

Luke Harris

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D.O.B: 4 January 1994

Summary:

I am currently undertaking a Coder Academy bootcamp for Full-stack Developer on a Full-time basis while doing Udemy Unreal engine and C++ mini courses on a flexible schedule to pursue my passion in the I.T/Gaming industry and i have completed a QA Professional tester course. I am looking for opportunities to work in I.T and gaming industry to follow my passion. I am a computer enthusiast who regularly builds/re-builds my own computer, helps my friends with theirs and I started a gaming YouTube channel.

Qualifications/Education:

2024 – Started Coder Academy Bootcamp – Full stack developer course

2024 – Started Udemy unreal engine and C++ course

2024 – Completed a QA professional tester course

2017 - Achieved my Cert IV in Commercial Cookery

2016 - Achieved my Cert III in Commercial Cookery

2009 – Completed year 10 at Jamison High School

2009 – Work Experiences at Rudolf warehouse

Work Experience

Pelican's view café (2020 – 2023)

Employed as a manager and head chef, my duties included:

Rostering, ordering, stock take, cleaning, delegating staff, recording invoices, food preparations and point of sale

Rascals (2017 – 2020)

Employed as a head chef/B.O.H manager, my duties included:

Rostering, ordering, stock take, cleaning, delegating staff, recording invoices, food preparations

Throsby street providore (2016 – 2017)

Employed as an all-rounder and a brief manager position, my duties included:

Working the bakery/deli counter and retail shop, handling transactions, restocking the shop, scanning stock into the system, food preparation, regular cleaning

Thermal Installation (2015 – 2016)

Employed as a factory worker, my duties included:

Preparing the machine for the daily panel run, setting up pallets, pallet jacking finished product into the delivery line, cleaning the factory

Game Traders Live (2014)

Employed as a sales assistant, my duties included:

Day to day sales, stock take, stocking shelves, inputting received stock into the system, helping customers looking for specific items, running events

Target (2014)

Employed as a sound expert in the tech department, my duties included:

Working the registers, stocking shelves, scanning in new items, back dock loading, cleaning, customer service, stock take, laybys

Customer service skills

Throughout my time working in retail, hospitality and factory work, I gained a thorough understanding in how to ensure customer satisfaction through:

- Reading body language in a way to create a connection
- Ensuring and dedicating myself to learning all information and skills I may need to make sure all my recommendations are the best possible for the customer
- Being genuine, listening and not interrupting. This leads to understanding what a customer wants and how to help them properly
- Learnt how to time manage effectively

References

Work:

Helen Llewellyn – Owner of Pelicans View
Mobile: 0400271576

Jessie Jane – Rascals employee
Mobile: 0402557139

Personal:

Joshua Scott – Friend
Mobile: 0431933422

Mitchell Jenkins – Friend
Mobile: 0404 665 908