

# Security Operations Center

## Incident Analysis & Threat Intelligence Journal

Analyst: Lydiah Muigwa | Classification: Internal Use | Review Period: Q3 2025

### Incident Analysis #001 | **CRITICAL** | Ransomware Campaign

Date: July 23, 2025 | Classification: Healthcare Sector Breach

#### EXECUTIVE SUMMARY

**Incident Type:** Ransomware deployment via spear-phishing vector

**Sector:** Healthcare (HIPAA-regulated entity)

**NIST Phase:** **Detection & Analysis** → **Containment & Recovery**

**Business Impact:** Complete operational shutdown requiring external incident response assistance

#### TECHNICAL ANALYSIS & TOOLS

**Primary Analysis:** Manual incident reconstruction from organizational response documentation

**Framework Applied:** NIST SP 800-61r2 Computer Security Incident Handling Guide

**Methodology:** Post-incident forensic timeline reconstruction and root cause analysis

#### THREAT INTELLIGENCE ASSESSMENT (5W ANALYSIS)

**Threat Actor (WHO):** Organized cybercriminal group with healthcare sector targeting pattern. Exhibited sophisticated operational security and encryption capabilities consistent with established ransomware-as-a-service operations.

**Attack Vector (WHAT):** Multi-stage ransomware deployment:

- Initial compromise via spear-phishing email
- Lateral movement through domain credentials
- Data exfiltration prior to encryption
- Double-extortion technique (encryption + data theft)

**Timeline (WHEN):** Tuesday, 09:00 PST - Initial detection of encrypted systems

- Estimated dwell time: 72-96 hours based on encryption scope
- Peak encryption activity: 06:00-09:00 PST (off-hours deployment)

**Target Environment (WHERE):** Healthcare organization infrastructure

- Electronic Health Records (EHR) systems
- Patient database servers
- Administrative workstations
- Backup systems (indicating reconnaissance phase)

**Motivation Analysis (WHY):** Financial extortion with compliance leverage

- Healthcare data commands premium ransom pricing

- HIPAA compliance pressures accelerate payment decisions
- Critical infrastructure disruption maximizes pressure
- Double-extortion increases success probability

#### BUSINESS IMPACT ASSESSMENT

**Operational Impact:** Complete service disruption requiring emergency protocols

**Regulatory Implications:** Potential HIPAA breach notification requirements

**Recovery Strategy:** External IR firm engagement + federal law enforcement coordination

**Lessons Learned:** Critical gaps in backup isolation and email security controls

#### STRATEGIC RECOMMENDATIONS

##### Immediate Actions:

- Implement email security gateway with advanced threat protection
- Deploy endpoint detection and response (EDR) across all systems
- Establish air-gapped backup strategy with 3-2-1 methodology

##### Long-term Initiatives:

- Zero-trust network architecture implementation
- Quarterly red team exercises focused on healthcare attack vectors
- Security awareness training with phishing simulation program

## EXECUTIVE SUMMARY

**Investigation Type:** Suspicious file hash analysis and threat attribution

**Target Sector:** Financial Services

**NIST Phase:** Detection & Analysis

**Threat Classification:** Confirmed malicious executable with multi-stage payload delivery

## TECHNICAL ANALYSIS & INTELLIGENCE TOOLS

**Primary Platform:** VirusTotal Enterprise API integration

**Analysis Depth:** Static analysis, behavioral indicators, threat intelligence correlation

**Attribution Sources:** Commercial threat intel feeds, OSINT collection, industry CTI sharing

**MITRE ATT&CK Mapping:** T1566.001 T1204.002 T1059.001

## THREAT INTELLIGENCE ASSESSMENT (5W ANALYSIS)

**Threat Actor (WHO):** APT group with financial services targeting pattern. Techniques consistent with FIN7/Carbanak operations based on TTPs and infrastructure overlap from threat intelligence correlation.

**Attack Methodology (WHAT):** Sophisticated spear-phishing campaign:

- Social engineering targeting finance personnel
- Password-protected malicious attachment bypass
- Multi-stage malware deployment with living-off-the-land techniques
- Credential harvesting and lateral movement preparation

**Attack Timeline (WHEN):**

- 13:11 PST - Initial phishing email delivery
- 13:13 PST - Attachment download and execution
- 13:15 PST - Secondary payload deployment
- 13:20 PST - IDS signature triggered and alert generated

**Target Environment (WHERE):** Financial services organization workstation

- Employee system with access to customer data repositories
- Network segment: Corporate LAN with domain connectivity
- Potential for lateral movement to core banking systems

**Threat Motivation (WHY):** Financial data theft and persistent access establishment

- High-value target: financial customer data and transaction systems
- Social engineering exploits employee trust and authority
- Sophisticated evasion techniques indicate advanced threat capability

## MALWARE ANALYSIS DETAILS

**File Hash (SHA-256):**

**VirusTotal Detection:** 45/70 security vendors flagged as malicious  
**File Type:** PE32 executable (GUI) Intel 80386, for MS Windows  
**Behavioral Indicators:** Registry modification, network callbacks, process injection  
**C2 Infrastructure:** Multiple domains with fast-flux DNS patterns

RISK ASSESSMENT & BUSINESS IMPACT

**Immediate Risk:** Compromised workstation with potential for data exfiltration  
**Compliance Risk:** PCI-DSS, SOX, and state privacy law implications  
**Operational Impact:** Contained to single endpoint with rapid response  
**Reputation Risk:** Minimal due to effective detection and containment

TACTICAL & STRATEGIC RECOMMENDATIONS

**Immediate Containment:**

- Network isolation of affected workstation
- Password reset for affected user account
- IOC hunting across enterprise infrastructure

**Process Improvements:**

- Enhanced email security controls with attachment sandboxing
- User behavior analytics for anomalous authentication patterns
- Quarterly security awareness training with simulated phishing campaigns

**Intelligence Integration:**

- Subscribe to financial sector threat intelligence feeds
- Implement automated IOC ingestion from industry sharing groups
- Establish threat hunting program focused on financial sector TTPs