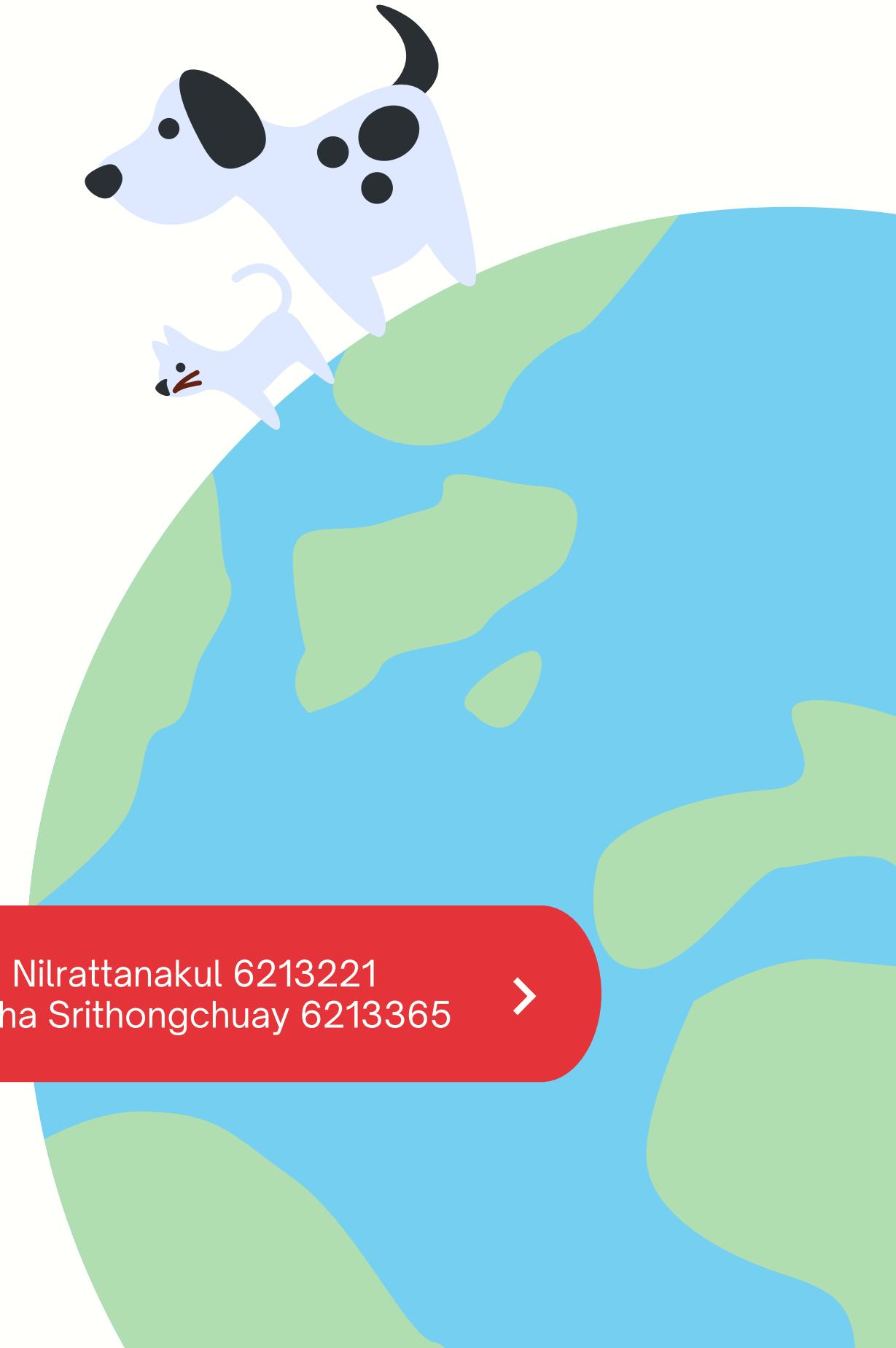




PET+

SECRETARY

VET SERVICE



Sutisan Nilrattanakul 6213221  
Wanitcha Srithongchuay 6213365 >



# VETERINARY HOSPITAL

## VET CARE

Routine & Emergency Care for Pets

## ROUTINE CARE

e.g., Wellness Exams

## EMERGENCY CARE

e.g., Surgery





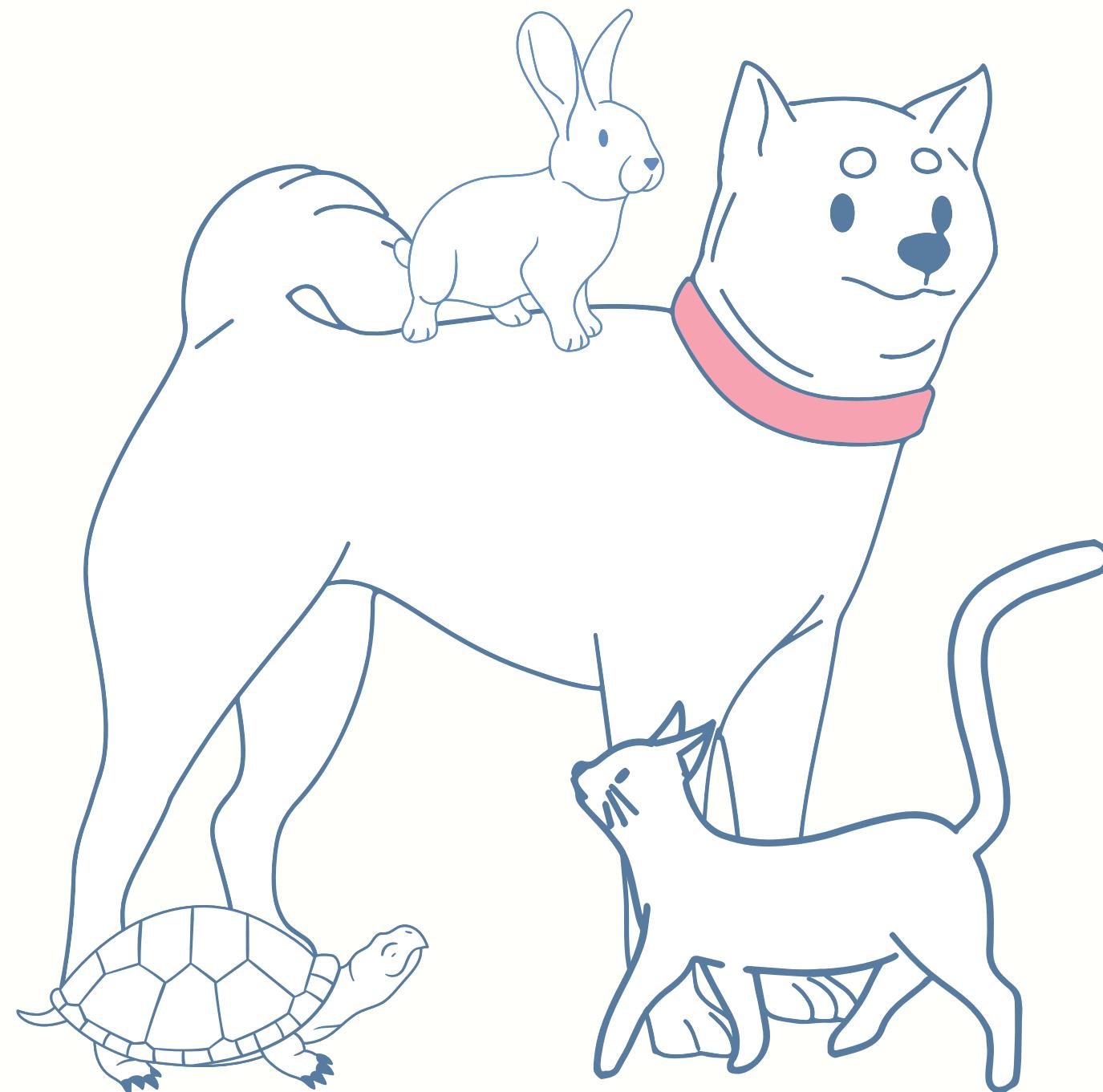
# +STAKEHOLDERS

PET SECRETARY



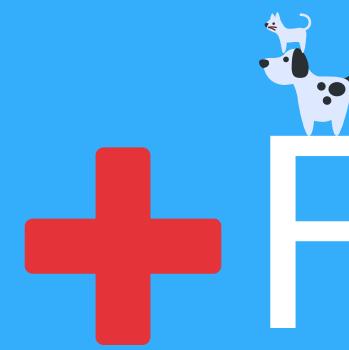
STAKEHOLDERS

# Veterinarians/Staff



STAKEHOLDERS

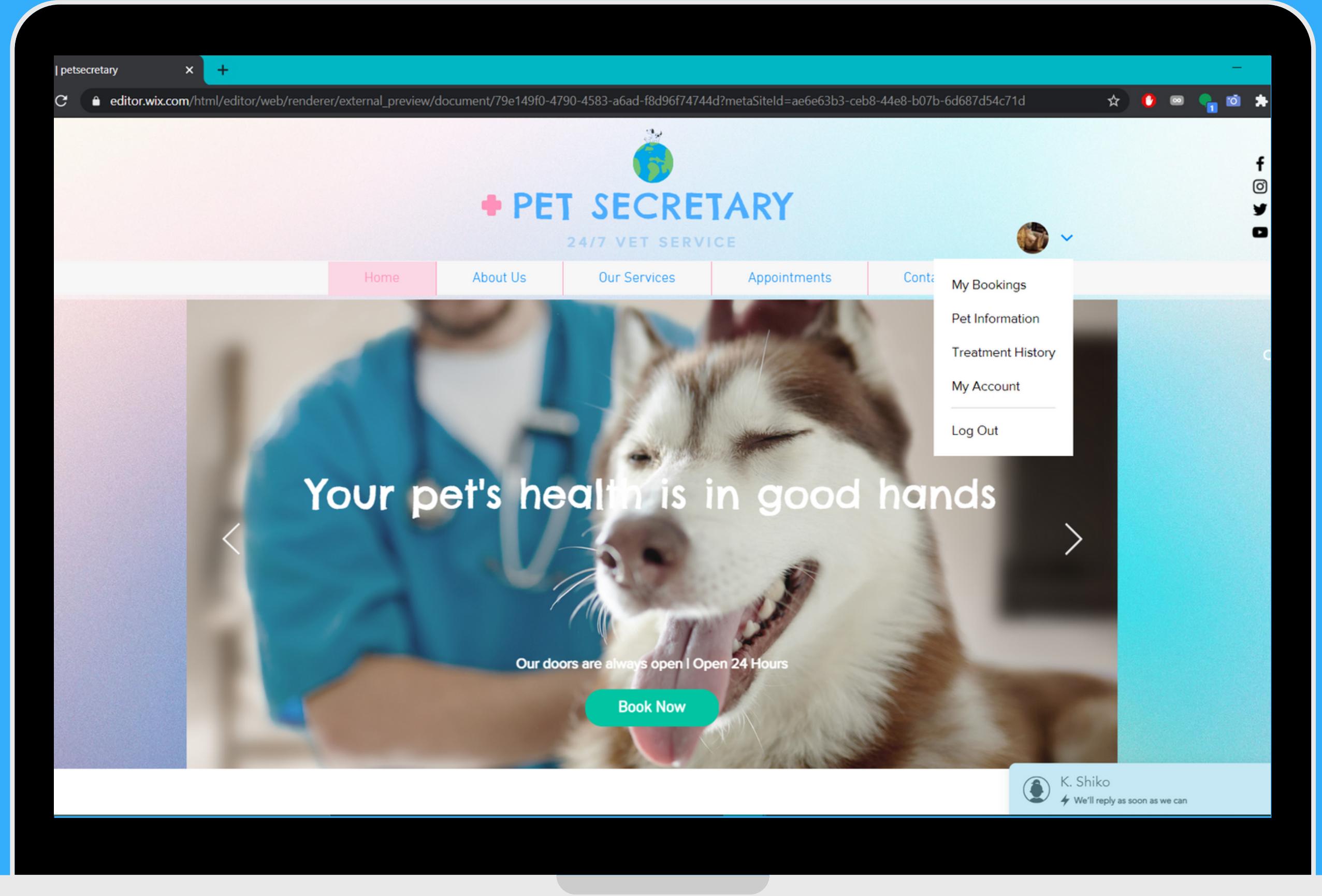
# Patients/Customers (Pet's Owners)



# FUNCTIONALITIES

PET SECRETARY

The diagram illustrates a wireframe of a pet service website. At the top center is a logo placeholder labeled "LOGO". Below it is the main title "PET SECRETARY" in large, bold, uppercase letters, with the subtitle "24/7 VET SERVICE" underneath. A navigation bar below the title includes links for "Home", "About Us", "Our Services", "Book Now", and "Contact Us". To the right of the navigation bar is a user profile section featuring a placeholder for a "PROFILE PIC" with a dropdown arrow, and a menu with options: "My Bookings", "Pet Information", "Treatment History", "My Account", and "Log Out". The central content area features a large rectangular placeholder with a diagonal line through it, containing the text "Your pet's health is in good hands". Below this, a smaller text "Our doors are always open" is followed by a rounded rectangular button labeled "Book Now". In the bottom right corner, there is a callout box with a circular icon containing an "X", the text "Hello!", and the message "We'll reply as soon as we can".



Term Project Proposal

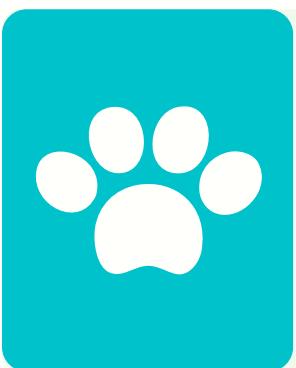


# Veterinarians/Staff

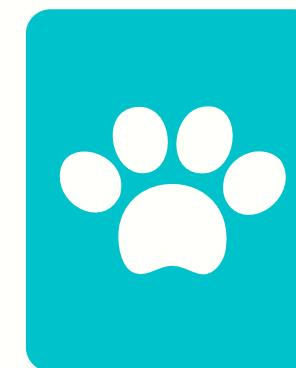




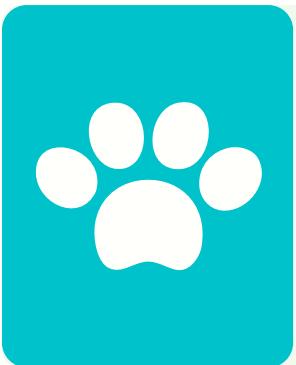
# Veterinarians/Staff



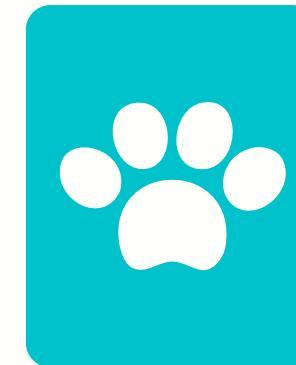
Pet & Guardian  
Information



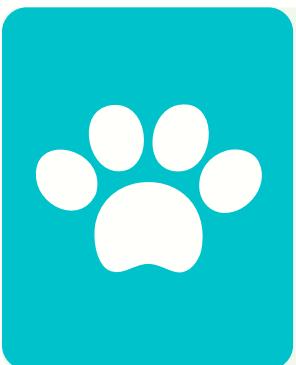
Treatment Information



Appointment



Progress/Results



Q & A



## Veterinarians/Staff



# Pet & Guardian Information

Staff can  
CHECK pet information.

The wireframe shows a mobile application interface for managing pet information. At the top, there's a navigation bar with a search bar and an 'X' button. Below it is a vertical sidebar labeled 'Queue'. The main content area is titled 'Pet Information' and contains a placeholder for a 'PROFILE PIC' with a diagonal line through it. To the right of the profile placeholder are input fields for 'Name', 'Birth Date', 'Type', 'Gender', and 'Breed', each with an associated text input box. Below these fields is a 'Weight (kg.)' input field. At the bottom right of the main content area is a 'Update Info' button. In the bottom right corner of the screen, there's a notification bubble for 'K. Shiko' with the message 'You've got new message!'. The entire interface is presented in a light gray wireframe style.



# Veterinarians/Staff



Pet Information

Name: Kaku

Birth Date: 01/05/2021

Type: Cat

Gender: Male / Female

Breed: Tuxedo

Weight (kg.): 0.0

Update Info >

Hello  
We'll reply as soon as we can

Pet Information

Profile PIC

Name

Birth Date

Type

Gender

Breed

Weight (kg.)

Update Info

K. Shko  
You've got new message!



## Veterinarians/Staff



# Pet & Guardian Information

Staff can  
CHECK guardian information.

The screenshot displays a user interface for managing pet and guardian information. On the left, a vertical sidebar shows a 'Queue' icon. In the center, a main window has a header 'Treatment History' with a crossed-out date field. Below the header is a section titled 'Guardian Information' containing three input fields: 'Name - Lastname', 'E-mail', and 'Phone'. To the left of these fields is a placeholder box labeled 'PROFILE PIC' with a large 'X' over it. At the bottom right of the main window, there is a message box from 'K. Shiko' stating 'You've got new message!' with a small notification icon.



# Veterinarians/Staff



The screenshot shows a web browser window with a light blue header bar. The main content area displays a "Treatment History" section with a date of "01/05/2021". Below it is a "Guardian Information" section for a pet named "K. Shiko". The guardian's details include:

- Name - Lastname: Wanitcha Srithongchuay
- E-mail: wanitcha.sri@hotmail.com
- Phone: 0982703549

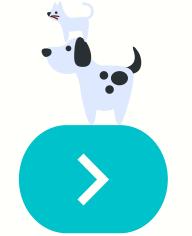
A small profile picture of a yellow cartoon character (resembling Lisa Simpson) is displayed. On the left side of the screen, there is a vertical sidebar labeled "Queue" with the number "001" and a "Next" button. A message at the bottom right says "K. Shiko We'll reply as soon as we can".

This is a wireframe diagram of the "Guardian Information" form. It includes the following components:

- A "Queue" section on the left.
- A "Treatment History" section at the top right.
- A "Date" field with a crossed-out value.
- A "Guardian Information" section containing:
  - A placeholder "PROFILE PIC" with a large red X over it.
  - Text input fields for "Name - Lastname", "E-mail", and "Phone".
- A message bubble at the bottom right from "K. Shiko" stating "You've got new message!".



## Veterinarians/Staff



# Treatment Information

**Staff can ADD, UPDATE, DELETE basic information about particular treatments.**

#### BASIC INFORMATION

- Veterinarian Information
- Medical Fee Rate
- Time Duration

#### CATEGORIES

- Wellness Exams
- Surgery
- Emergency Care
- Vaccinations
- Dental Care

The wireframe illustrates a user interface for managing treatment services. At the top, there's a navigation bar with links for Home, About Us, Our Services, Appointments, and Contacts. Below the navigation is a search bar labeled "Search for Services". A main heading says "We love our animals and what we do!" followed by a gear icon. Three circular icons represent "Service 1", "Service 2", and "Service 3", each containing the letters "PIC". Below each service icon is a "service information" label and a checked checkbox. In the bottom right corner, there's a message bubble from "K. Shiko" stating "You've got new message!" with a small notification icon.



# Veterinarians/Staff

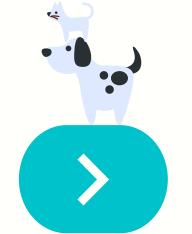


The screenshot shows a Wix website for a veterinary service. The header includes a navigation bar with links for Home, About Us, Our Services (which is highlighted in pink), Appointments, and Contact. Below the header is a large banner with a pink-to-blue gradient. The main content area features a heading "We Love Our Animals and What We Do!" with a gear icon. A subtext states: "We provide veterinary medical services with medical ethic and royalty. The standard of our hospital is ensured the quality by ISO 9001: 2008." Three circular images illustrate services: "Wellness Exams" (a dog being examined), "Surgery" (a cat under anesthesia), and "Emergency Care" (a dog lying on a table). Each service has a brief description and a checked checkbox icon. At the bottom, there's a message from "K. Shiko" with a reply button.

The mockup shows a mobile application interface. The top navigation bar includes Home, About Us, Our Services, Appointments, and Contacts. The main screen displays a heading "We love our animals and what we do!" with a gear icon. Below it is a section titled "Influential sentences". Three circular icons labeled "PIC" are shown, each with a "Service information" label and a checked checkbox icon. At the bottom right, a notification bubble indicates "K. Shiko You've got new message!"



## Veterinarians/Staff



# Treatment Information

**Staff can ADD, UPDATE, DELETE basic information about particular treatments.**

#### BASIC INFORMATION

- Veterinarian Information
- Medical Fee Rate
- Time Duration

#### CATEGORIES

- Wellness Exams
- Surgery
- Emergency Care
- Vaccinations
- Dental Care

The screenshot shows a software application window titled 'Service 1'. The window has a header bar with a close button ('X') and a title bar. Below the header is a large input field containing a large 'X' symbol, likely a placeholder or a redacted value. To the right of this field is a section labeled 'Service 1' with a small icon. Underneath the input field, there are several data entry fields:

- Description:** A field labeled 'Description' with the sub-label 'Description' below it, which is currently empty.
- Responsible Veterinarians:** A field labeled 'Responsible Veterinarians' with the sub-label 'Dr. Name LastName' below it, which is currently empty.
- Medical Fee Rate:** A field labeled 'Medical Fee Rate' with the sub-label '0 Baht' below it.
- Time Duration:** A field labeled 'Time Duration' with the sub-label '0 hr' below it.

A small 'Edit' button is located at the bottom right of the data entry area.



# Veterinarians/Staff



The screenshot shows a Wix website page titled "Wellness Exams". The page features a large image of a golden retriever's face at the top. Below the image, the title "Wellness Exams" is displayed in a blue font. The page contains the following information:

- Description**: A Wellness Exam is an overall health assessment that includes a thorough physical exam, a discussion of behavior, diet/nutrition and a risk assessment to determine needed vaccinations and prevention medications.
- Responsible Veterinarians**: Dr. Boobi Baboon, Dr. Baba Boobi
- Medical Fee Rate**: 500 - 2000 Baht
- Time Duration**: 1 - 2 hr

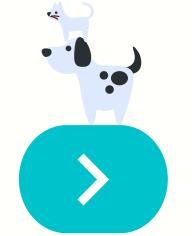
At the bottom of the page is a pink "Edit" button and a message from K. Shiko: "We'll reply as soon as we can".

The screenshot shows a software interface for managing services. A service entry for "Service 1" is displayed, featuring a large "X" icon. The service details are as follows:

- Description**: Description
- Responsible Veterinarians**: Dr. Name LastName
- Medical Fee Rate**: 0 Baht
- Time Duration**: 0 hr



## Veterinarians/Staff



# Appointment

**Staff can SEARCH, UPDATE, DELETE the queue.**

- Check(Search)
- Update
- Delete

The screenshot shows a web application interface for 'Queue Management'. At the top, there's a navigation bar with links for Home, About Us, Our Services, Appointments, and Contacts. Below the navigation is a search bar labeled 'Search for Services' and a date input field labeled 'Date'. The main area is divided into three sections: 'Preceeding', 'Live Queue', and 'Appointments', each containing two customer entries and a plus sign button for adding more. Customer 1 and Customer 2 are listed under Preceeding, Customer 3 and Customer 4 under Live Queue, and Customer 5 and Customer 6 under Appointments. Each customer entry has a gear icon next to it. In the bottom right corner, there's a message box from 'K. Shiko' stating 'You've got new message!'



# Veterinarians/Staff



The screenshot shows a Queue Management page on a Wix website. The top navigation bar includes Home, About Us, Our Services, Appointments, and Contact. A date selector shows 01/05/2021. The main area is titled "Queue Management" with a search bar. It is divided into three sections: "Proceeding", "Live Queue", and "Appointments". Each section contains two entries with names, room numbers, and times, followed by a gear icon and a plus sign button.

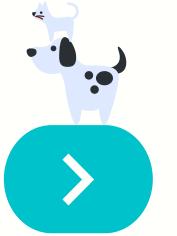
| Section      | Customer ID | Name          | Room     | Time    | Action   |
|--------------|-------------|---------------|----------|---------|----------|
| Proceeding   | 001         | Aung Aung     | Room:101 | (17.00) | Gear   + |
| Proceeding   | 002         | Wanitcha Nil  | Room:101 | (17.30) | Gear   + |
| Live Queue   | 004         | Shiro Hiro    | Room:101 | (17.30) | Gear   + |
| Live Queue   | 005         | Lucky BugBink | Room:101 | (18.00) | Gear   + |
| Appointments | 006         | Ken Sa        | Room:101 | (18.30) | Gear   + |
| Appointments | 007         | Sutisan Sri   | Room:101 | (18.30) | Gear   + |

The screenshot shows a Queue Management page with a similar layout. The top navigation bar includes Home, About Us, Our Services, Appointments, and Contacts. A date selector shows Date. The main area is titled "Queue Management" with a search bar. It is divided into three sections: "Preceeding", "Live Queue", and "Appointments". Each section contains two entries with names, followed by a gear icon and a plus sign button. A message通知 at the bottom right indicates a new message from K. Shiko.

| Section      | Customer   | Action   |
|--------------|------------|----------|
| Preceeding   | Customer 1 | Gear   + |
| Preceeding   | Customer 2 | Gear   + |
| Live Queue   | Customer 3 | Gear   + |
| Live Queue   | Customer 4 | Gear   + |
| Appointments | Customer 5 | Gear   + |
| Appointments | Customer 6 | Gear   + |



## Veterinarians/Staff



# Progress/Results

**Staff can ADD & UPDATE  
the treatment of progress.**

The interface includes a header bar with a search field and an 'x' button. Below it is a section titled 'Treatment History' with a date input field. A table with columns for Queue, Status, Room, Time, Treatment, and Status is shown. At the bottom right, there is a message bubble from 'K. Shiko' indicating a new message.

| Queue | Status | Room | Time | Treatment | Status |
|-------|--------|------|------|-----------|--------|
|       |        |      |      |           |        |



# Veterinarians/Staff



A screenshot of a web browser displaying a treatment history application. The title bar shows "Treatment History" and the date "01/05/2021". The main content area is titled "Treatment History" and displays a table with one row of data. The table columns are: Queue, Status, Room, Time, Treatment, and Information. The data row shows: Queue 001, Status "Coming in 30 mins", Room 101, Time 12., Treatment "Wellness Exams", and Information "K. Shiko" with a "View" button. A message at the bottom right says "K. Shiko We'll reply as soon as we can".

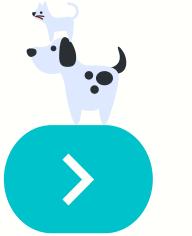
| Queue | Status            | Room | Time | Treatment      | Information        |
|-------|-------------------|------|------|----------------|--------------------|
| 001   | Coming in 30 mins | 101  | 12.  | Wellness Exams | K. Shiko<br>View > |

A screenshot of a mobile application interface. At the top, there is a header with a search bar and a date field. Below the header is a section titled "Treatment History" with a table. The table has columns: Queue, Status, Room, Time, Treatment, and Status. There is one empty row in the table. At the bottom right, there is a notification bubble with a close icon and the text "K. Shiko You've got new message!".

| Queue | Status | Room | Time | Treatment | Status |
|-------|--------|------|------|-----------|--------|
|       |        |      |      |           |        |

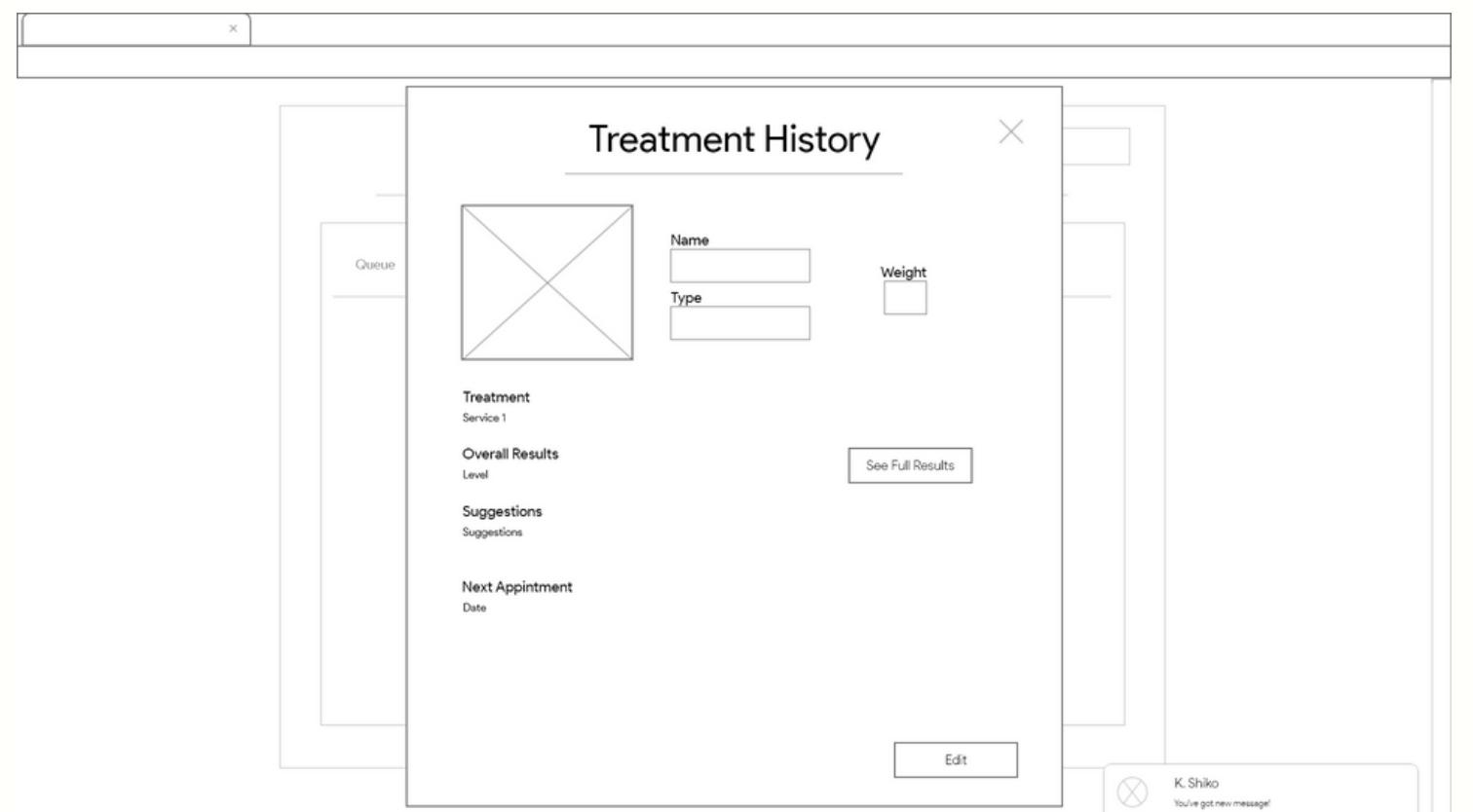


## Veterinarians/Staff



# Progress/Results

**Staff can UPDATE  
the treatment of progress.**





# Veterinarians/Staff



The screenshot shows a web browser window titled "Treatment History". The main content area displays a cat named "Kaku" (Type: Cat) with a weight of 0.0 kg. The interface includes a "Queue" section showing "001", a "Treatment" section for a "Wellness Exam", and a "Suggestions" section with a message about diet and waste. A "See Full Results" button is visible. At the bottom, there's an "Edit" button and a message from "K. Shiko" stating "We'll reply as soon as we can". The browser address bar shows "editor.wix.com/html/editor/web/renderer/external\_preview/document/79e149f0-4790-4583-a6ad-f8d96f74744d/account/blank-1?metaSiteId=ae6e63b3-ceb8-44e8-b07b-6d687d...".

A wireframe version of the "Treatment History" application. It features a similar layout with sections for "Treatment" (Service 1), "Overall Results" (Level), "Suggestions" (Suggestions), and "Next Appointment" (Date). There is also an "Edit" button and a message from "K. Shiko" indicating a new message has been received.



# Veterinarians/Staff



## Q & A

**Staff can GIVE ADVICE after treatment or when the pet owners ask.**

The wireframe illustrates a user interface for a veterinary service. At the top, there's a header with a logo placeholder, the text 'PET SECRETARY', '24/7 VET SERVICE', and a dropdown menu. Below the header is a navigation bar with links for 'Home', 'About Us', 'Our Services', 'Appointments', and 'Contacts'. The main content area features a large central box with the text 'Your pet's health is in good hands' and 'Our doors are always open', along with a 'See New Appointments' button. To the right, there's a sidebar containing a message inbox with a profile picture for 'K. Shiko', a message stating 'You've got new message!', and a reply placeholder. At the bottom, there's a text input field labeled 'Type your message here'.



# Veterinarians/Staff



The screenshot shows a Wix website for "PET SECRETARY" with a "24/7 VET SERVICE". The main hero image features a fluffy cat being examined by a vet. Overlaid text reads "Your pet's health is in good hands" and "Our doors are always open | Open 24 Hours". A "Book Now" button is at the bottom. The navigation bar includes "Home" (highlighted in pink), "About Us", "Our Services", "Appointments", and "Contact". On the right, a live chat window is open with a message from "K. Shiko": "We'll reply as soon as we can". Below the message, there are two messages from the user: "Hello" (sent yesterday at 7:57 AM) and "Yo" (sent yesterday at 1:21 PM). At the bottom of the page, it says "Powered by Ascend BYWIX".

A wireframe diagram of the Pet Secretary website. It shows the overall structure with various components: a header with the logo and navigation menu, a main content area with the hero image and text, a sidebar with appointment details, and a footer with a message input field. The wireframe highlights the layout and placement of elements like the "See New Appointments" button and the message input field.

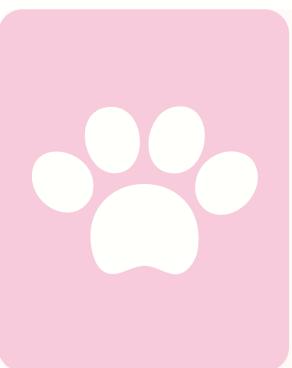


# Patients/Customers

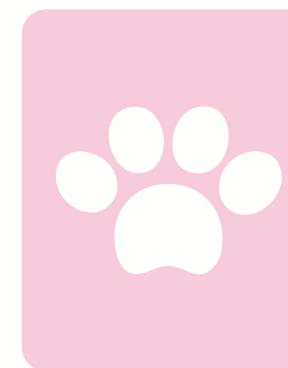




# Patients/Customers



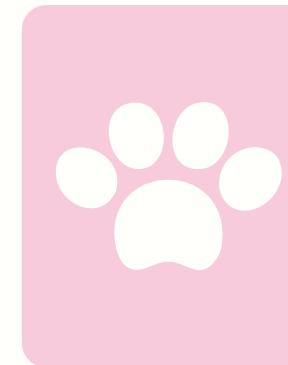
Pet & Guardian  
Information



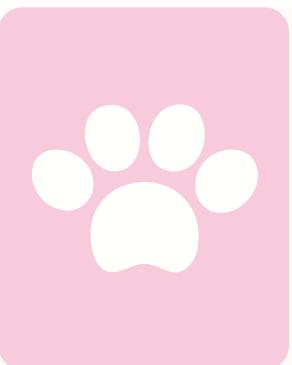
Treatment Information



Appointment



Progress/Results



Q & A



# Patients/Customers



The screenshot shows the 'My Account' section of the Pet Secretary website. At the top, there's a placeholder for a profile picture with the text 'Name Lastname'. Below it is a sidebar with links: 'My Bookings', 'Pet Information', 'Treatment History', and 'My Account' (which is highlighted). The main content area is titled 'My Account' and contains fields for 'First Name' and 'Last Name' (both empty), 'E-mail' (containing 'xxxxx@hotmail.com'), and 'Phone' (empty). A note below the email field says 'This is the email we'll use to contact you.' At the bottom left is a 'Update Info' button, and at the bottom right is a message 'Hello! We'll reply as soon as we can.'

# Pet & Guardian Info.

**Customers can ADD, UPDATE, DELETE pet and guardian information.**

## PET INFO

- Name
- Breed
- Gender
- Birth Date
- Medical Condition

## GUARDIAN INFO

- Name
- Mobile No.
- Address
- E-mail



# Patients/Customers



The wireframe shows the layout of the 'My Account' page. At the top is a header with the logo 'PET SECRETARY' and '24/7 VET SERVICE'. Below the header is a navigation bar with links: Home, About Us, Our Services, Book Now, Contact Us, and a dropdown menu labeled 'PROFILE PIC' which is currently expanded to show 'Name Lastname'. On the left side, there is a sidebar with buttons for 'My Bookings', 'Pet Information', 'Treatment History', and 'My Account' (which is highlighted). The main content area is titled 'My Account' and contains fields for 'First Name', 'Last Name', 'E-mail', and 'Phone'. There is also a note: 'This is the email we'll use to contact you.' and a 'Update Info' button.

The screenshot shows the 'My Account' page from the live website. The header features the logo 'PET SECRETARY' with a globe icon and '24/7 VET SERVICE'. The navigation bar includes links for Home, About Us, Our Services, Contact Us, and Book Now. A user profile picture of a cat and the name 'Wanitcha Srithongchuay' are displayed. The main content area is titled 'My Account' and contains fields for 'First Name' (Wanitcha), 'Last Name' (Srithongchuay), 'Contact Email' (wanitcha.sri@hotmail.com), and 'Phone' (0982703549). There is also a note: 'This is the email we'll use to contact you.' and a 'Update Info' button. A message at the bottom says 'Hello! We'll reply as soon as we can.'



## Patients/Customers



The screenshot shows a web-based application interface for managing pet information. At the top, there is a navigation bar with links for Home, About Us, Our Services, Book Now, and Contact Us. On the left, a sidebar menu lists My Bookings, Pet Information (which is currently selected), Treatment History, and My Account. The main content area is titled "Pet Information" and contains fields for Name, Birth Date, Type, Gender, Breed, and Weight (kg.). A large "PROFILE PIC" placeholder box is present, marked with a large diagonal "X". Below the form is a "Update Info" button and a feedback message: "Hello! We'll reply as soon as we can".

# Pet & Guardian Info.

**Customers can  
ADD, UPDATE, DELETE  
pet and guardian information.**

#### PET INFO

- Name
- Breed
- Gender
- Birth Date
- Medical Condition

#### GUARDIAN INFO

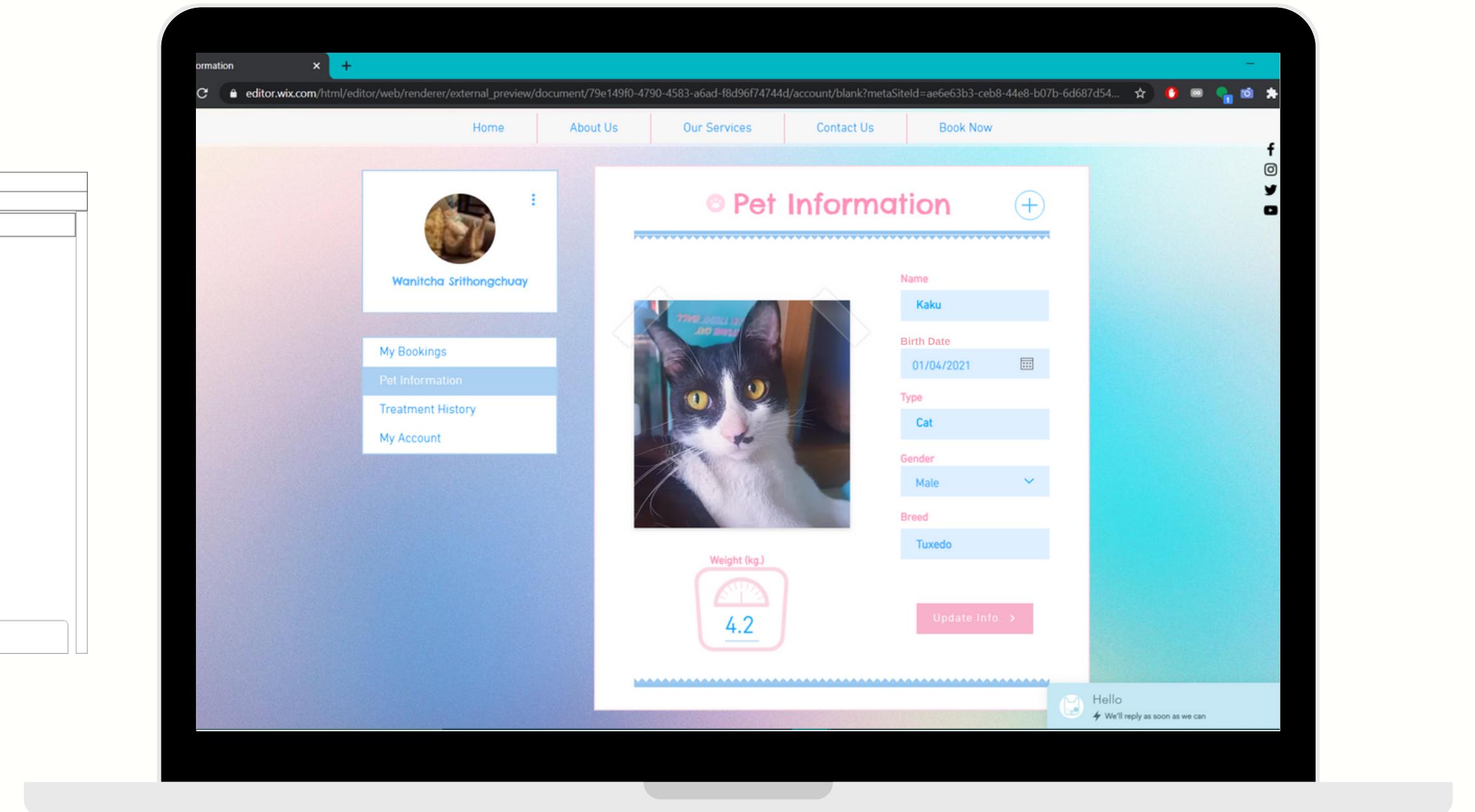
- Name
- Mobile No.
- Address
- E-mail



# Patients/Customers



A wireframe of a web page titled "Pet Information". The page features a large "PROFILE PIC" placeholder with a "X" over it. To the left is a sidebar with a profile picture placeholder, a "Name Lastname" input field, and a menu with "My Bookings", "Pet Information" (which is highlighted), "Treatment History", and "My Account". The main content area contains fields for "Name", "Birth Date", "Type", "Gender", "Breed", and "Weight (kg.)", along with an "Update Info" button and a "Hello" chat bubble.





# Patients/Customers



The screenshot shows a website layout with a navigation bar at the top featuring links for Home, About Us, Our Services, Book Now, and Contact Us. Below the navigation is a search bar labeled "Search for Services". A main heading says "We love our animals and what we do!" followed by the text "Influential sentences". Three service cards are displayed, each with a circular icon containing "PIC" and a cross, labeled "Service 1", "Service 2", and "Service 3", with "service information" below them and "Read More" buttons. At the bottom right is a "Hello!" message with a small icon.

# Treatment Info.

**Customers can SEARCH and CHECK for treatment information**

## CATEGORIES

- Wellness Exams
- Surgery
- Emergency Care
- Vaccinations
- Dental Care

## TREATMENT INFO

- Basic Info / First Aid
- Veterinarian Info
- Medical Fee Rate
- Duration



# Patients/Customers



We love our animals and what we do!

Influential sentences

Service 1  
service information

Service 2  
service information

Service 3  
service information

Read More

Read More

Read More

Hello! We'll reply as soon as we can

Our Services

We Love Our Animals and What We Do!

We provide veterinary medical services with medical ethic and royalty. The standard of our hospital is ensured the quality by ISO 9001: 2008.

**Wellness Exams**  
an overall health assessment, including physical exam, a discussion of behavior, diet/nutrition and a risk assessment.

**Surgery**  
our veterinary teams perform a vast range of pet surgeries such as desexing, exploratory surgery, caesareans, tumour and lump removals, etc.

**Emergency Care**  
any life-threatening condition that warrants immediate medical attention, while urgent care matters need to be taken care of

Read More >>

Read More >>

Read More >>

Hello! We'll reply as soon as we can



# Patients/Customers



The screenshot shows a service detail page with a large red 'X' at the top, indicating the service is unavailable. Below the 'X' are sections for 'Service 1': 'Description' (Description), 'Responsible Veterinarians' (Dr. Name LastName), 'Medical Fee Rate' (0 Baht), and 'Time Duration' (0 hr). A 'Make an Appointment' button is at the bottom left, and a 'Hello!' message with a reply placeholder is at the bottom right.

## Treatment Info.

Customers can **SEARCH** and **CHECK** for treatment information

### CATEGORIES

- Wellness Exams
- Surgery
- Emergency Care
- Vaccinations
- Dental Care

### TREATMENT INFO

- Basic Info / First Aid
- Veterinarian Info
- Medical Fee Rate
- Duration



# Patients/Customers



Service 1

Description  
Description

Responsible Veterinarians  
Dr. Name LastName

Medical Fee Rate  
0 Baht

Time Duration  
0 hr

[Make an Appointment](#)

Hello!  
We'll reply as soon as we can

Wellness Exams | petsecretary

editor.wix.com/html/editor/web/renderer/external\_preview/document/79e149f0-4790-4583-a6ad-f8d96f74744d/wellness-exams?metaSiteId=ae6e63b3-ceb8-44e8-b07b-6d6...



## Wellness Exams

Description  
A Wellness Exam is an overall health assessment that includes a thorough physical exam, a discussion of behavior, diet/nutrition and a risk assessment to determine needed vaccinations and prevention medications.

Responsible Veterinarians  
Dr. Boobi Baboon  
Dr. Baba Boobi

Medical Fee Rate  
500 - 2000 Baht

Time Duration  
1 - 2 hr

[Make an Appointment](#)

Hello!  
We'll reply as soon as we can



# Patients/Customers



The wireframe shows a user interface for booking appointments. At the top, a header bar includes a close button ('x'). Below it, a main title 'Make an Appointment' is centered above three service cards. Each card has a large 'X' mark at the top. The first card is labeled 'Service 1' with 'Read More' and '0 hr 1000 Baht' details, and a 'Book' button. The second card is labeled 'Service 2' with similar details and a 'Book' button. The third card is labeled 'Service 3' with similar details and a 'Book' button. A small 'Hello!' message with a reply box is located at the bottom right.

# Booking

**Customers can MAKE APPOINTMENTS for particular treatments**

NEEDED INFO

- Treatment
- Booking Time

**as well as POSTPONE, CANCEL with reasons**



# Patients/Customers



Make an Appointment

Service 1  
Read More  
0 hr  
1000 Baht  
Book

Service 2  
Read More  
0 hr  
1000 Baht  
Book

Service 3  
Read More  
0 hr  
1000 Baht  
Book

Hello!  
We'll reply as soon as we can

Now | petsecretary

editor.wix.com/html/editor/web/renderer/external\_preview/document/79e149f0-4790-4583-a6ad-f8d96f74744d/book-online-1?metaSiteId=ae6e63b3-ceb8-44e8-b07b-6d687d54...

## Make an Appointment

Wellness Exams  
Read More  
0 hr  
฿500  
Book

Surgery  
Read More  
6 hr  
฿4,000  
Book

Emergency Care  
Read More  
1 hr  
฿1,500  
Book

Hello!  
We'll reply as soon as we can



# Patients/Customers



The image shows two devices displaying a pet service website. The top device is a laptop showing a 'Wellness Exams' page with a golden retriever image, appointment details, and a 'Make an Appointment' button. The bottom device is a tablet showing the homepage of 'PET SECRETARY' with a vet and a dog image, and a live chat interface.

# Booking

**Customers can MAKE APPOINTMENTS for particular treatments**

NEEDED INFO

- Treatment
- Booking Time

**as well as POSTPONE, CANCEL with reasons**



# Patients/Customers



The screenshot shows a booking interface for a pet service. At the top, there's a header bar with a close button ('x') on the left. Below it is a title 'Schedule' and a date 'Jan. 1-6, 2021'. A weekly calendar grid shows availability from Sunday to Saturday. To the right of the calendar are three columns labeled 'Morning', 'Afternoon', and 'Evening', each containing five time slots. A callout box labeled 'Service 1' provides details: '0 hr | 1000', 'Jan 1, 2021 (00.00)', 'Dr. Name LastName', and 'Address', with a 'Next' button at the bottom. At the bottom of the screen, a message box says 'Hello! We'll reply as soon as we can' with a crossed-out X icon.

# Booking

**Customers can MAKE APPOINTMENTS for particular treatments**

NEEDED INFO

- Treatment
- Booking Time



# Patients/Customers



Schedule

Jan. 1-6, 2021

| Sun | Mon | Tue | Wed | Thu | Fri | Sat |
|-----|-----|-----|-----|-----|-----|-----|
|     |     |     |     |     |     |     |

Morning      Afternoon      Evening



Service 1  
0 hr | 1000  
Jan 1, 2021 (00:00)  
Dr. Name LastName  
Address  
[Next](#)

Hello!  
We'll reply as soon as we can

Schedule Online

Jan. 3 - 9, 2021 [< >](#) [Today](#)

| Sun. | Mon. | Tue. | Wed. | Thu. | Fri. | Sat. |
|------|------|------|------|------|------|------|
| 3    | 4    | 5    | 6    | 7    | 8    | 9    |

Monthly view [^](#)

Wellness Exams  
1 hr | 500  
January 05, 2021 9:00 am  
Dr. Boobi Baboon  
Business Address  
[Next](#)

| Morning  | Afternoon | Evening |
|----------|-----------|---------|
| 9:00 am  | 12:00 pm  | 5:00 pm |
| 9:30 am  | 12:30 pm  |         |
| 10:00 am | 1:00 pm   |         |
| 10:30 am | 1:30 pm   |         |
| 11:00 am | 2:00 pm   |         |
| 11:30 am | 2:30 pm   |         |
|          | 3:00 pm   |         |
|          | 3:30 pm   |         |
|          | 4:00 pm   |         |

Hello!  
We'll reply as soon as we can



# Patients/Customers



Browsing a booking confirmation page on a computer screen. The page shows a success message, appointment details, treatment info, and a confirmation button.

# Booking

**Customers can MAKE APPOINTMENTS for particular treatments**

NEEDED INFO

- Treatment
- Booking Time

**as well as POSTPONE, CANCEL with reasons**



# Patients/Customers



The wireframe shows a user interface for a pet-related service. At the top, there's a navigation bar with links for Home, About Us, Our Services, Book Now, and Contact Us. Below the navigation is a sidebar on the left containing a profile picture placeholder labeled 'PROFILE PIC', a name field 'Name Lastname', and a menu with options: My Bookings, Pet Information, Treatment History (which is currently selected and highlighted in grey), and My Account. The main content area is titled 'Treatment History' and features a table with columns for Date, Time, Treatment, and Status. At the bottom of the page is a footer bar with a message: 'Hello! We'll reply as soon as we can'.

# Progress/ Results

**Customers can CHECK for the progress or results of diagnosis.**



# Patients/Customers



The wireframe shows a top navigation bar with Home, About Us, Our Services, Book Now, and Contact Us. Below it is a sidebar with a profile picture placeholder, Name Lastname, and links for My Bookings, Pet Information, Treatment History (which is highlighted), and My Account. The main content area is titled "Treatment History" and contains a table with columns Date, Time, Treatment, and Status.

| Date | Time | Treatment | Status |
|------|------|-----------|--------|
|      |      |           |        |

The screenshot shows a live version of the website. The header includes the logo "+ PET SECRETARY" and "24/7 VET SERVICE". The navigation bar has Home, About Us, Our Services, Book Now, and Contact Us. A sidebar on the left shows a profile picture of Wanitcha Srithongchay, Pet Information, Treatment History (which is highlighted), My Bookings, and My Account. The main content area is titled "Treatment History" and displays a single entry for a treatment on December 28, 2020, at 12:00 - 15:00, for Wellness Exams, with a status of "Completed".

| Date         | Time          | Treatment      | Status      |
|--------------|---------------|----------------|-------------|
| Dec 28, 2020 | 12:00 - 15:00 | Wellness Exams | Completed > |



# Patients/Customers



The screenshot shows a mobile application interface for pet owners. The main menu on the left includes 'My Bookings', 'Pet Information' (which is highlighted), 'Treatment History', and 'My Account'. The 'Treatment History' screen shows a placeholder for a pet's name and type, and a 'See Full Results' button. A message at the bottom says 'Hello! We'll reply as soon as we can'.

# Progress/ Results

**Customers can CHECK for the progress or results of diagnosis.**



# Patients/Customers



**Treatment History**

Name  Type  Weight

**Treatment**  
Service 1

**Overall Results**  
Level

**Suggestions**  
Suggestions

**Next Appointment**  
Date

**Hello!**  
We'll reply as soon as we can

**Treatment History**

**Kaku** Wanita Cat 0.0

**Treatment**  
Wellness Exam

**Overall Results**  
Moderate

**Suggestions**  
Please try to control his eating habits and observe his waste on the mean time before we meet again.

**Next Appointment**  
Dec 28, 2021

**Hello!**  
We'll reply as soon as we can



# Patients/Customers



The screenshot shows a website for "PET SECRETARY" with a "24/7 VET SERVICE". The main content area features a large image with the text "Your pet's health is in good hands" and "Our doors are always open", along with a "Book Now" button. To the right, a modal window displays a message from a user named "Hello!" with the text "Ask us anything. We'll reply as soon as we can". The modal includes a "Message" button and a text input field labeled "Type your message here".

## Q&A

**Customers can ASK for medical advice and additional queries.**



# Patients/Customers



The wireframe shows the layout of the website. At the top is a navigation bar with links for Home, About Us, Our Services, Book Now, and Contact Us. Below the navigation is a main content area featuring a large image of a smiling dog. Overlaid on the image is the text "Your pet's health is in good hands". A call-to-action button labeled "Book Now" is positioned at the bottom left of the image. To the right of the main image is a sidebar containing a message box with a profile picture placeholder, the text "Hello!", "Ask us anything.", "We'll reply as soon as we can", and a "Message" button. At the bottom of the sidebar is a text input field with the placeholder "Type your message here".

The live screenshot shows the final version of the website. The header features the logo "PET SECRETARY" with a globe icon and the text "24/7 VET SERVICE". The navigation bar includes links for Home, About Us, Our Services, Contact Us, and Book Online. The main content area features a large image of a smiling dog with the text "Your pet's health is in good hands" overlaid. Below the image is the text "Our doors are always open | Open 24 Hours" and a prominent "Book Now" button. To the right of the main image is a sidebar with a message box showing a conversation between a user and the service, powered by Ascend by Wix.

# Thank you

