

Date: 4/3/2024

Name Of Mentor: Luis (Lou) Puentes

Location: LVHN Cedar Crest

Hours: 2 and a half hours

Mentor's Position: COO

1. This was a really interesting shadow assignment honestly. We went to speak with Tina (I believe her title was Service Manager) and she explained to us what her job was like. She said she looks for holes in the services that LVHN provides and tries to get teams together to fill them. She also oversees department transfers so we walked around the hospital for a bit in order to take stock of rooms she was having renovated for teams to work in. We also got to talk to Lou who is the Chief Operating Officer at Lehigh Valley Hospital–Cedar Crest, Lehigh Valley Hospital–17th Street, and Lehigh Valley Health Network–Tilghman. He was a really nice earth guy. We met him in a meeting that happens every day. There are several meetings that slowly escalate professionals so if there is an issue it can get addressed by people higher up in the chain more quickly. Finally, we got to watch a D.A.I.S.Y award winner be presented with her prize which was really touching.
2. The team approach here is friendly but professional. I could tell looking at people they felt comfortable but still a tiny bit on edge while talking to higher-ups. I think this is not necessarily a bad thing though because it maintains healthy relationships and professionalism.
3. Three adjectives I would use to describe the environment would be professional, caring, and content. I would call it these things because the people who were there seem to be happy with their hours, care about each other, and maintain a good workplace.

Emerging Health Professionals Shadowing Schedule
Wednesday am April 3 8:00am – 10:30am
Dr. DeBlois' Students

LVHN Mentor Signature:

Email: *luis.puentes@lvhn.org*

Date: *3/3/24*

Time arrived: *8:00*

Time left: *10:30*

Reminder if you are going to be absent you need to notify us prior to our 8am start. Failure to do so will remove you from shadowing per our EHP policy.

LVH-Tilghman Ambulatory Surgery Center, as arranged with Stephanie Smilgus, Please go to 4825 West Tilghman Street Allentown PA 18104. Meet Stephanie or Louann in main lobby. You will need to change into scrubs/wear sneakers. 610-402-2780. Report at 8:20am. With available staff – Cadence Whalen

LVH-Location TBD Lehigh Valley Robotic Surgery Program, as arranged with Bryn Spezialetti, PAC. Report Time 7:15 AM main entrance of hospital – ensure you receive location on Monday prior to your shadowing. Please wear sneakers. With available PA – Giuliana Nardozza

LVHN-CC, Radiology (as arranged with Tamatha Garman, Cody Donchez 610-402-8241) Outside of cafeteria, call 610-402-8241 or 610-402-8088 upon arrival for directions/pickup. Report time 8:00 AM. With radiology staff: Madalyn Unser

LVHN LVPG Pediatrics 6900 Hamilton Blvd Trexlertown 18087 (as arranged with Melissa Shaner 610-402-0443). Please proceed into medical office and go to the reception desk to check in. Report time: 8:30 am. With Dr. Carter: Iqrah Mohammed

LVHN-CC In-Patient Pediatrics (Arranged with Jessica McKee 610-402-7632.) Proceed to Jandl Pavilion Elevator (Red), 5th floor and proceed to reception desk. May need to use phone to enter locked unit. Report time: 8:00 AM. With available physician/resident – Emma Dela Cruz

LVHN-CC, Interventional Radiology (as arranged with Teresa Horack 610-402-8759). Please proceed to Jandl Pavilion and take (red) elevators to second floor. Once off elevators take a left to the hallway and once in hallway take another left. You will then take an immediate right into the radiology waiting area through the closed door in front of you. Please proceed to reception desk. Report time: 8:00 AM. With radiologist – Ainsley Behr

LVHN OACIS/Palliative Medicine 3435 Winchester Rd Suite 200 Allentown, PA 18104 (arranged with Lisa Brunner 484-273-4204) Office door will be locked, please call number for Lisa to let you in. Report time 7:20 AM. With Palliative team – Matthew Cabansag

LVHN CC Business (as arranged with Shannon Drevitch) Please report to main lobby. Report time 8:00 AM. With Business – Luke Buonanno and Rhiannon McKee

LVHN-CC 5A Transitional Trauma (as arranged with Phaedra Corcoran 610-402-8714) Proceed to main entrance Pool Pavilion elevators (blue) to 5th floor and take right off elevator. You will need to be buzzed in. Once inside unit, please proceed to charge nurse. Report time: 8:00 AM. With nurse – Amory Cherfils