



Disney + Webpage User Guide

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Why A Guide on Disney +

Now that Disney Plus has purchased some of the biggest current brands around, there are plenty of reasons to buy Disney Plus. Unfortunately, Disney Plus's website can be a little challenging to navigate through. It has plenty of quirks and difficulties for new users.

Worry not! This guide is here to tell you about this website's quirks so you can enjoy your show in no time. This guide will cover navigating the website, what happens toward the end of an episode, the unique tools that Disney Plus provides, and more.

Getting Started

First, to use Disney Plus, you need to purchase Disney Plus. The site does an excellent job guiding you through the process and helping you pick what package you will get with Disney Plus. Since Disney Plus partnered with Hulu and ESPN, you have the option to get packages that combine those, but if you are only looking to get Disney Plus them, select the Disney Plus option.

Note: you will need an email address and a method of paying for the account (usually a credit/debit card). Security features such as two-factor identification will also require a secondary phone or e-mail address, but two-factor identification is currently optional. It is also worth noting that more companies are considering requiring two-factor identification.

How Much and What You Get

Disney +	Hulu (Ads), Disney+, ESPN	Hulu , Disney+, ESPN
7.99/month	12.99/month	19.99/month
Full Disney + with all of the shows from Marvel, Star Wars, and more	Full Disney +, Hulu, and ESPN. Hulu does have ads	Full Disney+, Hulu, and ESPN. Hulu does not have ads

Purchasing Disney +

1. From the Disney Plus page (www.disneyplus.com), scroll down to the Choose Your Plan segment and select the desired plan.

2. After selecting the desired plan, a new page will open, prompting you to enter your e-mail address and a small checkbox below. If you leave the checkbox marked, Disney Plus will send updates, special offers, and lore to your entered e-mail address. Make sure to look at the box and make sure you have adjusted it to your preference before entering your email address.
3. Beneath the checkbox is a tiny text containing links to the Disney Plus privacy policy and other resources. It is highly recommended that you examine the privacy policy and other items before continuing. Once you finish, select the blue button below the text that reads Agree & Continue.
4. Now, the Password screen will appear. Enter a password following the instruction given. Make sure you have the password recorded for yourself somewhere safe. Once you finish, select the Agree & Continue button at the bottom of the screen again.
5. The payment information page is the final page for getting the Disney Plus account. Once here, enter your credit card/Paypal information. Read the text below the blank spaces and the subscriber agreements before selecting continue.
6. At this point, you should own a Disney Plus account. Now all you need to do is create a profile (covered in the next section), and you can enjoy your shows.

Accessing Your Disney + Account

If Disney Plus has auto-login enabled, it will take you to the “select profile” screen after you go to the Disney Plus website; If it does not, head to the Disney Plus page (www.disneyplus.com) and press the “Log In” button at the top right of the screen. Afterward, the page will prompt you to type in the email address and password associated with your Disney Plus account. Next, select the “Log In” button beneath the two text spaces. Suppose Duo Authentication is active for the account. In that case, another page will open, prompting you to enter a code sent to the e-mail address associated with the account. In your email, there should be an email from Disney regarding this code. Type the code into the presented space, select enter, and the page will load the Profile Selection screen. After selecting your preferred profile, the page will navigate you to the Disney Plus Dashboard.

Congratulations! You now have access to your Disney Plus account.

Note: Do not be concerned if you do not see an email immediately. Sometimes it can take a minute or so for an e-mail to arrive. If you still do not receive an email, and there is no email in the junk folder, there is a small button on the screen that says “resend code”. Select the button to send another email.

Auto Login

Auto-Login is something set up by the web browser used to access Disney Plus, not Disney Plus itself. On the first login, there will be a prompt on whether or not you wish to allow the browser to log you in Automatically. There are benefits to allowing this and not allowing this. Please do some research before making your decision.

Creating Your Profile

After finishing the steps to purchase Disney Plus, or after selecting the Plus button on the Select Profile page, the website will navigate you to the Create Profile page of Disney Plus. This screen is identical to the Edit Profile page discussed later.

The Create Profile page allows you to choose your profile name, your profile image, and other settings relating to Disney Plus. Some of the adjustable settings include profile language, parental controls, background video, and autoplay.

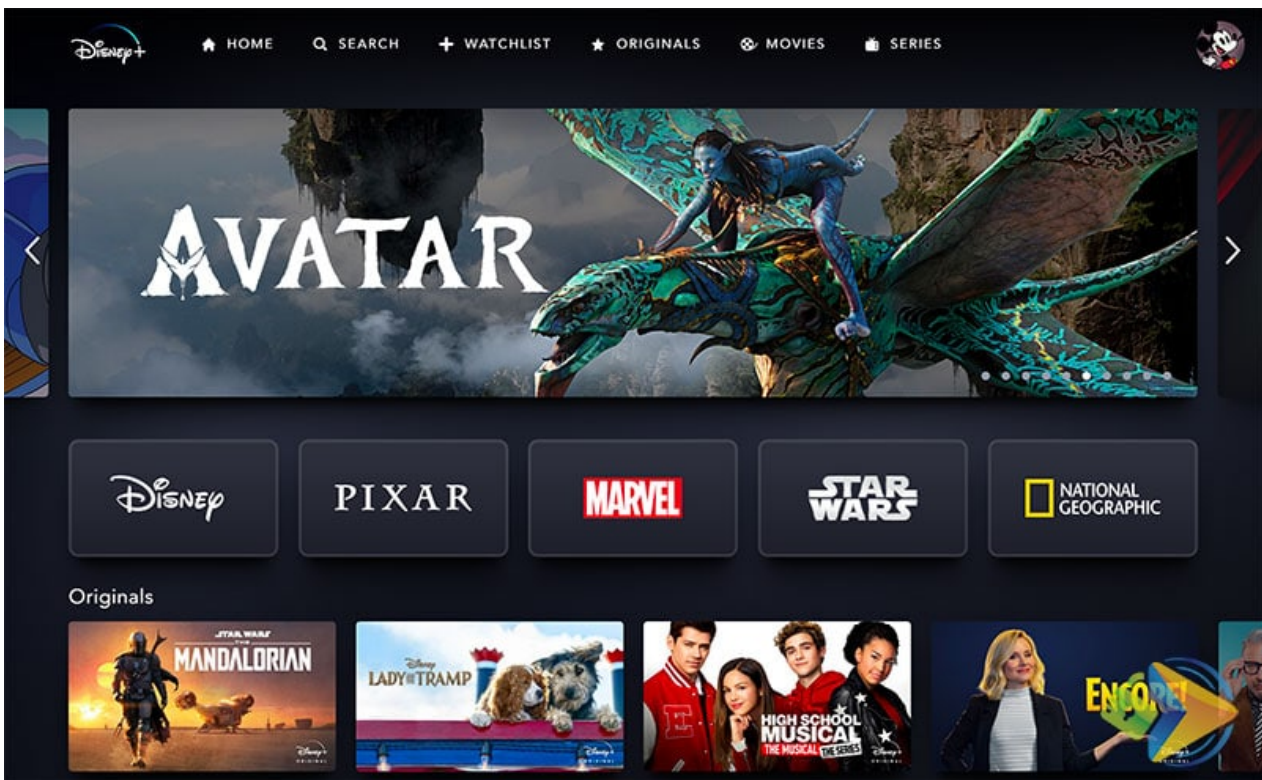
If you wish to delete a profile, there is a delete button at the very bottom of the page.

Accessing Your Profile

On the second log-in, or when you ask for Disney Plus to log in automatically and head to the Disney Plus page (www.disneyplus.com), the page will prompt you to select a profile. Select the profile you want to use for that session, and it will take you to the home page. However, if someone else uses the same profile to watch something on Disney Plus, it will not allow you to play a show and will give an error message instead.

Disney + Home Page

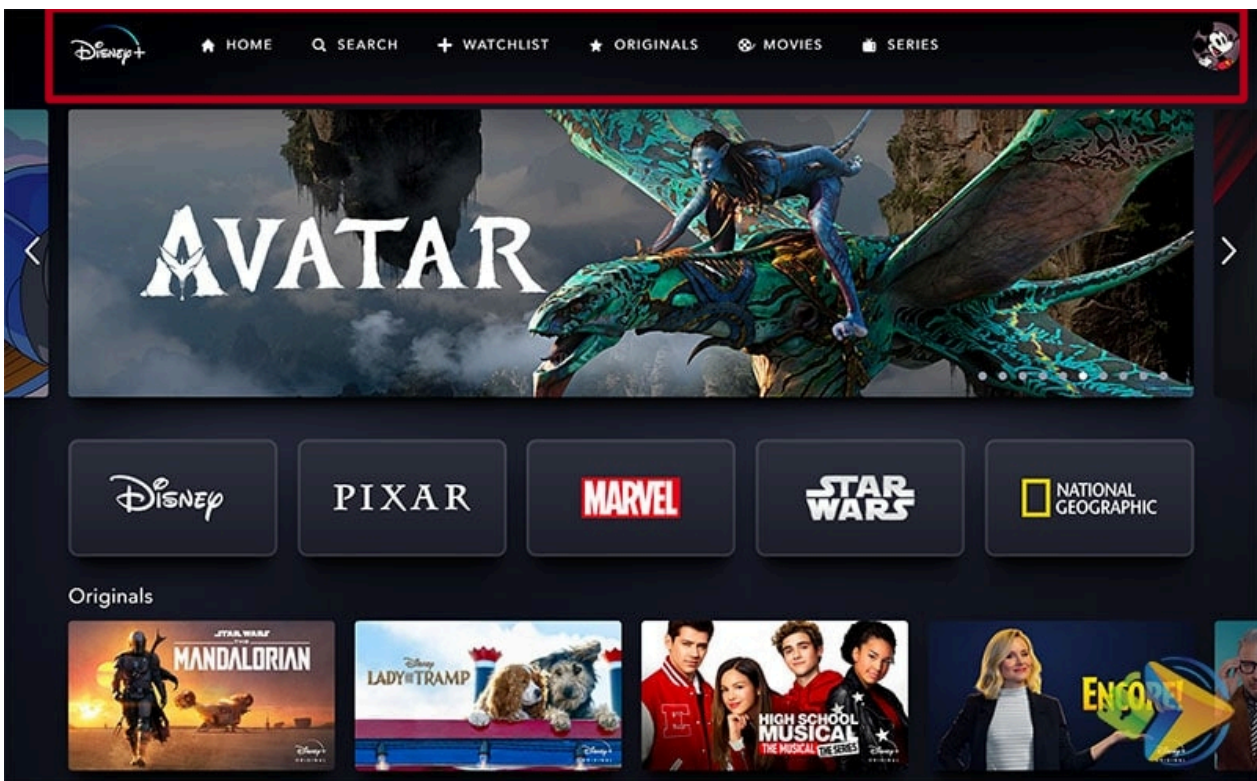
Once you login and select your profile, the website will navigate you to the Disney Plus home page/dashboard. This is a purposefully broad page built to help you quickly home in on the specific show or category you are searching for. The page is broken into four main segments, the top bar, main image, sections, and shows. Each of these sections will be broken down in more detail in the following section of this guide.



Note: This Dashboard has similar parts to other official sites, and if you are familiar with those types of sites, there aren't many (if any) differences in the function between this site and other sites.

Disney + Navigation Bar

The Disney Plus Navigation Bar stays at the top of all Disney Plus pages, including the homepage. As you scroll down, it will remain at the top of the page for easy navigation. This navigation bar provides multiple sections to find whatever show you are looking for quickly. At the far right of the navigation bar is the small picture that you choose for your Disney Plus profile. It and its functions are discussed in the Profile section. A brief summary of the Navigation Bar sections, from left to right, can be found later.



The Disney Logo/Home

These two are put together as they function in the same way. If you want to return to the Disney Plus Home Page/Dashboard, you select the Disney Plus logo or the Home button on the top bar. If you are already on the Disney Plus Home Page/Dashboard, selecting the logo or the home button will reload the page.

Search

You can use the search button to find a specific show or limit the displayed shows to a specific group or set of categories. Selecting the search button does not open a small search bar, as with other websites. Instead, selecting the search button takes you to the Explore page, which places a search bar and other options at the top of the screen, just below the top bar.

Watchlist

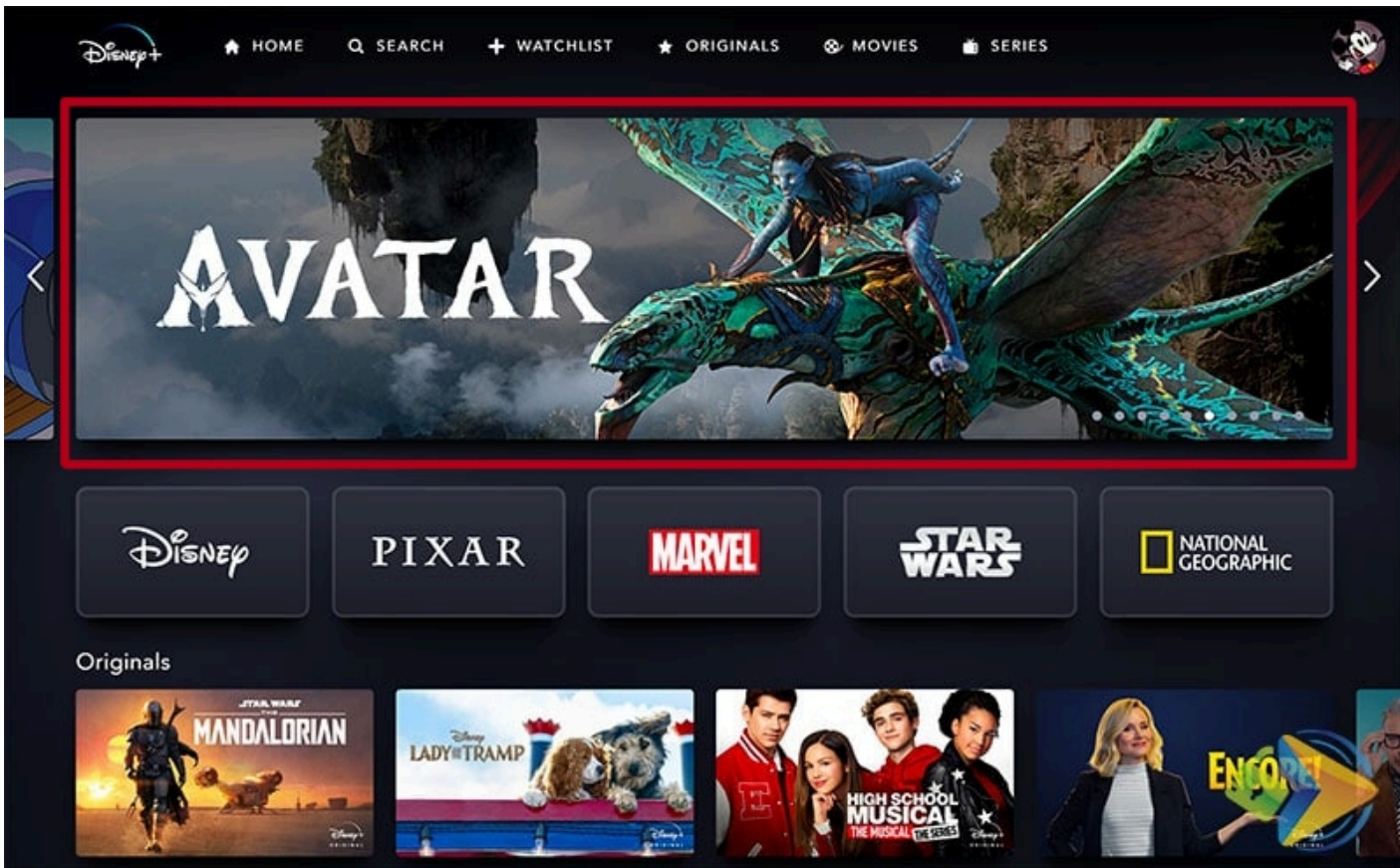
Select the Watchlist button will open up the Watchlist page. If you have selected shows and put them on your watchlist, this is where they will be displayed.

Originals, Movies, and Series

These sections are grouped as each button is similar in function. The Originals button takes you to a page that displays all of the Disney Plus original shows and movies that exist. The Movies button takes you to a page displaying all the films on the Disney Plus page. The Series button takes you to a page that displays all of the series available on Disney Plus. The Originals page will have some overlap with the Series and Movies pages.

New Release Section

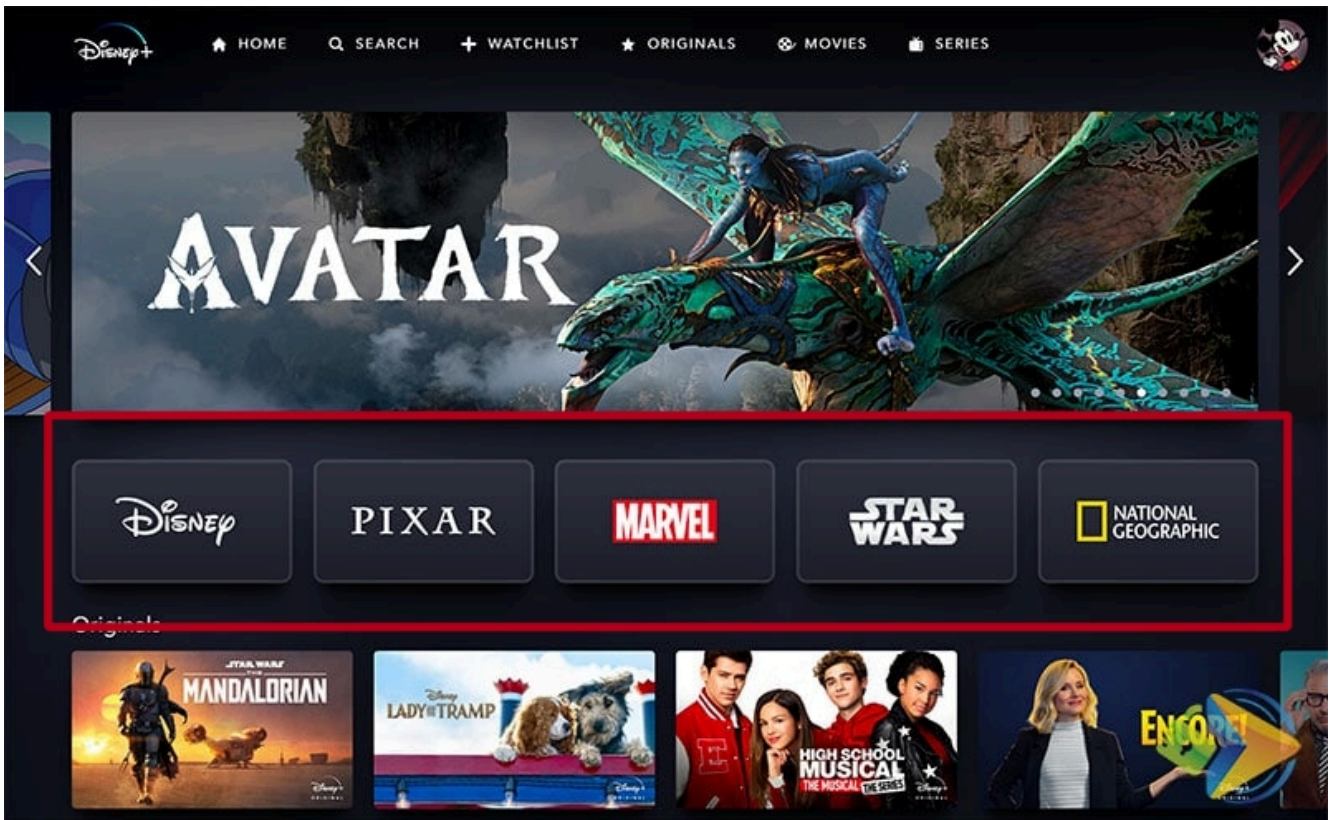
The new release section comprises the large images displayed just below the top bar. Each image is a selectable link that displays the image of a show and the show's name. This means that if you select one of the images, it will take you to the Disney Plus show page for that show.



So cycle through the displayed shows, use the white arrows to the left and right of the image, or select one of the small dots. The gray lines represent shows not currently on display, and the white dot represents the page now displayed.

Category Selection Section

The Category Selection Section of the page is displayed just below the New Shows section. It is made of logos for Disney, Pixar, Marvel, Star Wars, and National Geographic. By selecting each section, you can travel to pages that only display shows in that category.



Disney

This includes shows from the Disney channel, classic animated movies that Disney created in the past, and the more recent films produced by Disney.

Pixar

This section includes all of the movies created by Pixar over the past few years, including the Toy Story series, Cars, The Incredibles, and more.

Marvel

This section contains all of the properties from the recent Marvel Cinematic Universe. This includes movies such as the new Spiderman series, Thor, Captain America, and the Disney Plus MCU TV series that have come out. This does not yet include the older Spiderman and The Amazing Spiderman movies, nor does it currently include the Netflix DareDevil TV series.

Star Wars

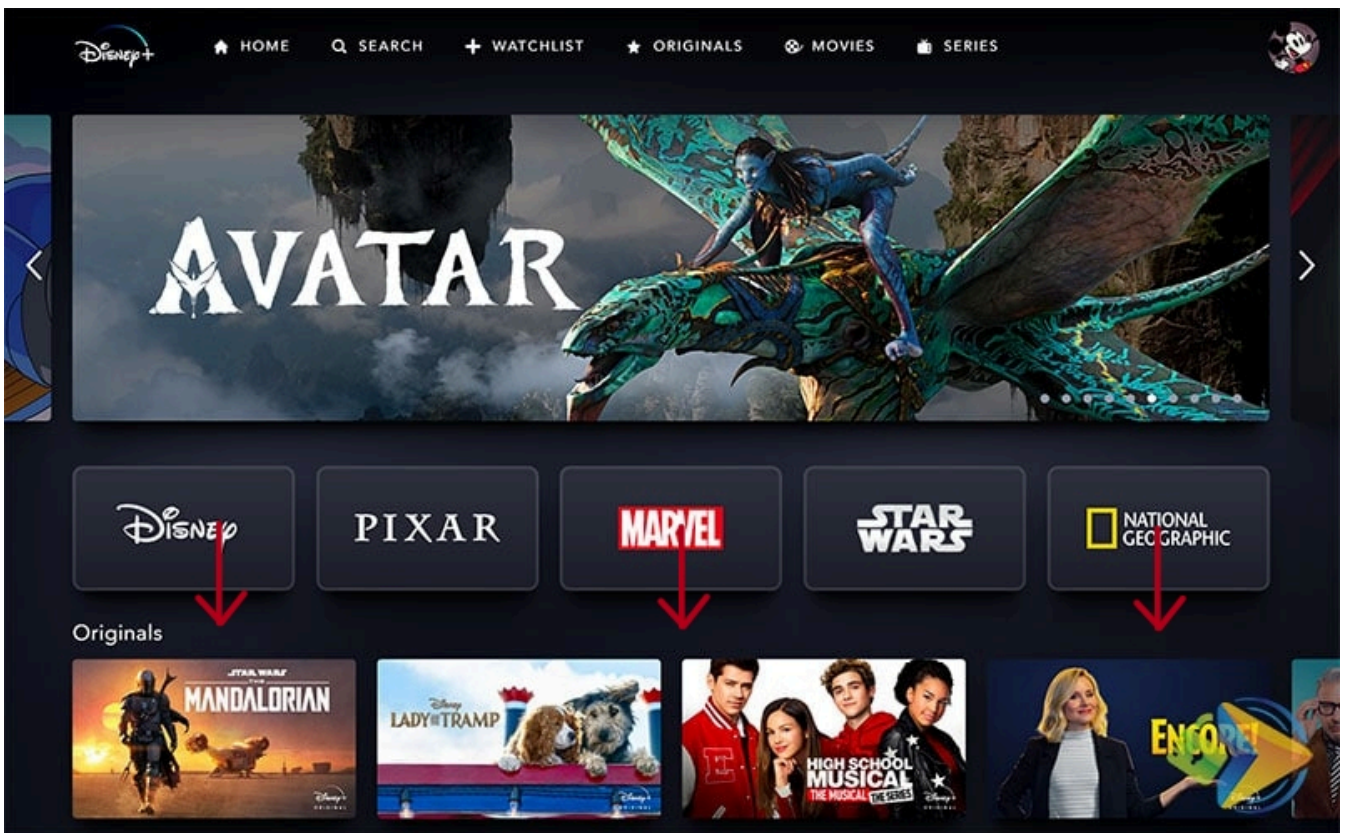
This is an all-encompassing tag, including all of the TV series and movies that Lucas Film made. Shows like Clone Wars and The Clone Wars that initially aired elsewhere have been moved to this location. Previously hard-to-find shows, such as the Star Wars Holiday Special, are here.

National Geographic

This includes all of the documentaries, shows, and movies put together by National Geographic.

Shows

The Shows section is just below the Categories section. It consists of different popular (or recommended) shows separated by what type of show they are (movie, show, original, animated). The kind of show they are is placed as a label just above the first show on the left, as shown by the type Originals placed over the show The Mandalorian in the image below. This display of shows also works as a small tease of available shows by selecting on one of the categories on the Top Bar.



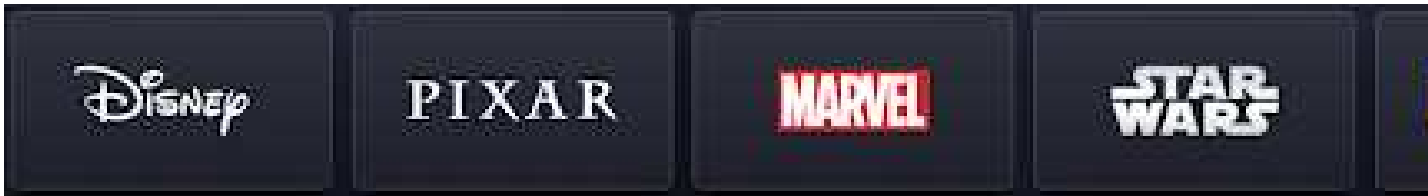
Looking Through the Shows

You can 'scroll' through shows under the displayed type in the show section, though this process is not immediately apparent. A small white arrow will become visible by hovering your mouse near the right side of the rightmost show. By selecting on this arrow, more shows will come into view. You can repeat this process until you rotate through all of the shows of that type that Disney Plus has. After selecting the right arrow once, you should be able to hover to the left side of the leftmost show to find a white arrow that will let you move back through the displayed shows.

Note: Scrolling through the shows using a scroll wheel is not possible. The only way to navigate the shows is by using these arrows that are invisible until hovered over.

Main Sections

These sections divide the shows and movies provided by Disney Plus into their original groups — before Disney took them to Disney Plus. You can select these buttons to go to a corresponding page filled with the selected group's shows or movies. While each of these pages is similar in structure, each contains categories of shows specific to the group.



Every page has a navigation bar at the top and different subcategories with a list of movies beneath the subcategory title. To navigate a subcategory, move your mouse to the far right or left of the screen beneath the chosen subcategory title. There, a white arrow should appear. selecting this arrow will change the visible shows.

Disney

This page contains all the Disney shows on the Disney + site, including all Disney original shows, Disney Channel shows, and Walt Disney movies. As with all group pages, the page divides the shows into subcategories. If you do not see a category that fits the show you are looking for, scroll down. Likewise, if you do not see a show you are looking for under what should be the right subcategory, remember you can navigate a subcategory by hovering your mouse at the right end of the page to rotate in more shows.

The subcategories for Disney include:

- Originals - A collection of Disney Original shows
- Walt Disney Animated Shows - These are the older and newer animated shows.
- The Mighty Ducks - This is The Mighty Ducks franchise
- Sing-Alongs - These are the Disney Animation shows with words on the screen for all their songs so that individuals may sing along. Be careful to look at whether or not a movie you are picking out has Sing-Along written on it, as these movies can appear practically the same as the original film except for this detail
- Live-Action Movies - Live-action movies, or movies with a mix of live-action, CG, and animation, made by Disney
- Live-Action Series and Specials - Live-action shows and holiday/other specials

Disney Plus includes many more subcategories in this section.

Pixar

Pixar contains all of the movies created by Pixar, including popular titles such as A Bug's Life, Cars, and Toy Story. As with all group pager, the page breaks the shows up into subcategories. If you do not see a category that fits the show you are looking for, scroll down. Likewise, if you do not see a show you are looking for under what should be the right category, remember you can navigate the category by hovering your mouse at the right end of the page, under the relevant category, to rotate more shows.

Subcategories for Pixar include:

- Featured - Various popular/new Pixar movies
- Cars on the Road Episodes - Various episodes of the Cars on the Road series, with characters from the Cars movies
- Movies - The various Pixar Movies
- Shorts - Shorts created by Pixar
- Originals - Disney Pixar original movies, shows, and specials
- SparkShorts - Shorts in the SparkShoqts series

Disney Plus includes many more subcategories in this section.

Marvel

Marvel contains all the new Marvel Cinematic Universe movies and shows. It is worth noting that some films and shows — Spiderman, The Amazing Spider Man, and Metflix's Daredevil — are not on Disney Plus as of the creation of this document. As with all group pages, this page breaks the shows up into subcategories. If you do not see a category that fits the show you are looking for, scroll down. Likewise, if you do not see a show you are looking for under what should be the right category, remember you can navigate the category by hovering your mouse at the right end of the page, under the relevant category, to rotate more shows.

Subcategories for Marvel include:

- Featured - Various popular/new Marvel movies
- She-Hulk Episodes - Episodes from the She-Hulk show
- Marvel One-Shots - One episode cannon Marvel stories
- Marvel Cinematic Universe - If someone mentions the MCU, this is likely what they are talking about. This category contains all of the MCU's canon Marvel Movies and TV shows.
- Marvel Cinematic Universe Phase Four - Marvel divided into different phases based on the current vision/theme of the stories contained in each phase. This includes shows related to phase four, with themes of rebounding from past tragedies and pushing forward into a new future.

Disney includes many more subcategories in this section.

Star Wars

Star Wars contains a massive collection of all Star Wars movies, specials, and series that exist for Star Wars. This includes animated shows, live-action shows, all of the films, and other lesser-known Star Wars movies. As with all group pages, this page divides all of the shows on the page into subcategories. If you do not see a category that fits the show you are looking for, scroll down. Likewise, if you do not see a show you are looking for under what should be the right category, remember you can navigate the category by hovering your mouse at the right end of the page, under the relevant category, to rotate more shows.

Subcategories for Star Wars include:

- Originals - Disney Original Star Wars shows and specials
- Andor Episodes - Episodes from the Andor Series
- Movies - Star Wars movies, including the original films and the one-off films
- Series and Specials - Star Wars TV series and specials
- Star Wars The Bad Batch Episodes - Episodes from Star Wars, The Bad Batch
- Star Wars Timeline In Order - All of the available Star Wars canon movies and shows in order of when they would happen in-universe

Disney includes many more subcategories in this section.

National Geographic

This is the National Geographic documentaries, shows, and more. This is notably missing some of the old national geographic VHS shows—for older individuals familiar with National Geographic—containing a wide variety of the newer content National Geographic has created. As with all group pages, the page breaks the shows up into subcategories. If you don't see a category that fits the show you're looking for, scroll down. Likewise, if you do not see a show you are looking for under what should be the right category, remember you can navigate the category by hovering your mouse at the right end of the page, under the relevant category, to rotate more shows.

Subcategories for National Geographic include:

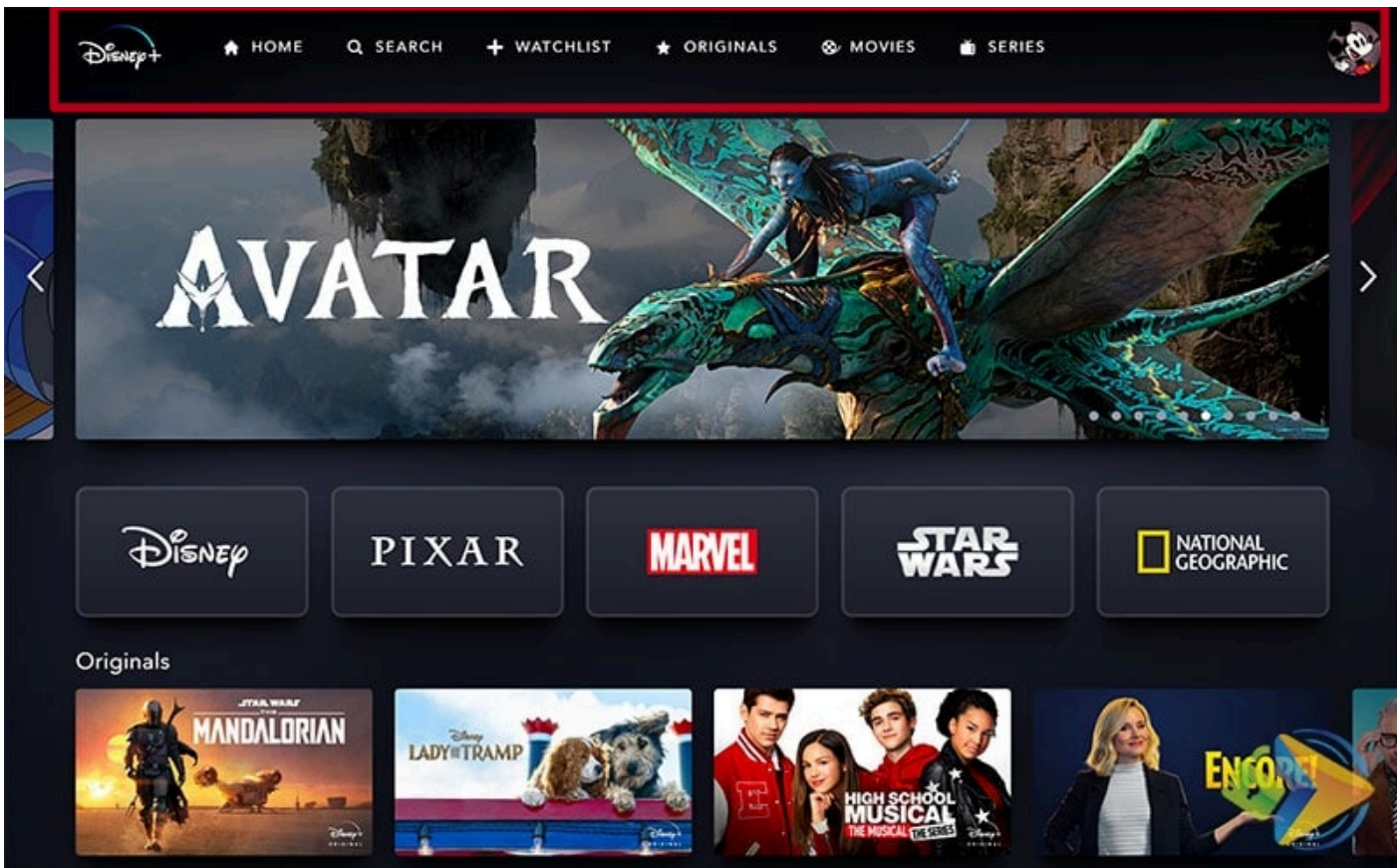
- Featured - New and popular movies/series
- Originals - Disney Plus National Geographic original shows/movies
- Series - National Geographic Series
- Movies - National Geographic Movies
- Exploring our World - Movies/Shows about the exploration of Earth
- The World According to Jeff Goldblum - A series about the world according to Jeff Goldblum

Disney Plus includes many more subcategories in this section.

Navigation Bar Sections

The first chapter in the Dashboard/Hole Page of Disney Plus details what the Top Bar is and where it will link you to. This page reviews that information and then goes into the specifics of each page reachable from the Top Bar (besides the Dashboard) and details how to use each page.

The Navigation Bar Itself



The Navigation Bar is a summary of the top bar and a review of the information on the top bar from the Dashboard page.

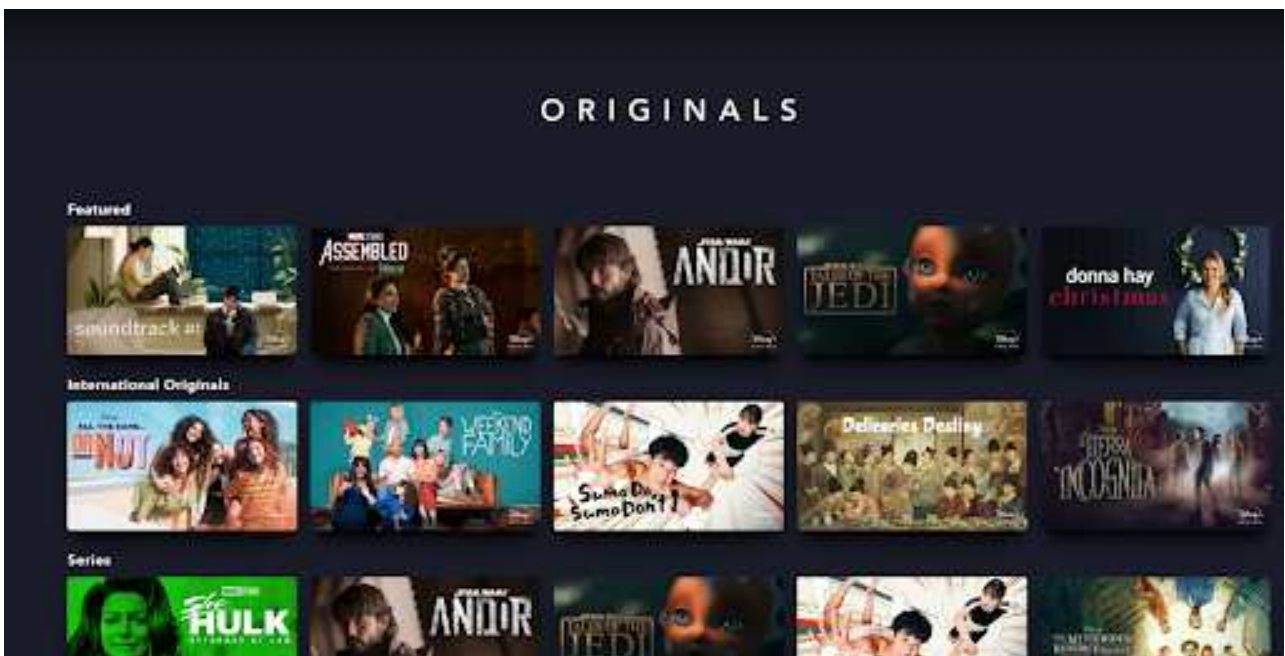
Starting from the leftmost part of the Top Bar, the first two parts, the Disney + logo and the Home button both take you to the Home Page/Dashboard. For more information on that page, please see Homepage. Next is the Search button which will take you to the Explore page. Then is the Watchlist button, which will take you to the Watchlist page that shows the shows that you have added to your watchlist. After that is the three section selecting buttons, Originals, Series, and Movies. These three buttons will take you to the Original Shows page, the TV Series page and the Movies page respectively. At the far right of the Top Bar is an icon that represents the profile of the individual logged into Disney +. The details on this profile, the dropdown menu that appears when you left click it, and details about managing the account in general, will be covered in a different section.

Originals

The originals page is similar to the primary category pages (Disney, Pixar, Star Wars, Marvel, National Geographic) though the categories presented are different and the only shows presented are Disney + original shows/movies.

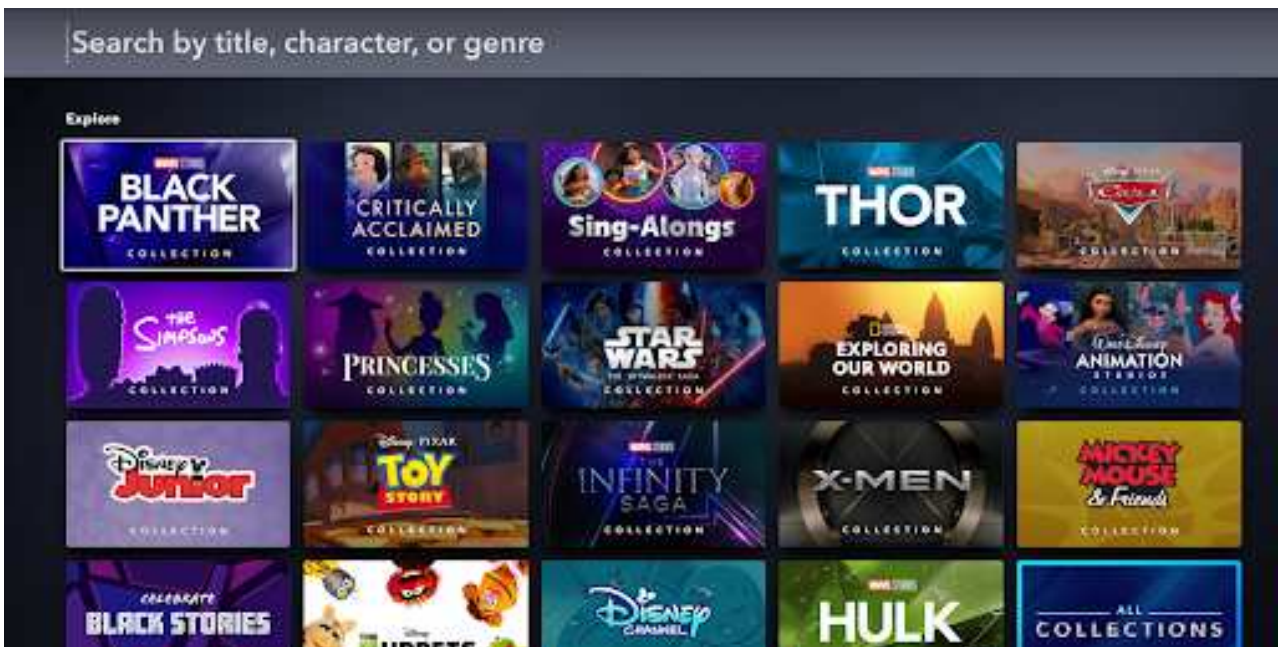
Subcategories include Featured, International Originals, Series, Movies, Shorts, and Specials.

There is an overlap between this page and the movies/series pages. To navigate each sub-category, hover your mouse near the far right/left of the web page to make the white arrow appear, then click on it.



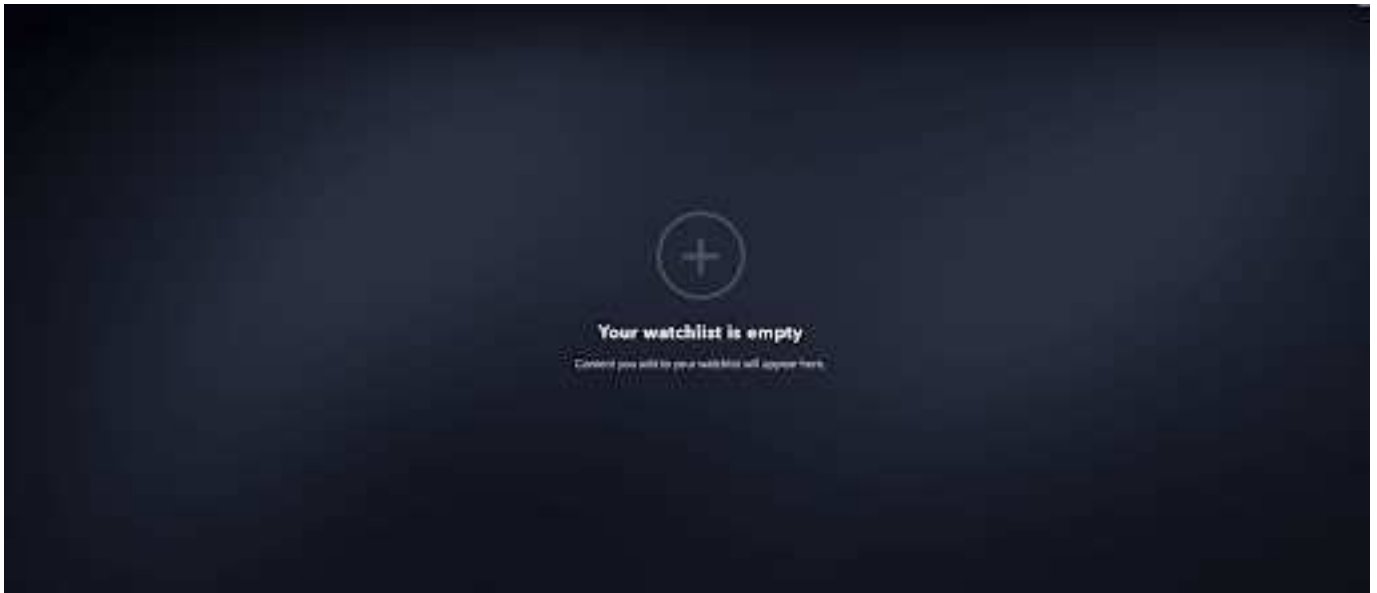
Search

This is the Search/Explore page. A search bar is at the top of the page, just below the Navigation Bar. This bar allows you to search the collection of shows present on Disney + by title, character, or genre. Click the bar and type to start searching. Hitting enter is not necessary. However, more complicated searches are not possible. Below the search bar, when nothing has been typed in, a small Explore section is visible. This Explore section contains various collections of popular search categories on the site.



Watchlist

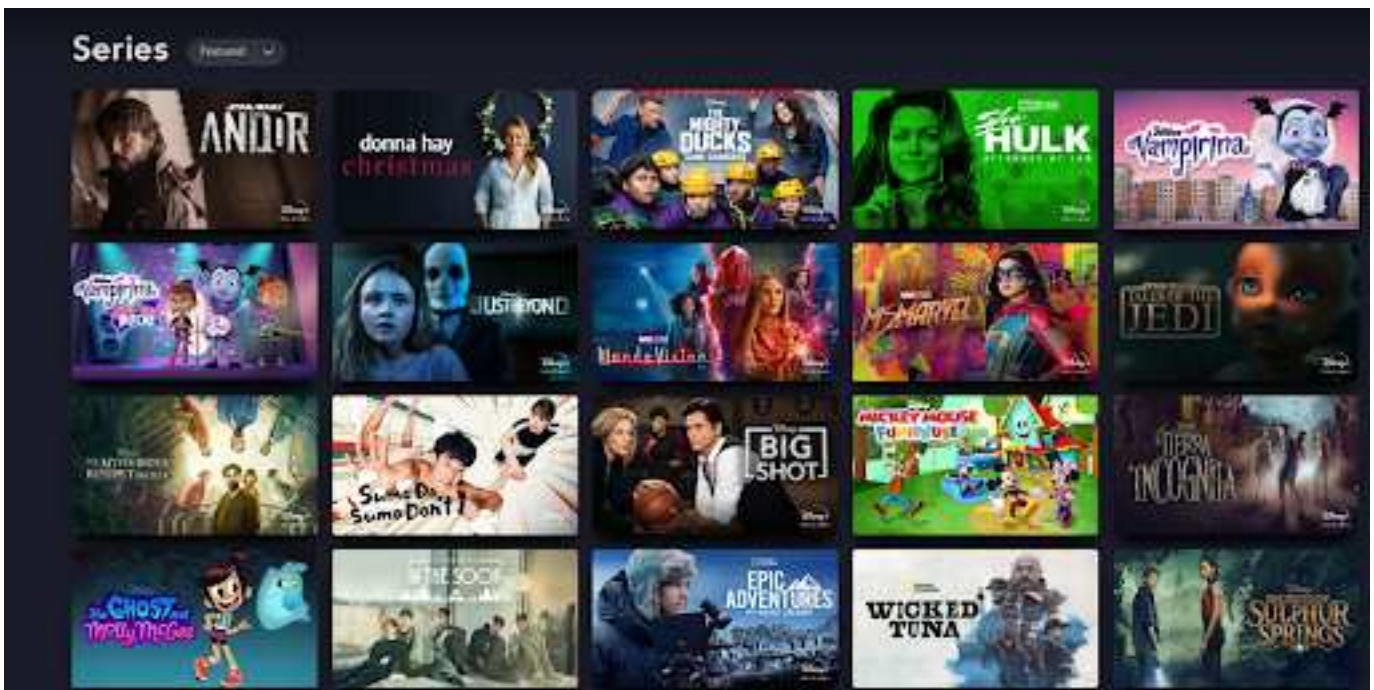
The watchlist page contains shows that you have added to your watchlist. To add shows to your watchlist, select a show or movie and select the circular plus button beside the play/trailer button(s). The watchlist page will be blank if you haven't added shows to your watchlist.



Series

The series page contains all the series on the Disney Plus Website. It also includes subcategories which are accessible by a dropdown next to the Series label on the page. After selecting the dropdown, you scroll down to view all the shows. Navigating with the hidden arrows as the far left/right of the screen is not necessary here.

Sections on the dropdown menu include Featured, Action/Adventure, Animation, Comedy, Documentary, Drama, Imax Enhanced, Kids, Skits, Shorts, and Ultra-HD and HDR.



Movies

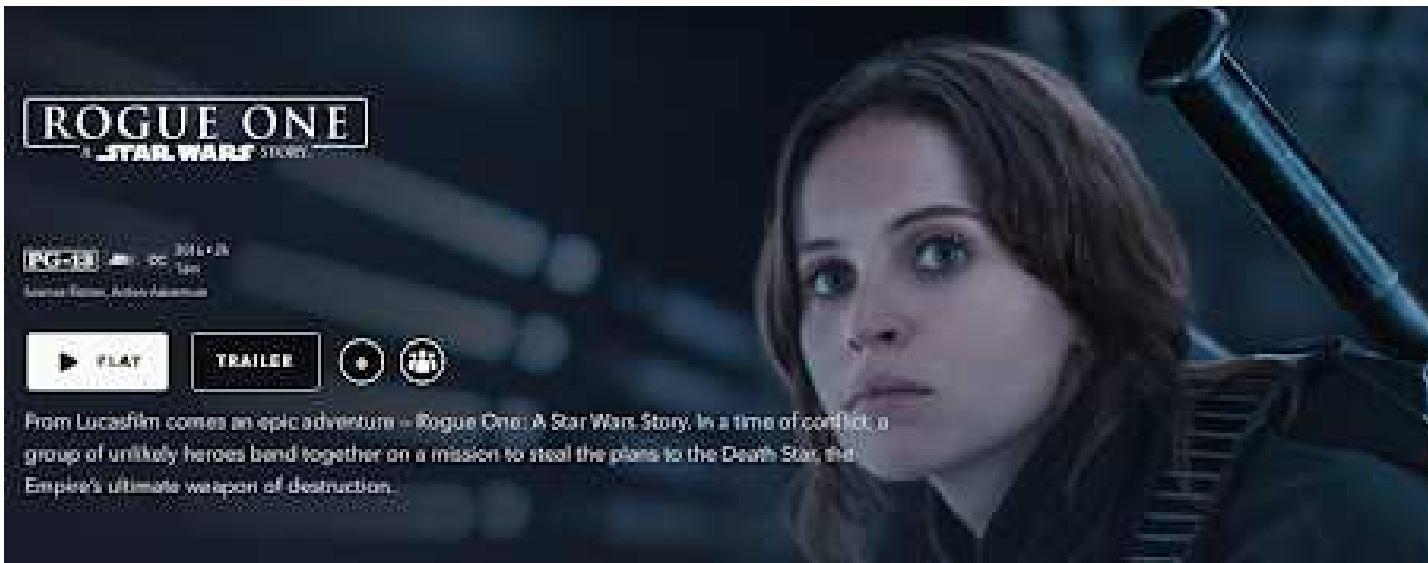
The movies page contains all the movies on the Disney Plus Website. It also includes subcategories which are accessible by a dropdown next to the Movies label on the page. After selecting the dropdown, you scroll down to view all the shows. Navigating with the hidden arrows as the far left/right of the screen is not necessary here.

Sections on the dropdown menu include Featured, All movies A-Z, Action/Adventure, Animation, Comedy, Documentary, Drama, Imax Enhanced, Kids, Shirts, Shorts, and Ultra-HD and HDR.



Watching

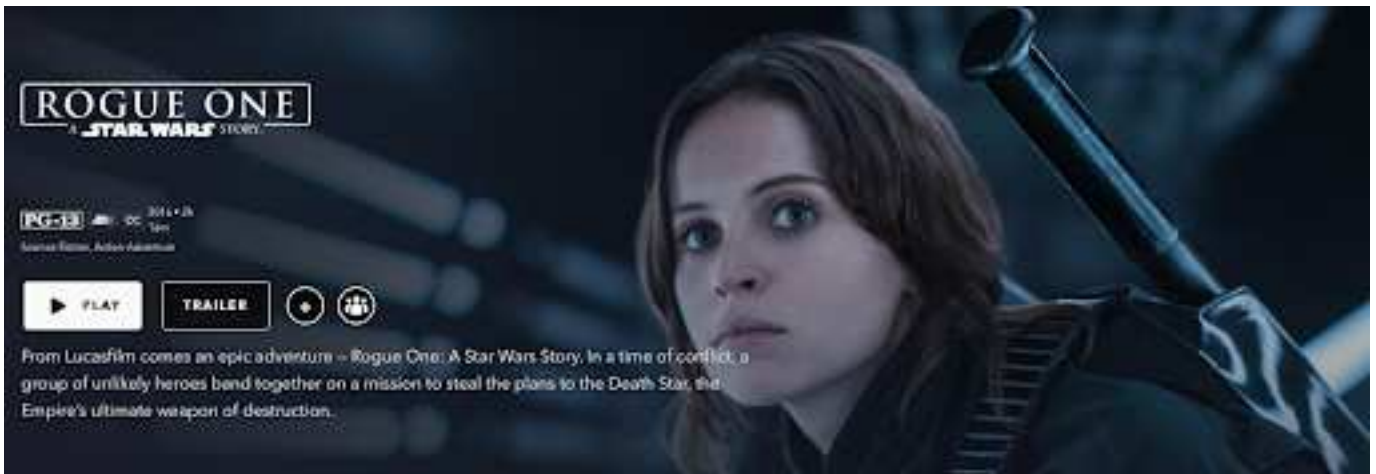
Once you pick something on Disney Plus, watching it is straight forward. Still, the page can behave differently depending on the situation. In most cases, when you select a show or movie, clicking on the desired show will take you to the show page. There will be a general summary of the movie/show on that page and — above the summary, but below the show title — a button that will say Continue (or Play, depending on whether or not you have started watching the show). Pressing this button will start the movie/episode.



If you are going through a category that contains “Episodes of” and click on one of the episodes, you will not be taken to the Episode Selection screen and will instead automatically open the video player for the selected episode.

Episode Selection Screen

The Episode selection screen includes the show title, rating, and a summary of the series or movie present. Besides that, there are a few buttons below the rating and a bar with selectable categories below it.



The Buttons

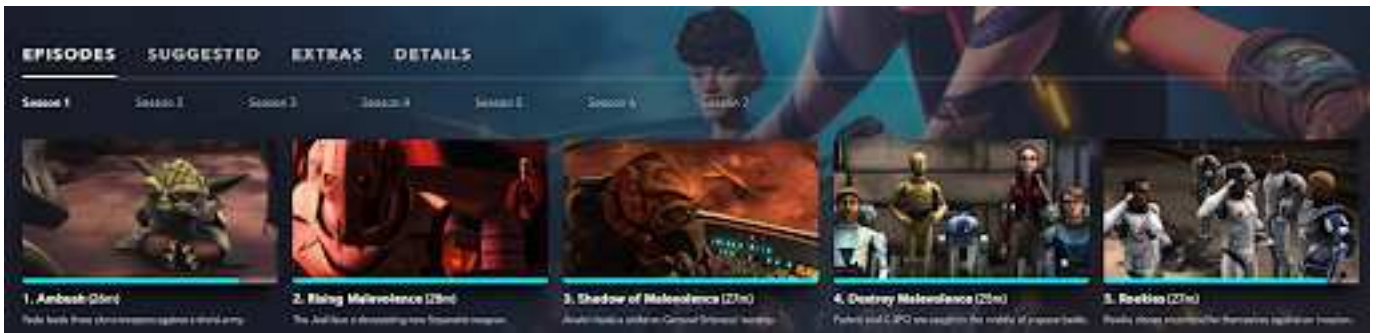
First and foremost is the play/continue button. This button is what you press to get the show started or to pick up where you left off. Besides the Play button for movies, the Trailer button will open up the video player for the movie trailer. Series do not have this button. The small plus-sign is something that you can select to add the movie or series to your watchlist. Finally, the small depiction of three people takes you to watch along, a mode that allows you to invite other Disney Plus users to watch the selected show simultaneously.

The Bar

This bar will have three sections for a movie and four for a TV-Show. These sections are Episodes, Ruggested, Extras, and Details.

Episodes

The Episodes section shows the chosen show's episodes. The Episodes section is not present for specials, single shorts, or movies. After selecting the Episodes bar, a small bar beneath the main bar will appear, listing different available seasons. Click on this bar to navigate between seasons. To navigate between episodes in a season, hover your mouse near the far right or left of the screen beside where the episodes are. This should reveal a white arrow that can be clicked to navigate the episodes.



Suggested

This displays movies, shows, and more that are generally liked by people who enjoy the current show you have selected. This is automatically open if you choose a movie.

Extras

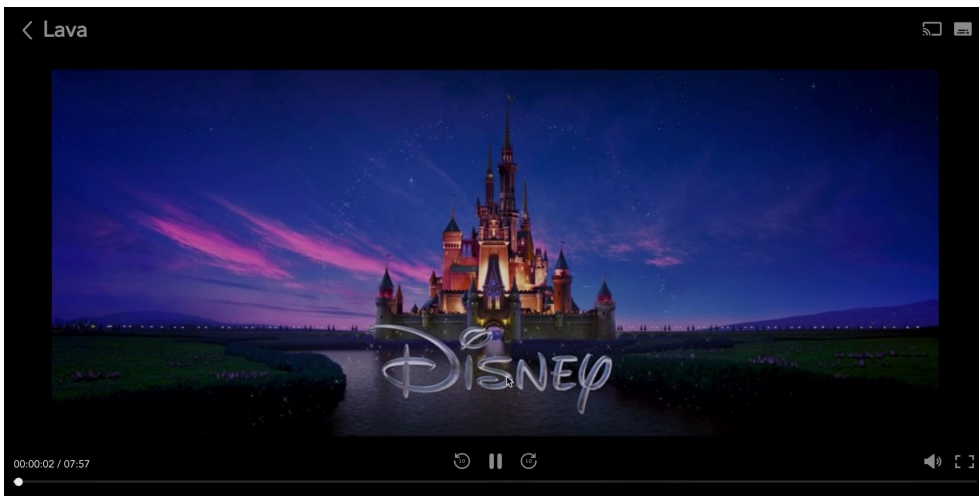
This includes behind-the-scenes and other things the show may have. For many shows that do not have any behind-the-scenes content, this contains the trailer.

Details

Details include a summary of the show, the length of the show, the rating (pg, g, TV14, etc.), and more details on the show's casting and director.

The Episode Player

The episode is presented in a standard video player that takes up the entire page it is displayed on. It allows the user to have some control over the video, subtitles, and audio of the show displayed. Once the mouse is moved away from the mentioned control and left still, the mouse and the controls will fade from view — until the mouse is moved back to where one of these controls were. As an added note, the Episode Player screen transitions to the Next Episode/Show screen 5 minutes or so after the credits begin. This screen presents the Next Episode button, a summary of the next episode/show, and the name of the next episode/show.



Top Left Button

This is used to return to the location where the episode was selected. This takes you back to the Episode Select screen or the section page if an episode was selected from an Episodes Of section.

Bottom Bar

This is the bar at the bottom of the screen. The white bar is what has already been played, the gray bar is the section that hasn't been played yet, and the white dot represents where the user is. By clicking the white dot, you can drag the dot to any desired location in the film to select

what scene is played. You can also click any part of the bottom bar to jump to that part of the film.

Bottom Center Buttons

There are three buttons centered above the bottom bar, the skip back button, play/pause button, and skip forward button, listed from left to right. The skip-back button skips ten seconds back in the show. The play/pause button will pause or unpause the show. The skip ten seconds forward will skip ten seconds forward into the show.

Top Right Button

This button opens the subtitles/audio selection screen. From here, you can change audio preferences, pick subtitles, turn subtitles on or off, and, on the right side of the menu, open up the option to customize the font of the subtitles. This menu can only be closed by pressing the gray 'x' on the left side of the screen.

Buttons at the Bottom Right

This includes the audio button and the fullscreen button. Hovering over the audio button will reveal a bar that can be adjusted to change the volume. Clicking on the button will mute/unmute the audio. The fullscreen button takes the show in and out of Fullscreen mode. While in fullscreen mode, pressing Escape also exits fullscreen.

At the Bottom Left

This is not a button, but at the bottom left is a small number that says how much time has been played and how much time is left in the show.

Note: If the video player has to buffer to load the next part of the episode, the video and audio will pause, and a small spinning blue circle will appear at the center of the screen. This frequently happens while skipping forward or backward in the episode.

Profile Tab

On the top right of the webpage, while logged in to Disney Plus, is a small circular image and the name of the chosen profile. This image is what you select when you want to adjust anything regarding your profile (s), log out of your profile, or anything else. Hovering over the profile image will open up a dropdown menu that presents other profiles you can use, a series of different pages you can access, and the logout button.

Note: The profile with a lock next to it is the admin profile with privileges it can use over all other profiles.

Sections

Below are the profile sections listed from highest to lowest on the profile tab.

Changing Profiles

After logging in and selecting a profile, there are two ways to choose a different profile. First, you can log out and back in—setting a different profile after you do. As a second, more accessible option, you can hover over the Profile Tab and select the profile you wish to change from the dropdown. If you attempt to sign into the Admin profile, there will be extra security steps.

Edit Profiles

After selecting 'Edit Profiles,' the website will navigate to a page that presents the profiles you can edit. Please note that extra steps are needed if someone tries to edit the Adlin profile. Once you have selected a profile, the website will navigate to the Edit Profile page. This page gives you the option to change the profile image, name, and various settings that the profile has.

Two settings of note are the Children's setting and the Play Next Episode setting. Turning off the Play Next Episode setting will eliminate the Next Episode screen that shows up at the end of an episode. Turning on Kid mode will limit Disney Plus, keeping it from presenting any of its more adult shows.

APP Settings

App Settings opens up a single small page that lets you choose the mode you want to run the app regarding data usage. There are three options: Automatic, Moderase, and Save Data. Automatic mode reads your device and chooses the best option that it can run, allowing for high quality when possible. Moderase uses fewer data than Automatic, streaming up to HD quality (1.2 GB/hr). Save Data uses the least amount of data, up to SD quality (0.6 GB/hr).

After you have adjusted the settings, remember to select the save button.

App Settings

DATA USAGE

Automatic



Stream in the highest quality available up to 4K UHD (4.2 GB/hr)

Moderate

Use less data, stream up to HD quality (1.2 GB/hr)

Save Data

Use the least amount of data, stream at SD quality (0.6 GB/hr)

SAVE

Account

Account opens the account page so that you can view and modify various account details. This includes login information, subscription details, Disney Services, and Settings. You can edit your account's email and password from the account page.

Help

Selecting 'Help' will open a new tab and take you to the Disney Plus Help Center website. This contains a bar to search questions about Disney Plus, popular help articles, and the various topics the page can help with. If none of those options seem to help, go to the bottom of the page so you can use the live chat feature or call Disney Plus support.