



BATAAN PENINSULA STATE UNIVERSITY

MAIN CAMPUS

College of Information and Communications Technology
City of Balanga, 2100 Bataan

(047) 237 2010
www.bpsu.edu.ph
bpsu.cict2016@gmail.com

April 2, 2024

Shalee M. Santos, MD

Limay Dialysis Center,
Barangay Wawa, Limay,
Bataan, 2103

Dear Ma'am/Sir,

Good day!

We are third-year students at Bataan Peninsula State University Main Campus studying BS Information Technology with a major in Network and Web Applications. We are currently preparing for our Capstone Thesis, titled "Dialysis Care Connect: A Web Portal of Application and Scheduling System for the Dialysis Center of the Bataan-Pampanga Area". We are interested to conduct an interview to have a knowledge about the process of your clinic.

Please be assured that any information gathered during the interview will be treated with utmost confidentiality and will be used strictly for academic purposes.

We humbly request your permission to conduct this interview at your convenience. Your helpful input will be extremely beneficial to our capstone project, and we are looking forward to make use of the information you provide. Please contact us at mnrvillanueva@bpsu.edu.ph with the date and hour of your availability for our interview.

Here are the advance questions of our interview:

1. Is this a public or private dialysis center?

Follow up question:

- Is this dialysis center open for all municipalities or prioritizes Limay residents only?
- If yes, what is the difference if the patients are from other municipalities? What are the process for the priorities?

2. What is the process of application for new patients? Please enumerate briefly.

Follow up question:

- How long does it take for the application of new patients being approved?
- May we request to have the list of needed requirements for the application of new patients.

3. May we request a list of financial assistances for Dialysis Patients?

4. How does the treatment schedule in your dialysis patients works?

5. Who's in charge of creating the patient's treatment schedule in dialysis centers?

Our Vision

*An inclusive and sustainable University
recognized for its global academic excellence by 2023.*

Our Mission

*To develop innovative leaders and empowered communities
communities by delivering transformative instruction
research, extension and production through Change Drivers
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6. Is there a situation that there's a conflict or changes with regarding to the treatment schedule? How will you contact your patients? What platform do you use in contacting them?

Follow up question:

- Is there a capacity or exact number of patients this clinic accommodate?

7. In terms of medical records or medical abstract, how does the patients request it form your clinic? What process do they need to take upon requesting it?

Follow up question:

- How long does it take for the patient to get the medical records or abstract they requested?

Thank you for considering our request, we highly appreciate your cooperation and hopes to earn your favorable approval on this matter.

Sincerely,

Dela Cruz, Kyra Marie A.

Talento, John Vincent E.

Trinidad, Jasper M.

Villanueva, Maria Nicole R.

Endorsed by:

Arlyne M. Naoe, MEM

ICTC2023 Instructor

Noted by:

Maria Lolita G. Masangcap, DIT

Dean, CICT

Approved by:

Shalee M. Santos, MD

Head

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