

Ryan Fowler-Hughes
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→ Job History

SideQuest

Quality Assurance Engineer August 2, 2023 - Current Manager: Bryan Strobehn
600 N Broad Street, Suite 5 #3665, Middletown, DE 19709

Managed and created a new test suite for full coverage across four products. Did smoke and exploratory testing on multiple environments before releasing to production. After release, I would inspect the production environment for any failures. Made a webpage for more efficient testing of our game. Ran VR events for a community of people to engage users as part of the social team.

7-Eleven

Manager July 3, 2016 - December 8, 2016
1026 Millwood Pike, Winchester, VA 22602 (540) 722-2258

Maintained the entire store by myself overnight. Received and stocked new inventory. Ensured all food and hot drinks were fresh and stocked. Complied with state laws regarding the sale of age restricted substances. Built rapport with customers to ensure return visits.

McDonald's

Crew Trainer January 5, 2015 - May 15, 2016 Manager: Beth Keyser
250 Rivendell Ct, Winchester, VA 22603 (540) 665-9645

Greeted customers and took their orders quickly and efficiently. Independently resolved customer complaints and ensured customer satisfaction. Built rapport with customers, turning them from regular customers to loyal regulars. Trained new staff in multiple positions across the store.

Wendy's

Grill/Front Counter July 10, 2014 - January 30, 2015 Manager: Felicia
1100 Berryville Ave, Winchester, VA 22601 (540) 667-0161

Operated the grill and ensured fresh meat was always ready for the timely delivery of products. Cleaned and sanitized the kitchen at the end of each night. Took orders from customers and alerted managers of any problems they would have.

Webber's Nursery

Seasonal Laborer January 6, 2014 - August 28, 2014 Manager: Tammy
1912 Martinsburg Pike, Winchester, VA 22603 (540) 722-9340

Transplanted seedlings into flats and pots. Creating decorative floral arrangements, especially holiday themed ones like red, white, and blue flowers for the fourth of July, and training vining plants to grow on a heart shaped trellis for Valentines Day. Transported freshly transported plants to the greenhouse. Watered and pruned plants as needed. Assisted customers while moving fully grown plants to the sales area. Used the company truck to move stock between the two locations.

→ Skills

Building interior maintenance **Building exterior maintenance** **Heavy lifting**

Driving GPS

Two years customer service experience Conflict resolution

Stocking Independent time management

Three years of QA experience Quality compliance management User acceptance testing

Jira Zephyr Scale

TestRail

HTML

Java Microsoft Office (Word, Excel, PowerPoint)

Quickly learn new things

Languages

English – C2 Native Speaker Spanish – A1 Beginner

→ Certifications & licenses

Driver's License

January 4, 2026 to July 2, 2034

- ★ Class: C - single or combined vehicle with GVWR ≤ 26,000 lbs which transports placarded HAZMAT or ≥ 16 passengers, including driver
 - ★ Endorsements: none
 - ★ Restrictions: A - with corrective lenses

Credentials of Ministry

May 7, 2011, Does not expire

Certifies me as an ordained minister and that I am entitled to perform ministerial services including, but not limited to baptisms, marriages, funerals, and religious services.

→ Education History

James Wood High School

2006-2010

161 Apple Pie Ridge Rd, Winchester, VA 22603

Perfect Attendance 2006-2007, 2008-2009

Lord Fairfax Community College

2010-2012

173 Skirmisher Ln, Middletown, VA 22645

→ References

Bryan Strobehn

(513) 600-1711 Time known: 1 year 6 months Relationship: Direct Manager
Company name: SideQuest Title: Product Manager

Shane Harris

+34 711 02 40 91 shane@side.quest Time known: 5 years
Relationship: SideQuest CEO Company name: SideQuest Title: CEO