Lukas Laricy

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Licensed Real Estate Broker with 20+ years of experience in sales, customer service, and team leadership. Currently pursuing a Bachelor of Science in Information Technology at DePaul University, complementing a robust background in IT infrastructure, network security, and system administration. Certified in CompTIA A+, Network+, and Security+, showcasing expertise in network administration, cybersecurity, and IT operations. Skilled in Cisco IOS, Windows Server, Red Hat Enterprise Linux, Python, SQL, and hardware troubleshooting. Adept at technical problem-solving, project management, and optimizing workflows in both professional and technical settings.

KEY COMPETENCIES

- Customer Service Expert
- Technical Proficiency
- Cybersecurity & Compliance
- Training & Team Leadership

- Analytical & Problem-Solving Skills
- Effective Communication & Collaboration

- Time Management & Efficiency
- Research & Strategic Thinking
- Sales & Negotiation

PROFESSIONAL EXPERIENCE

Americorp Real Estate   **Apr 2005 - Present**
Licensed Real Estate Broker
- Over 20 years of experience in real estate transactions, office administration, and contract negotiations
- Led client engagement strategies, optimizing time management and customer satisfaction
- Managed office workflow, ensuring operational efficiency in a fast-paced environment

ECP Incorporated   **May 2017- May 2021**
Head of Quality Control
- Oversaw laboratory operations, quality assurance testing, and safety compliance
- Managed team workflow to improve efficiency and compliance with industrial regulations
- Trained staff on data analysis, laboratory protocols, and quality control standards

Francesca's Restaurants   **Sep 2005 - Aug 2013**
Bartender
- Provided high-quality customer service in fast-paced hospitality environments
- Ensured compliance with food safety and hospitality standards
- Developed employee training programs for team efficiency and leadership

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EDUCATION

Bachelor of Science in Information Technology
DePaul University
Currently Enrolled

Associate in Applied Science – Information Technology, Cum Laude
Moraine Valley Community College

Associate in Arts – History
Moraine Valley Community College

CERTIFICATIONS

- **Licensed Real Estate Broker**
- **CompTIA Security+**
- **CompTIA Network+**
- **CompTIA A+**