# Luke Houge

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**Education** Wayzata High School, Plymouth, MN High School Diploma

GPA: 3.9/4.2

University Of Wisconsin Madison, Madison, WI

Pursuing Bachelor of Engineering in Computer Engineering

Pursuing Bachelor of Science in Computer Science

# Experience Computer Systems Lab— Student Systems Administrator, Madison, WI

August 2018 - Present

September 2014- June 2018

**Expected Graduation: May 2022** 

- Responsible for supporting and administering thousands of Windows and Linux workstations and servers in the UW Computer Sciences department used by over 3,000 education and research users
- Respond to support tickets, as well as troubleshooting and fixing problems on machines
- Managing and maintaining the networking infrastructure by diagnosing, monitoring, and sustaining servers in the Computer Sciences Department data center
- Monitor network intrusion prevention/detection, monitoring tools, and log management systems to detect and/or prevent problems with department IT services
- Responsible for automation of various internal tasks, such as account creation, running backups scripts, inventory system using MVC based web-apps.

#### Target— Electronics Team Trainer, Medina, MN

June 2016 - Present

- Assist guests in the electronics department with friendly, helpful, and available service while presenting a clean and organized department
- Responsible for driving sales in targeted areas, and promoting sponsored programs and attachments
- As a team trainer, expected to train new employees and serve as an open and valuable role model

#### Technology Consultant for Singh360, Plymouth, MN

May 2018 - Present

- Was approached to design a new website, network and VPN access (in progress) for Singh360
- Worked on App Store Optimization (ASO) for their new app

#### Website Development for Metro Anesthesia Services, Minneapolis, MN

June 2018- August 2018

- Was hired to create a new website for an in office anesthesia company
- Created a theme and design constant with the companies message and marketing goals
- Provided a contact form with custom domain email service

# Network Designs, INC.— General Support and Shadowing, Plymouth, MN

- Assisted in the warehouse by maintaining an orderly and efficient backroom and work center
- Shadowed employees in setting up and provisioning Cisco Routers and Switches for an enterprise install for the Mayo Clinic in Minneapolis

# Relevant Skills

Programing Languages— HTML, CSS, Java, Visual Basic, Python

Software— Windows, MacOS, Linux Ubuntu/Redhat, Photoshop, Microsoft office, Acronis backup Concepts— Code based web design, and development; network administration using Cisco and Ubiquiti Certifications—CompTIA A+ Certification, CompTIA Network+ Certification (IP), Cisco CCNET Certification (IP) Coursework— Introduction to Networks (CCNA 1), PC Troubleshooting, Calculus 2

# **Activities**

#### Badgerloop— Website and Software Team Member, UW Madison

August 2018 - Present

- Student organization tasked with designing and building a hyper loop pod (badgerloop.com)
- Website member responsible for obtaining and configuring a new Apache web server on Ubuntu 18 Server
- Software member responsible for designing new pod dashboard to display vital relayed sensor information

#### Business Professionals of America (BPA)— President, Wayzata High School

September 2014 - June 2018

- Club president for 2017-2018 season, responsible for organizing, and leading all club activities
- Reached national competition three times, placed 2nd in the nation for web design two years in a row, finalist at national conference for Systems Administration using Cisco, placed 1st in the state conference for Systems Administration Using Cisco and PC Servicing and Troubleshooting three years in a row

Tennis, Wayzata High School

May 2015 - July 2017

**Usher (volunteer position),** Lord of Life Lutheran Church

October 2016 - June 2018

**Projects** 

Personal Website (lukehouge.com)

Badgerloop Website and Server (badgerloop.com)

BPA 2018 Website (lukehouge.com/bpacares)

BPA 2017 Website (lukehouge.com/techly)