

## Student Dashboard

Figure 1: Student Dashboard

# University Management System (UniConnect) - System Overview

## Introduction

**UniConnect** is a modern, unified digital platform designed to streamline the complex administrative, academic, and financial operations of the university. It provides a tailored, intuitive experience for every member of the university ecosystem—Students, Academic Staff, Administrators, and Financial Officers.

The system is built on a **secure, real-time cloud infrastructure**, ensuring that data is always up-to-date, accessible from anywhere, and protected with enterprise-grade security.

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## Key Capabilities at a Glance

- **For Students:** A single hub for all academic and campus life needs. View results, pay fees, register for courses, and access welfare services without standing in queues.
- **For Staff:** Digital tools to manage teaching, grading, and research. Automated attendance tracking and streamlined mark entry reduce administrative burden.
- **For Administration:** Strategic oversight with real-time analytics. manage curriculum, users, and compliance from a central command center.
- **For Finance (Bursar):** Real-time financial reconciliation, automated fee tracking, and transparent auditing tools.

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## System Structure (User-Wise)

The following diagrams illustrate the robust feature set available to each user role.

### 1. Student Portal

*Focus: Personal Academic Journey & Campus Services*

graph TD

Student[Student Services]

Student --> Overview[Overview]

## Staff Dashboard

Figure 2: Staff Dashboard

```
Overview --> Dashboard[Personal Dashboard]

Student --> Academic[Academic Affairs]
Academic --> Reg[Course Registration]
Academic --> MyCourses[My Courses & Materials]
Academic --> Results[Exam Results & GPA]
Academic --> Attendance[Digital Attendance Record]

Student --> Finance[Financial Services]
Finance --> Wallet[Digital Wallet]
Finance --> Fees[Fee Payments]
Finance --> Mahapola[Mahapola Scholarship]
Finance --> Bursary[Bursary Management]

Student --> Welfare[Student Welfare]
Welfare --> Hostel[Hostel Allocation]
Welfare --> Health[Medical Centre]
Welfare --> Career[Career Guidance]
```

## 2. Academic Staff Portal

*Focus: Teaching, Evaluation & Research*

```
graph TD
    Staff[Academic Staff]

    Staff --> Overview[Overview]
    Overview --> Dashboard[Staff Dashboard]
    Overview --> Schedule[Teaching Schedule]
    Overview --> Tasks[Admin Tasks]
    Overview --> Log[Work Log]

    Staff --> Courses[Course Management]
    Courses --> Modules[Module Planning]
    Courses --> Content[Upload Learning Materials]
    Courses --> Attendance[Digital Roll Call]
    Courses --> Eligibility[Exam Eligibility Checks]

    Staff --> Exams[Exams & Grading]
    Exams --> Grading[Final Grading]
    Exams --> Marks[Enter Continuous Assessment]
    Exams --> Plagiarism[AI Plagiarism Check]
```

## Admin Dashboard

Figure 3: Admin Dashboard

```
Staff --> Research[Research & Impact]
Research --> Pubs[Publications Repository]
Research --> Grants[Grant Management]
```

### 3. Administration Portal (Registrar & VC)

*Focus: Governance, Strategy & Operations*

```
graph TD
    Admin[Administration]

    Admin --> Lead[Leadership & Strategy]
    Lead --> Overview[Executive Overview]
    Lead --> Analytics[University Analytics]
    Lead --> QA[Quality Assurance]
    Lead --> Plan[Strategic Planning]

    Admin --> Reg[Registrar Operations]
    Reg --> Users[User Management]
    Reg --> Curr[Curriculum Development]
    Reg --> Exams[Exam Scheduling]
    Reg --> MOU[International MoUs]

    Admin --> Fin[Finance Oversight]
    Fin --> Fees[Fee Structures]
    Fin --> Funds[Fund Allocation]
    Fin --> Assets[Asset Management]
    Fin --> Audit[Internal Audit]

    Admin --> Sys[System]
    Sys --> Settings[Configuration]
```

### 4. Bursar (Finance) Portal

*Focus: Financial Integrity & Reconciliation*

```
graph TD
    Bursar[Bursar Office]

    Bursar --> Fin[Financial Operations]
    Fin --> Dashboard[Financial Overview]
    Fin --> Reconcile[Daily Reconciliation]
```

Fin --> Payments[Verify Payments]  
Fin --> Reports[Financial Reporting]

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## Role-Based Menu Explorer & Walkthroughs

This section describes exactly what a user sees and does in each menu option.

### 1. Student Portal Navigation

*Primary Goal: Academic Success & Financial Clarity*

Menu Section	Item	Action / Walkthrough
Overview	Dashboard	<b>View:</b> Check GPA, Semester Status, and Wallet Balance. <b>Action:</b> Click widgets to jump to Results or Payments.
	Course Reg.	<b>Step 1:</b> Browse open courses for the semester. <b>Step 2:</b> Click “Enroll” on desired modules. <b>Step 3:</b> System checks prerequisites > Confirms enrollment.
	My Courses	<b>View:</b> List of active enrolled modules. <b>Action:</b> Click a module to access learning materials, assignments, and announcements.
	Results	<b>View:</b> Full academic transcript and GPA calculation. <b>Action:</b> Download official semester reports (PDF).
	Attendance	<b>View:</b> Check attendance percentage per module. <b>Alert:</b> Flags if attendance drops below 80%.

Menu Section	Item	Action / Walkthrough
<b>Financial</b>	<b>My Wallet</b>	<b>View:</b> Total balance, scholarship inflows, and payment outflows. <b>Action:</b> Top up wallet via payment gateway.
	<b>Fees</b>	<b>View:</b> Outstanding tuition or exam fees. <b>Action:</b> Click “Pay Now” > Select Payment Method > Generates Receipt.
	<b>Mahapola</b>	<b>View:</b> Scholarship installment status and history. <b>Action:</b> Acknowledge receipt of funds.
	<b>Bursary</b>	<b>Action:</b> Apply for financial aid > Upload Income Proof > Submit for Bursar review.
<b>Welfare</b>	<b>Hostel</b>	<b>Action:</b> Apply for accommodation > Select Room Type > View Allocation Status.
	<b>Health</b>	<b>Action:</b> Book medical appointments > View digital medical history.
	<b>Career</b>	<b>Action:</b> View job board > Book counseling sessions.

## 2. Academic Staff Navigation

*Primary Goal: Efficient Teaching & Evaluation*

Menu Section	Item	Action / Walkthrough
<b>Overview</b>	<b>Dashboard</b>	<b>View:</b> Upcoming Classes timeline and “To-Do” list (e.g., “Grade CS101”).

Menu Section	Item	Action / Walkthrough
Courses	<b>Schedule</b>	<b>View:</b> Weekly teaching timetable with room numbers.
	<b>Tasks</b>	<b>Action:</b> View administrative tasks assigned by Dean/HoD > Mark as “Done”.
	<b>Work Log</b>	<b>Action:</b> Auto-generated log of teaching hours for payroll claims.
	<b>Modules</b>	<b>View:</b> List of modules taught this semester. <b>Action:</b> Select to manage specific course details.
	<b>Upload Content</b>	<b>Step 1:</b> Select Module. <b>Step 2:</b> Drag & Drop Lecture Slides/Notes. <b>Step 3:</b> Publish to Student Portal.
	<b>Digital Roll</b>	<b>Step 1:</b> Select Active Class. <b>Step 2:</b> Display QR Code or Manually check students ing.
Exams	<b>Eligibility</b>	<b>View:</b> Auto-generated list of students eligible for exams based on attendance.
	<b>Grading</b>	<b>Action:</b> Input final letter grades for verified students > Submit to Exam Board.
	<b>Enter Marks</b>	<b>Action:</b> Enter continuous assessment (assignment/mid-term) raw marks.
	<b>Plagiarism</b>	<b>Tool:</b> Upload student assignment > AI scans against repository > Returns Similarity Report.

Menu Section	Item	Action / Walkthrough
<b>Research</b>	<b>Publications</b>	<b>Action:</b> Log new research papers > Updates academic profile.
	<b>Grants</b>	<b>Action:</b> Track grant utilization and detailed expenditure.

### 3. Administration Navigation (Registrar/VC)

*Primary Goal: High-Level Oversight & Configuration*

Menu Section	Item	Action / Walkthrough
<b>Leadership</b>	<b>Overview</b>	<b>View:</b> Campus pulse (Active Users, Financial Health, Critical Alerts).
	<b>Analytics</b>	<b>Tool:</b> Interactive charts showing multi-year trends (Enrollment, Pass Rates).
	<b>QA Metrics</b>	<b>View:</b> Compliance with UGC/Quality Assurance standards.
	<b>Strategic Plan</b>	<b>Action:</b> Define and track long-term university KPIs.
<b>Registrar</b>	<b>Users</b>	<b>Action:</b> Create/Edit User Accounts > Reset Passwords > Assign Roles.
	<b>Curriculum</b>	<b>Action:</b> Define new Degrees/Courses > Set Credits & Prerequisites.
	<b>Exam Sched.</b>	<b>Action:</b> Create exam timetables > Allocate exam halls & invigilators.
	<b>Intl. MoU</b>	<b>Action:</b> Manage partnerships with foreign universities.
<b>Finance</b>	<b>Fee Tracking</b>	<b>View:</b> Real-time monitor of fee collection rates across faculties.

Menu Section	Item	Action / Walkthrough
<b>System</b>	<b>Funds</b>	<b>Action:</b> Allocate budget to departments.
	<b>Assets</b>	<b>Action:</b> Inventory management (Buildings, Labs, Equipment).
	<b>Audit</b>	<b>Report:</b> Generate system-wide activity logs for internal audit.
	<b>Config</b>	<b>Action:</b> Set global variables (Academic Year, Semester Dates).

#### 4. Bursar Navigation

*Primary Goal: Financial Integrity*

Menu Section	Item	Action / Walkthrough
<b>Finance</b>	<b>Finance Home</b>	<b>View:</b> Cash flow summary, Daily Collection, Pending Approvals.
	<b>Reconcile</b>	<b>Workflow:</b> 1. System flags mismatched payments.2. Bursar reviews bank feed vs system records.3. Click “Reconcile” to force match or “Flag” to investigate.

### Role Responsibility Matrix

This matrix clearly defines who is responsible for each core operation within the system.

Operational Area	Action	Student	Staff	Admin (Reg)	Bursar
<b>Onboarding</b>	Account Creation	Applies	Verifies Docs	Final Approval	-
<b>Coursework</b>	Enrollment	<b>Initiates</b>	Advises	Configures	-



Operational Area	Action	Student	Staff	Admin (Reg)	Bursar
<b>Examinations</b>	Upload Content	Consumes	<b>Uploads</b>	-	-
	Attendance	Checks	<b>Marks</b>	Monitors	-
	Scheduling	View	-	<b>Creates</b>	-
	Grading	View	<b>Enters</b>	Publishes	-
<b>Finance</b>	Fee Payment	<b>Pays</b>	-	Sets Fees	<b>Verifies</b>
	Scholarship	Receives	-	-	Disburses
	Reconciliation	-	-	Audit	<b>Executes</b>
<b>Welfare</b>	Notifications	View	Send	Broadcast	-

## Service Blueprint - Visual Evidence

*Real-time snapshots of role-based workflows.*

### 1. Student: Course Registration & Financials

*Action: Browsing active modules and checking wallet balance. Student Course Registration (Above: Student selects modules for the upcoming semester)*

### 2. Staff: Academic Administration

*Action: Managing modules and entering grades. Staff Grading Portal (Above: Interface for entering and finalizing student marks)*

### 3. Admin: System Governance

*Action: Managing user access and scheduling exams. Admin User Management (Above: Registrar's view for verifying and managing student/staff accounts)*

### 4. Bursar: Financial Reconciliation

*Action: Verifying payments and auditing streams. Bursar Reconciliation (Above: Active workspace for matching bank feeds with system receipts)*

## Interconnected Operational Workflows

### Workflow 1: The “New Student” Lifecycle (Onboarding)

**Goal:** Move a user from an “Applicant” to an “Active Student”.

1. **Student (External):** Visits Portal > “Apply Now” > Fills Profile > Uploads NIC/A-Level Results.
2. **System:** Creates “Provisional” account. Locked from Course Reg.
3. **Admin (Registrar):** Receives “New Intake” Alert > Reviews Documents > Clicks “Approve”.
4. **System:** Unlocks Student Account > Generates Student ID > Sends Welcome Email.
5. **Student:** Logs in > Sees “Complete Registration Payment” task.
6. **Student:** Pays Registration Fee via Gateway.
7. **Bursar:** Payment auto-verified (or manual checks).
8. **System:** Status updated to “Active” > “Course Reg” menu unlocks.

## Workflow 2: The “External Course” Application (Marketplace)

**Goal:** Allow a student to take an extra qualification (e.g., CIMA/MBA).

1. **Student:** Navigation > **My Courses** > “Browse External Courses”.
2. **System:** Filters courses by Student’s eligibility (e.g., Year 3 only).
3. **Student:** Selects “MBA Foundation” > Clicks “Apply”.
4. **Admin:** “Curriculum” > Sees Application > Checks capacity > Approves.
5. **Student:** Received “Offer Letter” notification > “Fees” menu updates.
6. **Student:** Pays Module Fee (Installment 1).
7. **System:** Auto-enrolls student in “MBA Foundation” module appearing in **My Courses**.

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## Request for Stakeholder Input

To ensure UniConnect fits your specific university culture, we need your input on:

1. **Approval Hierarchies:** Who specifically signs off on new student intakes? (Dean vs Registrar?)
2. **Fee Structures:** Are there specific installment plans for External Courses?
3. **Legacy Data:** Do we need to migrate existing records?
4. **Custom Workflows:** Are there unique departmental processes we should model?