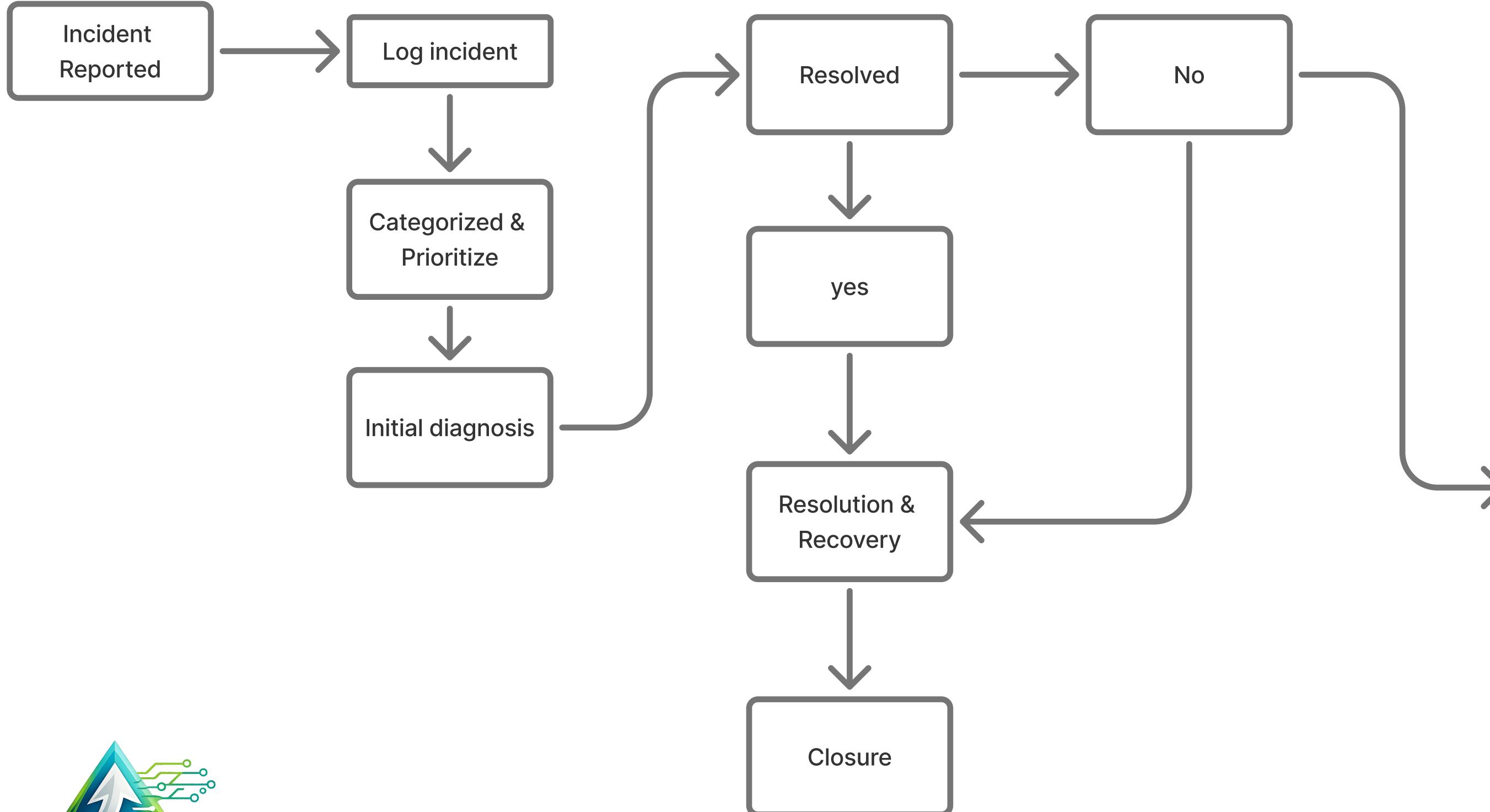


Elev8 Escalation Matrix



Elevating IT service performance through reliable technology and structured delivery.