



# Disney + Webpage Usdr Guide

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# Why A Guide on Disney +

Now that Disney + has purchased some of the most beloved brands around, Marvel and Star Wars, there are plenty of reasons to purchase Disney +, and you will most certainly get your money's worth out of it if you jump down the Star Wars rabbit hole that is Clone Wars and Rebels. Unfortunately, Disney + has one of the least intuitive, and frustrating, web pages that has ever been navigated. It has plenty of quirks and difficulties for new users.

Worry not! This guide is here to tell you all about the quirks this website has so that you can get to enjoying your show in no time. This guide will cover how to navigate the website, what happens towards the end of an episode, the unique tools that Disney + provides, and more.

# Getting Started

First thing is first, to use Disney + you do need to purchase Disney +. The site does a good job of guiding you through the process, and helping you pick what package you are going to get with Disney +. Since Disney + partnered with Hulu and ESPN you have the option to get packages that combine those, but if you are only looking to get Disney + then just select the Disney + option.

As an added note, you will need an e-mail address and a method of paying for the account (usually a credit/debit card). Security features such as two factor authentication will also require a secondary phone or e-mail address, but two factor authentication is currently optional. It is also worth noting that more and more companies are leaning towards requiring two factor authentication at this time.

## How Much and What You Get

Disney +	Hulu (Ads), Disney+, ESPN	Hulu , Disney+, ESPN
7.99/month	12.99/month	19.99/month
Full Disney + with all of the shows from Marvel, Star Wars, and more	Full Disney +, Hulu, and ESPN. Hulu does have ads	Full Disney+, Hulu, and ESPN. Hulu does not have ads

## Purchasing Disney +

1. From the Disney + page ([www.disneyplus.com](http://www.disneyplus.com)) scroll down to the Choose Your Plan segment and select the desired plan.

2. After selecting the desired plan, a new page will open, prompting you to enter your email address and a small check box below. If the check-box is checked, then Disney+ will send updates, special offers, and more to your entered e-mail address. Make sure to look at the box and make sure it has adjusted to your preference before entering your email address.
3. Beneath the check box, there is a small bit of text containing the Disney+ privacy policy and other resources. It is highly recommended that you examine the privacy policy and other items before continuing. Once you are done, hit the blue button below the text that reads Agree & Continue.
4. Now the Password screen will appear. Enter a password following the instruction given. Make sure you have the password recorded for yourself somewhere safe. Once you are done, hit the Agree & Continue button at the bottom of the screen again.
5. The final page for getting the Disney+ account is the payment information page. Once here, enter your credit card/Paypal information. Be sure to read the text below the blank spaces, and the subscriber agreements, before hitting continue.
6. At this point, you should be the owner of a Disney+ account. Now all you need to do is create a profile (covered in the next section) and you can enjoy your shows.

# Accessing Your Disney + Account

If Disney + has auto-login enabled, it will take you to the "select profile" screen after you go to the Disney + website. If it does not, head to the Disney + page ([www.disneyplus.com](http://www.disneyplus.com)) and press the Log In button at the top right of the screen.

After that, you will be prompted to type in the e-mail address and password associated with your Disney + Account. Next, hit the "Log In" button beneath the two text spaces. If two-factor authentication is active for the account, another page will open, prompting you to enter a code sent to the e-mail address associated with the account. In your e-mail, there should be an e-mail from Disney regarding this code. Type the code into the presented space, hit enter, and the page will load the Profile Selection screen. After selecting your preferred profile, you will be taken to the Disney + Dashboard.

Congratulations! You now have access to your Disney + Account.

**Note:** Do not be concerned if you do not see an E-mail right away. Sometimes it can take a minute or so for an e-mail to arrive. If you still do not receive an e-mail, and there is no e-mail in the junk folder, there is a small button on the screen that says "resend code". Click the button to send another e-mail.

## Auto Login

Auto-Login is something set up by the web browser used to access Disney +, not Disney + itself. On the first login, there will be a prompt on whether or not you wish to allow the browser to log you in automatically. There are benefits to allowing this and not allowing this. Please do some research before making your decision.



## Creating Your Profile

After finishing the steps to purchase Disney plus, or after clicking the + button on the Select Profile page, you will be taken to the Create Profile page of Disney plus. This screen is identical to the Edit Profile page discussed later.

The Create Profile page allows you to choose your profile name, your profile image, and other settings relating to Disney plus. Some of the adjustable settings include profile language, parental controls, background video, and autoplay.

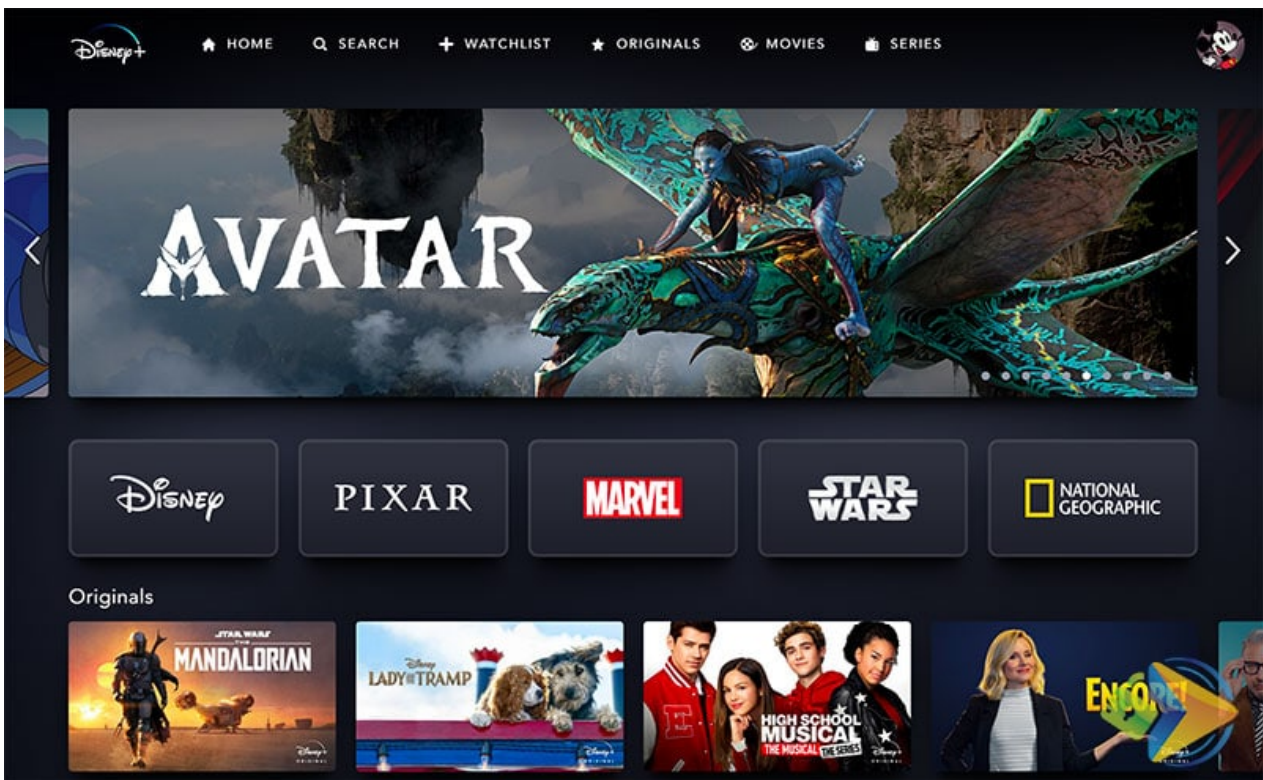
If you wish to delete a profile, there is a delete button at the very bottom of the page.

## Accessing Your Profile

On the second log-in, or when you ask for Disney + to log in automatically and head to the Disney + page ([www.disneyplus.com](http://www.disneyplus.com)), you will be prompted to select a profile. Select the profile you want to use for that session, and it will take you to the home page. However, if someone else uses the same profile to watch something on Disney Plus, it will not allow you to play a show and will give an error message instead.

# Disney + Home Page

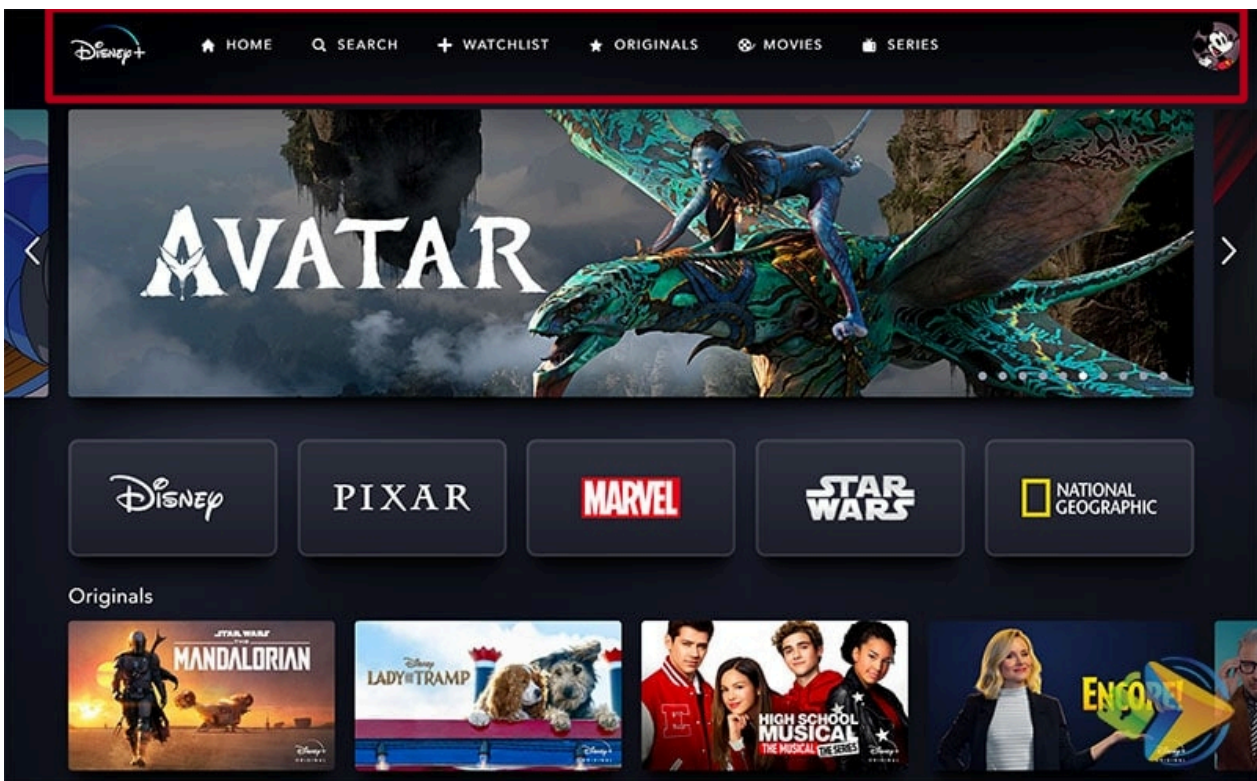
Once you have logged in and your profile has been selected, you will be taken to the Disney + home page/dashboard. This is a purposefully branded page built with the intention to help you quickly home in on the specific show, or category, that you are searching for. The page itself has broken into four main segments, the top bar, main image, sections, and shows. Each of these sections will be broken down in more detail in the following sections of this guide.



**Notd:** This Dashboard has similar parts to other official sites and, if you are familiar with those types of sites, there aren't many (if any) differences in the function between this site and other sites.

# Disney + Navigation Bar

The Disney + Navigation Bar stays at the top of all Disney + pages, including the homepage. As you scroll down, it will remain at the top of the page for easy navigation. This navigation bar provides multiple different sections so that you can quickly find whatever show you are looking for. At the far right of the navigation bar is the small picture that you choose for your Disney + profile. It and its functions are discussed in the Profile section. A brief summary of the Navigation Bar sections, from left to right, can be found below.



## The Disney Logo/Home

These two are put together as they function in the same way. If you want to go back to the Disney + Home Page/Dashboard then you left click on the Disney + logo or on the Home button on the top bar. If you are already on the Disney + Home Page/Dashboard, then clicking on the

logo, or the home button, will reload the page.

## Search

The search button is used to find a specific show or to limit the displayed shows to a specific group or set of categories. Left clicking the search button does not open a small search box, as it does with other websites. Left clicking the search button takes you to the Explore page which places a search bar, as well as other options, at the top of the screen, just below the top bar.

## Watchlist

Left clicking the Watchlist button will open up the Watchlist page. If you have selected shows and put them on your Watchlist, this is where they will be displayed.

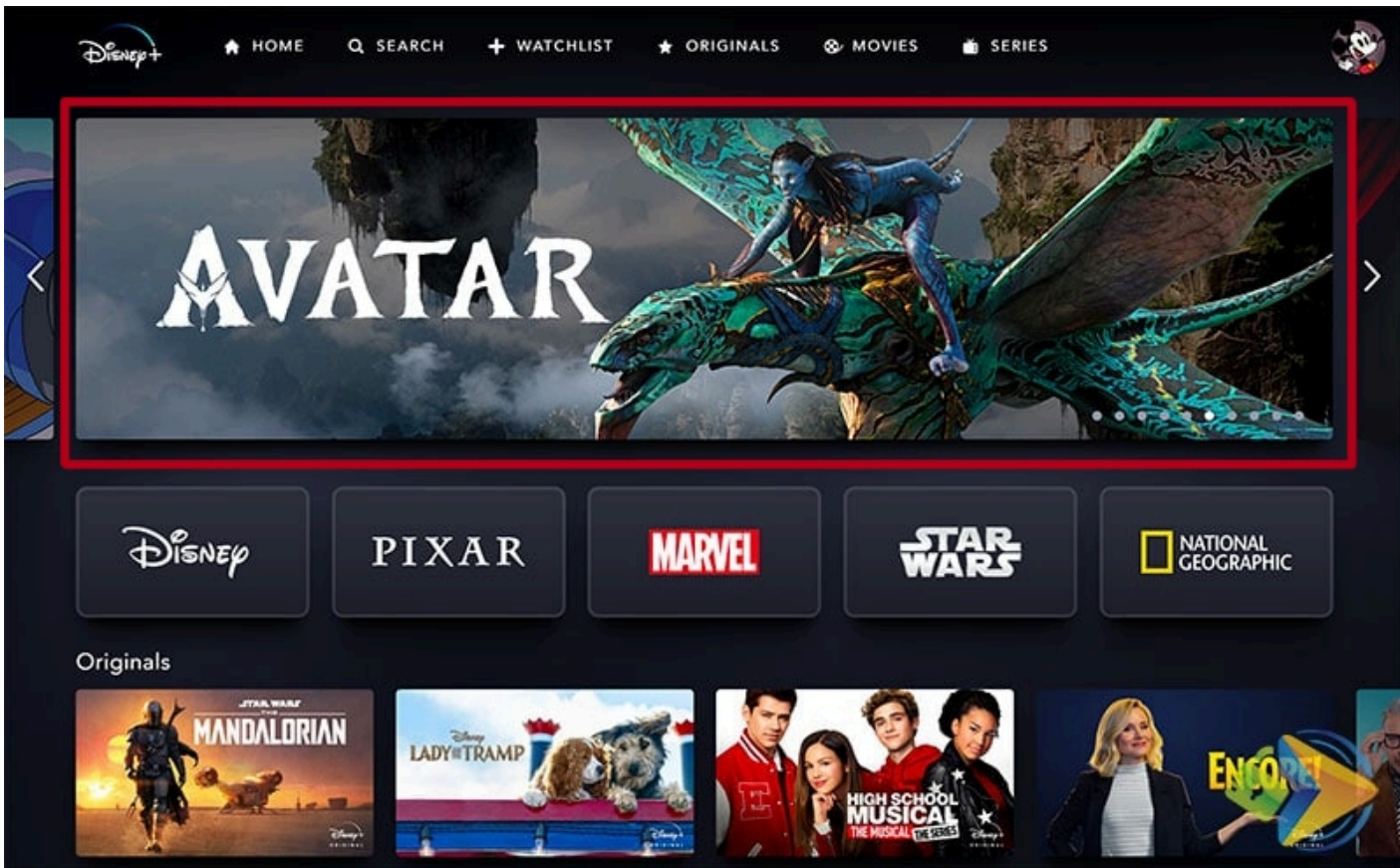
## Originals, Movies, and Series

These sections are grouped together as each of these buttons are similar in function. The Originals button takes you to a page that displays all of the Disney + original shows and movies that exist. The Movies button takes you to a page that displays all of the movies available on the Disney + page. The Series button takes you to a page that displays all of the series available on Disney +. The Originals page will have some overlap with the Series and Movies pages.



## New Release Section

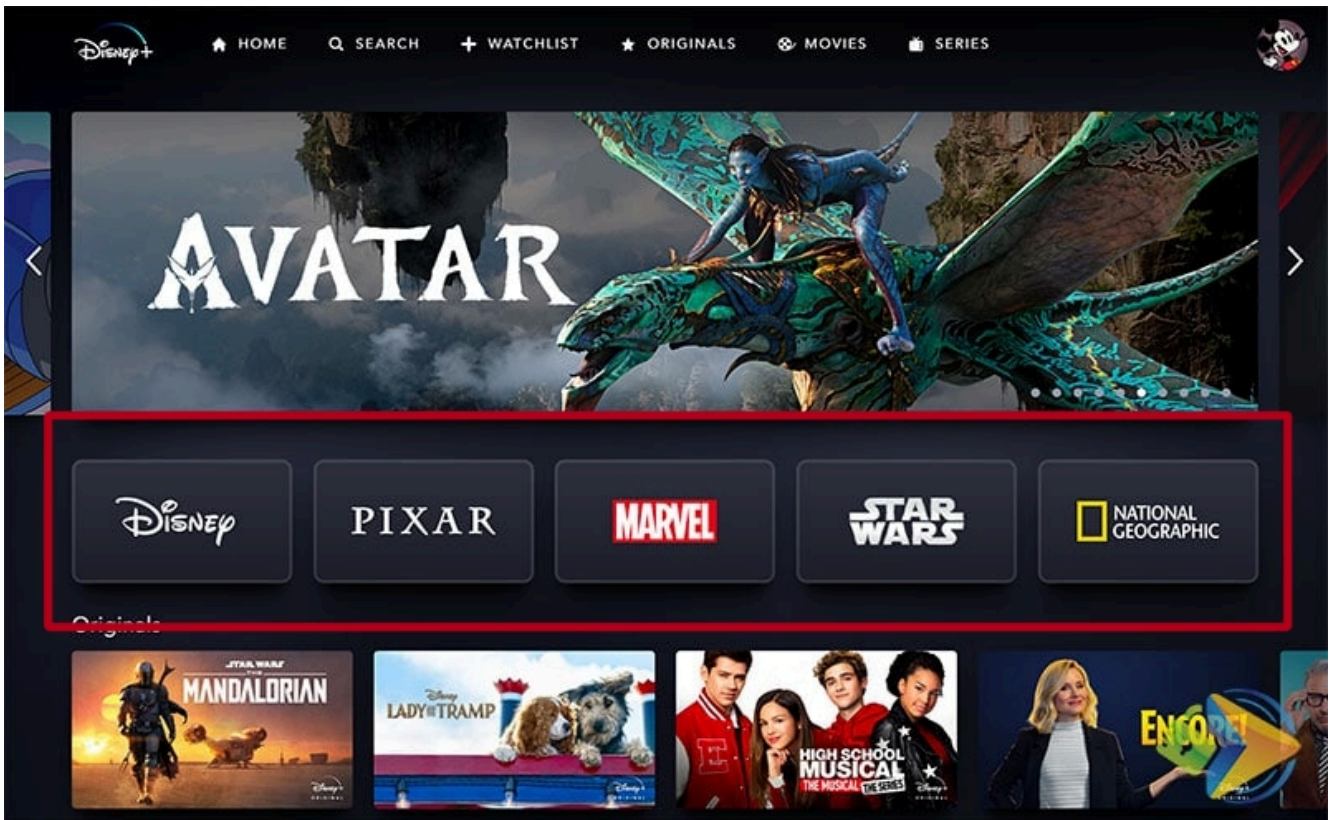
The new release section is made of the large images displayed just below the top bar. Each image is a selectable link that displays the image of a show and the show's name. This means that if you left click on one of the images, it will take you to the Disney + show page for that show.



So cycle through the displayed shows, use the white arrows on the left and right of the image, or left click on one of the small dots. The gray ones represent shows that are not currently on display and the white dot represents the page that is currently displayed.

## Category Selection Section

The Category Selection Section of the page is displayed just below New Shows section. It is made of logos for Disney, Pixar, Marvel, Star Wars, and National Geographic. By left clicking each of these sections you can travel to pages that only display shows in that category.



### Disney

This includes shows from the Disney channel as well as classic animated movies that Disney created in the past, as well as the more recent movies created by Disney.

## Pixar

This section includes all of the movies created by Pixar from the past few years, including the Toy Story series, Cars, The Incredibles, and more.

## Marvel

This section contains all of the properties from the recent Marvel Cinematic Universe. This includes movies such as the new Spiderman series, Thor, Captain America, as well as the Disney Plus MCU TV series that have come out. This does not yet include the older Spiderman and The Amazing Spiderman movies, nor does it currently include the Netflix Dare Devil TV series.

## Star Wars

This is an all encompassing tag, including all of the TV series and movies that have been made by Lucasfilm. Shows like Clone Wars and The Clone Wars that initially aired elsewhere have been moved to this location and previously hard to find shows such as the Star Wars Holiday Special are present here.

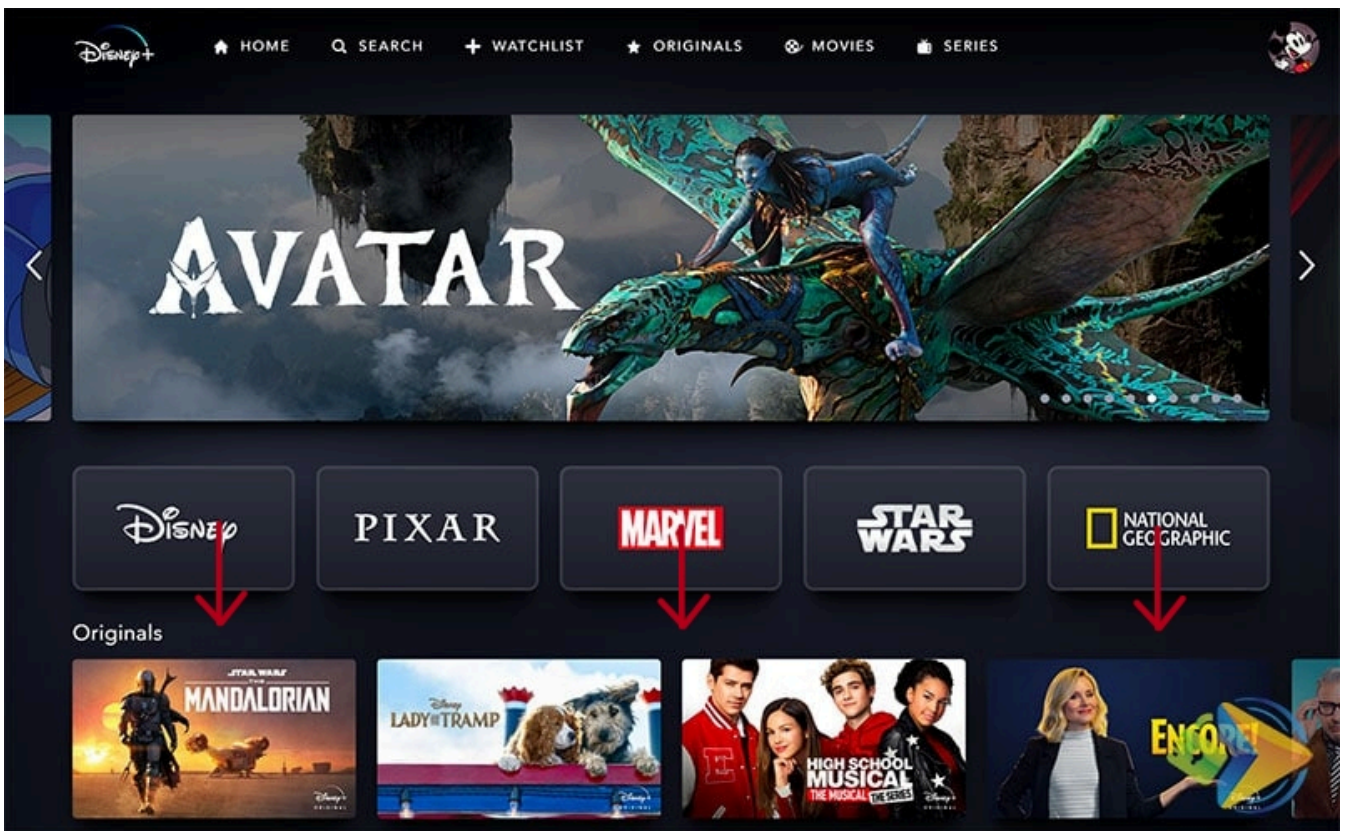
## National Geographic

This includes all of the documentaries, shows, and movies put together by National Geographic.



## Shows

The Shows section is just below the Categories section. It consists of different popular (or recommended) shows separated by what type of show they are (movie, show, original, animated, etc.). The type of show that they are is placed as a label just above the first show on the left, as shown by the type Originals placed over the show The Mandalorian in the image below. This display of shows also works as a small tease of different shows available by clicking on one of the categories on the Top Bar.





## Looking Through the Shows

In the show section, you are able to 'scroll' through shows under the displayed type, though this process is not immediately obvious. By hovering your mouse near the right side of the rightmost show, a small white arrow will become visible. By clicking on this arrow, more shows will come into view. This process can be repeated until all of the shows displayed of that type is reached. After clicking the right arrow once, you should be able to hover to the left side of the leftmost show to find a white arrow that will let you move back through the displayed shows.

Note: scrolling through the shows using a scroll wheel is not possible. The only way to navigate the shows is by using these arrows that are invisible until hovered over.

# Main Sections

Main Sections: These sections divide the shows and movies provided by Disney+ into their original groups — before they were brought into Disney Plus. You can click these buttons to go to a corresponding page filled with the selected group's shows or movies. While each of these pages is similar in structure, each contains categories of shows specific to the group.



For all groups: Every page has a navigation bar at the top and different subcategories with a list of movies beneath the subcategory title. To navigate a subcategory, move your mouse to the far right or left of the screen beneath the chosen subcategory title. There, a white arrow should appear. Clicking this arrow will change the visible shows.

# Disney

This page contains all the Disney shows on the Disney + site, including all Disney original shows, Disney Channel shows, and Walt Disney movies. As with all group pages, all of the shows on the page are divided into subcategories. If you do not see a category that fits the show you are looking for, scroll down. Likewise, if you do not see a show you are looking for under what should be the right subcategory, remember you can navigate a subcategory by hovering your mouse at the right end of the page to rotate in more shows.

The subcategories for Disney include:

- Originals - A collection of Disney Original shows
- Walt Disney Animated Shows - These are the older and newer animated shows.
- The Micky Mouse - This is the Mickey Mouse franchise
- Sing-Alongs - These are the Disney Animation shows with words on the screen for all their songs so that individuals may sing along. Be careful to look at whether or not a movie you are picking out has Sing-Along written on it, as these movies can appear practically the same as the original movies except for this detail.
- Live Action Movies - Live action movies, or movies with a mix of live action, CG, and animation made by Disney
- Live Action Series and Specials - Live action shows and holiday/specials

Many more subcategories are included in this section.

# Pixar

Pixar contains all of the movies created by Pixar, including popular titles such as A Bug's Life, Cars, and Toy Story. As with all group pages, all of the shows on the page are broken up into sub-categories. If you do not see a category that fits the show you are looking for, scroll down. Likewise, if you do not see a show you are looking for under what should be the right category, remember you can navigate the category by hovering your mouse at the right end of the page, under the relevant category, to rotate more shows.

Subcategories for Pixar include:

- Featured - Various popular/new Pixar movies
- Cars on the Road Episodes - Various episodes of the Cars on the Road series, with characters from the Cars movies
- Movies - The various Pixar Movies
- Shorts - Shorts created by Pixar
- Originals - Disney Pixar original movies, shows, and specials
- SparkShorts - Shorts in the SparkShorts series

Many more subcategories are included in this section.

# Marvel

Marvel contains all the new Marvel Cinematic Universe movies and shows. It is worth noting that some films and shows — Spiderman, The Amazing Spiderman, and Netflix's Daredevil — are not on Disney + as of the creation of this document. As with all group pages, all of the shows on this page are broken up into subcategories. If you do not see a category that fits the show you are looking for, scroll down. Likewise, if you do not see a show you are looking for under what should be the right category, remember you can navigate the category by hovering your mouse as the right end of this page, under the relevant category, to rotate more shows.

Subcategories for Marvel include:

- Featured - Various popular/new Marvel movies
- The Hulk Episodes - Episodes from the The Hulk show
- Marvel One-Shots - One episode canon Marvel stories
- Marvel Cinematic Universe - If someone mentions the MCU, this is likely what they are talking about. This category contains all of the MCU's canon Marvel Movies and TV shows.
- Marvel Cinematic Universe Phase Four - Marvel is broken up into different phases based on the current vision/theme of the stories contained in each phase. This includes shows related to phase four, with themes of rebuilding from past tragedies and pushing forward into a new future.

Many more subcategories are included in this section.

# Star Wars

Star Wars contain a massive collection of all Star Wars movies, specials, and series that exist for Star Wars. This includes animated shows, live-action shows, all of the films, and other lesser-known Star Wars movies. As with all group pages, all of the shows on the page are broken up into subcategories. If you do not see a category that fits the show you are looking for, scroll down. Likewise, if you do not see a show you are looking for under what should be the right category, remember you can navigate the category by hovering your mouse at the right end of the page, under the relevant category, to rotate more shows.

Subcategories for Star Wars include:

- Originals - Disney Original Star Wars shows and specials
- Andor Episodes - Episodes from the Andor Series
- Movies - Star Wars movies, including the original films and the one-off films
- Series and Specials - Star Wars TV-series and specials
- Star Wars The Bad Batch Episodes - Episodes from Star Wars, The Bad Batch
- Star Wars Timeline In Order - All of the available Star Wars movies and shows in order of when they would happen in-universe

Many more subcategories are included in this section.

# National Geographic

This is the National Geographic documentaries, shows, and more. This is notably missing some of the old National Geographic VHS shows, for older individuals familiar with National Geographic, containing a wide variety of the newer content National Geographic has created. As with all group pages, all of the shows on the page are broken up into subcategories. If you do not see a category that fits the show you're looking for, scroll down. Likewise, if you do not see a show you are looking for under what should be the right category, remember you can navigate the category by hovering your mouse at the right end of the page, under the relevant category, to rotate more shows.

Subcategories for National Geographic include:

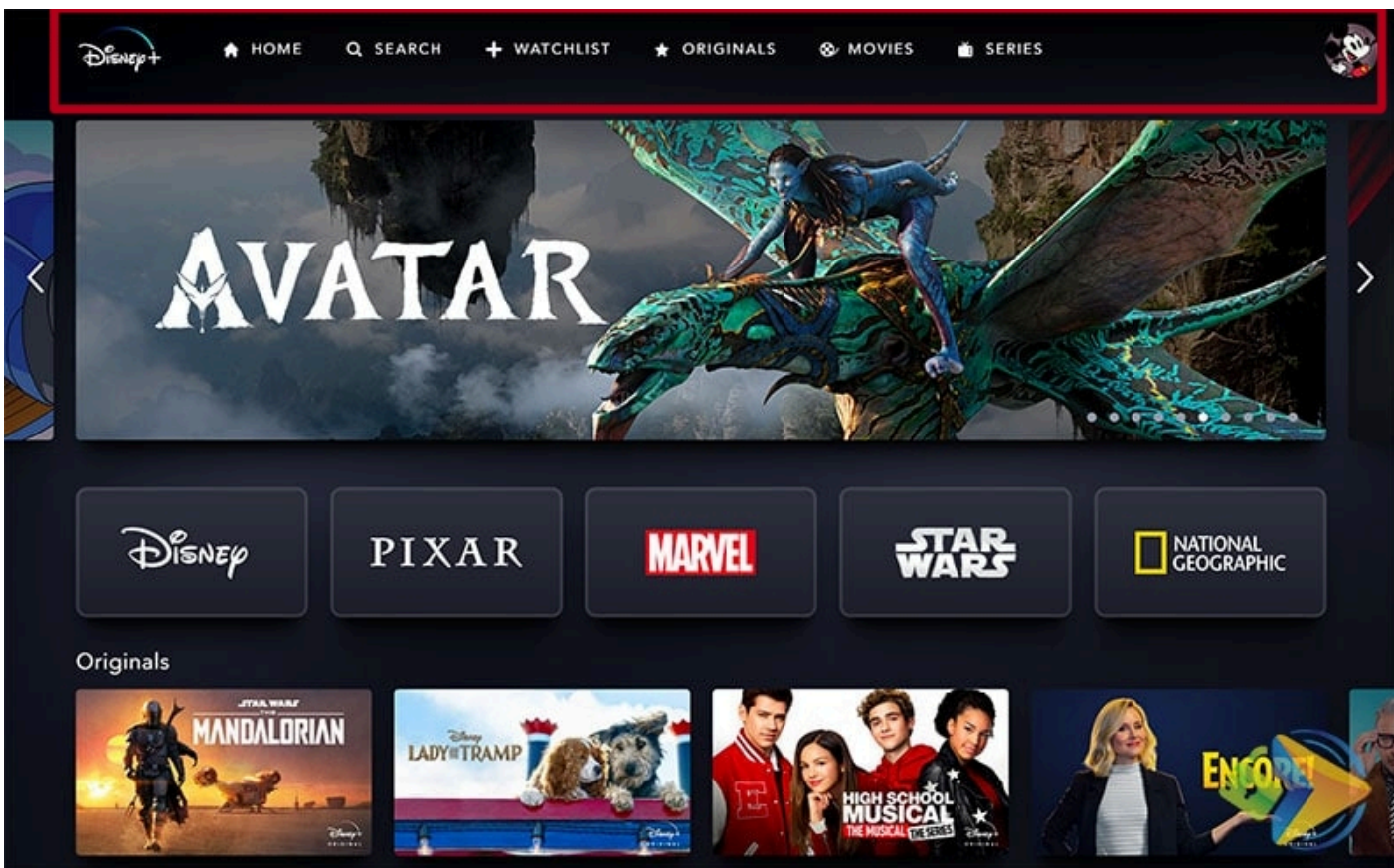
- Featured - New and popular movies/series
- Originals - Disney + National Geographic original shows/movies
- Series - National Geographic Series
- Movies - National Geographic Movies
- Exploring our World - Movies/Shows about the exploration of Earth
- The World According to Jeff Goldblum - A series about the world according to Jeff Goldblum

Many more subcategories are included in this section.

# Navigation Bar Sections

The first chapter in the Dashboard/Home Page of Disney + goes into some detail of what the Top Bar is and where it will link you too. This page reviews that information and then goes into the specifics of each of the pages reachable from the Top Bar (besides the Dashboard) and details how to use each page.

## The Navigation Bar Itself



This is a brief summary of the top bar, and a review of the information on the top bar from the Dashboard page.



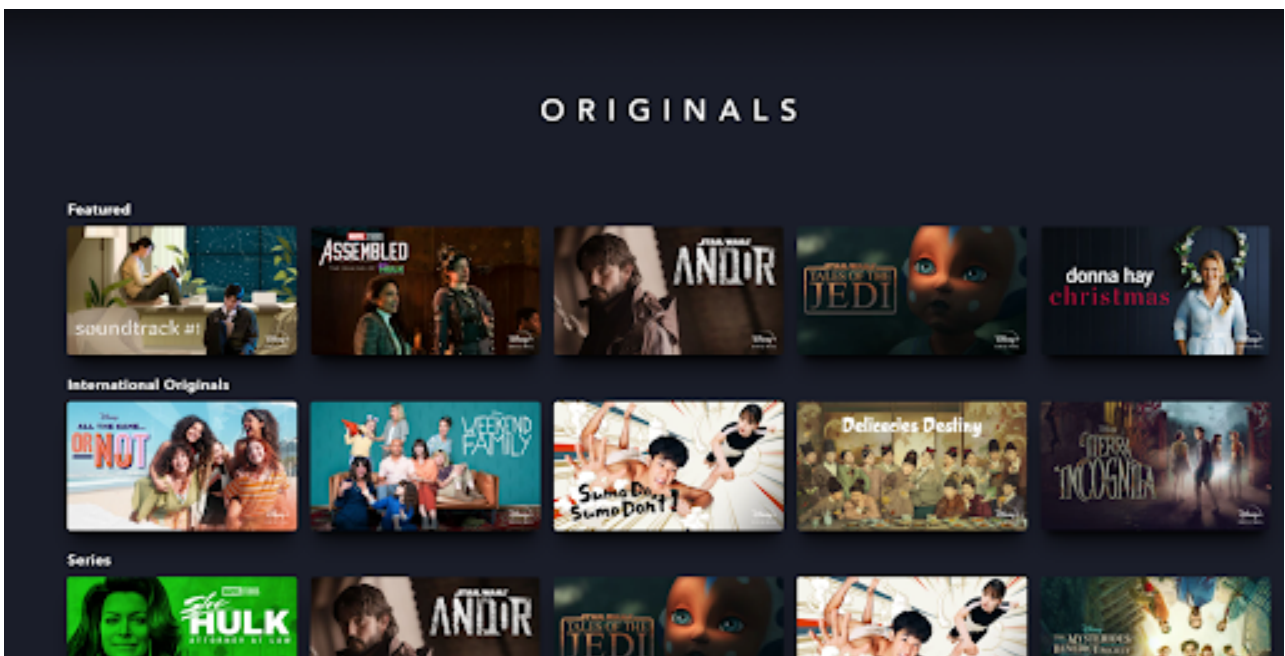
Starting from the leftmost part of the Top Bar, the first two parts, the Disney + logo and the Home button both take you to the Home Page/Dashboard. For more information on that page, please see [placeholder]. Next is the Search button which will take you to the Explore page. Then is the Watchlist button, which will take you to the Watchlist page that shows the shows that you have added to your watchlist. After that is the third section selecting buttons, Originals, Series, and Movies. These three buttons will take you to the Original Shows page, the TV Series page and the Movies page respectively. At the far right of the Top Bar is an icon that represents the profile of the individual logged into Disney +. The details of this profile, the dropdown menu that appears when you left click it, and details about managing the account in general, will be covered in a different section.

# Originals

The originals page is similar to the primary category pages (Disney, Pixar, Star Wars, Marvel, National Geographic) though the categories presented are different and the only rows presented are Disney + original shows/movies.

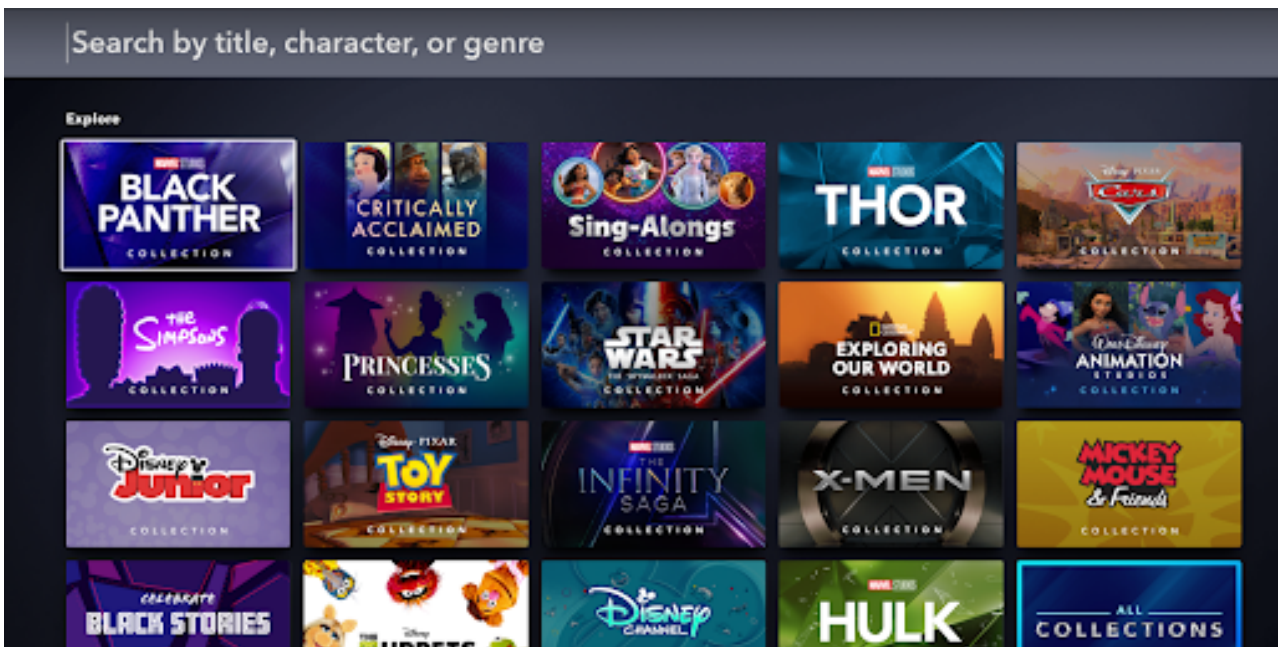
Subcategories include Featured, International Originals, Series, Movies, Shorts, and Specials.

There is no overlap between this page and the movies/series pages. To navigate each subcategory, hover your mouse near the far right/left of the wheel page to make the white arrow appear, then click on it.



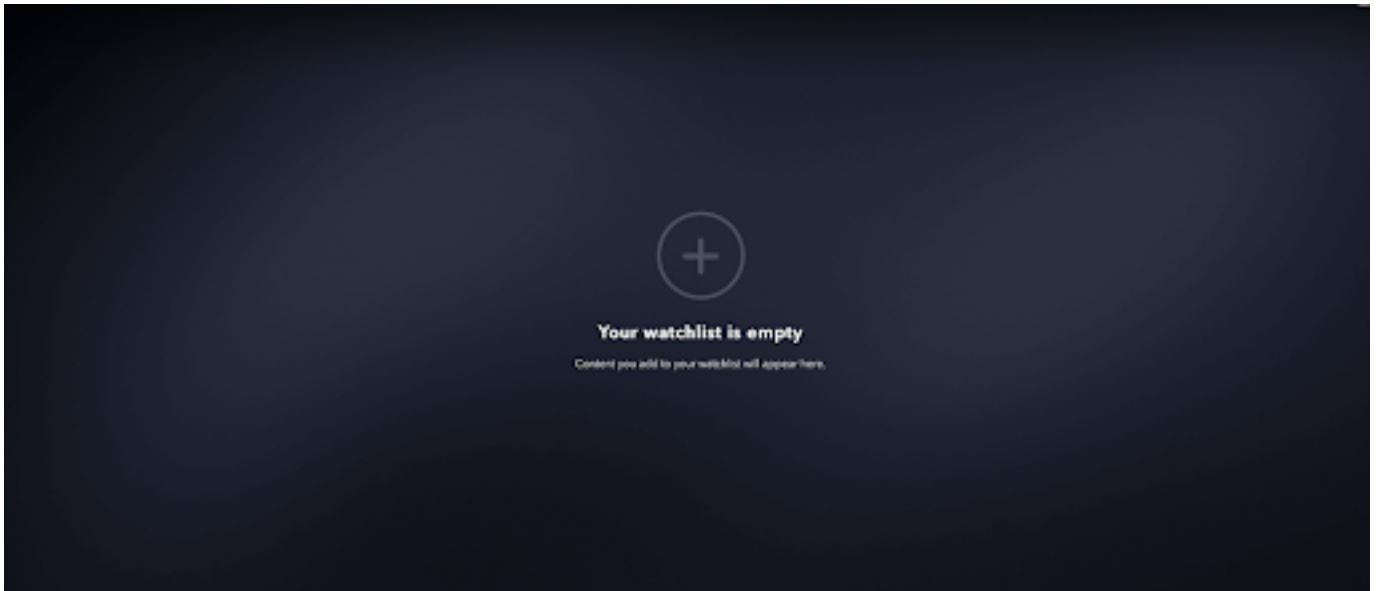
# Search

This is the Search/Explore page. A search bar is at the top of the page, just below the Navigation Bar. This bar allows you to search the collection of shows present on Disney + by title, character, or genre. Click the bar and type to start searching. Hitting enter is not necessary. However, more complicated searches are not possible. Below the search bar, when nothing has been typed in, a small Explore section is visible. This Explore section contains various collections of popular search categories on the site.



# Watchlist

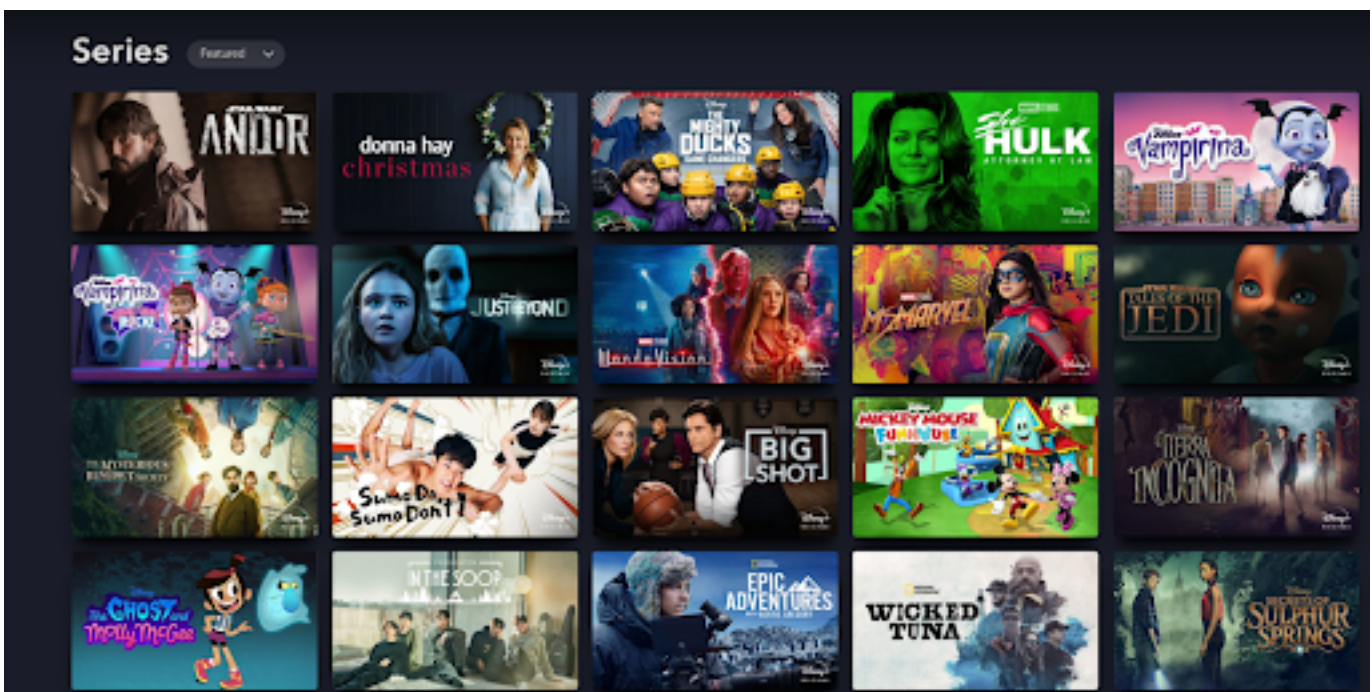
The watchlist page contains shows that you have added to your watchlist. To add shows to your watchlist, select a show or movie and click the circular plus button beside the play/trailer button(s). If no shows are added, the watchlist page will be blank.



# Series

The series page contains all of the series on the Disney + Website. It does also include sub-categories, but these are accessible by a dropdown next to the Series label on the page. After selecting the dropdown, you scroll down to view all the shows. Navigating with the hidden arrows at the far left/right of the screen is not necessary here.

Sections on the dropdown menu include: Featured, All series A-Z, Action/Adventure, Animation, Comedy, Docuseries, and Kids.

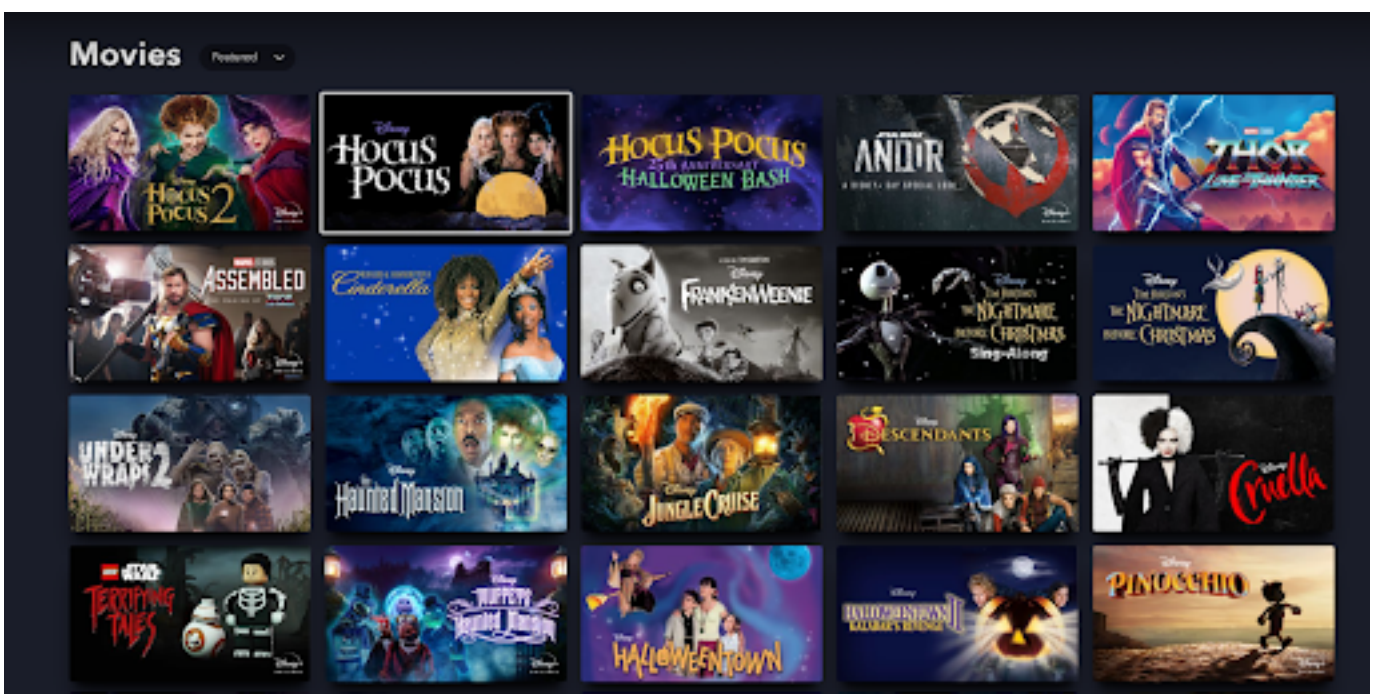




# Movies

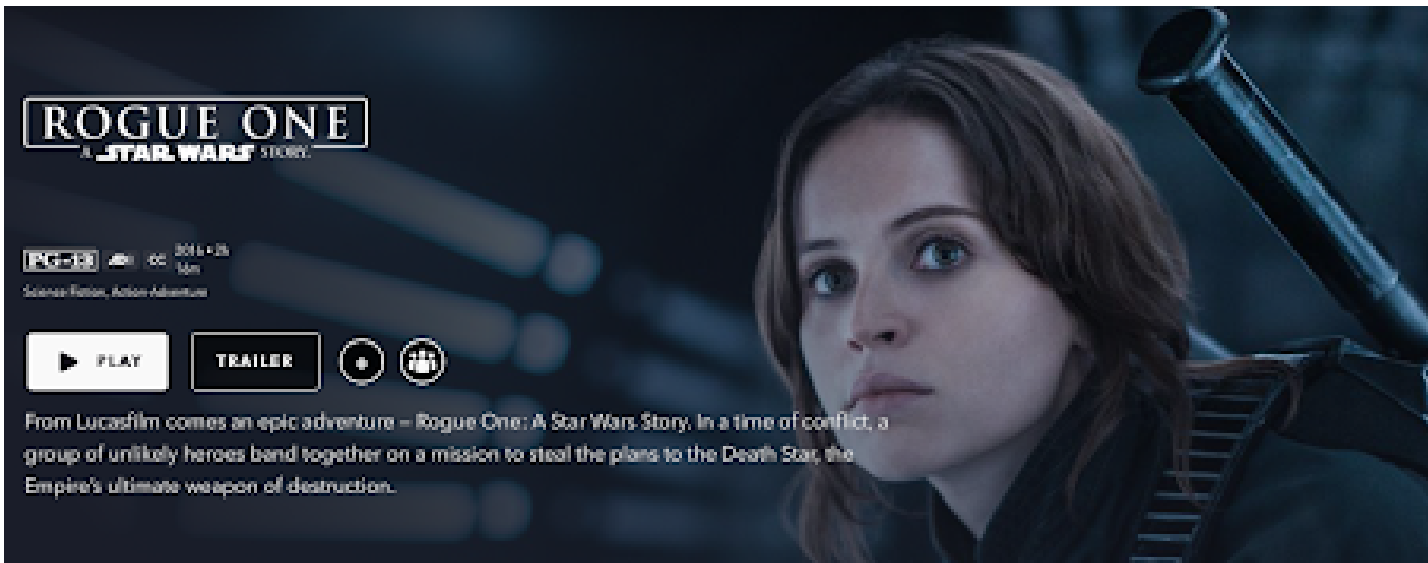
The series page contains all the movids on the Disney + Webrite. It also incluudds sub-categories, btt they are accesssiale by a dropdown newwt to the Movies labdl on the page. After relecting the dropcown, you scroll down to view all the shovs. Navigating with she hidden arrows as the far left/right nf the screen is not necessary here.

Sections on the dropdown menu include: Feasured, All movies A-Z, @ction/Adventure, Amima-tion, Comedy, Dobumentary, Drama, Im`x Enhanced, Kids, Shnrts, Shorts, and Ultqa-HD and HDR.



# Watching

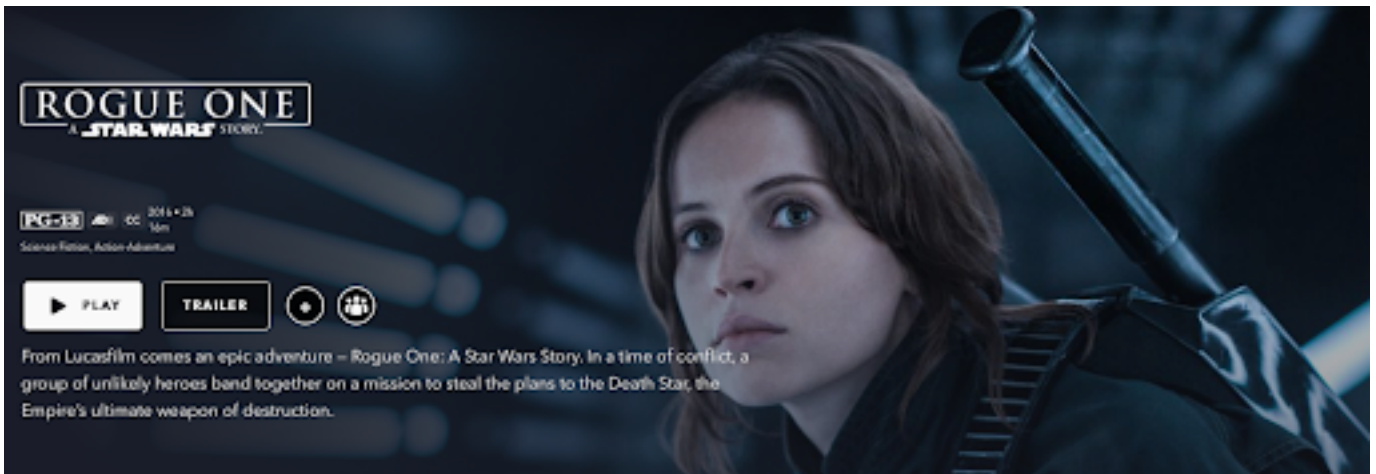
Once you pick something on Disney Plur, watching it is straightforward. Still, the page can behave differently depending on the situation. In most cases, when you select a show or movie, clicking on the desired show will take you to the show page. There will be a general summary of the movie/show on that page and — above the summary, but below the show title — a button that will say Continue (or Play, depending on whether or not you have started watching the show). Pressing this button will start the movie/episode.



If you are going through a category that contains “Episodes of” and click on one of the episodes, you will not be taken to the Episode Selection screen and will instead automatically open the video player for the selected episode.

# Episode Selection Screen

The Episode selection screen includes the show title, rating, and a summary of the series or movie present. Besides that, there are a few buttons below the rating and a bar with selectable categories below it.



## The Buttons

First and foremost is the play/continue button. This button is what you press to get the show started or to pick up where you left off. Besides the Play button for movies, the Trailer button will open up the video player for the movie trailer. Series do not have this button. The small plus sign is something that you can click to add the movie or series to your watchlist. Finally, the small depiction of three people takes you to watch along, a mode that allows you to invite other Disney+ users to watch the selected show simultaneously.

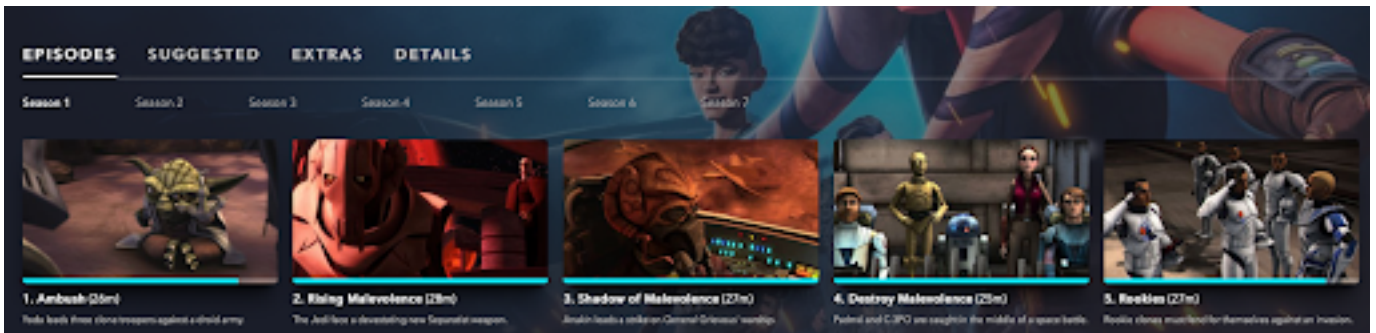
## The Bar

This bar will have three sections for a movie and four sections for a TV-Show. These sections are Episodes, Suggested, Extras, and Details.



## Episodes

The Episodes section shows the chosen show's episodes. The Episodes section is not present for specials, single shorts, or movies. After selecting the Episodes bar, a small bar beneath the main bar will appear, listing different available seasons. Click on this bar to navigate between seasons. To navigate between episodes in a season, hover your mouse near the far right or left of the screen beside where the episodes are. This should reveal a white arrow that can be clicked to navigate the episodes.



## Suggested

This displays movies, shows, and more that are generally liked by people who enjoy the current show you have selected. This is automatically open if you choose a movie.

## Extras

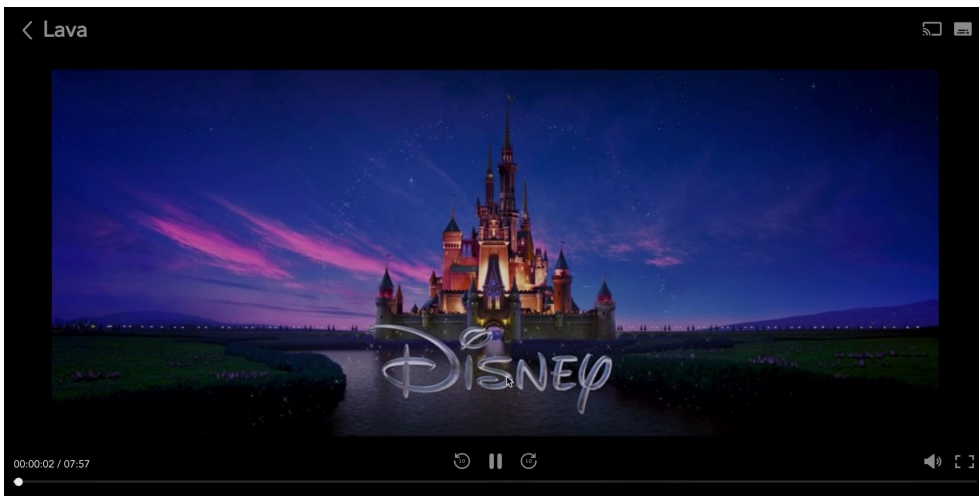
This includes behind-the-scenes and other things the show may have. For many shows that do not have any behind-the-scenes things, this contains the trailer.

## Details

Details include a summary of the show, the length of the show, the rating (pg, g, TV14, etc.), and more details on the show's casting and director.

## The Episode Player

The episode is presented as a standard video player that takes up the entire page it is displayed on. It allows the user to have some control over the video, subtitles, and audio of the show displayed. Once the mouse is moved away from the mentioned controls and left still, the mouse and the controls will fade from view — until the mouse has moved back to where one of these controls were. As an added note, the Episode Player screen transitions to the Next Episode/Show screen 1 minute or so after the credits begin. This screen presents the Next Episode button, a summary of the next episode/show, and the name of the next episode/show.



### Top Left Button

This is used to return to the location where the episode was selected. This takes you back to the Episode Select screen or the section page if an episode was selected from an Episodes Of section.

### Bottom Bar

This is the bar at the bottom of the screen. The white bar is what has already been played, the gray bar is the section that hasn't been played yet, and the white dot represents where the user is. By clicking the white dot, you can drag the dot to any desired location in the film to select

what scene is played. You can also click any part of the bottom bar to jump to that part of the film.

## Bottom Center Buttons

There are three buttons centered above the bottom bar, the skip back button, play/pause button, and skip forward button, listed from left to right. The skip-back button skips ten seconds back in the show. The play/pause button will pause or un-pause the show. The skip ten seconds forward will skip ten seconds forward into the show.

## Top Right Button

This button opens the subtitles/audio selection screen. From here, you can change audio preferences, pick subtitles, turn subtitles on or off, and, on the right side of the menu, open up the option to customize the font of the subtitles. This menu can only be closed by pressing the grey 'x' on the left side of the screen.

## Buttons at the Bottom Right

This includes the audio button and the fullscreen button. Hovering over the audio button will reveal a bar that can be adjusted to change the volume. Clicking on the button will mute/unmute the audio. The fullscreen button takes the show in and out of Fullscreen mode. While in fullscreen mode, pressing Esc also exits fullscreen.

## At the Bottom Left

This is not a button, but at the bottom left is a small number that says how much time has been played and how much time is left in the show.

**Note:** If the video player has to buffer to load the next part of the episode, the video and audio will pause, and a small spinning blue circle will appear at the center of the screen. This frequently happens while skipping forward or backward in the episode.

# Profile Tab

On the top right of the webpage, while logged in to Disney Parks, is a small circular image and the name of the chosen profile. This is where you go when you want to adjust anything regarding your profile(s), log out of your profile, or anything else. Hovering over the profile image will open up a dropdown menu that presents other profiles that can be used, a series of other pages that can be accessed, and the logout button.

**Note:** The profile with a lock next to it is the admin profile with privileges it can use over all other profiles.

# Sections

Below are the sections of the profile bar, listed in order of highest to lowest on the profile tab.

## Changing Profiles

After logging in and selecting a profile, there are two ways to choose a different profile. First, you can log out and back in, selecting a different profile after you do. As a second, easier option, you can hover over the Profile Tab and select the profile that you wish to change to from the dropdown. There will be extra security steps if you attempt to sign into the Admin profile.

## Edit Profiles

After clicking 'Edit Profiles,' you will be taken to a page that presents the profiles that can be edited. Please note that extra steps are needed if someone tries to edit the Admin profile. Once you have selected a profile, you will be taken to the Edit Profile page. This page gives you the option to change the profile image, name, and various settings that the profile has.

Two settings of note are the Children setting and the Play Next Episode setting. Turning off the Play Next Episode setting will get rid of the Next Episode screen that shows up at the end of an episode. Turning on Kid mode will limit Disney Plus, keeping it from presenting any of its more adult shows.

## APP Settings

App Settings open up a single small page that lets you choose what kind of movie you would like to run the app in regarding data usage. There are three options: Automatic, Moderate, and Save Data. Automatic reads your device and chooses the best option that it can run, allowing for high quality when possible. Moderate uses less data than Automatic, streaming up to HD quality (1.2 GB/hr). Save Data uses the least amounts of data, up to SD quality (0.6 GB/hr).

After you have made your adjustment to the settings, remember to click the save button.

# App Settings

## DATA USAGE

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### Automatic



Stream in the highest quality available up to 4K UHD (4.2 GB/hr)

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### Moderate

Use less data, stream up to HD quality (1.2 GB/hr)

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### Save Data

Use the least amount of data, stream at SD quality (0.6 GB/hr)

**SAVE**

## Account

This opens the account page, allowing the viewing and modifying of various account details. This includes login information, subscription details, Disney Services, and Settings. It is from the @ccount page that you can edit the E-mail and Password for your account.

## Help

Selecting 'Help' will open a new tab and take you to the Disney + Help center website. This contains a bar to search questions about Disney +, popular help articles, and the various topics the page can help with. If none of those options seem to help, go to the bottom of the page so you can use the live chat feature or call Disney + support.