

Lusine

Web Developer

Work Experience



Customer Support and Administrative Assistant
Piano Teachers Connect and Raintree LLC, a startup that connects teachers and students. Global herbal firm that specializes in providing a range of herbs to customers.
June 2019 to April 2023

- After one year of working in Piano Teachers Connect I became the team lead of our five employees: Managed schedules, designed helpful dashboards and Trello boards to help them to board to the team.
- Maintained a 100% customer satisfaction rating by providing excellent support to teachers and students of Piano Teachers Connect via Zendesk system.
- Responsible for the Raintree company's SMM by Facebook, Instagram, Pinterest and Twitter.
- Introducing and selling Raintree herbs by inbound and outbound calls, email and live chat.

Education History

Master of Oriental Studies
Institution: Yerevan State University
Year of Graduation: 2019

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Year of Graduation: 2020

Volunteer Work and Interests

Volunteer English Teacher,
Youth Foundation

Hobbies
Tennis player, Jazz music player, reading.

Contact Me



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PAGES

[LinkedIn](#)

[GitHub](#)

[MyBlog](#)

Relevant Skills

- HTML, CSS, Bootstrap, JavaScript, WordPress, git, GitHub
- Node.js, Express.js, MongoDB, Mongoose
- Excellent Communication Skills, Problem Solver