quality, lasting relationships with customers
- Efficiently and thoroughly managed cash and electronic transaction