LYDIA RINDERKNECHT

Orlando, FL

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PROFESSIONAL SUMMARY

Passionate and motivated Computer Science student with a growing foundation in coding, AI concepts, and data annotation. Eager to apply problem-solving skills and technical knowledge to a **software engineering internship**. Highly adaptable with experience exceeding expectations in diverse roles and a track record of learning quickly. Fluent in **English and French**, with a strong commitment to personal and professional growth.

TECHNICAL SKILLS

Programming:

Java   Python

C / C++   C#

Web Development:

HTML, CSS

Databases:

SQL , XML

Tools & Software:

Adobe Creative Suite, Office 365, ImageJ

Networking:

TestOut Network Pro Certified

LANGUAGES

French(native)

English (fluent)

Italian (academic level)

EDUCATION

University of Central Florida (**UCF**)	**Bachelor of Science in Computer Science** *(Anticipated Spring 2027)*
Eastern Florida State College (**EFSC**)	**Associate in Programming and Analysis** *(Graduated Spring 2024 | 4.0 GPA)*

PROFESSIONAL EXPERIENCE

SERVICE ADVOCATE --TARGET | Melbourne, FL | *Nov 2021 – Mar 2022 & Jul 2023 – Present* |

- **Lead service recovery initiatives** while mentoring team members in customer conflict resolution, fostering positive shopping experiences and building customer loyalty.
- Partner with cross-functional teams to **implement customer-centric solutions**.

COOK – First Watch | Melbourne, FL | *Jan 2023 – Jul 2023* |

- Worked effectively in a fast-paced kitchen, upholding quality and productivity.
- Coordinated with front-of-house staff to **optimize service timing**.

FLIGHT ATTENDANT – JetBlue | New York, NY & Fort-Lauderdale, FL | *Mar 2022 – Jan 2023* |

- Applied in-flight safety protocols**, fostering a positive** and secure environment for 150+ passengers per flight, ensuring global compliance with regulations.
- Collaborated with **diverse flight crews** to deliver a personalized service experience, including **tailored assistance** to passengers with special needs**.**

FOOD SERVICE ASSOCIATE -- SuperGusto | Hyeres, France | *Feb 2020 – Oct 2021* |

- Implemented food safety protocols and **managed inventory tracking systems** to minimize waste and ensure compliance with health regulations.
- Developed solutions for customer dietary needs while mentoring staff to maintain quality service during peak hours.

SUMMER INTERN -- BNP Paribas | Aix-en-Provence, France | *Jul 2019 – Aug 2019* |

- **Streamlined client data management** for better service delivery
- Provided VIP clients with professional, reliable, and **personalized assistance**.

RESEARCH EXPERIENCE

NIMBUS Lab, UCF (Jan 2024 – Present)

- **Annotated over 81 patients' ultrasound images to train AI model** in detecting breast tumor.
- Discussed progress of the project with Breast Surgical Oncologist, Dr. Tolga Ozmen to ensure the accuracy of the image annotations and to refine data segmentation.
- Engaged in weekly meetings with Dr. Laura Brattain and 8 PhD students to discuss the progress of their projects and issues they may have encountered.