

This Form is for customers applying for eQ, the electronic banking system of The Royal Bank of Scotland International, NatWest International and Isle of Man Bank.

If completing by hand please use BLOCK CAPITALS and black ink.

Please note – The Bank will no longer issue paper confirmations for payment, deposit, foreign exchange transactions, amendments and cancellations. If you want to receive paper confirmations please contact your normal business contact.

1. Customer details	s/LEAD ENTITY
Full Business/Organisa	ation name (including any trading name) Please Note – the customer name can contain up to 40 characters
	I O M G o v e r n m e n t
	Treasury
Principal Business add	dress for eQ correspondence (Payment Authoriser devices cannot be sent to P.O. Box addresses)
Address line 1	Crookall House
Address line 2	Demesne Road
Address line 3	Douglas
Address line 4 OR	
Postcode	I M 1 3 Q A
Correspondence nam Business address.	ne and address for initial dispatch of smartcards, card readers and PINs if different from the Principal
Mailing Name	Shelley Syme
ddress line 1	
ddress line 2	
ddress line 3	
address line 4 OR verseas country	
ostcode	
Please specify the n	nain operating account (if known)
ccount Number	1 2 9 5 3 0 3 2 or IBAN
ort code	5 5 9 1 0 0
. Main eQ Contact:	: - Please provide a contact name, number and e-mail address.
Contact name	Shelley Syme
Contact number	6 8 7 0 2 4
-mail address	Shelley.Syme@gov.im

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Alternative eQ Contact	(if re	quir	red)																														
Contact name	С	0]]	i	r	1	Τ	u	r	r	1 6)	r		I	I					I	I	I						L			I	Ι	
Contact number	6	8	5	0	3	6				I	Ì	Ι		İ	Ţ	1					Ī	I										Ĺ		
E-mail address	С	0	ļ	Ī	r	i ist	Т	и	r	n	1 6)	r @) g	(0	٧	٠	i	m				I									I	
3. Payment Authorise	ation	Lin	nit	s																							_							
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Please identify the payr	nent l	imi	ts t	o be	e a	pplie	ed to	o th	e Po	ауг	ner	nt A	utho	oris	ers	5.																		
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A Auth	orise	r + <i>A</i>	4 A	utho	oris	er=	Tw	οA	Pay	me	ent.	Aut	hori	sers	s cc	an e	aut	hor	ise	ар	ау	me	nt i	ıp t	o th	ne li	mit	t spe	ecifi	ed.				
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eQ is able to accommode Manager for the relevant			s o	f aut	thc	risa	tion	per	· pa	ym	ent	, if	you v	vou	ld I	like	thi	is o	ptio	n,	ple	ase	cc	nto	cty	/ou	r C	lien	t En	ıgaç	jem	nent	t	
B Authoriser				£																														
A Authoriser				£																														
Director				£																														
B Authoriser + B Authoris	ser			£																														
B Authoriser + A Authoris	ser			£												I																		
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Director + Director				£																														
You will be asked in Section	on 8 to	o ide	enti	ify P	ay	men	t Au	utho	rise	ers																								
Authorise own payment	ts: Thi	s op	ptic	n g	ive	s th	e al	ıtho	orise	ert	he	abi	lity t	ю а	dd	au	the	ris	ati	on t	o	pay	me	ents	th	ey	ma	ıy h	ave	cre	ate	d.		
To enable this at connec	tion l	eve	l pl	eas	e ti	ck t	his I	oox.	. 🖸	(
By default the system ac	dminis	stra	itor	's lis	te	d in :	seci	tion	8 v	/ill	hav	⁄e t	he al	bilit	ty t	:o c	ıssi	gn	thi	s fu	nc	tio	n p	eru	sei	r.								
4. Deposits – Money M	1arke	et D)ep	osi	ts	and	No	tic	e D	ер	osi	ts																						
Should you wish to enable the system administrator																						ate	ar	d a	me	nd	dep	oosi	ts vi	ia e	Q. B	By d	efa	ult
If you would like this funct	tion pl	eas	e ir	ndic	ate	a m	axi	mur	n lir	nit	bel	ow.	For	no r	ma	xin	nun	n lir	mit	to c	ıpp	ly p	ole	ıse	sta	te l	JNI	LIMI	ITE	٥.				
eQ Limit for each Deposit	£	I		J																														
5. Foreign Exchange (FX)																											_						
Should you wish to enable deals via eQ. By default th	e this f	eat tem	ure ad	e, it v Imin	will ist	give rato	tho	ose v	with	th sec	e co	orre	ect p	erm ave	niss th	sior e a	ns, i	acc tv t	ess o a	i to	er In i	eato	e, ir fur	npui ncti	t or	au' per	tho us	orise er.	for	eigr	n ex	cho	ang	е
If you would like this funct																													TEI) .				
eQ FX Limit	۰	1		_		-	T		1													, ,			-		-							
for each Transaction	£	_			_					J																								

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6. Password reset frequency

Please state how often you require us to prompt for password resets. (Maximum is 365 days - the eQ default is 28 days)

7. Information requirements

Please state how long you would like any previous payments to remain on your eQ connection, so that you can view them and copy the details to make a new payment. (The eQ default and the maximum is 365 days on screen. Any information prior to this will have to be obtained from the Bank)

3 6 5 Days

8. eQ System administrators and payment authorisers

eQ user 1

User - Details

Full name

E-mail address

Shelley Syme

Shelley Syme

Gontact number

eQ User Name

(If already allocated)

Is this user an employee of the lead company as listed in Section 1?

Is this user a Director, Beneficial Owner or do they have a material interest* of the lead company as listed in Section 1?

Tes [A] NO [A]

Does this user have a material interest in any of the accounts that will be operated on this eQ connection.

*Material interest is defined as those beneficial owners/investors/controlling persons who may have effective control over the capital or assets whilst not holding a significant percentage ownership.

If the answer is Yes, please note we may contact you to provide further details.

Has the user provided the bank with a security details form?

Yes No X

If "no", please ensure a new security form is provided, this can be located on page 9 of the application form.

User - Functions

Basic functions

Account Information

X

Payments

X

FX

X

Deposits

Data export

X

Please Note: If this user requires access that differs from the options above, please contact your local eQ system administrator. If you are a system administrator, please contact the eQ helpdesk.

Advanced functions

System Administrator



eQ System Administrators can:

- Reset passwords
- Create, amend and delete Users who can access and view Accounts and create payment instructions.
- · Each eQ Administrator can also act as a User.
- · Create, amend and allocate account sets to Users
- · Set and amend payment limits on accounts
- View event log
- Allocate User limits to the Deposit and FX functions

User - Authorisation	
Authorisation level: Plea	se note only one level of authorisation can be selected.
A Authoriser	B Authoriser X Director Authoriser X
	r cannot authorise a payment they have created themselves. However, if you wish to allow the authoriser to do tion and ensure that the box has been ticked in section 3.
Authorise own paymen	ts X
to have access to the eQ	tically be granted permission to use the eQ Mobile app to authorise payments. If you do not wish the authoriser Mobile app, a System Administrator can remove this permission in eQ after the authoriser has been created. If ystem Administrator, please contact the eQ Helpdesk.
	of a smartcard that is in their name that is valid for a different eQ customer number, please quote the serial ID on the front of the smartcard). The smartcard will then be assigned to the user for use with this customer number.
Serial ID	New cord required X
eQ user 2	
User - Details	
Full name	Colin Turner
E-mail address	Colin.Turner@gov.im
Contact number	0 1 6 2 4 6 8 5 0 3 6
eQ User Name (If already allocated)	
Is this user an employee of	f the lead company as listed in Section 1?
Is this user a Director, Ben of the lead company as list	eficial Owner or do they have a material interest* ted in Section 1? Yes X No
Does this user have a mate be operated on this eQ cor	erial interest in any of the accounts that will nnection.
	ed as those beneficial owners/investors/controlling persons who may have effective control over the capital or significant percentage ownership.
If the answer is Yes, please	e note we may contact you to provide further details.
Has the user provided the	bank with a security details form?
If "no", please ensure a ne	w security form is provided, this can be located on page 9 of the application form.

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User - Functions		
Basic functions	А	dvanced functions
Account Information	S	ystem Administrator
Payments		Q System Administrators can:
FX		Reset passwords Create, amend and delete Users who can access and view
Deposits	$\overline{\mathbf{x}}$	Accounts and create payment instructions.
Data export		Each eQ Administrator can also act as a User. Create, amend and allocate account sets to Users
Data export		Set and amend payment limits on accounts
the options above, pleas	e contact your local eQ system a system administrator, please	View event log Allocate User limits to the Deposit and FX functions
User - Authorisation		
Authorisation level: Ple	ase note only one level of authorisation can be	selected.
A Authoriser	B Authoriser Director Authoriser	X
•	er cannot authorise a payment they have cre ption and ensure that the box has been ticke	ated themselves. However, if you wish to allow the authoriser to do d in section 3.
Authorise own payme	nts X	
to have access to the eC		Mobile app to authorise payments. If you do not wish the authoriser nove this permission in eQ after the authoriser has been created. If Helpdesk.
User - Smartcard		
If the user is in possession		id for a different eQ customer number, please quote the serial ID will then be assigned to the user for use with this customer number.
Serial ID		New card required X
eQ user 3		
User - Details		
Full name	Nikki Jarvis	
E-mail address	Nikki. Jarvis (②gov.im
Contact number	0 1 6 2 4 6 8 5 1 4 3	
eQ User Name		
(If already allocated)		
Is this user an employee o	of the lead company as listed in Section 1?	Yes No X
Is this user a Director, Be of the lead company as li	neficial Owner or do they have a material interested in Section 1?	Yes X No X
Does this user have a ma be operated on this eQ co	terial interest in any of the accounts that will onnection.	Yes X No X
	ed as those beneficial owners/investors/contro a significant percentage ownership.	olling persons who may have effective control over the capital or
•	se note we may contact you to provide further o	
Has the user provided the	e bank with a security details form?	Yes No 📝

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If "no", please ensure a new security form is provided, this can be located on page 9 of the application form.

User - Functions		
Basic functions		Advanced functions
Account Information	\boxtimes	System Administrator
Payments	\boxtimes	eQ System Administrators can:
FX	X	Reset passwords Create, amend and delete Users who can access and view
Deposits	$\overline{\mathbb{X}}$	Accounts and create payment instructions.
Data export	$\overline{\mathbf{X}}$	 Each eQ Administrator can also act as a User. Create, amend and allocate account sets to Users
		Set and amend payment limits on accounts
the options above, pleas	requires access that differs from e contact your local eQ system a system administrator, please	 View event log Allocate User limits to the Deposit and FX functions
User - Authorisation		
Authorisation level: Ple	ase nate only one level of authorisation can	be selected.
A Authoriser	B Authoriser X Director Authoris	ser X
	er cannot authorise a payment they have option and ensure that the box has been tic	created themselves. However, if you wish to allow the authoriser to do ked in section 3.
Authorise own payme	nts X	
to have access to the eC	atically be granted permission to use the e Q Mobile app, a System Administrator can System Administrator, please contact the	Q Mobile app to authorise payments. If you do not wish the authoriser remove this permission in eQ after the authoriser has been created. If eQ Helpdesk.
		valid for a different eQ customer number, please quote the serial ID rd will then be assigned to the user for use with this customer number.
Serial ID		New card required X
eQ user 4		
User - Details		
Full name	Steve Banks	
E-mail address	Stephen . Bank	s@gov.im
Contact number	0 1 6 2 4 6 4 2 2 8 6	
eQ User Name (If already allocated)		
Is this user an employee o	of the lead company as listed in Section 1?	Yes No X
Is this user a Director, Be of the lead company as li	neficial Owner or do they have a material in sted in Section 1?	terest* Yes X No X
• •	terial interest in any of the accounts that wil	Yes No 🚺
	ed as those beneficial owners/investors/cor a significant percentage ownership.	ntrolling persons who may have effective control over the capital or
If the answer is Yes, pleas	se note we may contact you to provide furth	er details.
Has the user provided the	e bank with a security details form?	Yes Y No Y
If "no", please ensure a no	ew security form is provided, this can be loc	ated on page 9 of the application form.

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Basic functions		Advanced functions
Account Information	\times	System Administrator
Payments	X	eQ System Administrators can: Reset passwords
FX Deposits	X	 Create, amend and delete Users who can access and view Accounts and create payment instructions.
Data export	\boxtimes	 Each eQ Administrator can also act as a User. Create, amend and allocate account sets to Users Set and amend payment limits on accounts
Please Note: If this user requires of the options above, please contact administrator. If you are a system contact the eQ helpdesk.	your local eQ system	 View event log Allocate User limits to the Deposit and FX functions
User - Authorisation		
Authorisation level: Please note of	only one level of authorisation	can be selected.
A Authoriser 🔀 B Auth	oriser Director Au	thoriser X
By default, an authoriser cannot this, please select this option and		ave created themselves. However, if you wish to allow the authoriser to do en ticked in section 3.
Authorise own payments X		
	app, a System Administrator	the eQ Mobile app to authorise payments. If you do not wish the authoriser can remove this permission in eQ after the authoriser has been created. If t the eQ Helpdesk.
User - Smartcard		and the second s
If the user is in possession of a sma		nat is valid for a different eQ customer number, please quote the serial ID artcard will then be assigned to the user for use with this customer number.
If the user is in possession of a sma		

9. Agreement

I confirm that the information provided is correct, and by signing this form, I am authorised to legally bind the company listed in section 1 to the eQ Terms of Business and authorise RBS International, Natwest International or Isle of Man Bank to act in accordance with the signing rules set out in this form.

Please note – This application must be signed by the Authorised Signatories identified in the Signing Rules in the Bank Mandate with the highest level of signing authority. These Authorised Signatories must have authority from the company listed in section 1.

Important: the eQ Terms are available online to read and print. These are important, please read them. They may be accessed by the following links:-

rbsinternational/terms and enter 'RBSICAT' natwestinternational/terms and enter 'NWOCAT' iombank/terms and enter 'IOMBCAT' rbsinternational/terms and enter "RBSILUX" rbsinternational/terms and enter "RBSILON"

Alternatively please ask your usual contact at the Bank for a copy of the eQ Terms.

In addition, the bank may request due diligence to be provided should we feel it is necessary. You may be contacted by your local Client Engagement Manager to provide us with this information.

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For assistance with this application please contact your local team:

Guernsey: cemguernsey@rbsint.com
Isle of Man: cemiom@rbsint.com
Jersey: cemjersey@rbsint.com
Gibraltar: cemgibraltar@rbsint.com
Luxembourg: cemlux@rbsint.com
United Kingdom: cemuk@rbsint.com

Please state the total number of system administrators/payments authorisers that are included within this application form

The total number of payment authorisers/system administrators within section 8, and any additional user pages added to this application.



Please insert the total number of payment authorisers/system administrators.

By signing, I/We confirm that:-

- the eQ Terms are agreed
- the information given is correct

Authorised Signatory

Same

Name (in full) SHELLEY SYME

Position held FINANCE OFFICER

Date 17/5/21

Authorised Signatory

568

Name (in full) STEPHEN BANICS

Position held FINANCE MANGGER

Date 17/5/2

Authorised Signatory

Saring

Name (in full) NIKKI JARVIS

Position held FINANCE OFFICER

Date 17/5/21

The Royal Bank of Scotland International Limited ("RBS International") is incorporated in Jersey and registered on the Jersey Financial Services Commission ("JFSC") company registry as a private company with limited liability. It is authorised and regulated by the JFSC with registration number 2304. Registered and Head Office: Royal Bank House, 71 Bath Street, St. Helier, Jersey, JE4 8PJ. Tel. 01534 285200. RBS International London Branch is registered in the United Kingdom as a foreign company with registration number FC034191 and branch number BR019279. United Kingdom business address: 1 Princes Street, London, EC2R 8BP. RBS International London Branch is authorised by the Prudential Regulation Authority and is subject to regulation by the Financial Conduct Authority (reference number 760675) and limited regulation by the Prudential Regulation Authority. Details about the extent of RBS International's regulation by the Prudential Regulation Authority are available on request. The Royal Bank of Scotland International Luxembourg Branch, (RBS International Luxembourg Branch), Business address: Espace Kirchberg, The Square, Building A-40 Avenue, J F Kennedy, L-1855, Luxembourg. Tel. + 352 270 330 355. Authorised and supervised by the Commission de Surveillance du Secteur Financier.

The Royal Bank of Scotland International Limited trading as NatWest International (NatWest International). Registered Office: Royal Bank House, 71 Bath Street, St. Helier, Jersey JE4 8PJ. Tel. 01534 282850. Regulated by the Jersey Financial Services Commission. Guernsey business address: Royal Bank Place, 1 Glategny Esplanade, St. Peter Port, Guernsey, GY1 4BQ. Tel. 01481 703860. Regulated by the Guernsey Financial Services Commission and licensed under the Banking Supervision (Bailiwick of Guernsey) Law, 1994, os amended, the Insurance Managers and Insurance Intermediaries (Bailiwick of Guernsey) Law, 2002, and the Protection of Investors (Bailiwick of Guernsey) Law, 1987, as amended. Isle of Man business address: 2 Athol Street, Douglas, Isle of Man, IM99 1AN. Tel. 01624 637190. Licensed by the Isle of Man Financial Services Authority in respect of Deposit Taking, Investment Business and registered as a General Insurance Intermediary. NatWest International is the registered business name of The Royal Bank of Scotland International Limited under the Business Names Registration Act. Gibraltar business address: NatWest International House, 57 Line Wall Road, Gibraltar. Tel. 200 77737 or 200 73200. Regulated and authorised by the Financial Services Commission, Gibraltar to undertake Banking and Investment Business from 55 and 57 Line Wall Road, Gibraltar.

The Royal Bank of Scotland International Limited trading as Isle of Man Bank (Isle of Man Bank). Registered Office: Royal Bank House, 71 Bath Street, St. Helier, Jersey, JE4 8PJ. Tel. 01534 282850. Regulated by the Jersey Financial Services Commission.

Isle of Man business address: 2 Athol Street, Douglas, Isle of Man, IM99 1AN. Tel. 01624 637000. Licensed by the Isle of Man Financial Services Authority in respect of Deposit Taking, Investment Business and registered as a General Insurance Intermediary.

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Q Security Details Payment Authoriser and/or System Administrator

For a new eQ Application

Please note – when filling out this form please use the tab and arrow keys to move between the relevant fields. Ensure you do not use the return or enter keys. Please complete in BLOCK CAPITALS.

When completed please send to: Freepost JE738 eQ Helpdesk JE1 1AF If sending from outside the UK please send to: eQ Helpdesk 2nd Floor 23-25 Broad Street

ST Helier Jersey JE1 8ND

This is a new application It is a new applica								50	., se	JLI	DIAL																		
1. Customer details: Full Business/Organisation name (including any trading name) I O M G o v e r n m e n t T r e a s u r y First name Surname Surname User ID (if known) Code/Security word (provided by yourself and used to identify you over the phone) S m y t h e Prompt question for Code/Security word (Used as prompt if you have forgotten the Code/Security word e.g. mother's maiden name)	This is a new application	V	C)R	Replo	acem	ent f	orm	Χ	Assessment State																			
Full Business/Organisation name (including any trading name) I O M G o v e r n m e n t T r e a s u r y First name S h e I i e y Surname User ID (if known) Code/Security word (provided by yourself and used to identify you over the phone) S m y t h e Prompt question for Code/Security word (Used as prompt if you have forgotten the Code/Security word e.g. mother's maiden name)											Ţ			1		Ĺ		Ţ	Ī	Ţ	I			I			1		
I O M G o v e r n m e n t T r e a s u r y First name S h e I I e y Surname User ID (if known) Code/Security word (provided by yourself and used to identify you over the phone) S m y t h e Prompt question for Code/Security word (Used as prompt if you have forgotten the Code/Security word e.g. mather's maiden name)	1. Customer details:																												
First name Shelley Surname Syme User ID (if known) Code/Security word (provided by yourself and used to identify you over the phone) Smythe Prompt question for Code/Security word (Used as prompt if you have forgotten the Code/Security word e.g. mother's maiden name)	Full Business/Organisatio	n nar	ne (ir	ncludi	ing ar	ny tro	ding	nan	ne)																				
First name Shelley Surname Syme User ID (if known) Code/Security word (provided by yourself and used to identify you over the phone) Smythe Prompt question for Code/Security word (Used as prompt if you have forgotten the Code/Security word e.g. mother's maiden name)		1	0 1	VI	G	o v	е	r	n	m e	n	t				1													
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User ID (if known) Code/Security word (provided by yourself and used to identify you over the phone) S m y t h e Prompt question for Code/Security word (Used as prompt if you have forgotten the Code/Security word e.g. mother's maiden name)	First name	S	hε	e I	1	еу			П					I		I	I	I		1									
Code/Security word (provided by yourself and used to identify you over the phone) S m y t h e Prompt question for Code/Security word (Used as prompt if you have forgotten the Code/Security word e.g. mother's maiden name)	Surname	S	y n	n e		J				Ī				J	I	Ī	Ī	T	Ī	I	I	T							
S m y t h e Prompt question for Code/Security word (Used as prompt if you have forgotten the Code/Security word e.g. mother's maiden name)	User ID (if known)			1		T			Ţ				J	Ţ		Ī	Ī	Ī	I	L	Ī	I	Ī	Ī					
Prompt question for Code/Security word (Used as prompt if you have forgotten the Code/Security word e.g. mother's maiden name)	Code/Security word (prov	vided	by yo	ourse	lf and	used	l to ic	lenti	ify y	ou ov	er th	ne p	hone)															
		S	m y	/ t	h	е		J	1				J	I	I	I	L	ij.										I	
Mother's Maiden Neme	Prompt question for Code	/Seci	urity	word	(Use	d as p	rom	pt if	you	have	forg	gotte	en th	e C	ode/	Sec	urit	y w	ord	e.g.	. mo	the	r's r	naic	len i	nam	ne)		
Wother 5 warden wanie		М	o t	h	е	r '	s		M	a i	d	е	n		N i	a n	n e	9				L		Ì					Н
Date of birth 2 3 1 0 1 9 7 7	Date of birth	2	3 1	1 0	1	9 7	7																						
Preferred daytime contact number (including extension if applicable)	Preferred daytime contact	t num	nber ((inclu	iding (exter	sion	if ap	plic	able)																			
6 8 7 0 2 4		6	8 7	0	2 4	4								I	T	Ι	I	J					I						
Email address Shelley.syme@gov.im	Email address	S	h e	: L	1 6	е у	1.5	s	y r	n e	@	g	0	v		i n	1			T		I							
2. eQ Administrator/Payment Authoriser confirmation	2. eQ Administrator/Pe	aym	ent /	Auth	orise	er co	nfiri	mat	ion																				
I confirm that the information given is correct and I will notify the Bank of any changes.	I confirm that the informat	tion g	iven i	is cor	recto	and I	will n	otify	y the	Ban	k of	any	char	nges	5.														
eQ Administrator/Payment Authoriser signature	eQ Administrator/Paymen	nt Aut	horis	er siç	gnatu	re																							
Same	Sagr	76	2																										
Date 17/5/21			_							Date		17	1	S	1.	2	L												
Sagre Date 17/5/21	Sagr	$\gamma \in$	<u> </u>							Date		17	1	S	1.	>	ſ												

Please note all the above fields are MANDATORY with the exception of the user ID and Customer Number. If any fields are missed or the form is not provided with the initial application, we will be unable to progress with this application form, as this information is required to activate smartcards and reset passwords.

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eQ Security Details Payment Authoriser and/or System Administrator

For a new eQ Application

When completed please send to:

Freepost JE738

eQ Helpdesk

Please note – when filling out this form please use the tab and arrow keys to move between the relevant fields. Ensure you do not use the return or enter keys. Please complete in BLOCK CAPITALS.

eQ Helpdesk

2nd Floor

If sending from outside the UK please send to:

JE1 1AF									S	ТН	elie	er	d St 8NE		:																		
This is a new application	1	The same of the	OF	3	Rep	olac	eme	entí	form		X																						
Existing customer numbers																								I							Ī		
1. Customer details:																																	
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2. eQ Administrator/Po	avn	nen	t A	uth	ori	ser	COI	ofir	ma	tio	1																						

I confirm that the information given is correct and I will notify the Bank of any changes.

eQ Administrator/Payment Authoriser signature



Please note all the above fields are MANDATORY with the exception of the user ID and Customer Number. If any fields are missed or the form is not provided with the initial application, we will be unable to progress with this application form, as this information is required to activate smartcards and reset passwords.

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Appendix How we use and share your information

Your Information

For details of how we and others will use your information, please refer to our Privacy Notice available at rbsinternational.com/privacynotice or ask your usual contact at the Bank.

When we use and share personal and financial information, we do so on the basis that we have a legitimate interest to prevent fraud and money laundering, to manage our risk and to protect our business and to comply with laws that apply to us (including verifying your identity and assessing the suitability of our products).

How we use and share your information

(a) Credit reference and fraud prevention agencies

We may request information about you from credit reference agencies to help verify your identity to comply with laws that apply to us. This request will not affect your ability to obtain credit (for example for a loan or credit card) in the future.

In order to prevent and detect fraud, the information provided in this form will be shared with fraud prevention agencies.

If false or inaccurate information is provided and fraud is identified or suspected, details will be recorded with these agencies to prevent fraud and money laundering.

If we, or a fraud prevention agency, determine that you pose a fraud or money laundering risk, we may refuse to provide the services and financing to you. When credit reference and fraud prevention agencies process your information, they do so on the basis that they have a legitimate interest in preventing fraud and money laundering, to protect their business and to comply with laws that apply to them.

(b) With other NatWest Group companies

We and other NatWest Group companies worldwide will use the information you supply in this form (and any information we or other NatWest Group companies may already hold about you) in connection with processing your request and to assess your suitability for our products.

If this form is part of an application which is declined we will normally keep your information for up to 10 years, but we may keep it for longer if required by us or other NatWest Group companies, in order to comply with legal and regulatory requirements.

We and other NatWest Group companies may use your information in order to improve the relevance of our products and marketing.

(c) With other third parties

The information provided in this form may be used for compliance with legal and regulatory screening requirements, including confirming your eligibility to hold a UK bank account and sanctions screening.

We may be required to disclose certain information to regulators, tax authorities, government bodies and similar organisations around the world, including the name, address, tax number, account number(s), total gross amount of interest paid or credited to the account and the balance or value of the account(s) of our customers.

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