

# Konrad Idziejczak

## LIMS Expert

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## SUMMARY

Highly skilled and detail-oriented LIMS Expert with over 5 years of extensive experience in regulated medical and pharmaceutical environments. Proficient in the administration, support, and optimization of Laboratory Information Management Systems (LIMS), with a strong preference for LabVantage, eQMS, and document management systems. Demonstrated expertise in GxP requirements and global regulatory standards, coupled with hands-on laboratory experience including analytical techniques like HPLC. Proven ability to troubleshoot complex technical issues, manage LIMS Master Data, create compliance documentation, and effectively train global users. Adept at translating technical information for diverse audiences and committed to driving continuous process improvements to enhance laboratory efficiency and compliance.

## EXPERIENCE

### Senior LIMS Specialist

Global Pharmaceutical Solutions

*October 2020 – Present*

- Provided expert-level LIMS support to global users within a highly regulated pharmaceutical manufacturing environment, ensuring system integrity and operational continuity.
- Led the creation and routine updates of critical LIMS Master Data (specifications, sampling plans, LES worksheets), adhering strictly to GxP and regulatory guidelines.
- Diagnosed and resolved complex user support tickets related to LIMS functionality, data discrepancies, and system performance, improving user satisfaction by 20%.
- Collaborated closely with Quality Control departments to accurately collect, verify, and integrate analytical data, ensuring robust LIMS data management.
- Authored and managed comprehensive compliance documentation, including validation protocols and user requirements, facilitating smooth regulatory audits.
- Developed and conducted training programs for new and existing laboratory personnel on LIMS utilization and best practices.
- Identified and championed process improvement initiatives within LIMS workflows, contributing to enhanced efficiency and data quality.

### Quality Control Analyst

Biotechnology Research Institute

*July 2018 – September 2020*

- Executed hands-on analytical testing of pharmaceutical samples using techniques such as High-Performance Liquid Chromatography (HPLC) in a GxP-compliant laboratory.
- Recorded and managed experimental data within LIMS, ensuring accuracy and traceability of results.
- Participated in internal audits to ensure adherence to global regulatory standards and company SOPs.
- Maintained and calibrated laboratory equipment, troubleshooting minor issues to ensure operational readiness.

## PROJECTS

### LIMS Master Data Governance Framework Implementation

*January 2022 – June 2023*

- Designed and implemented a revised LIMS Master Data governance framework, standardizing data definitions and approval workflows across global sites.
- Reduced data entry errors by 15% and improved data consistency within the LIMS environment.
- Trained data stewards on new procedures, ensuring successful adoption and long-term data integrity.

### Automated Compliance Documentation Generation

August 2021 – December 2021

- Developed and deployed a tool to automate the generation of routine LIMS compliance documentation (e.g., audit trails, system performance reports).
- Streamlined the documentation process, reducing manual effort by 25% and accelerating approval cycles.

### LIMS User Training & Onboarding Enhancement

March 2021 – July 2021

- Revamped the LIMS user onboarding program, creating comprehensive training materials and hands-on exercises.
- Improved user proficiency and reduced post-training support tickets by 30% in the first three months.

## TECHNICAL SKILLS

### Laboratory Information Management Systems (LIMS)

LIMS (Advanced)   LabVantage   LIMS Master Data Management   User Support   Troubleshooting

### Quality & Regulatory Compliance

GxP (Advanced)   eQMS (Advanced)   Global Regulatory Standards   Compliance Documentation  
Audit Preparation

### Laboratory Techniques

HPLC   Analytical Testing   Quality Control (QC) Operations

### Software & Tools

Document Management Systems   Data Verification   System Integration

### Core Competencies

Technical Support   Customer Service   Process Improvement   User Training  
Cross-functional Collaboration   Problem-Solving   Communication

## EDUCATION & QUALIFICATIONS

**Master of Science in Computer Science**, Poznan University of Technology - 2018

**Bachelor of Science in Biotechnology**, Adam Mickiewicz University in Poznan - 2016

### Languages

- **English:** Fluent
- **Polish:** Native