

# LUYANDA GAMANYE

IT SUPPORT TECHNICIAN | WEB DEVELOPER

## CONTACT

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📍 Cape Town, Western Cape

## ONLINE PRESENCE

🌐 <https://luyandagamanye.vercel.app/>

linkedin <https://www.linkedin.com/in/luyandagamanye-725773270/>

Github <https://github.com/Luyanda-web09>

## SOFT SKILLS

- Problem Solving
- Team Collaboration
- Time Management
- Adaptability
- Communication

## TECHNICAL SKILLS

- JavaScript, HTML, CSS
- RESTful API integration
- Git & GitHub
- Visual Studio Code (VS Code)
- UI/UX Design: Figma, wireframing & prototyping
- Windows 10/11, Office 365 & Google Workspace
- Active Directory & Level 1 Help Desk support
- PC, printer & laptop setup; basic LAN/WAN, TCP/IP, DHCP
- VoIP basics, imaging & end-user support



## PROFESSIONAL SUMMARY

Results-driven IT Technical Support and Software/Web Developer with hands-on experience in troubleshooting systems, supporting end-users and building responsive web applications. Skilled in problem-solving, system maintenance and modern web technologies, with a strong commitment to delivering reliable technical solutions and high-quality user experiences.



## EDUCATION

### Sithembele Matiso Secondary School

Grade 12 (Matric - NSC)

2015 - 2017



## WORK EXPERIENCE

### CAPACITI - UVU Africa

Digital Associate

JULY 2025 - PRESENT

- Specializing in web development, designing and implementing intuitive user interfaces and seamless user experiences.
- Integrated AI solutions into web projects and prototypes, enhancing functionality and interactivity.
- Collaborated with teams to develop and deploy AI-powered tools, websites, and interactive prototypes while solving complex technical challenges.

### Praesignis

IT Technical Support Learnership

JULY 2024 - JUNE 2025

- Completed a full-year learnership focused on systems support, operations, and IT service delivery.
- Developed strong troubleshooting and customer support skills.
- Learned IT infrastructure fundamentals and service delivery workflows.
- Gained hands-on practical experience through placement at In2Food.

### In2Food

Helpdesk Technician (Hosted for Learnership)

JAN 2025 - JUNE 2025

- Supported IT operations as part of the Praesignis learnership, providing technical assistance across the organisation.
- Resolved hardware, software, and network-related issues for end-users.
- Logged, tracked, and escalated tickets using service desk systems.
- Reduced downtime by troubleshooting and maintaining workstations.



## REFERENCE

### CAPACITI

- Afika Maliwa (Talent Development Coach) [afika.maliwa@capaciti.org.za](mailto:afika.maliwa@capaciti.org.za)
- Omphile Rantswele (Technical Champ) [omphile.rantswele@capaciti.org.za](mailto:omphile.rantswele@capaciti.org.za)

### In2Food

- Barney Brits (Manager)

[barney.brits@in2food.co.za](mailto:barney.brits@in2food.co.za) - 082 447 9444 / 021 557 8964

### Praesignis

- Sandra Simelani (Manager)

[sandra.simelani@prae signis.com](mailto:sandra.simelani@prae signis.com) - 074 743 5299 / 011 022 6812