



Lydia R.

CONTACT

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SKILLS

- Adobe Creative Suite
- Office 360
- Javascript
- Python
- C# programming
- C++ Programming
- C programming
- HTML/XMLSQL
- Testout Network Pro Certified

LANGUAGES

French     

Korean   

Italian 

PROFILE SUMMARY

As a computer science student, I am looking for an internship to gain valuable experience in this industry. I have worked as a customer service professional for over three years, which has developed my communication skills as well as my ability to adapt to any type of environment. I am a fast learner, proactive in my work as I have learned that it is the best way to better my performance and gain more responsibilities.

EDUCATION

Computer Science, BS, University of Central Florida - Spring 2027 (anticipated)

Computer Programming and Analysis, AS, Eastern Florida State College - Spring 2024 (graduated)

EXPERIENCE

Target - Service Advocate, Melbourne, FL

(November 2021 – March 2022 and July 2023 – current)

- Handled customer complaints and performed service recovery.
- Performed opening/closing duties.



First Watch - Cook, Melbourne, FL

(January 2023 – July 2023)

- Keeping clean, sanitized, and organized station
- Working as a team in a fast and efficient manner



JetBlue Airways - Flight Attendant, New York, NY

(March 2022 - January 2023)

- Followed safety procedures and performed security checks.
- Accomplished service tasks hand in hand a new team every day.



Supergusto - Food Service Worker, Hyères, France

(February 2020 – October 2021)

- Took customers' orders, and assisted them with their purchases in a efficient and friendly manner.
- Lead a team of cooks and waiters by expediting and prioritizing orders.



BNP Paribas - Internship, Aix-En-Provence, France

(July – August 2019)

- Greeted VIP customers and set up their meetings with their financial advisors.
- Update the customer database with the recommendations provided by the financial advisors.

