## COMPUTERS AND COMPUTING SYSTEMS, NQF LEVEL 4, CREDITS 12

### SUMMATIVE ASSESSMENT

Module #	251201-005-00-KM-01:
NQF Level	level 4
Notional hours	120
Credit(s)	Cr 12
Occupational Code	251201005
Qualification Title	Occupational Certificate: Software Developer

### **CONTACT INFORMATION:**

Name	
Contact Address	
Telephone (H)	
Telephone (W)	
Cellular	

### Note to the learner

This Learner Guide provides a comprehensive overview of the module. It is designed to improve the skills and knowledge of learners, and thus enabling them to effectively and efficiently complete specific tasks.

### **Purpose**

The main focus of the learning in this knowledge module is to build an understanding of what computers can do and the processes that make them function in terms of the four major parts: input, output, CPU (central processing unit) and memory. It gives an overview of networks and connectivity as well as security issues pertaining to IT ecosystems

### Topic elements to be covered include

The learning will enable learners to demonstrate an understanding of:

- KM-01-KT01: Problem solving skills for IT Professionals 5%
- KM-01-KT02: Techniques for safety 5%
- KM-01-KT03: System components 5%
- KM-01-KT04: Motherboards 5%
- KM-01-KT05: Processors 5%
- KM-01-KT06: Memory 5%
- KM-01-KT07: BIOS and CMOS 5%
- KM-01-KT08: Hard drives and storage devices 5%
- KM-01-KT09: Power supplies and voltage 5%
- KM-01-KT10: Ports, cables, and connectors 2%
- KM-01-KT11: Networking and network operating systems 5%
- KM-01-KT12: Networking and wireless connections 3%
- KM-01-KT13: Input and output devices 3%
- KM-01-KT14: Installing and managing printers 2%
- KM-01-KT15: Mobile devices, multimedia, and laptop computers 2%
- KM-01-KT16: Preventative maintenance 2%
- KM-01-KT17: Troubleshooting procedures 2%
- KM-01-KT18: Operating systems 5%

- KM-01-KT19: Managing files 2%
- KM-01-KT20: Applications utility, troubleshooting, and optimization 2%
- KM-01-KT21: Configuring device drivers 5%
- KM-01-KT22: Recovery 5%
- KM-01-KT23: Cloud computing 5%
- KM-01-KT24: Security fundamentals 5%
- KM-01-KT25: Programming and development 5%

### **Entry Requirements**

NQF 4

### Provider Accreditation Requirements for the Knowledge Module

### **Physical Requirements:**

- The provider must have lesson plans and structured learning material or
  provide learners with access to structured learning material that addresses
  all the topics in all the knowledge modules as well as the applied knowledge
  in the practical skills
- QCTO/ MICT SETA requirements

### **Human Resource Requirements:**

- Lecturer/learner ratio of 1:20 (Maximum)
- Qualification of lecturer (SME):
- NQF 6 in industry recognised qualifications with 1 year's experience in the IT industry
- AI vendor certification (where applicable)
- Assessors and moderators: accredited by the MICT SETA

### Legal Requirements:

- Legal (product) licences to use the software for learning and training (where applicable)
- OHS compliance certificate
- Ethical clearance (where necessary)

### **Exemptions**

 No exemptions, but the module can be achieved in full through a normal RPL process

### Venue, Date and Time:

Consult your facilitator should there be any changes to the venue, date and/or time.

Refer to your timetable

### Assessments

The only way to establish whether you are competent and have accomplished the learning outcomes is through continuous assessments. This assessment process involves interpreting evidence about your ability to perform certain tasks. You will be required to perform certain procedures and tasks during the training programmer and will be assessed on them to certify your competence.

This module includes assessments in the form of self-evaluations/activities and exercises. The exercises, activities and self-assessments will be done in pairs, groups or on your own. These exercises/activities or self-assessments (Learner workbook) must be handed to the facilitator. It will be added to your portfolio of evidence, which will be proof signed by your facilitator that you have successfully performed these tasks.

Listen carefully to the instructions of the facilitator and do the given activities in the time given to you.

## SECTION 1: KM-01-KT01: Problem solving skills for IT Professionals 5%

Learning Outcome
Describe the steps to protect your computer from Cyber Threats
Install a firewall
Maintain the most recent version of all software.
Use antivirus software and keep it up to date.
Make sure your passwords are secure and well-chosen.
Open suspicious attachments and do not click on unusual links in messages.
Browse the internet safely.
Avoid using pirated content.
content.

## SECTION 2: KM-01-KT02: Techniques for safety 5%

Learning Outcome
Describe the hazards can caused by (tripping, electrical, fire, jewellery, etc.)
Workers are at risk of sprains, strains, bruises, concussions, and fractures as a result of slips, trips, and falls. Falls are frequently caused by slipping or tripping.

## SECTION 3: KM-01-KT03: System components 5%

Learning Outcome
Describe the storage devices such as hard drives, magnetic tapes, flash drives
functions

### SECTION 4: KM-01-KT04: Motherboards 5%

Learning Outcome
Topic elements to be covered include:
Outline the components of a Computer System
A computer system has five major hardware components: input, processing, storage, output, and communication devices. Are devices that input data or instructions into the central processing unit. They are classified based on the method they use to enter data.
- <u></u>

### SECTION 5: KM-01-KT05: Processors 5%

Learnin	<b>مر</b>	11to	0ma
Learmi	שו או	utc	ome

Describe	the	basic	computer	Term
----------	-----	-------	----------	------

CPU. CPU means 'Central Processing Unit' RAM. RAM is an abbreviation fo
Random Access Memory" or "Ready Access Memory." Hard Disk Drive
Ploppy Disk Hardware
Software
SECTION 6: KM-01-KT06 : Memory 5%

**Learning Outcome** 

Explain the types of memory: ram and rom including dram, sram, cmos ram, and vram

RAM is classified into three types: static RAM (SRAM), dynamic RAM, and random access memory (RAM) (DRAM). Static RAM is more expensive and has more storage capacity than dynamic RAM, which must be refreshed more frequently and thus is slower. ROMs are integrated circuits that store data and, in most cases, cannot be changed

## SECTION 7: KM-01-KT07: BIOS and CMOS 5%

Learning Outcome
Describe how to update your computer's BIOS
You save the BIOS file to a USB drive, restart your computer, and then navigate to the BIOS or UEFI screen. Then, select the BIOS-updating option, navigate to the BIOS file you saved to the USB drive, and the BIOS updates to the new version.

## SECTION 8: KM-01-KT08: Hard drives and storage devices 5%

Learning Outcome
What Does Hard Disk Drive (HDD) Mean?
A hard drive, also known as a hard disk drive (HDD), is a type of data storage device found in laptops and desktop computers. An HDD is a "non-volatile" storage drive, which means it can retain data even when the device is turned off.

## SECTION 9: KM-01-KT09 : Power supplies and voltage 5%

Learning Outcome
Describe the affecting system hardware and components
Motherboard, CPU, RAM, Hard drive, Solid-state drive (SSD), Optical drive, Heat sink, Graphics processing unit.

Learning Outcome
<b></b>
Describe what are AC DC Commenters
Describe what are AC-DC Converters
Electrical circuits that convert alternating current (AC) input to direct
Electrical circuits that convert afternating current (AC) input to direct
current (DC) output are known as AC/DC converters. AC/DC converters, also
known as "rectifiers," convert the input AC voltage to variable DC voltage
before optimizing it through a filter to produce an unregulated DC
before optimizing it through a fifter to produce an unregulated DC
voltage
<b>3</b> ————————————————————————————————————

## SECTION 11: KM-01-KT11: Networking and network operating systems 5%

Learning Outcome
An understanding of secure collaboration across the internet
Control the Collaboration Environment. Manage Document Access.
Limit the sharing of personal information.
Examine Third-Party Integrations or Apps.
Organize and safeguard customer data.
Create Collaboration Guidelines
Security Awareness Training Peer Audits on a Regular  Basis.

## SECTION 12: KM-01-KT12: Networking and wireless connections 3%

Learning Outcome
Describe the common functionality of server networks
Network servers manage and control network resources such as files, printers, users, groups, and so on. Servers are classified based on the network service they provide. File servers are used to store files; print servers are used to control one or more printers; and network servers are used to manage network traffic and access.

## SECTION 13: KM-01-KT13: Input and output devices 3%

Learning Outcome
Describe the functions of keyboards, mouses, and touchscreens
Some, such as a mouse, keyboard, and touch screen, are used to control the
some, such as a mouse, keyboard, and touch screen, are used to control the
computer. While a mouse moves the cursor on the screen, a keyboard types
text on the computer screen. A touch screen allows users to perform
computer functions by touching the screen.
computer functions by touching the screen.

## SECTION 14: KM-01-KT14: Installing and managing printers 2%

Learning Outcome
Describe the installing and managing printers
Simply connect your printer's USB cable to an available USB port on your PC and turn on the printer. To open the Printers & scanners system setting, clic the Search icon on the taskbar, type Printers in the search bar, and then clic Printers & scanners from the search results.

# SECTION 15: KM-01-KT15 : Mobile devices, multimedia, and laptop computers 2%

Learning Outcome
Explain what is a mobile device?
Although the term "mobile device" may appear to include any electronic
device small enough to be carried around, the term implies wireless
communications as well as general computing capability. Tablets, smartphones, and e-readers are currently the most common examples of
mobile
devices

## SECTION 16: KM-01-KT16: Preventative maintenance 2%

Learning Outcome
Preventative procedures are explained
Screenings, check-ups, and patient counseling are all part of routine health care.
<u>care.</u>

## SECTION 17: KM-01-KT17: Troubleshooting procedures 2%

Learning Outcome
Hardware and software tools and the respective functions are described
Hardware is any physical component of a computer. This includes monitors, keyboards, and the insides of devices such as microchips and hard drives.
Software includes computer programs and apps on your phone that tell
hardware what to do and how to do
it

## SECTION 18: KM-01-KT18: Operating systems 5%

Learning Outcome
An understanding of operating systems is demonstrated
The operating system (OS) controls all of the computer's software and hardware. It manages files, memory, and processes, handles input and output, and controls peripheral devices such as disk drives and printers.

## SECTION 19: KM-01-KT19: Managing files 2%

Learning Outcome
Describe the copying, moving, deleting and archiving (ZIP) files and folders
Copying entails creating a duplicate of the selected file or folder and storing it in a different location. Moving entails moving the original files or folder from one location to another (change the destination). The move command deletes the original file or folder, whereas the copy command creates a duplicate.

# SECTION 20: KM-01-KT20 : Applications utility, troubleshooting, and optimization 2%

Learning Outcome
Procedures for installing and removing utilities are described
Find and download an.exe file.
Find and double-click the.exe file.
A dialogue box will appear.
The software will be set up.

## SECTION 21: KM-01-KT21: Configuring device drivers 5%

Learning Outcome
Describe the system restore points
System Restore creates Restore Points by taking a "snapshot" of some system files and the Windows registry. When an install fails or data is corrupted,
System Restore can restore a system to working order without requiring you
to reinstall the operating system.

## SECTION 22: KM-01-KT22: Recovery 5%

Learning Outcome	
Recovery processes are identified and application is described	
Disaster recovery is the process by which an organization prepares for and responds to technological disasters. Any company's IT systems can fail	
unexpectedly due to unforeseen circumstances such as power outages, natural	
disasters, or security	
issues	

Learning Outcome	
What is the relationship between internet and network (Netwo	ork vs. Internet)?
A network is a collection of two or more computer systems. T the other hand, is the interconnection of a few networks.	he internet, on
SECTION 24: KM-01-KT24 : Security fundamentals 5%	
Learning Outcome	

Any event or action that could result in the loss or damage of computer hardware, software, data, information, or processing capabilities is considered a computer security risk. What is the difference between viruses, worms, and Trojan horses? A virus is a potentially harmful computer program that can
spread and corrupt
data.
uata

## SECTION 25: KM-01-KT25: Programming and development 5%

Learning Outcome
Describe the game development
_ The art of creating games is known as game development, and it
encompasses the design, development, and release of a game. It may include
concept generation, design, construction, testing, and release. It is critical to
consider game mechanics, rewards, player engagement, and level design when
developing a
game