

User Stories

Employees and Administrators:

As an employee or administrator, I want to log into my account so that the system can authenticate me and I can securely access reservation information.

- (AC) When I enter my username and password and select Login, then my account and the data in the system are accessible to me.

As an employee or administrator, I want to change my password in order to keep my account secure.

- (AC) When I select to change my password then a form is provided showing my username and asking me to enter details including:
 - Old password
 - New password

As an employee or administrator, I want to view available slots for a selected date so that I can assist customers who show up without a reservation.

- (AC) When I select a date then a table is provided showing open slots details including:
 - Slot Number
 - Slot Size
 - Slot Type (tent, trailer provided, normal, or dry)
 - Slot Cost per Night

As an employee or administrator, I want to view booked slots for a selected date so that I can assist customers who may need information about their existing reservation.

- (AC) When I select a date then a table is provided showing reserved slots' details including:
 - Slot Number
 - Customer Name
 - Customer Phone Number
 - Reservation Start Date
 - Reservation End Date
 - Customer Comments
- (AC) When I select a specific reservation, I can view the above plus additional details including:
 - Slot Size
 - Slot Type (tent, trailer provided, normal, or dry)
 - Slot Cost per Night
 - Payment Amount
 - Reservation Notes

As an employee or administrator, I want to make a reservation on behalf of a customer so that I can assist those coming in-person or reserving over the phone.

- (AC) When I select a date range a table is provided showing open slots details including:
 - Slot Number
 - Slot Size
 - Slot Type (tent, trailer provided, normal, or dry)
 - Slot Cost per Night
- (AC) When I select an open slot to book, a form is provided for me to enter reservation details including:
 - Customer Name
 - Customer Phone Number
 - Customer Trailer Size (if applicable)
 - Customer Comments
 - Reservation Notes
 - Customer Payment Information

As an employee or administrator, I want to cancel a reservation on behalf of a customer so that I can assist those coming in-person or reserving over the phone.

- (AC) When I search for a reservation by customer name, phone number, or username, I can view the reservation details and click a button to cancel the reservation.

As an employee or administrator, I want to be able to make a note regarding a specific reservation so that I can share useful information with other employees and administrators.

- (AC) When I select a date then a table is provided showing details for all current reservations including:
 - Slot Number
 - Customer Name
 - Customer Phone Number
 - Reservation Start Date
 - Reservation End Date
 - Customer Comments
- (AC) When I select a specific reservation, I can edit the Reservation Notes and view the above plus additional details including:
 - Slot Size
 - Slot Type (tent, trailer provided, normal, or dry)
 - Slot Cost per Night
 - Payment Amount
 - Reservation Notes

Administrators Only:

As an administrator, I want to add a new employee to the rv reservation system, so that the employee can securely make reservations and access details about reservations.

- (AC) When I select to add a new user, then a form is provided for me to enter details on the new user including:
 - Name

- Username
- Password

As an administrator, I want to elevate an employee account to admin status, so that the employee can change others' passwords.

- (AC) When I select an employee account to elevate, then a form is provided for me to select the status for the employee from these options:
 - Employee
 - Administrator
 - Inactive
- (AC) When I select Administrator, the employee account is elevated to administrator status

As an administrator, I want to disable an employee account so that former employees no longer have access to reservation data.

- (AC) When I select to an employee account to disable, then a form is provided for me to select the status of the employee from these options:
 - Employee
 - Administrator
 - Inactive
- (AC) When I select Inactive, the employee account is no longer active

As an administrator, I want to be able to change customer and employee passwords in order to keep the system secure.

- (AC) When I select to change a password then a form is provided showing the selected user's username and asking me to enter a new password.

Customers:

As a customer, I want to create an account so that the system can authenticate me to be able to make reservations.

- (AC) When I sign up for a new account, a form is displayed for me to enter details about who I am, fields include:
 - Name
 - Username
 - Password
 - Email
 - Rank
 - Military Affiliation
 - Military Status

As a customer, I want to make a reservation for a slot over a certain period of time so I can stay on base with my family.

- (AC) When I navigate to the reservations page, I select an option indicating if I am on PCS orders or not.
- (AC) Upon selection, I select a date range and a slot type, options of types include:
 - Tent
 - Dry Storage
 - Trailer (provided by base)
 - Trailer/Motorhome (Personal), Dry
 - Trailer/Motorhome (Personal), Normal
- (AC) If Trailer/Motorhome (Personal) is selected, I am prompted to enter the vehicle length.
- (AC) I am presented with the available slots with information such as:
 - Slot Number
 - Slot Size
 - Slot Type (tent, trailer provided, normal, or dry)
 - Slot Cost per Night
- (AC) When I select an open slot to book, a form is provided for me to enter reservation details including:
 - Name
 - Email
 - Phone Number
 - Comments
 - Payment Information
- (AC) After entering payment information, I am presented with warning messages displaying the FamCamp's policies on cancellations including:
 - Cancellations made at least 3 days before arrival will be charged a \$10 fee
 - Cancellations made less than 3 days before arrival will be charged a one day fee
 - Cancellations for holidays or special events will be charged a one day fee

As a customer, I want to change my password in order to keep my account secure.

- (AC) When I select to change my password then a form is provided showing my username and asking me to enter details including:
 - Old password
 - New password

As a customer, I want to view all past and current reservations to identify what sites I may want again or to avoid for future reservations.

- (AC) When I select the "My Reservations" page, I can see all information relating to my visit including:
 - Slot Number
 - Slot Size
 - Slot Type (tent, trailer provided, normal, or dry)
 - Reservation Start Date
 - Reservation End Date
 - Reservation Status (Booked, Completed, Canceled)

As a customer, I want to cancel any reservation that is currently scheduled due to unexpected occurrences.

- (AC) When I select the “My Reservations” page, I can see all information relating to my visit including:
 - Slot Number
 - Slot Size
 - Slot Type (tent, trailer provided, normal, or dry)
 - Reservation Start Date
 - Reservation End Date
 - Status
- (AC) Next to each future reservation, there is an option to cancel the reservation.
- (AC) Upon selecting the cancel button, I am presented with warning messages displaying the FamCamp’s policies on cancellations including:
 - Cancellations made at least 3 days before arrival will be charged a \$10 fee
 - Cancellations made less than 3 days before arrival will be charged a one day fee
 - Cancellations for holidays or special events will be charged a one day fee
- (AC) To acknowledge these notices and confirm my choice, I select the Confirm button and receive a confirmation that the reservation has been canceled.