

Lumkile Ndabeni

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Work Experience

Customer Service Agent

Takealot Group-Cape Town, ZA

July 2022 to Present

Customer Service Agent

Credit Recue-Cape Town, ZA

July 2019 to December 2019

I underwent a 4 week training program as a debt counselor, after completing the training, I acquired a certificate of completion in sales, tele-sales, marketing, tele-marketing and cold calling. I worked as a call centre agent dealing with debt mediation and debt review with clients. At times I was required to market and promote

the company in Cape Town CBD. I also did sales as I would be doing outbound calls on behalf of the company.

Education

Matric Certificate

High School (matric)

Present

Skills

- Sales And Marketing and customer service (2 years)
- Microsoft Office, cold calling.