

# 828 LLC

828 LLC is a company dedicated to mechanical installations, mostly related to the field of HVAC (Heating, Ventilation & Air Conditioning). We offer engineering services related to this field and Energy. We work in the installation and general execution of projects, and we have extensive knowledge in basically all types of air conditioning and ventilation equipment. By this, we mean Chillers, VRF, Packaged Units, Commercial and Residential Splits, Air Distribution, Controls, among others.

Customer service is key to our operations, and we believe in always maintaining the highest level. We listen to our client and are genuinely interested in knowing their requirements. This is how we create a communicative and efficient work team with them, which results in viable solutions in every sense.

Ethics and integrity are pillars in our company.

## Mission

We provide the world viable, reliable, and profitable technological solutions. We create total trust in our clients by inspiring them with our knowledge in the field of engineering, with

## Vision

To maintain a culture and organizational structure based on thinking differently, on imagination, and on maintaining the highest standard of customer service. Provide the

our integrity, and with our intention to form a winning team with them.

tools and develop empowerment in our employees, who will organically transmit the same culture to our clients.

## Our Values

### Integrity

leading to total trust.

### Efficiency

that makes the effort profitable in all ways.

### Empathy

that understands and respects.

### Sustainability

that guarantees the present and the future.

### Innovation

that advances and transforms.

### Social Responsibility

that encompasses everything.

## President's Message

"As the founder of 828 LLC, it is my responsibility to always maintain the integrity environment of the company, combined with the highest standards of quality, efficiency, reliability, and customer service. The technical aspect, the knowledge of what we do, is obviously very important to be able to provide our services. But we believe that they should be combined with the best customer service possible. We are "freaks" of customer service, and are totally convinced that without it, both our company and the relationships with our clients would not be alive on a long-term basis. We are committed to providing the best possible technical knowledge and implementation of that knowledge in HVAC, in

engineering, and in projects in general. That leads us to the complete trust of our clients. We are a team, and every aspect of our business is managed with that in mind. If you have tried us, I hope that you had the best experience. And if not, please give us the opportunity to do what we do. Hard work, dedication!"

*Eng. Geraldo Peña Guzmán, PE, MEM*



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