

Date: 04.07.2023

Blue Technology
Phnom Penh, Cambodia

Subject: Apply for the position Web Developer Internship

Dear Sir or Madam:

I am contacting you regarding your advertisement for the Web Developer Internship Opportunities opening listed on your website. I would like to apply for the position Web Developer Internship at your company, and I am writing this letter to show my sincere interest to join your company immediately, and I am eager to put my newly skills into practice.

I have strong organization and problem-solving skills with great attention to detail that is an asset in the field of Web Developer. I am also friendly and outgoing to work independent and as a team. I'd love the opportunity to join your company as a Web Developer Internship. This is so I can contribute my knowledge and personal attributes and grow.

I am a college fresh graduate student with a bachelor's **degree in computer science** which made me think that I am a great and qualified candidate for this position.

At the end, I would like to thank you for the time and consideration, and I hope to meet you to explain in detail what I have to offer more for your company's success.

Thank you for your time and kind consideration.

Faithfully Yours,

A handwritten signature in blue ink, appearing to be 'Ly Sanim', written over a horizontal line.

Ly Sanim

CURRICULUM VITAE

PERSONAL INFORMATION

Name: Ly Sanim
Gender: Female
Nationality: Khmer
Date of Birth: 16.April.2002
Marital Statas: Single
Current Address: St:907, Toul Sangke Sangkat, Russey Keo,
Phnom Penh City, Cambodia
H/P and Telegram: (855) 86 30 80 33
E-mail: snim46919@gmail.com



EDUCATION

2019 - 2023 Computer Science at Royal University of Phnom Penh
2023 - Present Web Design at ISTAD
2022 Studied IEAP at PUC
2021 Studied C++ programming at ANT Institute
2018-2018 Graduated Grade 12

WORK EXPERIENCE:

06/2022 – 06/2023 **Call Center**
EZECOM COMPANY

Responsibilities:

- Receive Customer complaints from calling, email, social media technical and nontechnical.
- Analyst then identifies the type of customer's problem.
- Create ticket about customer's issue.
- Escalade ticket to the right team that can fix issues for customers.
- provided by companies to advise and assist registered users with issues concerning their technical products.
- Follow up with customer then resolve ticket completed.
- Update database report due customer request
- Add some information to the database system.
- Worked with raw data reports.

01/2023 – 02/2023 **UX/UI Designer**
Freelancer

- Receive customer requirements list.
- Analyst Customer purpose
- Design UX-UI for customer via design too (Adobe Figma)

02/2022 – 05/2022

Trainee Graphic Design

YELLO PRINT

Responsibilities:

- Receive Customer requirements list.
- Analyst Customer purpose.
- Desing Banner, Poster, Flyer due to customer request.
- Create general documents for customers in format Word and Excel.
- Update database report due customer request.
- Work with raw data report.
- Print many documents for customer.

07/2021 – 01/2022

Documentation Specialist

KKN COL; LTD

Responsibilities:

- Install some Software and support some hardware.
- Set up computer and activate computer.
- Using Printer
- Build some documentation related to Ms. Word and Excel.
- Get data report from operation team.
- Analyst the data then identify the type of group of data.
- Input data to database system.
- Update new data to system report for daily report.
- Worked with raw data report.
- Assist with internal and external audit.
- Control access to documents

HIGHTLIGHT SKILLS

- HTML, CSS, Java Script, Bootstrap, PHP, React JS, SQL, Phython, Statistic
- Ms. Word, Excel, Power Point, Ms. Access, Figma Power BI, Visual Studio, Ms. SQL Server
- Install software and hardware
- Set up computer

TRAINING

2023	Technical Network, Contact Center and Support, Customer Care, Customer Service training at EZECOM
2022	Contact center and support Training at EZECOM
2021	Microsoft Office Training at KKN CO; LTD

LANGUAGES:

- Khmer: Mother tongue
- English: Good

REFEREES:

1. Mr. Pork Kim Heng
Call Center Leader
EEZECOM
Phnom Penh, Cambodia
H/P: 096 40 32 523
E-mail: porkkimheng111@gmail.com

2. Mrs. Yi Danit
Officer, Data analyst
Prince Bank
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H/P: 0968141246
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3. Mr. Moeuk Dara
Core Banking Officer
Heng Feng bank
Phnom Penh, Cambodia
H/P: 0968484480
E-mail: moeukdara179@gmail.com