Elev8 Incident Managemt Flow

Incident Reported → Log incident

Log incident → Categorized & Prioritize

Categorized & Prioritize → Initial diagnosis

Initial diagnosis → Resolved

Resolved → No

Resolved → yes

yes → Resolution & Recovery

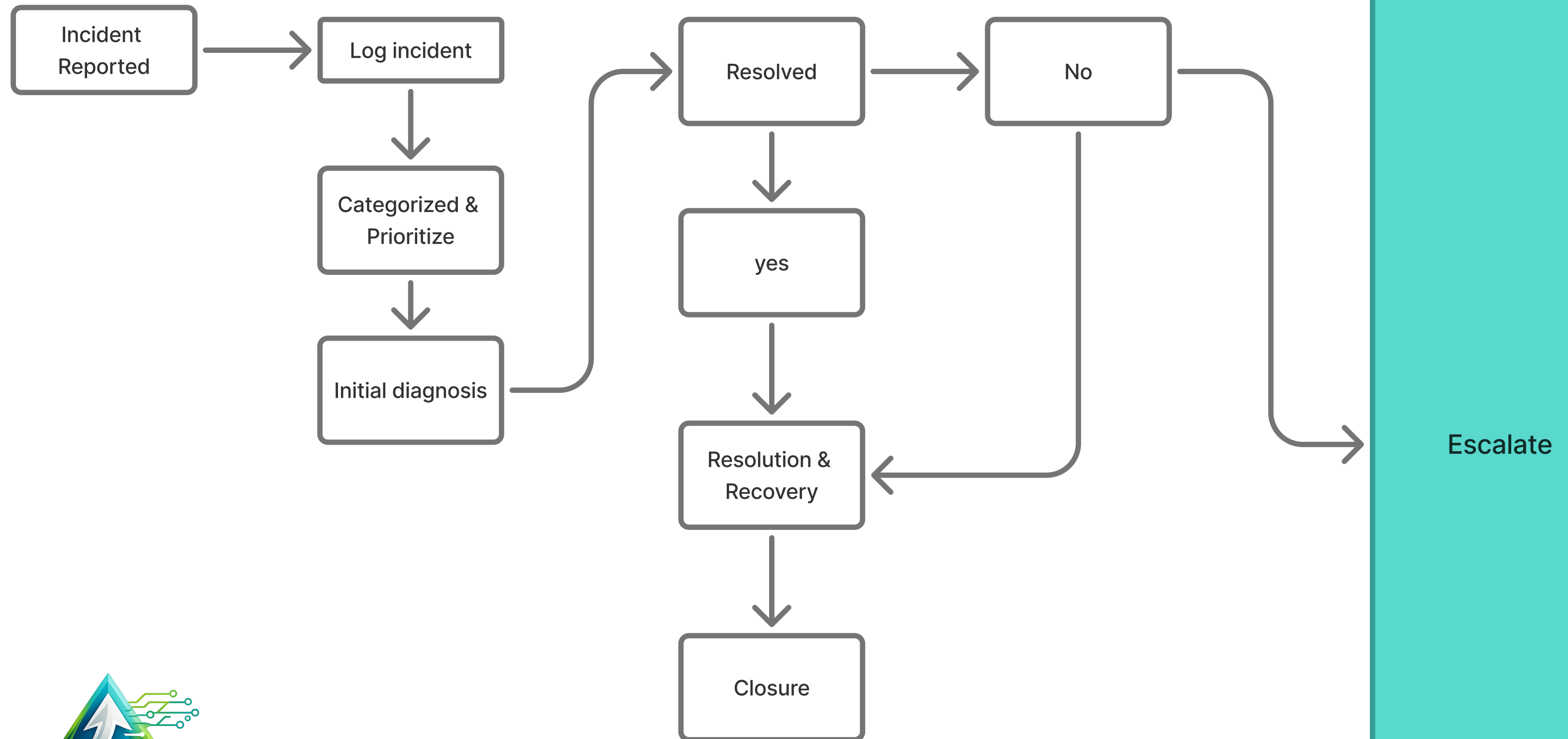No → Resolution & Recovery

No → Escalate

Resolution & Recovery → Closure

ELEV8TECH
SOLUTIONS

Elevating IT service performance through reliable technology and structured delivery.

Escalate