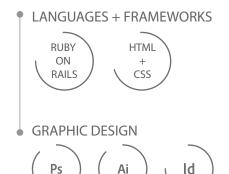# LYRECHEL GALARZA - PUNTER
W E B   D E V E L O P E R

EMAIL: lgalarzapunter@gmail.com   MOBILE: 919.268.0804   WEBSITE: lylyg.github.io

S K I L L S

LANGUAGES + FRAMEWORKS

RUBY ON RAILS

HTML + CSS

GRAPHIC DESIGN

Ps   Ai   Id

E D U C A T I O N

THE IRON YARD
Back-End Engineering

WAKE TECH COMMUNITY COLLEGE
Graphic Design, A.A.

NC STATE UNIVERSITY
English + Spanish, B.A

E X P E R I E N C E

APPRENTICE DEVELOPER
Spoonflower | April - July 2016
Maintained Spoonflower's web app codebase and assisted the marketing team with site updates.
Built features to improve employee workflow or the customer experience.

CUSTOMER SERVICE ADVOCATE
Spoonflower | March 2014 - January 2016
Fielded customer inquiries via live chat and email.
Offered design assistance to improve pattern repeats and printing results.

O*NET BUSINESS LIAISON
RTI International | October 2013 - March 2014
Recruited businesses and organizations to help update the O*NET occupational database.

GRAPHIC DESIGN & SOCIAL MEDIA INTERN
M is Good! | April - July 2013
Created designs for various projects including email banners, print ads, t-shirts and more.
Wrote copy for various social media. Updated clients' Wordpress accounts with new copy, photos or pages.

ASSISTANT PROJECT SUPERVISOR
RTI International | January 2012 - March 2013
Conducted training for new hires and oversaw their transition into the call center environment.
Coordinated schedules and reviewed payroll. Distributed tasks to the teams based on project needs.

A C T I V I T I E S

RAILSBRIDGE
Teaching Assistant

GIRL DEVELOP IT
Member

R E F E R E N C E S

KELLY WALSH
Director of Engineering
kwalsh@spoonflower.com

KELLY MCKAY
Customer Service Supervisor
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