

LUYANDA GAMANYE

IT SUPPORT TECHNICIAN | WEB DEVELOPER

CONTACT

- 067 806 9530
- luvandagamanye@gmail.com
- Cape Town, Western Cape

ONLINE PRESENCE

- <https://luvandagamanye.vercel.app/>
- <https://www.linkedin.com/in/luvanda-gamanye-725773270/>
- <https://github.com/Luyanda-web09>

SOFT SKILLS

- Problem Solving
- Team Collaboration
- Time Management
- Adaptability
- Communication

TECHNICAL SKILLS

- JavaScript, HTML, CSS
- RESTful API integration
- Git & GitHub
- Visual Studio Code (VS Code)
- UI/UX Design: Figma, wireframing & prototyping
- Windows 10/11, Office 365 & Google Workspace
- Active Directory & Level 1 Help Desk support
- PC, printer & laptop setup; basic LAN/WAN, TCP/IP, DHCP
- VoIP basics, imaging & end-user support



PROFESSIONAL SUMMARY

Results-driven IT Technical Support and Software/Web Developer with hands-on experience in troubleshooting systems, supporting end-users and building responsive web applications. Skilled in problem-solving, system maintenance and modern web technologies, with a strong commitment to delivering reliable technical solutions and high-quality user experiences.

EDUCATION

Sithembele Matiso Secondary School

Grade 12 (Matric - NSC) 2015 - 2017

WORK EXPERIENCE

CAPACITI - UVU Africa

Digital Associate JULY 2025 - PRESENT

- Specializing in web development, designing and implementing intuitive user interfaces and seamless user experiences.
- Integrated AI solutions into web projects and prototypes, enhancing functionality and interactivity.
- Collaborated with teams to develop and deploy AI-powered tools, websites, and interactive prototypes while solving complex technical challenges.

Praesignis

IT Technical Support Learnership

JULY 2024 - JUNE 2025

- Completed a full-year learnership focused on systems support, operations, and IT service delivery.
- Developed strong troubleshooting and customer support skills.
- Learned IT infrastructure fundamentals and service delivery workflows.
- Gained hands-on practical experience through placement at In2Food.

In2Food

Helpdesk Technician (Hosted for Learnership)

JAN 2025 - JUNE 2025

- Supported IT operations as part of the Praesignis learnership, providing technical assistance across the organisation.
- Resolved hardware, software, and network-related issues for end-users.
- Logged, tracked, and escalated tickets using service desk systems.
- Reduced downtime by troubleshooting and maintaining workstations.

REFERENCE

CAPACITI

- Afika Maliwa (Talent Development Coach) afika.maliwa@capaciti.org.za
- Omphile Rantswele (Technical Champ) omphile.rantswele@capaciti.org.za

In2Food

- Barney Brits (Manager)
barney.brits@in2food.co.za - 082 447 9444 / 021 557 8964

Praesignis

- Sandra Simelani (Manager)
sandra.simelani@praesignis.com - 074 743 5299 / 011 022 6812