



Lusanda Dlula

Profile

I recently enrolled in a learnership in Software Development at CTU. Over the course of the learnership, I have grown a strong interest in backend development having developed different systems using Java, C#, ASP.Net, .Net Core, Angular and TypeScript. However, I am still very fresh in the industry and open to exploring new opportunities to help me grow as a Software Developer.

Skills

C#, ASP.NET, .Net Core, Angular, TypeScript, Java, HTML/CSS, SQL, Bootstrap, Git, Visual Studio

Experience

07 January 2022–June 2023

**Technical Support Consultant - Semper Hospitality Solutions
Somerset West/Cape Town**

I provide first line telephone and email support. Investigate, analyze, and record customer issues (Accounting, Stock Control, Reservation, POS and Reservation). Escalate support request that I can't resolve to internal consultant or manager. Sometime travel to clients to do onsite training and installations.

Logging issues in our in-house ticketing system and following up on tickets.

Dealing with technical issues such as networking, printing and other hardware related issues. Afterhours support.

Basic programming exposure.

Quality control testing.

June 2021– January 2022

**Waiter/Bartender / Kitchen Assistant • Darling Brew
Woodstock/Cape Town**

December 2019 – January 2020

Cashier • Howler/ Rage/ We Love Summer / Plettenberg Bay



85 Albert Road ,
Woodstock,
Cape Town, Western
Cape



0685705984



dlulalusanda4@gmail.co
m



Lusanda Dlula



Education /Certifications

CTU Training Solutions, Century City

Software Development/ I.T Systems Development (Accredited by MICT SETA), 2023.

Udemy

The Complete Web Development Bootcamp (by Angela Yu), 2023.

Cape Peninsula University of Technology, Cape Town Western Cape

Diploma in Tourism Management, 2022.

Mzontsundu Senior Secondary School, Port Elizabeth Eastern Cape

Highest Grade Passed: Grade 12 With bachelor's degree, 2018.

References

Darling Brew Woodstock Manager

Kyle Dafel – 079 633 7411

Semper Manager

Monet Buhr - 084 599 9049

