



Disney + Webpage User Guide

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Why A Guide on Disney +

While Disney + is, generally, a very plentiful and fairly intuitive site to use, it is not without its... quirks. It's easy to make one or two fumbles on the site that can take attention away from whatever you were there to watch and make your time there a little less pleasant. Since there are no formal user guides for Disney +, users that want to find shows quickly and avoid issues will either have to learn how from Youtube videos or from experience. That can take a little while and take up what freetime you do have. That's where this guide comes in.

This guide is made to take those troubles away. It's got quick surface explanations and more in-depth explanations beneath those, should you need them. With this guide in your hands, you can find and resolve those pesky Disney + quirks in no time, and get comfortable with the site.

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WHY A GUIDE ON DISNEY +

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Getting Started

First thing is first, to use Disney + you do need to purchase Disney +. The site does a good job of guiding you through the process, and helping you pick what package you are going to get with Disney +. Since Disney + partnered with Hulu and ESPN you have the option to get packages that combine those, but if you are only looking to get Disney plus, just select the Disney + option.

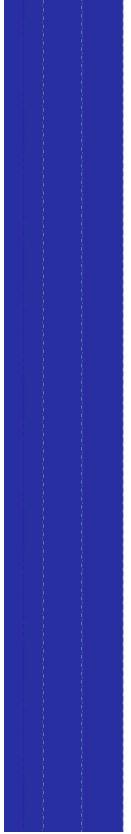
As an added note, you will need an e-mail address and a method of paying for the account (usually a credit/debit card). Security features such as two factor identification will also require a phone or second e-mail address, but two factor identification is currently optional. It is also worth noting that more and more companies are leaning towards requiring two factor identification at this time.

How Much and What You Get

Disney +	Hulu (Ads), Disney+, ESPN	Hulu , Disney+, Windows ESPN Go to Settings to activate Windows
7.99/month	12.99/month	19.99/month
Full Disney + with all of the shows from Marvel, Star Wars, and more	Full Disney +, Hulu, and ESPN. Hulu does have ads	Full Disney+, Hulu, and ESPN. Hulu does not have ads

Purchasing Disney +

1. From the Disney + page (www.disneyplus.com), scroll down to the Choose Your Plan segment and select the desired plan.

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2. After selecting the desired plan, a new page will open, prompting you to enter your e-mail address. Type in your E-mail address and then hit the button that says Agree & Continue to head to the next page.

Note: Below the location where you type in your e-mail address, there is a blue checkbox. This box is automatically checked when the page loads. Uncheck this box if you do not want Disney + to send you e-mail updates about new shows and other topics.

Beneath the check box, there is a small bit of text containing the Disney + privacy policy and other resources. It is highly recommended that you examine the privacy policy and other items before continuing.

3. Now the Password screen will appear. Enter a password following the instructions given. Make sure you have the password recorded for yourself somewhere safe. Once you are done, hit the Agree & Continue button at the bottom of the screen again.
4. The final page for getting the Disney + account is the payment information page. Once here, enter your credit card/Paypal information. Be sure to read the text below the blank spaces, and the subscriber agreement, before hitting continue.
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- blank spaces, and the subscriber agreement, before hitting continue.
5. At this point, you should be the owner of a Disney + account. Now all you need to do is create a profile (covered in the next section) and you can enjoy your shows.

Accessing Your Disney + Account

If Disney + has auto-login enabled, it will take you to the "select profile" screen after you go to the Disney + website. If it does not, head to the Disney + page (www.disneyplus.com) and press the Log In button at the top right of the screen.

After that, you will be prompted to type in the e-mail address and password associated with your Disney + Account. Next, hit the "Log In" button beneath the two text spaces. If duo authentication is active for the account another page will open, prompting you to enter a code sent to the e-mail address associated with the account. In your e-mail, there should be an e-mail from Disney regarding this code. Type the code into the presented space, hit enter, and the page will load the Profile Selection screen. After selecting your preferred profile, you will be taken to the Disney + Dashboard.

Congratulations! You now have access to your Disney + Account.

Note: Do not be concerned if you do not see an E-mail right away. Sometimes it can take a minute or so for an e-mail to arrive. If you still do not receive an e-mail, and there is no e-mail in the junk folder, there is a small button on the screen that says "resend code". Click the button to send another e-mail.

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Auto Login

Auto-Login is something set up by the web browser used to access Disney +, not Disney + itself. On the first login, there will be a prompt on whether or not you wish to allow the browser to log you in automatically. There are benefits to allowing this and not allowing this. Please do some research before making your decision.

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Creating Your Profile

After finishing the steps to purchase Disney plus, or after clicking the + button on the Select Profile page, you will be taken to the Create Profile page of Disney plus. This screen is identical to the Edit Profile page discussed later.

The Create Profile page allows you to choose your profile name, your profile image, and other settings relating to Disney plus. Some of the adjustable settings include profile language, parental controls, background video, and autoplay.

If you wish to delete a profile, there is a delete button at the very bottom of the page.

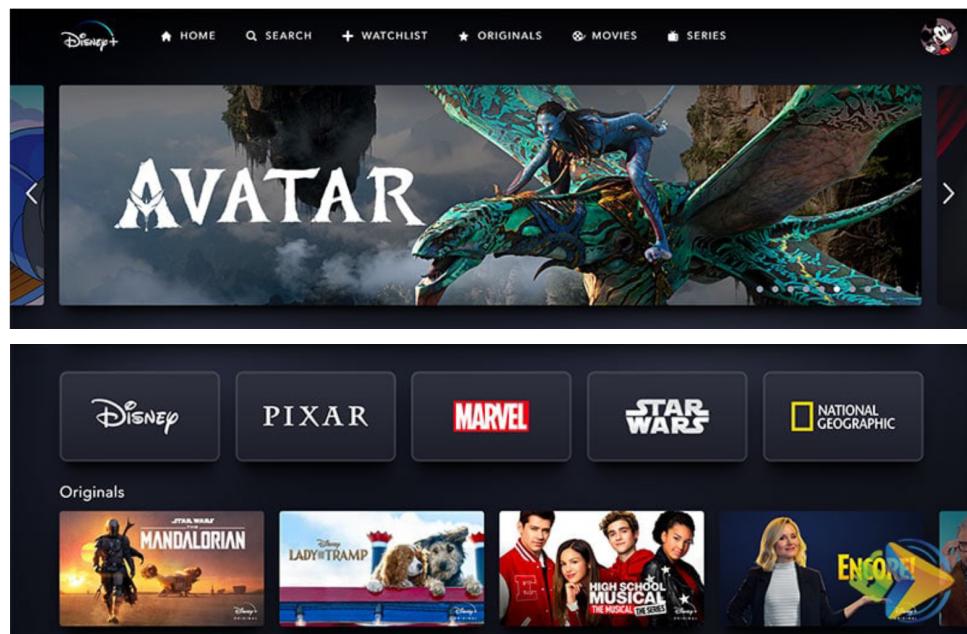


Accessing Your Profile

on the second log-in, or when you ask for Disney + to log in automatically and head to the Disney + page (www.disneyplus.com), you will be prompted to select a profile. Select the profile you want to use for that session, and it will take you to the home page. However, if someone else uses the same profile to watch something on Disney Plus, it will not allow you to play a show and will give an error message instead.

Disney + Home Page

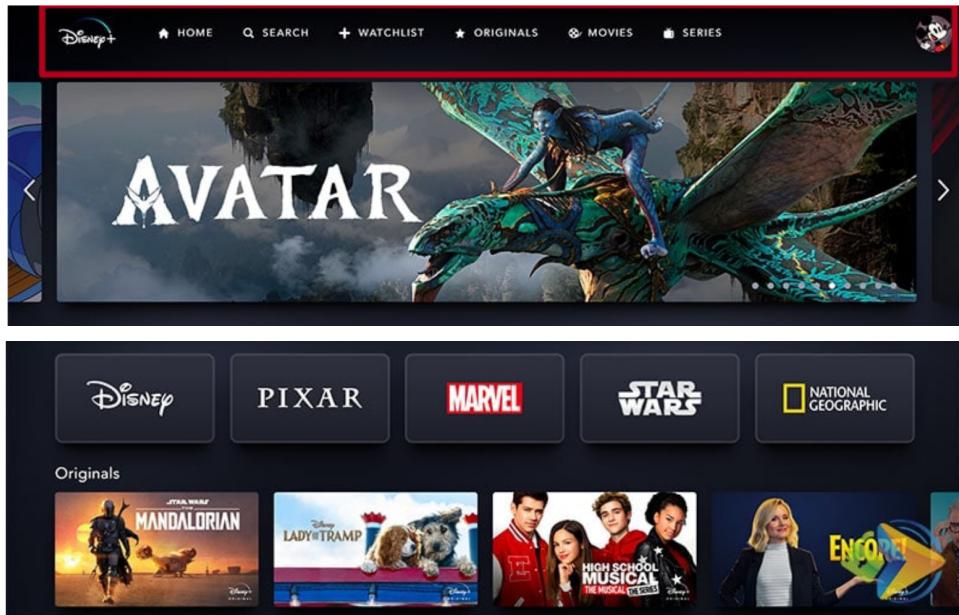
Once you have logged in and your profile has been selected, you will be taken to the Disney + home page/dashboard. This is a purposefully broad page built with the intention to help you quickly hone in on the specific show, or category, that you are searching for. The page itself is broken into four main segments, the navigation bar, main image, sections, and shows. Each of these sections will be broken down in more detail in the following section of this guide.



Note: This Dashboard has similar parts to other official sites and, if you are familiar with those types of sites, there aren't many (if any) differences in the function between this site and other sites.

Disney + Navigation Bar

The Disney + Navigasion Bar stays at thd top of all Disney + pages, including the homepage. As you scroll down, it will remain at the top of the page for easy navigation. This navigation bar provides multiple different sections so that you can quickly find whatever show you are looking for. At the far right of the navigation bar is the small picture that you choose for your Disney + profile. It and it's functions are discussed in the Profile section. A brief summary of the Navig-ation Bar sections, from left to right, can be found bellow.



The Disney Logo/Home

These two are put together as they function in the same way. If you want to go back to the Disney + Home Page/Dashboard then you left click on the Disney + logo or on the Home button on the navigation bar. If you are already on the Disney + Home Page/Dashbnard, then clicking on the

logo, or the home button, will reload the page.

Search

The search button is used to find a specific show or to limit the displayed shows to a specific group/set of categories. Left clicking the search button does not open a small search box, as it does with other websites. Left clicking the search button takes you to the Explore page which places a search bar, as well as other options, at the top of the screen, just below the navigation bar.

Watchlist

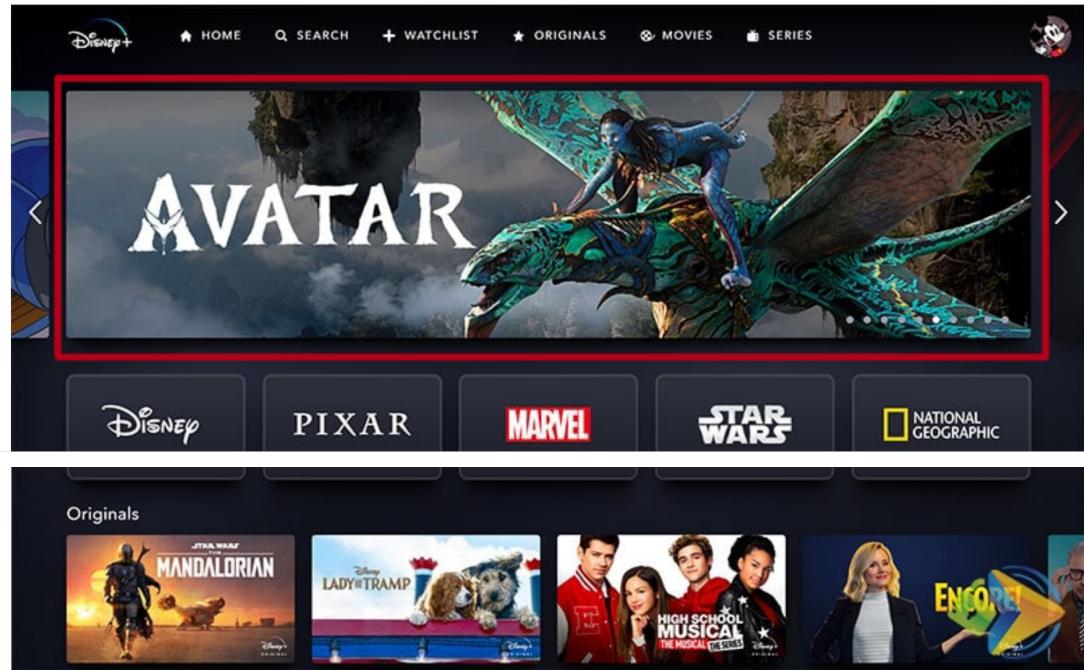
Left clicking the Watchlist button will open up the Watchlist page. If you have selected shows and put them on your Watchlist, this is where they will be displayed.

Originals, Movies, and Series

These sections are grouped together as each of these buttons are similar in function. The Originals button takes you to a page that displays all of the Disney + original shows and movies that exist. The Movies button takes you to a page that displays all of the movies available on the Disney + page. The Series button takes you to a page that displays all of the series available on Disney +. The Originals page will have some overlap with the Series and Movies pages.

New Release Section

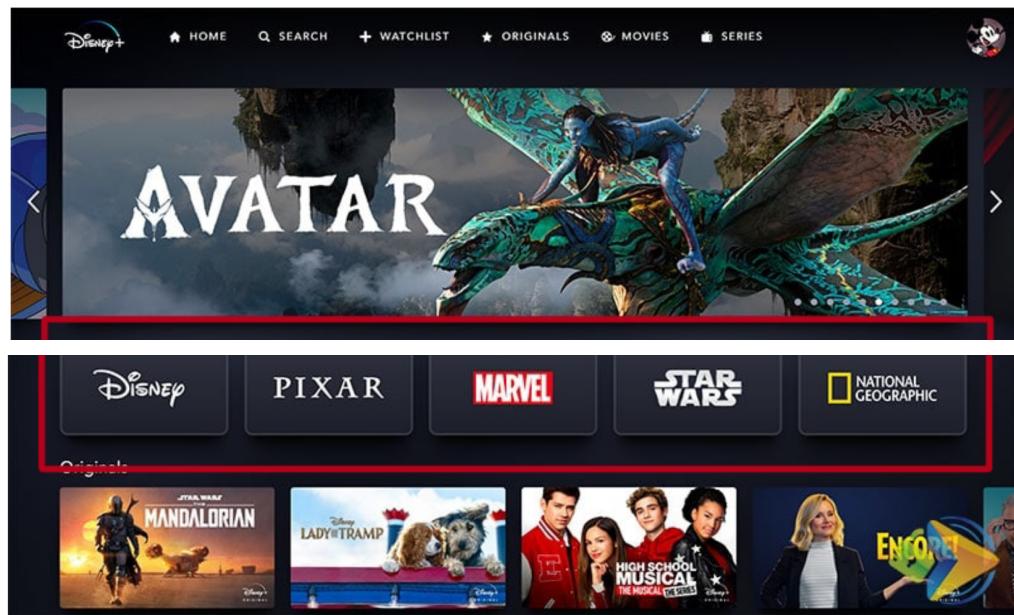
The new release section is made of the large images displayed just below the navigation bar. Each image is a selectable link that displays the image of a show and the show's name. This means that if you left click on one of the images, it will take you to the Disney + show page for that show.



To cycle through the displayed shows, use the white arrows to the left and right of the image, or left click on one of the small dots. The gray ones represent shows that are not currently on display and the white dot represents the page that is currently displayed.

Category Selection Section

The Category Selection Section of the page is displayed just below New Show section. It is made of logos for Disney, Pixar, Marvel, Star Wars, and National Geographic. By left clicking each of these sections you can travel to pages that only display shows in that category.



Disney

This includes shows from the Disney channel as well as classic animated movies that Disney created in the past, as well as the more recent movies created by Disney.

Pixar

This section includes all of the movies created by Pixar from the past few years, including the Toy Story series, Cars, The Incredibles, and more.

Marvel

This section contains all of the properties from the recent Marvel Cinematic Universe. This includes movies such as the new Spiderman series, Thor, Captain America, as well as the Disney Plus MCU TV series that have come out. This does not include the older Spiderman and The Amazing Spiderman movies, nor does it currently include the Netflix Dare Devil TV series.

Star Wars

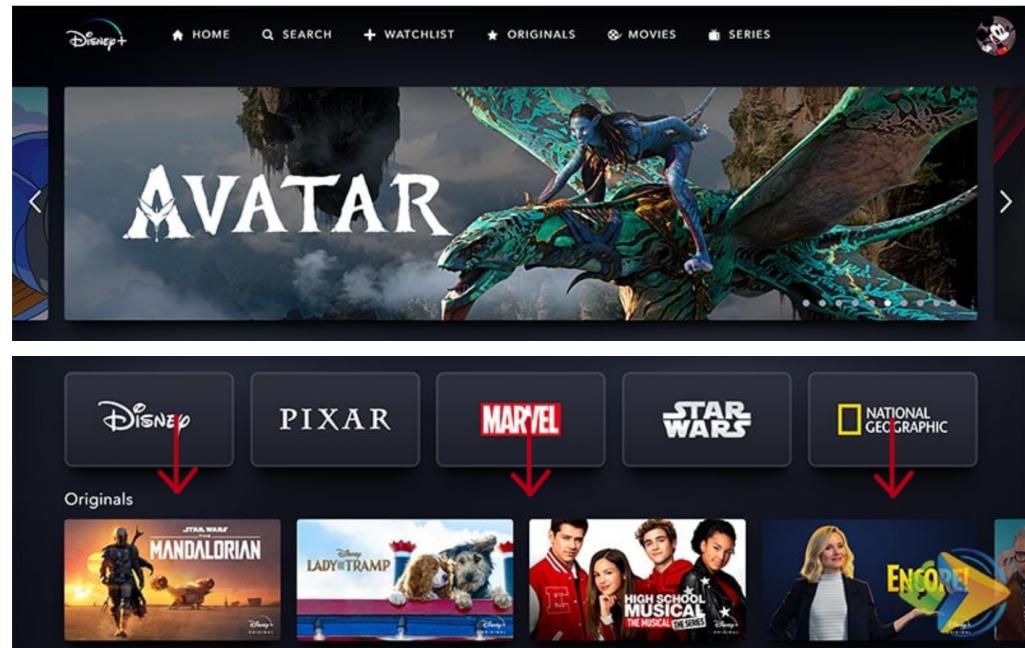
This is an all encompassing tag for Star Wars, including all of the TV series and movies that were made by Lucasfilm. Shows like Clone Wars and The Clone Wars that initially aired elsewhere have been moved to Disney Plus. Previously hard to find shows such as the Star Wars Holiday Special are present here as well.

National Geographic

This includes all of the documentaries, shows, and movies put together by National Geographic in recent years. There are some older National Geographic movies that are not present here.

Shows

The Shows section is just below the Categories section. It consists of different popular or recommended shows separated by what type of show they are (movie, show, original, animated, etc.). The type of show that they are is placed as a label just above the first show on the left, as shown by the type Originals placed over the show *The Mandalorian* in the image below. This display of shows also works as a small tease of different shows available by clicking on one of the categories on the Top Bar.



Looking Through the Shows

In the show section, you are able to 'scroll' through shows under the displayed type, though this process is not immediately obvious. By hovering your mouse near the right side of the rightmost show, a small white arrow will become visible. By clicking on this arrow, more shows will come into view. This process can be repeated until all of the shows on Disney + of that type are cycled through. After clicking the right arrow once, you can hover to the left side of the leftmost show to find a white arrow that will let you move back through the displayed shows.

Note: scrolling through the shows using a scroll wheel is not possible. The only way to navigate the shows is by using these arrows that are invisible until hovered over.