

COMPLAINT SUBMISSION FORM

Please fill in the below form and submit it to us through the means described in the Complaints Handling Policy if you wish to submit your complaint to Lykke Cyprus Ltd (the "Company"). Complete, up-to-date as well as accurate information is required to be provided to the Company for the proper investigation and evaluation of your complaint.

Please note that the below Complaint Form is only indicative and not exhaustive. The Company may request further information and/or clarifications and/or evidence as regards your complaint.

COMPLAINANT	
Name and Surname*:	
ID or Passport Number*:	
Country of nationality:	
Account Trading Number*:	
CONTACT DETAILS OF THE COMPLAINANT	
Postal Address:	
City/Province*:	
Code:	
Country*:	
Telephone Number*:	
Email*:	
Subject of Complaint*:	
When did the complaint issue occur?	
On a scale from 1 to 10, please describe your satisfaction with the Company's services?	
On a scale from 1 to 10, please describe your satisfaction with your Account Manager/Customer Support?	
DETAILS OF THE COMPLAINT	
Description of the Complaint* (use a separate sheet if necessary):	

Date when the Complaint was created:	
Financial Instrument(s):	
Account Manager (if applicable):	

I hereby certify and confirm that to the best of my knowledge, the information furnished above is true, accurate, correct and complete.

*Date of submission of complaint:.....

*Signature of complainant:

By typing your full name instead of hand signature, it may be considered as being your official signature.