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| Lynsey Vandenberg  Asbury Park, NJ · 888-888-8888  LTVxDEV@gmail.com |
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# Experience

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| 1998 – 2005Customer Service/Bookkeeper, Shoprite of LAcey Daily duties included ringing customers, solving customer issues, issuing credits, balancing the store totals, etc. |
| 2005 – NowSR Retail systems Integrity QA SPecialist, Wakefern food Corp Made a quick transition from the store to the helpdesk, then to a Systems Integrity where my duties include third level support, testing of retail software and hardware, testing of customer facing web and mobile software, and large-scale rollouts. |

# Education

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| April 2005Computer Repair & Networking, BCSI |
| October 2021Certificate - Full stack web development, Rutgers/Trilogy |

# Skills

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| * Managing large-scale rollouts * Timely testing of hardware and software * Effective delegation of tasks | * Direct customer support * Clear assertive communication * Creation of comprehensible documentation |

# Technologies

AppCenter, TestFlight, JIRA, Landesk, Mckesson EnterpriseRx , ACE, MVSP, Reflections, VeriBalance, ePlum, MobiSupport, iOS, Android, Aurus, Windows 10, Active Directory, SFTP, Javascript, VSCode, Powershell, SQL, ETC.