

**WhatsApp**

+57 314-6252-639

E-mail

lunox.code@gmial.com

LinkedIn

linkedin.com/in/moises-obando/

Professional Portfolio

moisesobando.com

PROGRAMMING SKILLS

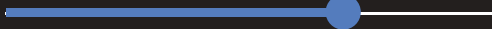
REACT JS / Vite



HTML 5 / CSS 3



JavaScript



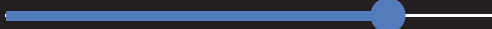
Tailwind CSS



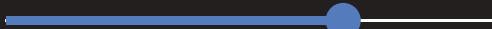
GitHub / Git



React-Bootstrap



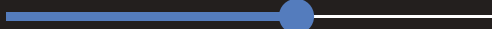
JSON



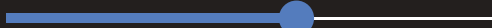
Photoshop



NPM



Figma



EDUCATION

Fidelitas University, Costa Rica

BS IN SOFTWARE ENGINEERING

Completed ¾ Bachelor's requirements.

MOISES OBANDO

FRONT END DEVELOPER

PROFILE SUMMARY

Experienced and skilled front-end developer with a strong focus on responsive website design and a deep commitment to the mobile-first methodology. With over 2 years of professional experience. Proficient in React JS, showcasing expertise in creating dynamic and interactive user interfaces. Moreover, my dedication to working on personal projects for over 3 years has allowed me to continuously enhance my expertise in front-end development.

WORK EXPERIENCE

Aug 2021 - Present

FRONT END DEVELOPER

Betcris | San Jose, Costa Rica - Remote

- Used understanding of React fundamentals to promote better component lifecycle practices.
- Introduced website modernization efforts to create a better overall user experience and incorporate SEO optimization, increasing website visits.
- Developed and implemented websites and landing pages using modern front-end technologies following the software development lifecycle.
- Collaborated with other teams and senior product owner to implement new feature developments and ensure the adaptation of websites in accordance with dynamic industry standards.
- Performed testing, installation, configuration, and troubleshooting to fix bugs identified and reported by QA with 100% efficiency.
- Maintained version control of all additions and updates using GIT and others tools.

Jul 2021 - Aug 2021

CUSTOMER SERVICE AGENT

Betcris | San Jose, Costa Rica - Remote

- Maintained transparent lines of communication for customers about KYC, payments, withdrawals among other concerns.
- Analysed and reviewed customer service reports to identify potential areas of improvement.
- Provided excellent customer service, product and service knowledge, as well as superior customer relationship building skills.
- Strived for diplomatic conflict resolution in case of customer complaints or concerns relating to products and services.

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EXPERTISE

- Problem-Solving
- Communication
- Teamwork
- Critical Thinking
- Creativity
- Time Management
- Adaptability
- Active Learning

CERTIFICATES

2021
CYBERSECURITY AWARENESS
iGaming Academy

2021
MGA RESPONSIBLE GAMING
iGaming Academy

2020
IBM CYBERSECURITY ANALYST
IBM, Costa Rica

2020
WEB FUNDAMENTALS
TryHackMe

LANGUAGE

ENGLISH C1

SPANISH Native

PORTUGUESE Beginner

WORK EXPERIENCE - CONTINUED

Nov 2019 - Jun 2021
TECHNICAL SUPPORT SPECIALIST
IBM | Heredia, San Jose.

- Quickly solved +20 customer issues daily with 92% success.
- Onboarded and trained all incoming junior tech support specialist.
- Updated new user accounts and profiles with password issues.
- Maintained and updated applications, operating systems and software.
- Assisted customers with more difficult technical issues requiring a greater level of experience.

HOBBIES / INTERESTS



Photography



Football



Music



Traveling



Motorcycle