

# Operating System Diagnostics

In this tutorial we're going to use several diagnostic tools on the Linux Operating System according to specifications to identify any issues and modify the system as per the tool recommendations. We'll also carry out preventative maintenance to ensure our system remains in good health. Note that we'll only be examining some of the available tools and your encouraged to explore the OS to discover more administrative/diagnostic tools and their uses.

All testing will be performed in a *Virtual Machine (VM)*. A VM can be thought of as a computer inside a computer. Essentially, a VM runs on a host computer inside virtualisation-software. We'll use **Virtual Box** to host an instance of the Linux OS. The power of VMs come from the fact that we can sandbox/isolate the VM. We can also save the VM as a file on the host computer, make copies of the file and thus create copies of the VM, with all its files and settings.

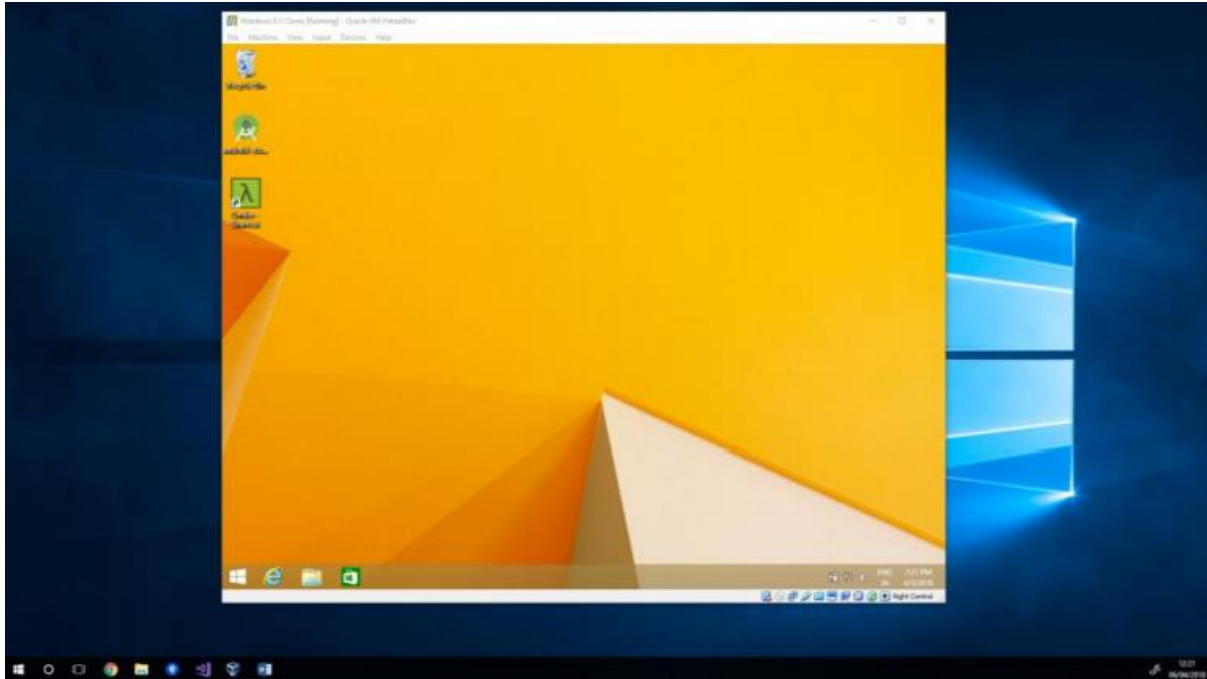
**NOTE:** The document *"Assessment – Operating System Diagnostics.docx"* is to be completed and submitted as part of your final assessment. Make sure you take plenty of screenshots as you work through this tutorial as evidence.

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## Step 1: Installing Virtual Box (Optional)

Note: VirtualBox is already installed on the AIE network. Skip this step if Virtual Box is already installed on your machine.

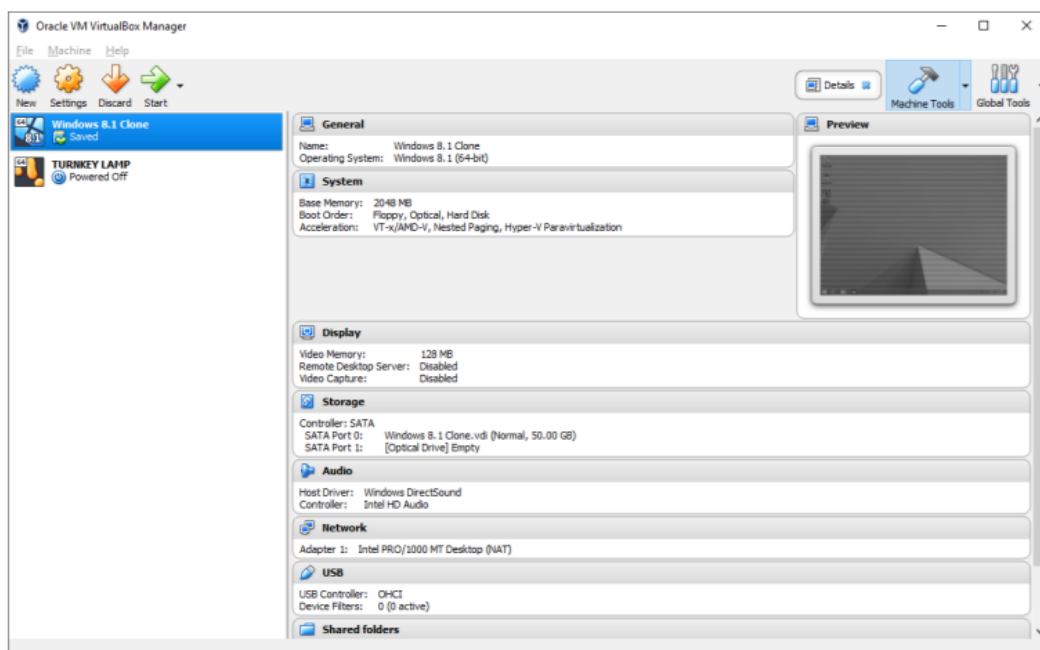


*Windows 8 running within a Virtual Box window on Windows 10*

Visit the VirtualBox website to download the latest version of the software:

<https://www.virtualbox.org/wiki/Downloads>

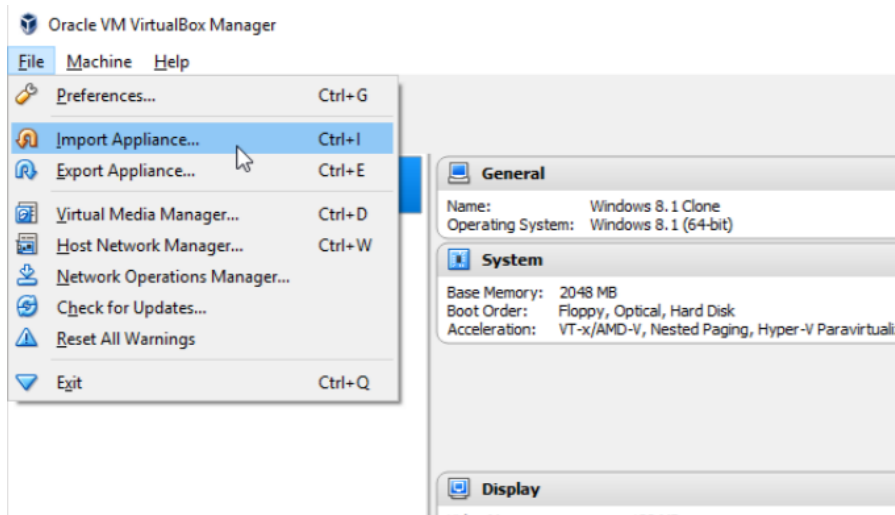
Once Virtual Box is installed you should see a screen like the following. The list on the left includes your collection of VMs. The right panel shows details for the currently selected VM.



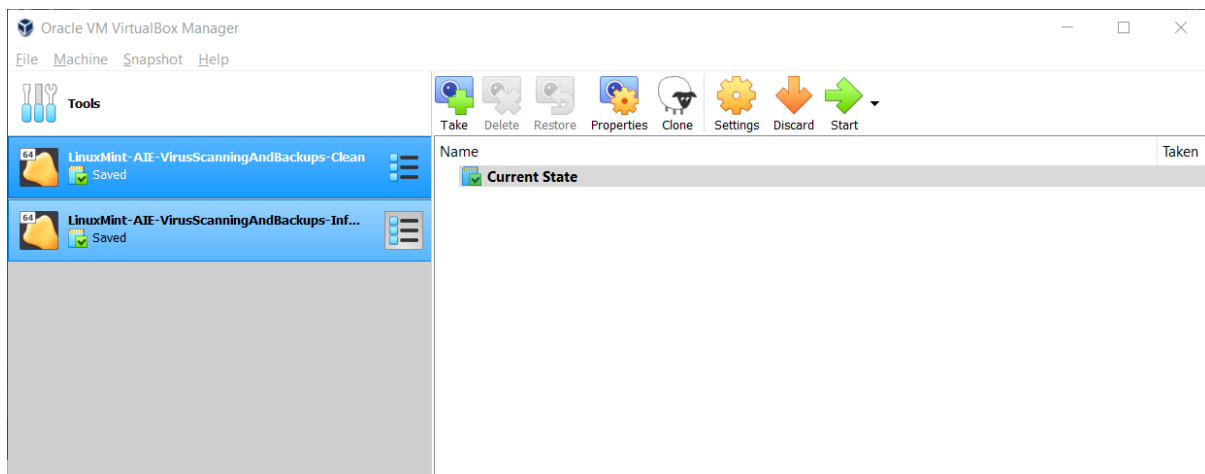
## Step 2: Installing the pre-configured Virtual Machines

We'll use *pre-configured VMs* for this tutorial, with *Linux Mint* already installed in different configurations. This will reduce the amount of work required, but feel free to explore creating your own VM and then installing an operating system from an ISO-file outside of class.

1. Download the Linux Mint VirtualBox Appliance file from *AIE's Canvas Platform*, if not done so already.
  - a. **VirtualBox Appliance Filename:** *LinuxMint-AIE-VirusScanningAndBackups.ova*
2. Import the appliance into VirtualBox via the "**File->Import Appliance**" menu



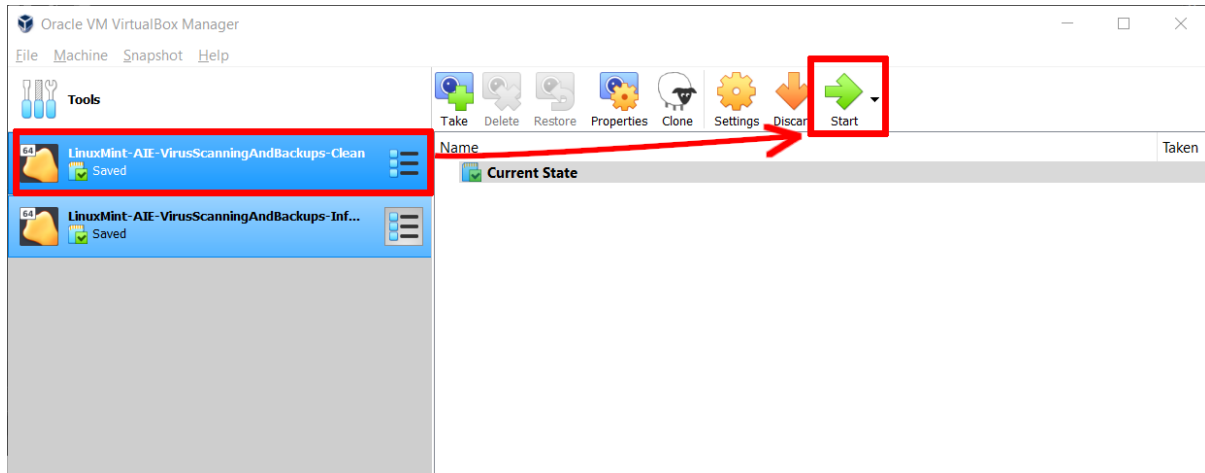
3. The VM Appliance includes separate configurations of the Linux Mint Operating System. After importing the Appliance, you'll have the following VMs ready for use:
  - a. *LinuxMint-AIE-VirusScanningAndBackups-Clean*
  - b. *LinuxMint-AIE-VirusScanningAndBackups-Infected*



### Step 3: Starting a Virtual Machine

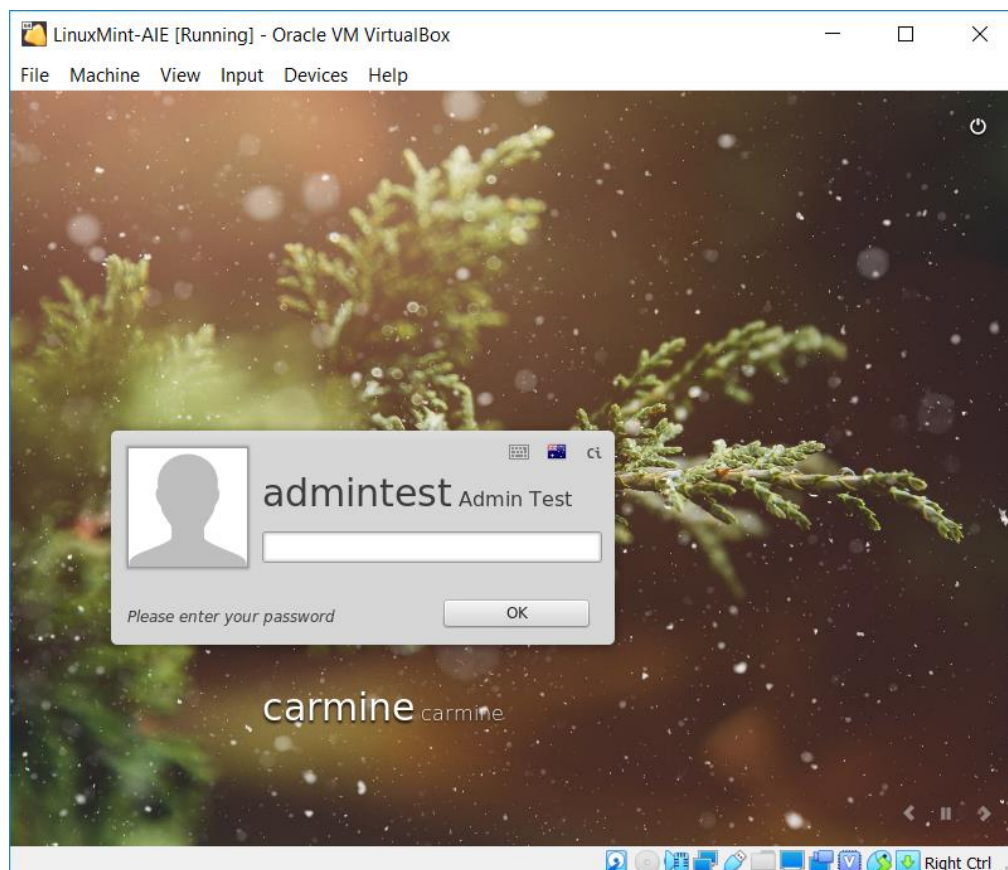
We're going to start the clean Virtual Machine by following these steps:

1. Select the “LinuxMint-AIE-VirusScanningAndBackups-Clean” Virtual Machine
2. Then press the **Start** button



Once the VM has booted up, you'll be presented with the *Login screen*.

- Select the **admintest** account, **password** “admin1234”

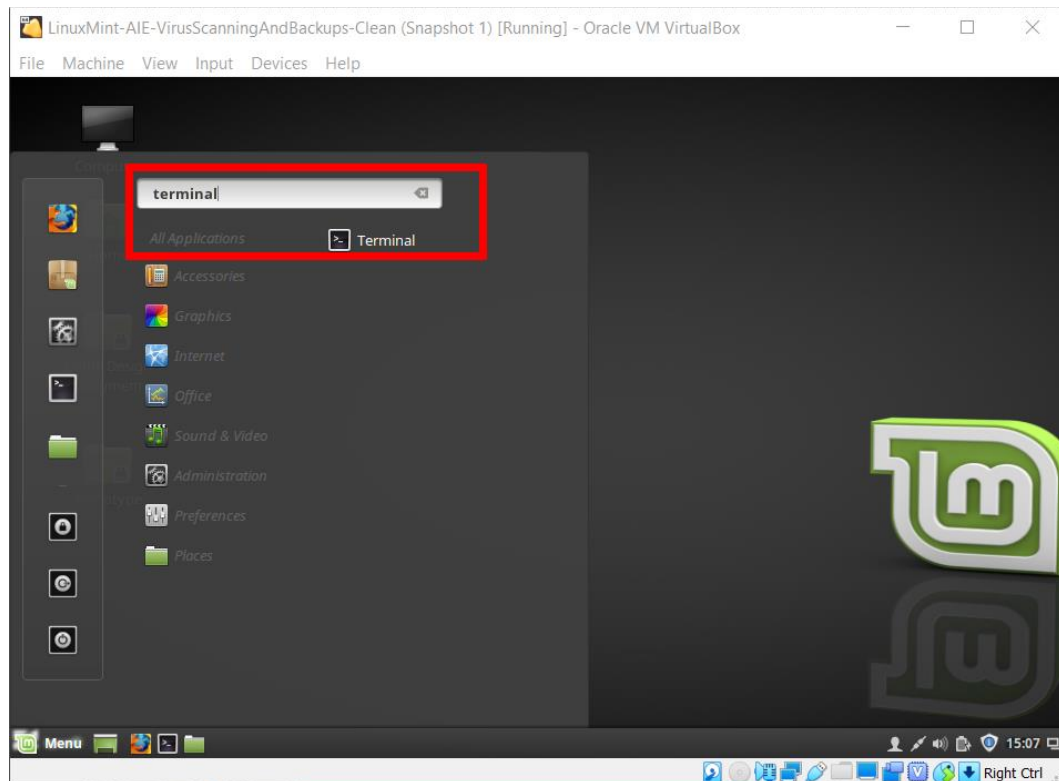


## Step 4: Updating the Operating System

A regular preventative maintenance technique for all operating systems, including Linux, ensures that the OS is up-to-date. This avoids issues cropping up from bugs, errors and incompatibility issues in older OS versions.

This section explains how to update the Linux OS and installed packages via the Command Line Interface (CLI). Follow these steps to update the Linux OS packages from the CLI:

1. Open the **Terminal** from the Menu or Application Toolbar



2. Examine the installed packages on the system:
  - a. Type "`apt list --installed`" in the terminal
  - b. Look through the list to see which installed packages are out-of-date
3. The **apt-get** command-line utility is used by Linux to manage installed & downloaded packages on your Linux system. Technically, APT stands for Advanced Package Tool. A package can be considered a downloadable chunk of software, such as an application. Use the `apt-get` command, including command-line-options and specifications, by following these steps:
4. Type "`man apt-get`" in the terminal to read the help manual and specifications
  - a. Pay attention to the "`update`", "`upgrade`" and "`dist-upgrade`" options

```

admintest@carmine-VirtualBox ~
File Edit View Search Terminal Help

SYNOPSIS
  apt-get [-asqdyfmubV] [-o=config_string] [-c=config_file]
          [-t=target_release] [-a=architecture] {update | upgrade |
          dselect-upgrade | dist-upgrade |
          install pkg [{=pkg_version_number | /target_release}]... |
          remove pkg... | purge pkg... |
          source pkg [{=pkg_version_number | /target_release}]... |
          build-dep pkg [{=pkg_version_number | /target_release}]... |
          download pkg [{=pkg_version_number | /target_release}]... |
          check | clean | autoclean | autoremove | {-v | --version} |
          {-h | --help}}

DESCRIPTION
  apt-get is the command-line tool for handling packages, and may be
  considered the user's "back-end" to other tools using the APT library.
  Several "front-end" interfaces exist, such as aptitude(8), synaptic(8)
  and wajig(1).

  Unless the -h, or --help option is given, one of the commands below
  must be present.

  update
    update is used to resynchronize the package index files from their
    sources. The indexes of available packages are fetched from the
    location(s) specified in /etc/apt/sources.list. For example, when
    using a Debian archive, this command retrieves and scans the
    Packages.gz files, so that information about new and updated
    packages is available. An update should always be performed before
    an upgrade or dist-upgrade. Please be aware that the overall
    Manual page apt-get(8) line 6 (press h for help or q to quit)
  
```

5. We'll now do an update, followed by a dist-upgrade to ensure our installed software packages are all up-to-date. It's very important to update before trying to install anything to avoid outdated files from the database
  - a. Type "sudo apt-get update" in the terminal
  - b. Once the update has finished, type "sudo apt-get dist-upgrade" in the terminal
    - Note that the "sudo" prefix requests admin privileges and will usually require a password.

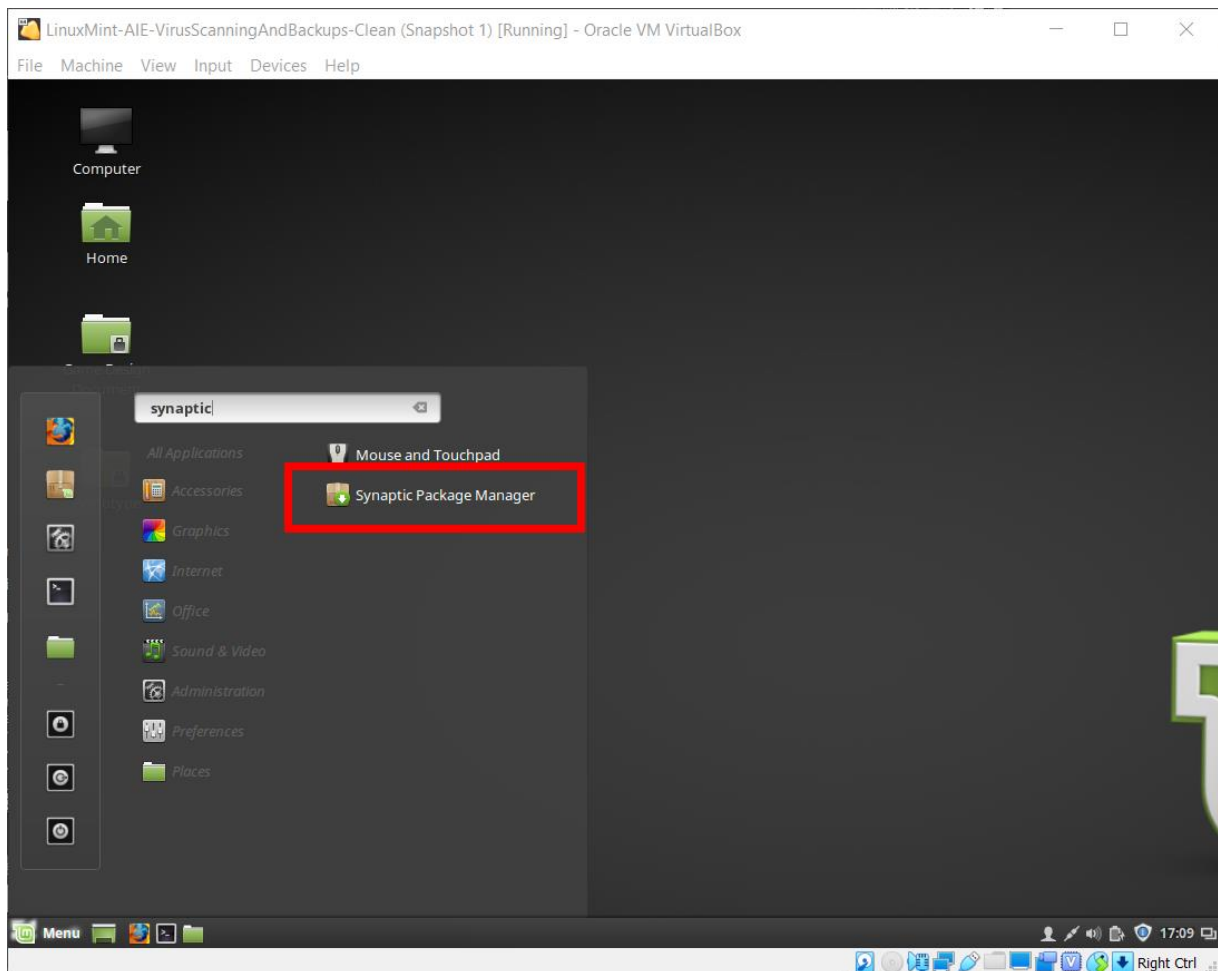


## Step 5: Installing software packages

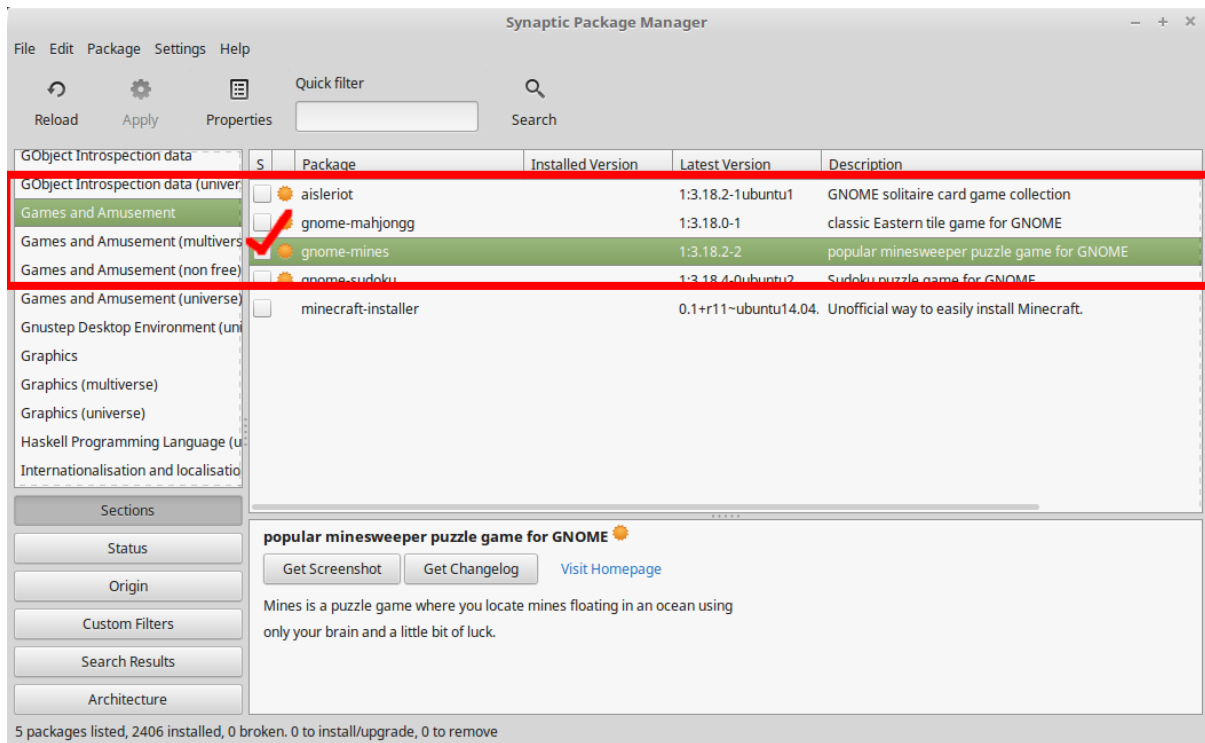
Linux Mint includes many User-Interface tools to make administration and maintenance of the system simpler for users. One such example is the *Synaptic Package Manager*. We'll now use the tool to install a software package into the OS from a remote server.

Follow these steps to update the Linux OS packages from the CLI:

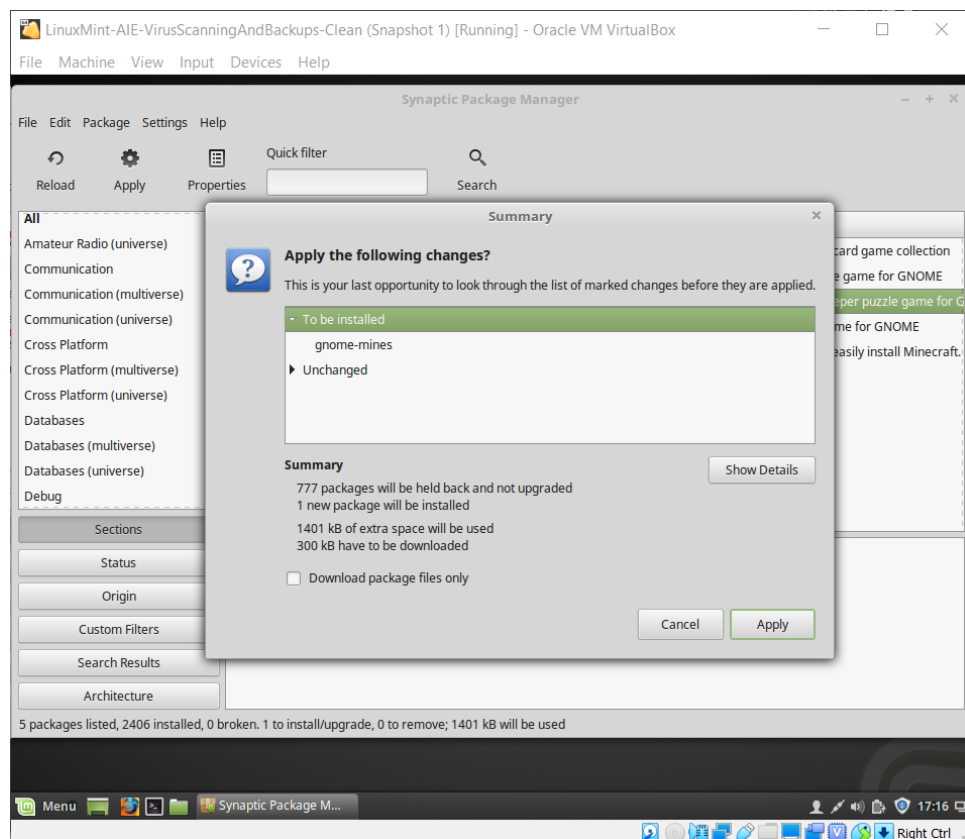
1. Open the **Synaptic Package Manager** from the **Administration** menu



2. Wait for the package manager to update its database...
3. Navigate to the **Games & Amusement** section
4. Check the **gnome-mines** option to install the Minesweeper game

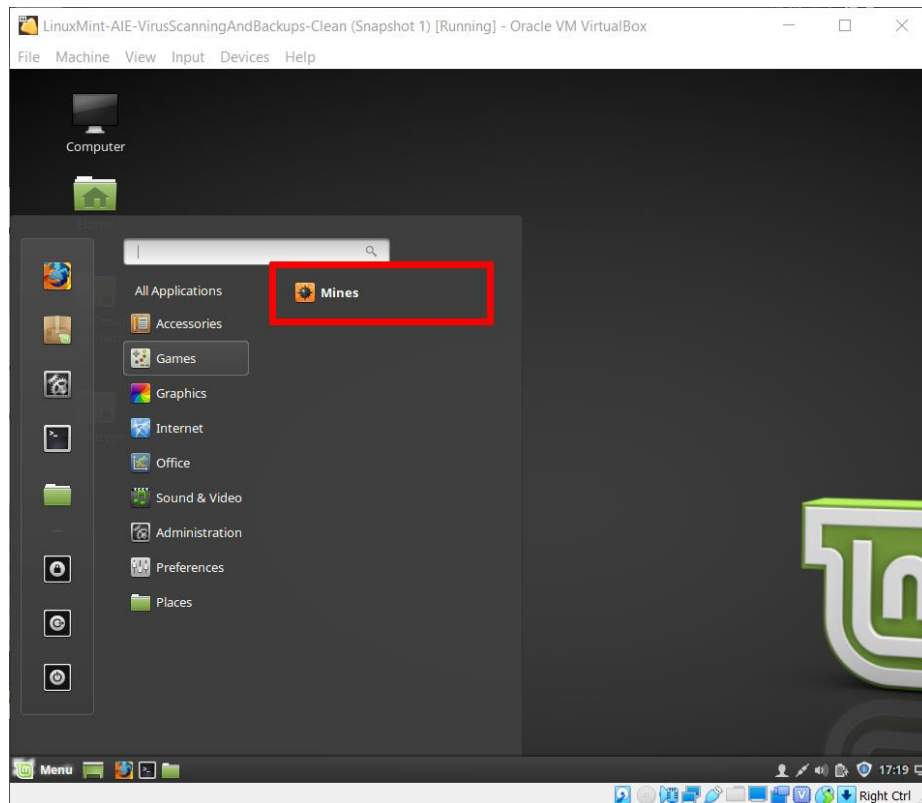


- Press the **Apply** button. A confirmation window will be displayed. Check the settings and then commence the installation by pressing **Apply** in the confirmation window.



- After the installation is complete, open the **Mines** program via the menu.

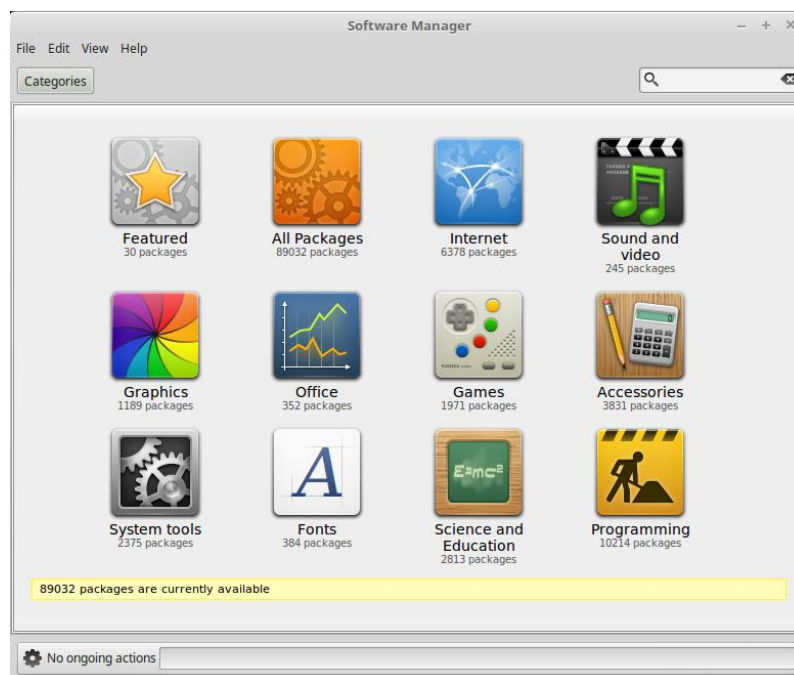




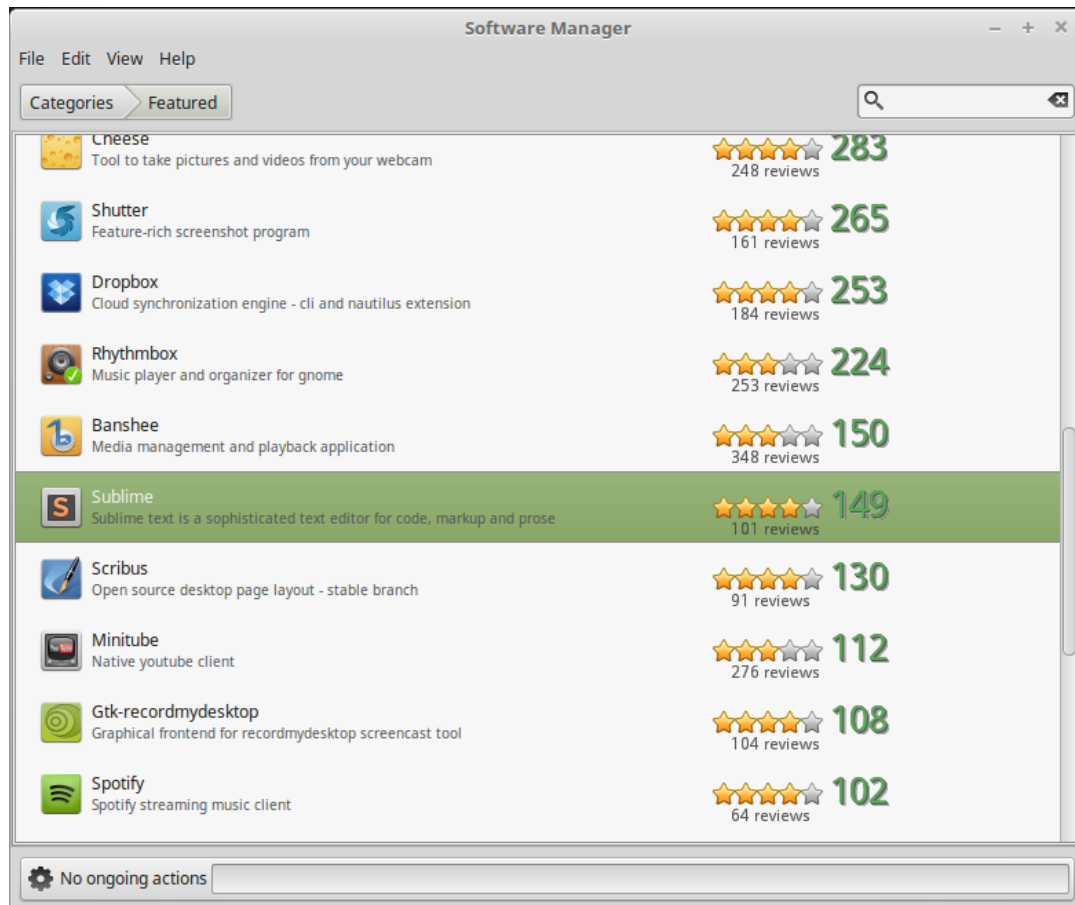
7. This process can be repeated for other applications via the Package Manager.

Next we'll use a similar tool called the **Software Manager** from the **Administration** menu:

1. Open the **Software Manager** application from the **Administration** menu



- Linux does have a few text-editors installed by default, but we'll install another called Sublime, which is a user-friendly Graphical Text Editor. **Double-click** the **Sublime** option from the *Featured* Category. Then press the **Install** button to install the software.



- Wait for the installation to complete...
- You can now run the *Sublime text editor* from the *Main Menu*.

## Step 6: Scheduling regular backups

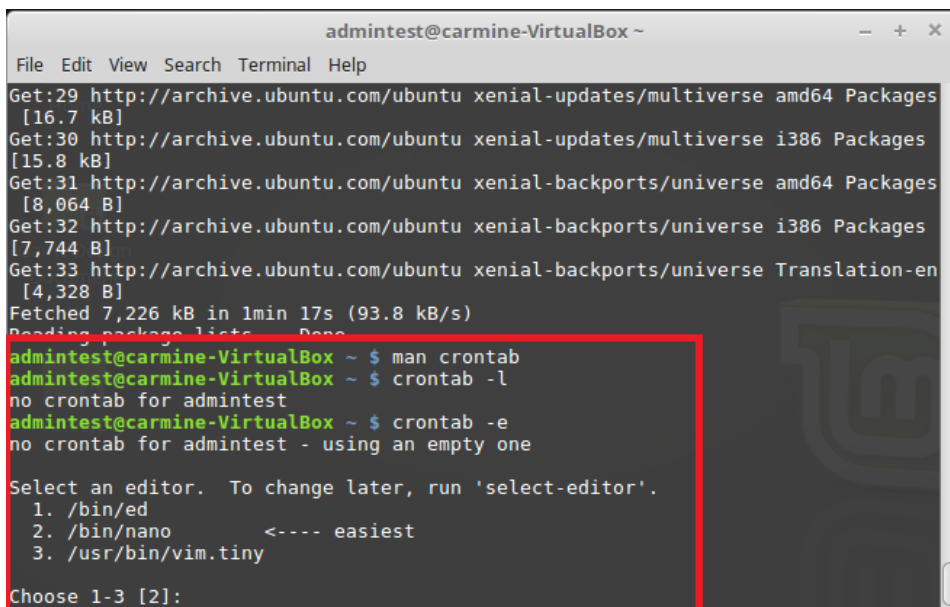
Most operating systems have mechanisms to schedule commands. This is especially useful when handling routine maintenance. It involves automatically running applications and scripts at pre-determined times (e.g. daily, weekly).

The Linux OS includes the “**tar**” command-line-tool to create archives (very similar to zip-files) without a graphical user-interface.

We’ve seen in another tutorial how to backup our data using the **Backup Tool** that’s part of the **Administration** menu in Linux Mint. This tool uses a graphical-user-interface which is difficult to automatically schedule because it requires manual user intervention. The tar command has no user-interface and can be scheduled/automated.

We’ll use the **crontab** utility to automatically run the **tar** archiving tool. Follow this process to schedule automatic daily or weekly backups without any user interaction.

1. Open a Terminal. Type “**man crontab**” to learn more about the crontab utility.
2. Type “**crontab -l**” to list your current scheduled commands. Note that nothing is currently scheduled.
3. Type “**crontab -e**” to edit a new schedule. You’ll be asked which editor to use – select the default (Nano)



```

admin@carmine-VirtualBox ~
File Edit View Search Terminal Help
Get:29 http://archive.ubuntu.com/ubuntu xenial-updates/multiverse amd64 Packages
[16.7 kB]
Get:30 http://archive.ubuntu.com/ubuntu xenial-updates/multiverse i386 Packages
[15.8 kB]
Get:31 http://archive.ubuntu.com/ubuntu xenial-backports/universe amd64 Packages
[8,064 B]
Get:32 http://archive.ubuntu.com/ubuntu xenial-backports/universe i386 Packages
[7,744 B]
Get:33 http://archive.ubuntu.com/ubuntu xenial-backports/universe Translation-en
[4,328 B]
Fetched 7,226 kB in 1min 17s (93.8 kB/s)
Reading package lists... Done
admin@carmine-VirtualBox ~ $ man crontab
admin@carmine-VirtualBox ~ $ crontab -l
no crontab for admin
admin@carmine-VirtualBox ~ $ crontab -e
no crontab for admin - using an empty one

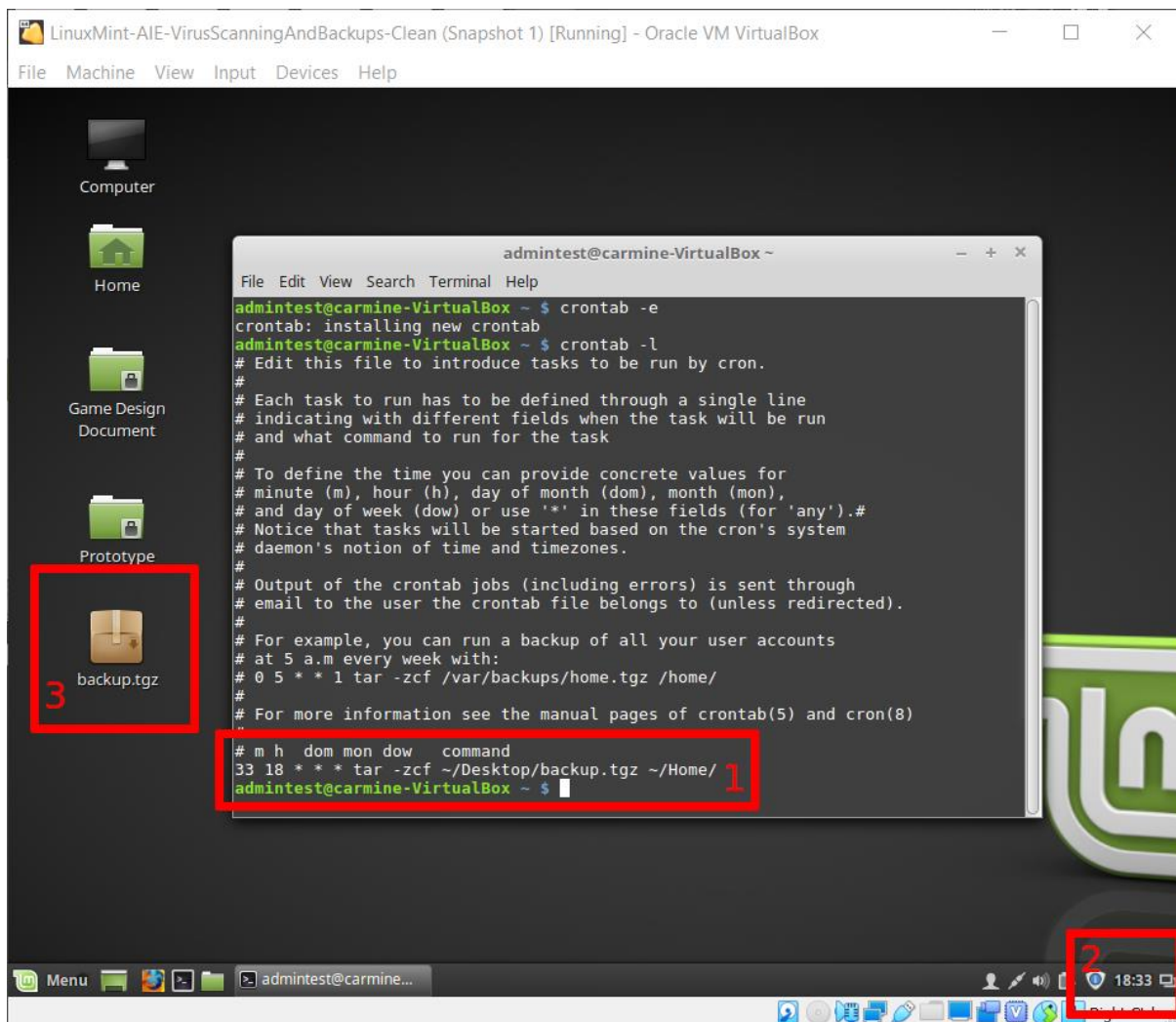
Select an editor. To change later, run 'select-editor'.
 1. /bin/ed
 2. /bin/nano      <---- easiest
 3. /usr/bin/vim.tiny

Choose 1-3 [2]:

```

4. Each line in the crontab database is used to schedule a process. It has a special format which is documented in the crontab template file.
5. Scroll to the bottom of the file.
6. Add this line at the end-of-file to schedule a backup of your *Home* folder each night at 10:00pm:

- a. `"00 10 * * * tar -zcf ~/Desktop/backup.tgz ~/Home/"`
- b. Feel free to change the first two numbers to schedule a different time each day
7. Press **Ctrl-O** keys to save file, then press **Enter** to select the default filename
8. Press **Ctrl-X** keys to close the editor.
9. After successfully creating your scheduled backup file, open the resulting .tgz file using the **Archive Utility** (a tool similar to 7-Zip or WinZip) by double-clicking the file.
  - a. The following screenshot is an example **crontab** file with a scheduled command set for 18:33 (6:33pm). Notice that the **tar** command was automatically executed (at 18:33 in the VM) and created a **backup.tgz** file on the Desktop.
  - b. *Note:* More information about the crontab utility can be found in the appendix.

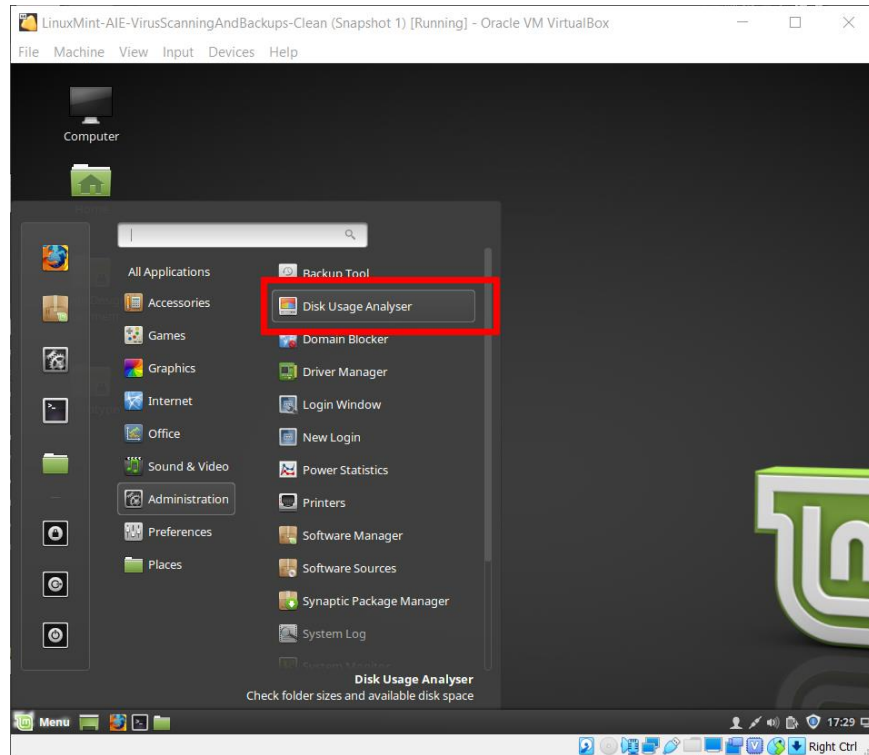


## Step 7: Maintaining the file system

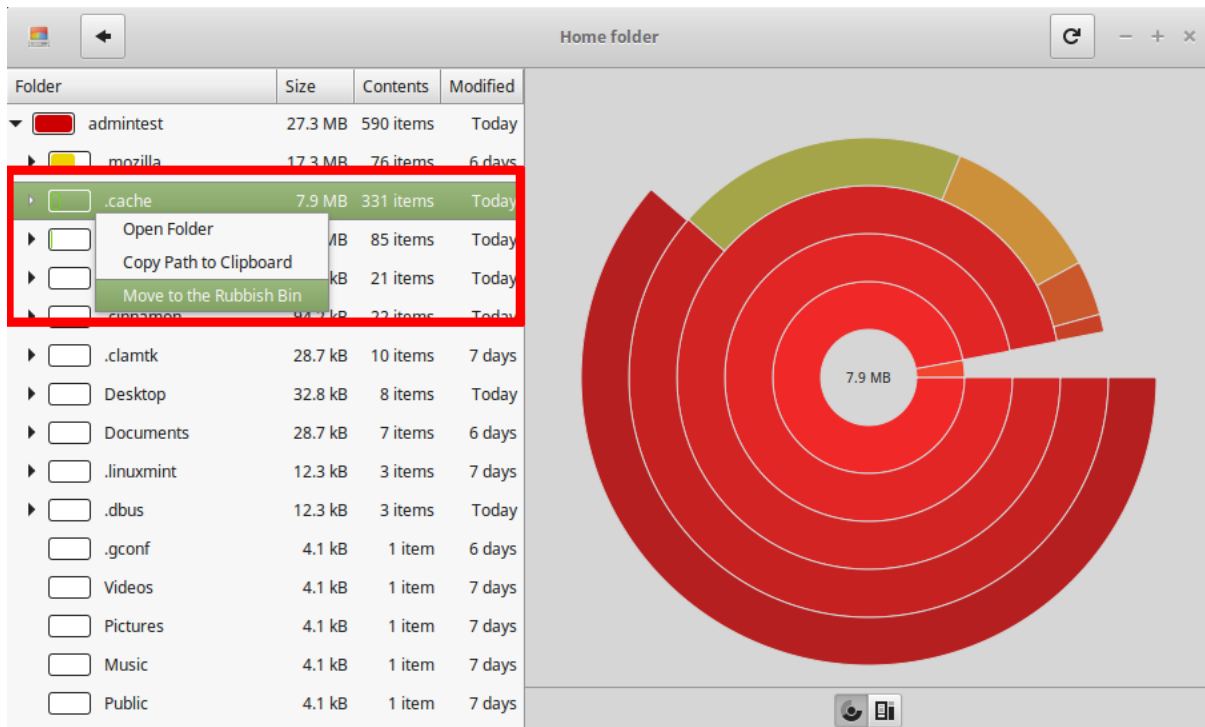
We'll now use tools to examine the file system on the Virtual Machine. We'll then run applications to clean the drive.

First up, let's examine our own home folder and clear the cache:

1. Open the **Disk Usage Analyser** tool



2. Select the `/Home` folder to examine its contents
3. Right-click on the `.cache` folder and select "Move to Rubbish Bin" to clear the temporary cache folder



Next up, we'll use the apt-get to clear unused software packages via the CLI:

1. Open a Linux Terminal
2. Type the following commands to clean any unused packages:
  - a. "sudo apt-get clean"
  - b. "sudo apt-get autoclean"

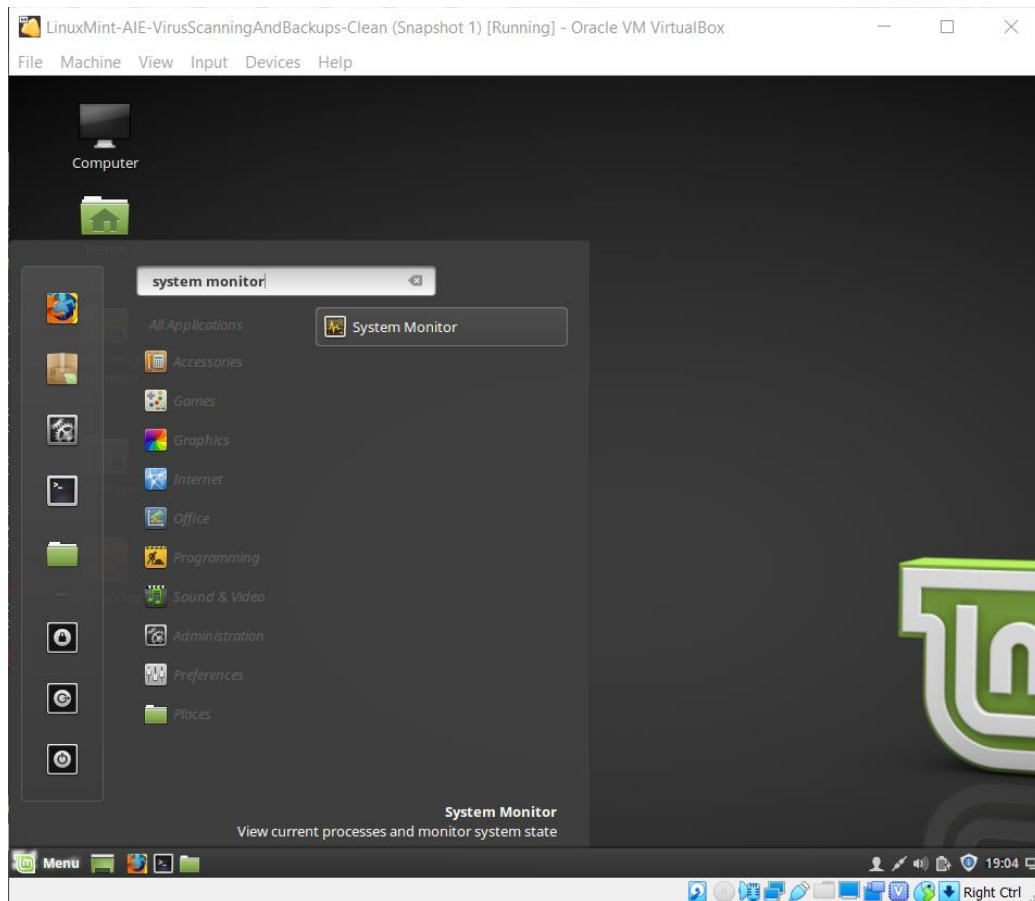
```
adminintest@carmine-VirtualBox ~  
File Edit View Search Terminal Help  
adminintest@carmine-VirtualBox ~ $ sudo apt-get clean  
[sudo] password for adminintest:  
adminintest@carmine-VirtualBox ~ $ sudo apt-get autoclean  
Reading package lists... Done  
Building dependency tree  
Reading state information... Done  
adminintest@carmine-VirtualBox ~ $
```



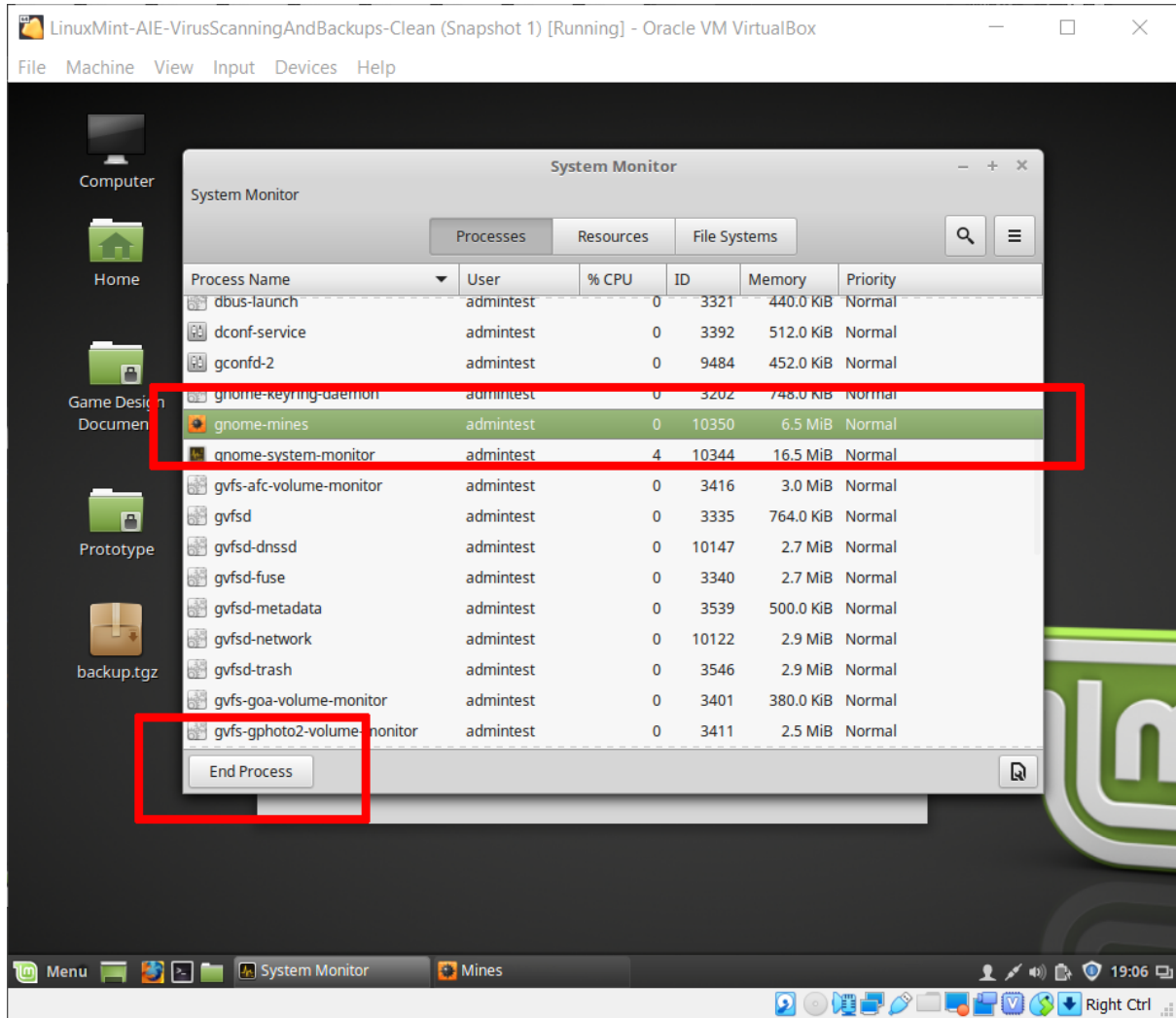
## Step 8: Killing rouge processes

It sounds pretty grim, but in essence we'll simply use the **System Monitor** tool to view currently running applications/services and stop one directly via the monitor interface. But we don't want to 'kill' an important OS service, so instead we'll start the Minesweeper application, and then kill it via the System Monitor. Follow these steps:

1. Open the **Mines** game via the **Main Menu**
2. Then open the **System Monitor** tool via the **Administration** menu



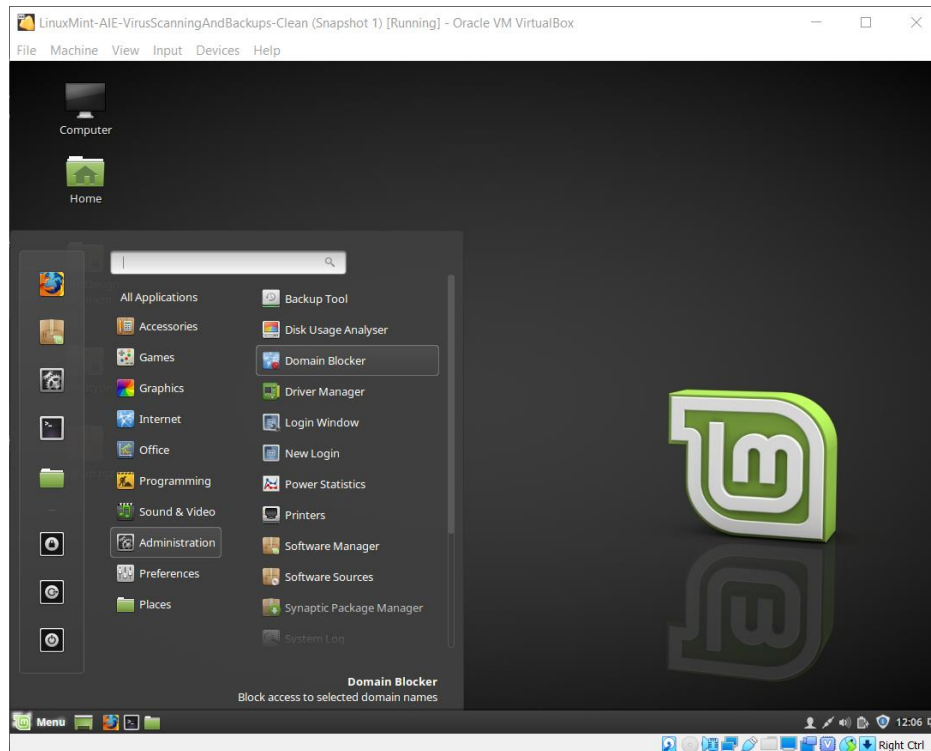
3. Under the **Processes** tab, you'll see all the applications & services currently running on the OS. While you're at it, explore the **Resources** and **File System** tabs too.
4. Select on the **Mines** application from the **Processes** tab
5. Then press the **End Process** button to kill the process



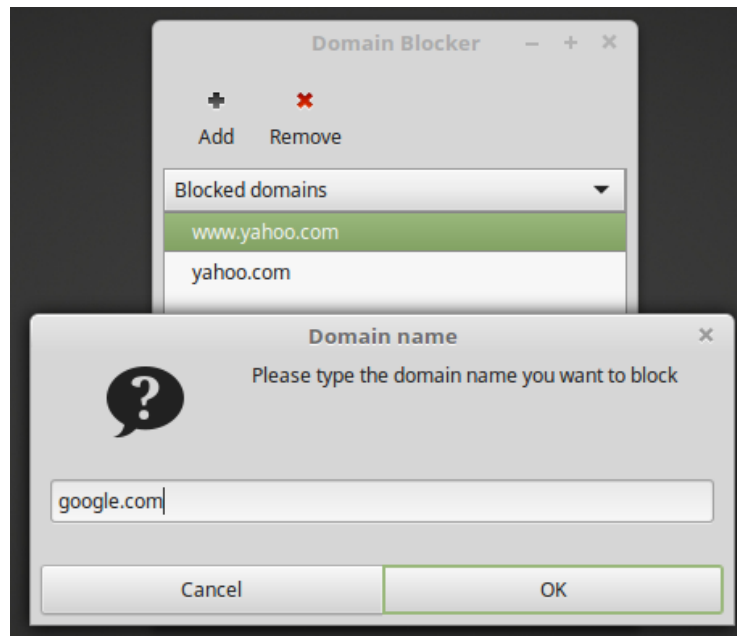
## Step 9: Blocking Domains

In this section we'll use the *Domain blocker* to manage our network connection. It's used to restrict access to certain websites.

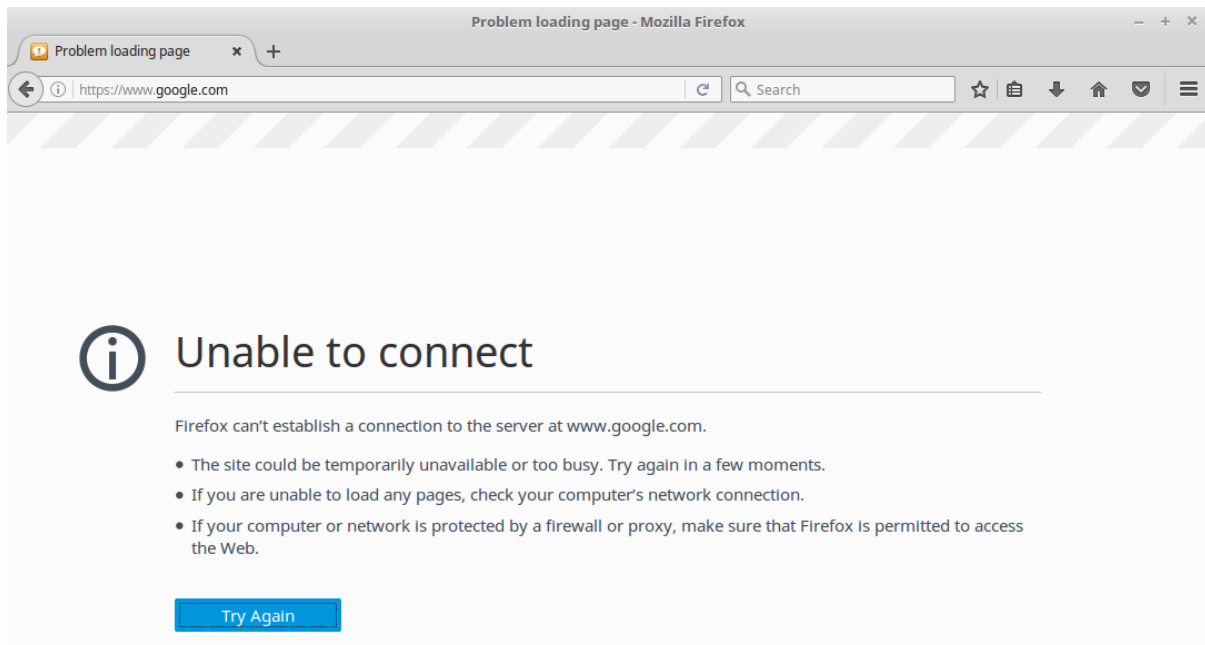
1. Open the **Domain Blocker** tool from the Administration menu



2. Click the **Add** button to block a new domain
3. Enter any URL you'd like to test (In the example we use *google.com* or *yahoo.com*)
  - a. Notice that the tool will also add *www* domains automatically



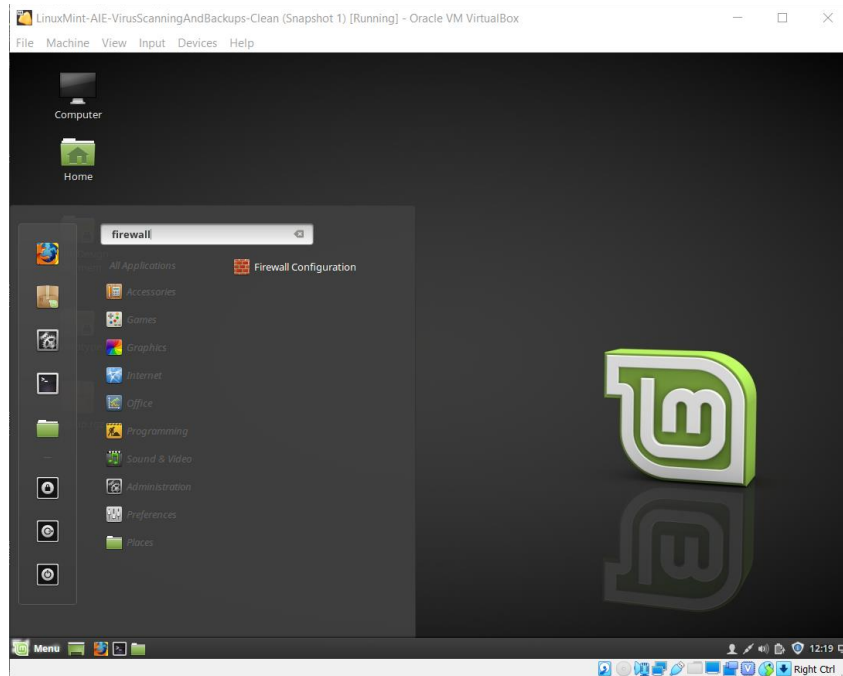
4. Test the domain in the *admintest* account by opening a browser in the VM (e.g. Firefox) and navigating to the blocked domain. You'll receive an error like the one below:
  - a. Note you may have to logout/login to activate the domain blocks



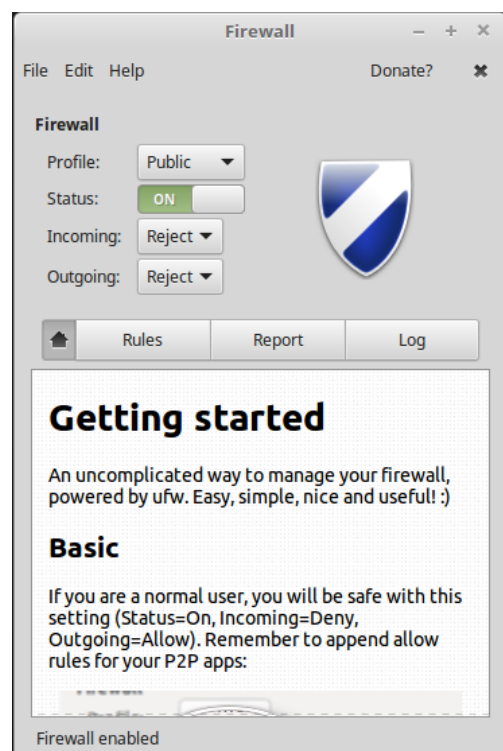
## Step 10: Managing the Firewall

In this section we'll use the **Firewall tool** to help manage our network connection. The Firewall tool is used to block incoming connections at specific network port numbers. We're now going to shut off all incoming and outgoing network access via the Firewall.

1. Open the **Firewall** tool from the Administration menu



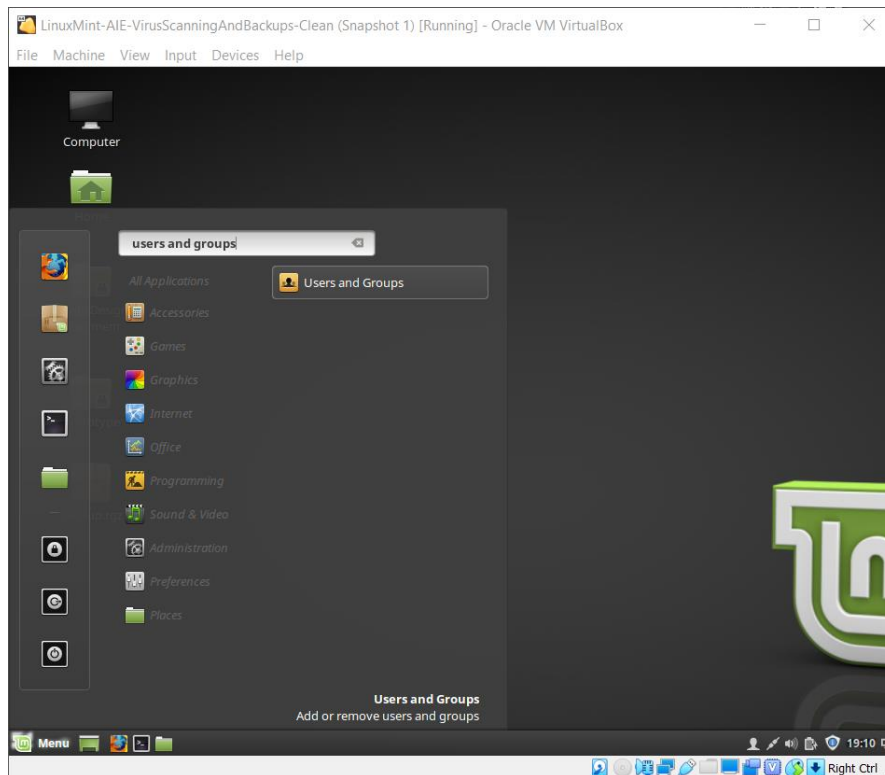
2. The Firewall tool uses profiles to store settings for different scenarios. Change the Firewall profile from **Home** to **Public** (by default it's set to *Home* allowing all connections).
3. **Reject** all connections. Your settings should look like this:
4. Now test the internet connection by browsing to any website in the VM.
5. Use the **Log** and **Report** menus to examine details about the recent connection attempts.
6. Feel free to explore the **Rules** menu to create your own specific Firewall connection rules. This is an advanced section, but recommended for anyone interested in how Firewalls control network access.



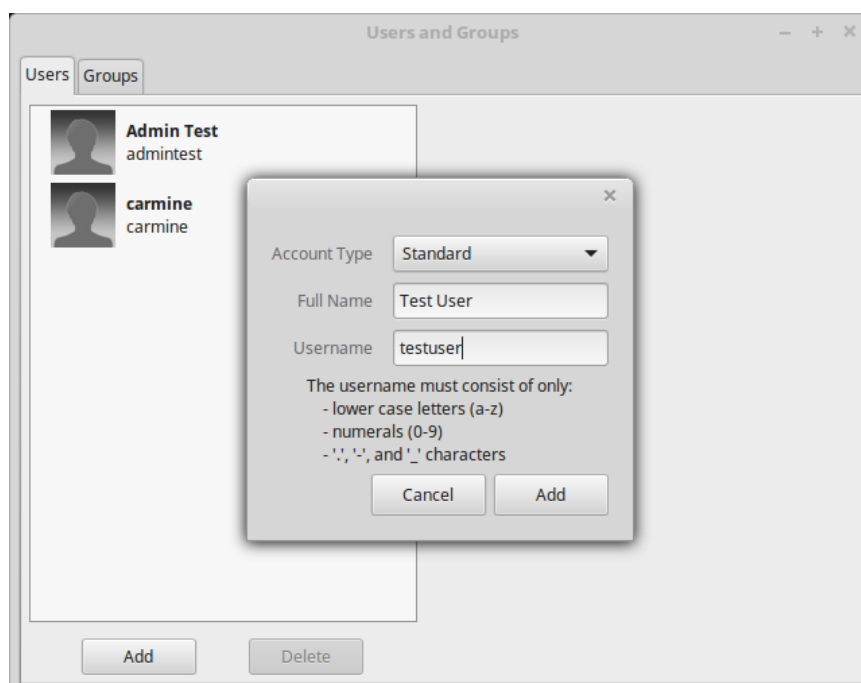
## Step 11: Creating User Accounts

The *admintest* account is configured as an administrator account, giving full access to all the system diagnostic and administration tools. This includes the ability for us to manage users. In this next step we'll create a user account, and then log back in as the new user.

1. Open the **Users and Groups** tool from the Administration menu

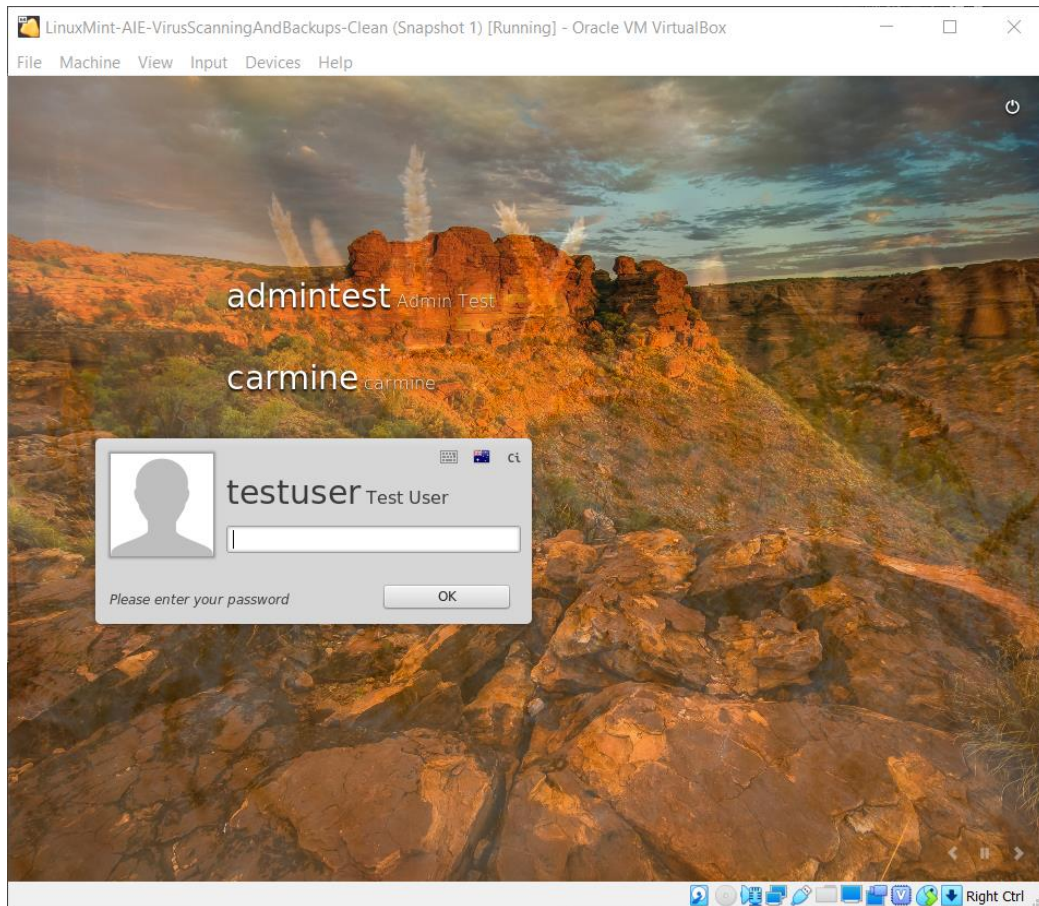


2. Press the **Add** button, then enter details for your new user. The new account type is set to "Standard", thus the new user *doesn't have administrator privileges*.





3. Select the new user, click the “**No password set**” button and change their default password.
4. Logout the system
5. The login using the new user’s details...
6. Notice this new user has their own *Home* folder and their *Documents* folder is currently empty (unlike the admintest folder)



7. While logged in as *testuser* try using browser inside the VM (e.g. Firefox) and browsing to the website that you previously blocked via the admintest account (using the Domain Blocker).
  - a. You’ll notice that the *domain* is now been *blocked* for all users

Let’s now simulate a user account that requires immediate termination...

1. Log back in to the OS as *admintest*
2. Open the Users and Groups tool
3. Remove the ***testuser*** account from the system...

## Appendices

### Appendix 1: Crontab examples

The **crontab** command opens the *cron table* for editing. The *cron table* is the list of tasks scheduled to run at regular time intervals on the system.

More information about the crontab and cron commands are available in the Linux terminal using the “man crontab” and “man cron” commands, and from webpage like the following:

<https://www.computerhope.com/unix/ucrontab.htm>

<https://www.howtogeek.com/101288/how-to-schedule-tasks-on-linux-an-introduction-to-crontab-files/>

## Running crontab

```
crontab -e
```

Edit your crontab.

```
crontab -l
```

Display ("list") the contents of your crontab.

```
crontab -r
```

Remove your crontab, effectively un-scheduling all crontab jobs.

```
sudo crontab -u charles -e
```

Edit the crontab of the user named **charles**. The **-u** option requires administrator privileges, so the command is executed using **sudo**.

```
sudo crontab -l -u jeff
```

View the crontab of user **jeff**.

```
sudo crontab -r -u sandy
```

Remove the crontab of user **sandy**.

## Crontab entries

The following are examples of entries which could be included in a crontab.

Run the shell script **/home/melissa/backup.sh** on January 2 at 6:15 A.M:

```
15 6 2 1 * /home/melissa/backup.sh
```

Days and months can be listed by name (**Monday**) or abbreviation (**Jan**). Zeroes at the beginning of a number are valid, which can help you make multiple entries line up visually.

For instance, the next example runs the same script as above, at 12:01 AM, every Monday in January:

```
01 00 * Jan Monday /home/melissa/backup.sh
```

Run **/home/carl/hourly-archive.sh** every hour, on the hour, from 9 A.M. (**09:00**) through 6 P.M. (**18:00**), every day:

```
00 09-18 * * * /home/carl/hourly-archive.sh
```

Run **/home/wendy/script.sh** every Monday, at 9 A.M. and 6 P.M:

```
0 9,18 * * Mon /home/wendy/script.sh
```

Run **/usr/local/bin/backup** at 10:30 P.M., every weekday:

```
30 22 * * Mon,Tue,Wed,Thu,Fri /usr/local/bin/backup
```