

# LYRECHEL GALARZA - PUNTER

WEB DEVELOPER

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MOBILE: 919.268.0804

WEBSITE: lylyg.github.io

GITHUB: <https://github.com/LylyG>

## SKILLS

### TOOLS + TECHNOLOGIES

Ruby on Rails      Heroku  
MySQL                API  
Git                    HTML/CSS

### GRAPHIC DESIGN



## EDUCATION

THE IRON YARD  
Back-End Engineering

WAKE TECH COMMUNITY COLLEGE  
Graphic Design, A.A.

NC STATE UNIVERSITY  
English + Spanish, B.A

## EXPERIENCE

### BACK-END DEVELOPER

SPOONFLOWER | APRIL - JULY 2016

Built an internal CRUD app for the marketing team to implement tracking snippets for customer analytics.

Used MySQL daily to restore files, update landing pages, and repair order items for the printing team.

Helped build SpoonBoards (<http://spoonboards.herokuapp.com>), a Ruby on Rails app to enhance the customer's experience using Spoonflower's API.

### CUSTOMER SERVICE ADVOCATE

SPOONFLOWER | MARCH 2014 - JANUARY 2016

Fielded customer inquiries via live chat and email.

Offered design assistance to improve pattern repeats and printing results.

### O\*NET BUSINESS LIAISON

RTI INTERNATIONAL | OCTOBER 2013 - MARCH 2014

Recruited businesses and organizations to help update the O\*NET occupational database.

### GRAPHIC DESIGN & SOCIAL MEDIA INTERN

M IS GOOD! | APRIL - JULY 2013

Created designs for various projects including email banners, print ads, t-shirts and more.

Wrote copy for various social media. Updated clients' Wordpress accounts with new copy, photos or pages.

### ASSISTANT PROJECT SUPERVISOR

RTI INTERNATIONAL | JANUARY 2012 - MARCH 2013

Conducted training for new hires. Coordinated schedules and distributed tasks based on project needs.

## ACTIVITIES

RAILSBRIDGE  
Teaching Assistant

GIRL DEVELOP IT  
Member

## REFERENCES

KELLY WALSH  
Director of Engineering  
[kwalsh@spoonflower.com](mailto:kwalsh@spoonflower.com)

KELLY MCKAY  
Customer Service Supervisor  
[kmckay@spoonflower.com](mailto:kmckay@spoonflower.com)