



LUSANDA NGUTSHANE

JUNIOR NETWORK ADMIN/WEB DEVELOPER

PROFESSIONAL PROFILE

Junior network administrator who is passionate about networking and looking to grow and advance my technical skills. I have a diploma in PC networking and currently in a learnership for System development.

EDUCATION

- ❖ Careers-IT : System Development – currently
- ❖ CCSA : PC Network Engineering - 2020
- ❖ Thomas Ntaba S.S.S : Senior Certificate 2016

WORK EXPERIENCE

Immedia Ecosystem
Helpdesk Technician Intern
2021-2022

Skills

- ❖ Microsoft 365 cloud
 - Tenant creation
 - admin portal
 - configuration
 - creation of active user assign license
 - email forwarding exchange server
 - shared mailbox on exchange server
 - Email automatic response on exchange server
- ❖ Customer service (Remotely using TeamViewer and Anydesk)
 - Email troubleshooting
 - Internet troubleshooting
 - Email Configuration
- ❖ OneDrive
 - Configuration
 - syncing with SharePoint
 - re-direction of folder (desktop and document to one drive)
 - Troubleshooting OneDrive when not syncing
- ❖ SharePoint
- ❖ Microsoft Teams
- ❖ Zimbra Server (creating new user and configuration)
- ❖ Dynamics 365 and OTRS (Sending and receiving emails)

PERSONAL DEATILS

ADDRESS: Glebelands
Umlazi, 4066

PHONE:
065 223 8795

EMAIL:
maclear41@gmail.com

Linked

SKILLS

- ❖ Communication
- ❖ Time Management
- ❖ Leadership skills

TECHNICAL SKILLS

- ❖ Microsoft Office
- ❖ PC Hardware upgrade, Repair and maintenance
- ❖ Operation system troubleshooting
- ❖ Network fundamentals
- ❖ Networking Windows server 2016
- ❖ Active Directory
- ❖ CCNA
- ❖ Microsoft SQL sever
- ❖ Web development with HTM and CSS
- ❖ Software development using python
- ❖ Desktop Application development using VB.net

References

Admin

CCSA (Commerce and computer college of South Africa)
061 281 1583
admin@ccsadurban.co.za

Miss Nomfundo Khwela

Business Administrator and Services Support at immedia
Immedia Ecosystem
0659162251 / 0315668000

Mr. Jarred Ellis

Technical lead and senior technician at immedia
Immedia ecosystem
0834179251

Facilitator

Tiyiselani Mabasa
Careers-IT
081 709 3854

Admin

Vamile Kheswa
Careers-IT
072 998 6860