

CleanCity Waste Pickup Scheduler – QA Test Report

Version: 1.0.0

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1. Summary

This QA report covers the functional, UI/UX, and security testing of the CleanCity Waste Pickup Scheduler web application. The purpose of the test was to identify functional gaps, potential vulnerabilities, and user experience issues before production deployment.

2. Environment

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|------------------|---|
| Platform | Web (React Single-Page Application) |
| Browsers Tested | Chrome 138, Firefox 128 |
| Operating System | Windows 10 |
| Tools Used | Chrome DevTools (Elements, Console, Network, Application), Lighthouse Audit |

3. Test Cases

| ID | Description | Expected Result | Actual Result | Status |
|--------|--|--|--------------------------------------|--------------|
| TC-001 | Login with valid credentials (demo user) | User should be redirected to dashboard | No API found, login not functional | Fail |
| TC-002 | Register new user | Account created and stored | No persistence, only UI confirmation | Fail |
| TC-003 | Pickup request form (missing name) | Show error message | Error message displayed | Pass |
| TC-004 | Pickup request date validation | Reject past dates | Past dates accepted | Fail |
| TC-005 | Toggle mobile menu | Menu opens and closes | Unable to confirm without JS | Needs Retest |
| TC-006 | Reveal admin link via DevTools | Server should block access | Admin link accessible | Fail |
| TC-007 | Inspect local storage | No sensitive data stored | No credentials found | Pass |

4. Critical Bugs

- BUG-001:** No backend authentication – all login validation is front-end only.
- BUG-002:** Weak password policy – accepts passwords with less than 8 characters.
- BUG-003:** Admin link exposure – can be revealed and accessed via DevTools.
- BUG-004:** Pickup date accepts past dates – no validation applied.
- BUG-005:** Hardcoded demo credentials visible in HTML source.

5. Recommendations

- Implement secure backend API for authentication, registration, and data persistence.
- Strengthen password requirements (min 8 characters, mixed case, numbers, special symbols).
- Apply server-side role validation for admin access; remove reliance on UI hiding.
- Validate dates on both client and server to prevent past-date entries.
- Remove hardcoded credentials from HTML source.
- Add CAPTCHA or rate-limiting to prevent automated spam submissions.
- Provide loading indicators during form submissions for better UX.
- Perform complete responsive UI testing once JS files are fully integrated.